

May 2021 Edition

Cruising: the Great Restart

“Cruises will be the safest place on earth” -
Frank Del Rio, President & CEO Norwegian
Cruise Line Holdings

PanacheCruises.com



Elite Ocean, River, Expedition and Yacht-Style Cruising



Dear Fellow Cruise Enthusiast,

Cruising is restarting and Panache Cruises presents to you our aptly titled guide, Cruising: The Great Restart.

In February this year we asked our customers when they thought international cruising would return, and 64% of them stated between July and September 2021. Well, it looks like they will be spot on with their prediction, as we envisage a number of cruise lines to be sailing internationally in July with many more to follow by September.

With the UK vaccine rollout at an advanced stage along with Europe, the USA, and other parts of the world making significant progress too, the cruise world is on the cusp of restarting, slowly but surely. It's truly an exciting time for everyone associated with the cruise industry.

The UK's traffic light system is also up and running, which over time will see more and more destinations opening up to tourism. Of course, don't be discouraged by some of your favourite cruising destinations being on the 'amber' list for now - all of that is likely to change in a matter of weeks as they are given the 'green light', giving travellers the confidence to resume exploring the world.

Cruise lines have worked extremely hard to ensure that "cruises will be the safest place on earth" according to Norwegian Cruise Line's Frank Del Rio. New and advanced technologies are in place, along with world leading health and safety protocols, and a desire to ensure that both passengers and crew will be looked after throughout their time on board a cruise ship.

Our comprehensive, impartial, and helpful guide covers all aspects of cruising's long-awaited restart. At Panache Cruises our motto is 'Nothing is too much trouble' so if you have any cruise related questions or follow up questions after reading Cruising: The Great Restart, please do get in touch with me at James.Cole@PanacheCruises.com or feel free to give me a call on 07940 115219.

We hope to hear from you very soon.

Regards

James

What's inside ?

Contents

3 Introduction to Cruising: the Great Restart

5 How do cruisers feel?

6 Where to go?

7 Current travel situation in the UK

9 Vaccination Updates

10 CDC and CLIA Advice

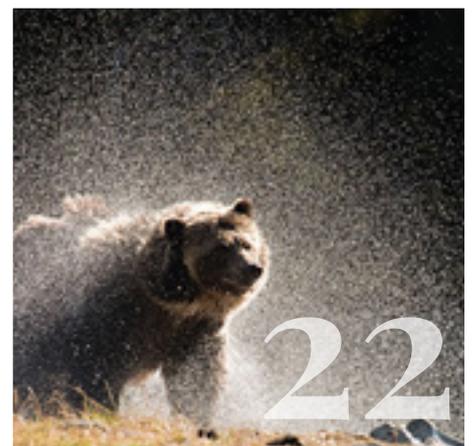
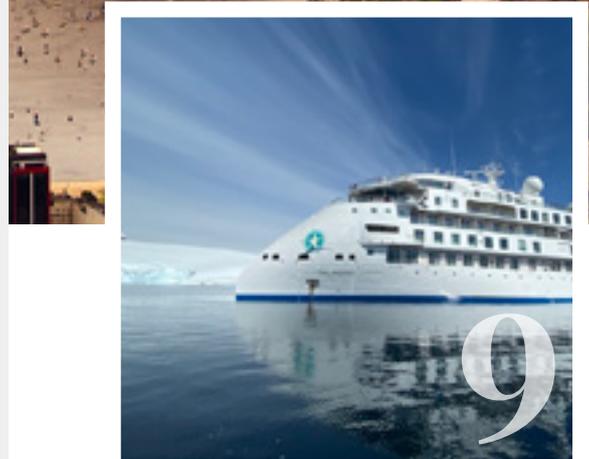
13 Technology being used to combat Covid-19

14 What to expect from your cruise

18 Industry Experts

20 Frequently asked questions

25 Cruise line restart information



Cruising: the Great Restart



What is Cruising: the Great Restart?

Every industry has been affected by Coronavirus and none more so travel, which has seen holidays cancelled on a global scale for all. Whilst it could be argued that a holiday is a mere luxury, many of us (particularly in stressful times) feel that a much-needed break from the daily routine and a recharge of our batteries are both pretty essential. As such, it is a topic of intense debate as to when holidays in general will be back on the table, and we, like many of our customers, have been keenly watching the cruise industry to understand time scales and set expectations.



Well, the past few months have been encouraging for the cruise industry and we are so excited to share some of the best news with you about the restart of cruising.

Sure, there have been plenty of rumours about cruise lines re-launching over the past year, but with the surge in vaccinations, widespread testing, and incredible advancements in technology and sanitisation, we are finally ready for the cruise industry to well and truly open up for business.

We have been sharing with our customers the new releases of luxury cruise lines recently and there is just so much information about the positive resumption of cruise travel that we thought we would put it all together in this handy guide.

It isn't just Panache Cruises who is positive about the return of cruising.

Throughout this guide you will find quotes from some of the biggest names in the cruise industry. From Presidents and CEOs to Managing Directors of some of the world's luxury cruise lines, we have spared no effort in pulling together the most positive news about the fantastic impending restart of cruising this summer.

Optimism is high



Peter Shanks

Silversea's UK boss, Peter Shanks, has predicted a sales "bonanza" over the next 12 months as pent-up customer demand for cruise soars during the pandemic. He said: "Two million [British] people go cruising every year, they've not been for two years. Four million going into 2022 – that means bonanza."

We are also confident this is the case! As experts in cruising, with many years of experience and relationships that span the breadth of the cruise world, we wanted to ensure Panache Cruises could offer some important information and assurances about future cruise holidays.

Of course, the pandemic is a highly complex situation with many factors to consider, and that's why we've put together this complete guide.

Our goal is to provide you with everything you need to know about Cruising: the Great Restart.

We know many of you (like us) are desperate to get back onto your favourite ship and indeed, would perhaps even settle for ANY ship right now, simply to get away! We hope you'll feel more positive after reading it because throughout the guide, we will be answering key questions such as:

- How do cruisers really feel?
- What's the current situation?
- Which cruise lines have already restarted?
- What technologies are in place?
- What are the cruise lines doing to make things safe and when will each one restart?
- What will my cruise holiday look like?
- Why is now the best ever time to book a cruise holiday?

So if you want to know more about the restart of cruising in Summer 2021, read on. If you have any questions whatsoever, please don't hesitate to get in touch with one of the Panache Cruises Connoisseurs on 0161 513 8200. They are available between 9am and 7pm, 7 days a week and will be happy to guide you in booking your dream cruise holiday.

James Cole



Alternatively feel free to send Panache Cruises' Founder, James Cole, an email to James.Cole@PanacheCruises.com or call him on 07940 115219, he's always up for a chat about anything relating to cruise holidays.

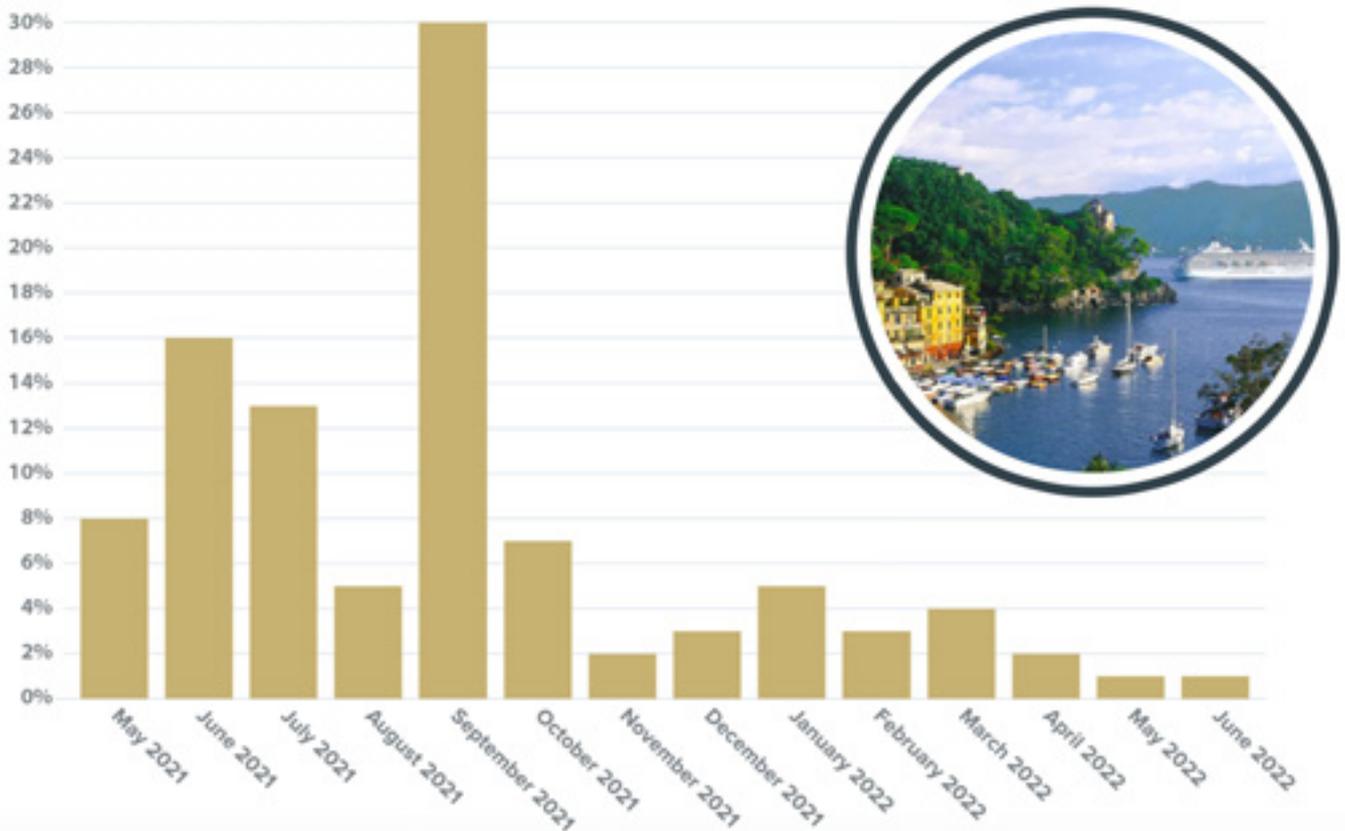
How do cruisers really feel?

There are quite simply no two cruisers alike, which is why we offer a complete bespoke and tailored service to each individual, ensuring their cruise holiday requirements are satisfied every time. It's also why we regularly ask our audience for their view on a whole range of issues. As things have opened up more in the last few weeks, we've been having plenty of conversations to understand the various positions of cruisers around the world. The answers to some of our questions have allowed us to categorise the responses in certain ways, so we have been able to get a good understanding of how the general market is feeling.

Back in February we sent out a survey asking when YOU, our customers, think cruising will restart

We received over 200 replies and the results were clear:

Cruising Restart



We were of course thrilled to see such positive results

By far and away, September 2021 was the most voted-for month, receiving almost double the votes of any other month. In second place was June 2021, closely followed by July 2021. In fact, if we threw a net over the months of June to September it would catch 64% of the votes.

Well, we are really impressed because it seems to be that this prediction is coming true! Over the past few weeks, a number of cruise lines have released dates for when they will recommence travel and the general pattern seems to be that they are starting back up again from June onwards.

We've seen this most recently as Seabourn have released some fantastic sailings around the Greek Isles starting from early July, and Silversea have also released some Greek explorations beginning in mid-June. We expect to see more and more cruise lines join the party as they ready themselves for summer sailings.

Where to go?



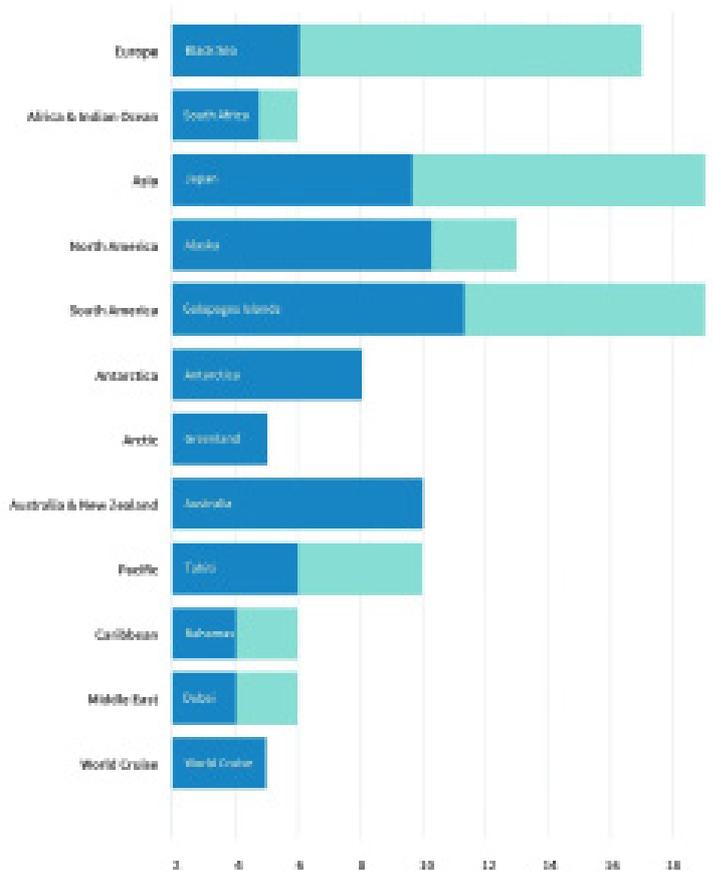
Our most recent survey asked where you will go when international travel restrictions are lifted

We believe that after more than a year of waiting for cruising to return, many travellers (including ourselves!) are looking forward to splashing out on a bigger, bolder, bucket list cruise. No longer are we willing to put off our dreams; it seems we are all of one mind and cannot wait to get out there on our biggest adventure yet.

The responses came pouring in and were overwhelmingly positive. The most popular regions were Asia and South America, with Europe and North America following closely behind.

The majority of the votes for South America were for the Galapagos Islands specifically, and almost half of the votes for Asia mentioned that a cruise to Japan was top of the bucket list. For North America, the votes were almost all for Alaska, while Europe was more of a mixed bag, with the majority wanting to visit the Black Sea.

Some other bucket list destinations worth a mention from this survey are South Africa, Australia, Antarctica, Greenland, and Tahiti. Some are even holding out for a World Cruise in 2022 or 2023. See the map and chart below for a visual depiction of the survey results.



What is the current travel situation in the UK?



Roadmap out of lockdown

Cruise lines have begun to announce their planned start dates for when they will resume cruising. CLIA confirmed that with the UK roadmap out of lockdown would come the resumption of domestic cruising around the UK from 17th May – see the next section for more details on this.

Domestic cruise restart

In the past few months cruise lines have been releasing new UK-based itineraries, including many mainstream cruise lines. The offers are unlike any we've seen before with incredible services and packages available to encourage keen cruisers to get back on board this summer.

While this news was excellent for the UK cruise industry, Vice President of Princess Cruises UK Tony Roberts predicted that some cruise line operations are unlikely to resume until a few weeks after 17th May due to the preparations involved in bringing a ship back into service. Many cruise lines took the gamble, however, and have stormed ahead with preparations for the May start date, for example MSC start cruising on 20th May from Southampton.

At Panache Cruises, we are truly excited for UK domestic cruises to resume. We believe that cruising the British Isles is one of the most underrated voyages to undertake. It may not be an exotic, faraway destination, but there are many reasons why a cruise around the British Isles should be at the top of your cruising bucket list.

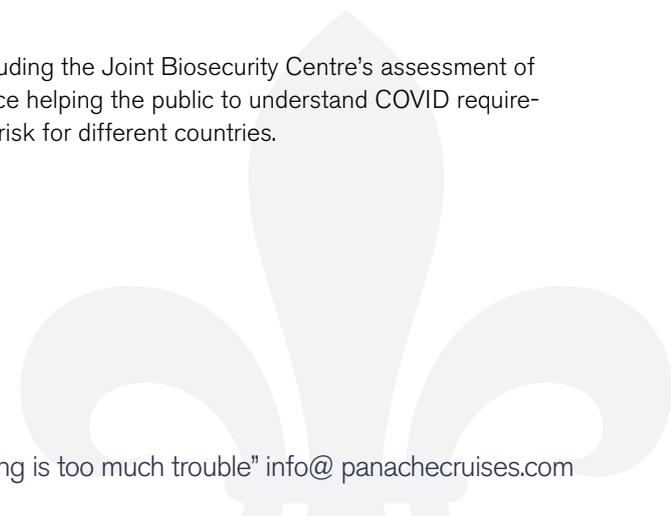
Traffic Light System

The UK Government confirmed that from the 17th May countries will be placed within a traffic light system to determine which rules, such as quarantining and testing, will be required for each country.

The traffic light system has now been given the go-ahead and at the time of writing, 12 countries are on the green list, with many amber countries expected to turn green by the end of June. While some summer cruise destinations are still amber, it encouraging to see that isolation is only 5 days if you choose to take an additional test.

The lists will be reviewed every 3 weeks, informed by public health advice, including the Joint Biosecurity Centre's assessment of the latest data. These regular review points will allow the government to balance helping the public to understand COVID requirements when travelling to England while allowing us to constantly evaluate the risk for different countries.

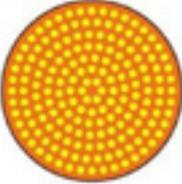
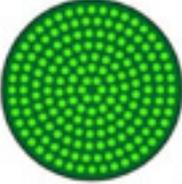
See what each traffic light means in the handy diagram over the page.



Traffic Light System



Traffic light system explained

	 Test before UK departure?	 Test on arrival to the UK?	 Quarantine on return to UK?
	✓ Yes, pre-departure test required. Travel restricted on the same lines as current 'red list'	✓ Yes, PCR test on day 2 and day 8 of return to the UK	✓ Yes, 10-day stay in quarantine hotel. A package must be booked before departure
	✓ Yes, pre-departure test required	✓ Yes, PCR test on day 2 and day 8 of return to the UK	✓ 10 days in quarantine at home. Option to pay for a private test on day 5 to end isolation
	✓ Yes, pre-departure test required	✓ Yes, PCR test on or before day two of return to the UK	✗ No, unless you test positive

GRAPHIC: MARK HALL **National**World

So in essence what we are saying is that customers, from 17th May, will be free to travel to the majority of cruising destinations around the world, most of which currently still demand a 5 day self-isolation when returning home (subject to additional checks), but many more countries are expected to turn green, allowing free unrestricted movement, over the coming weeks.

Current RED popular cruising destinations, which you cannot CURRENTLY travel to include: Argentina, Brazil, Cape Verde, Chile, Columbia, India, Panama, Philippines, Qatar, Seychelles, South Africa, United Arab Emirates and Uruguay.

All other cruising destinations are in AMBER, meaning that you CAN travel safely to these destinations with 5 days of self-isolation on returning to the UK. Many of these destinations will turn to green over the Summer.

There are several cruising destinations in GREEN at the moment, including Portugal, this number will increase substantially over the course of the coming months. For example, we believe, that Greece and other significant cruising countries in Europe, the Caribbean and the USA will turn green over the coming weeks.

Vaccination Updates



At the time of writing this, more than 1 billion vaccine doses have been administered around the world. In the UK, more than 40 million vaccine doses have been administered, far exceeding any other country in Europe. Covid cases have also significantly dropped in the UK and are now the lowest they have been since last summer.

Will vaccinations be mandatory for cruising?

A number of cruise lines have released dates for the recommencement of cruising within the next few months, with some of these cruise lines stating that passengers must be fully vaccinated in order to travel on their ships.

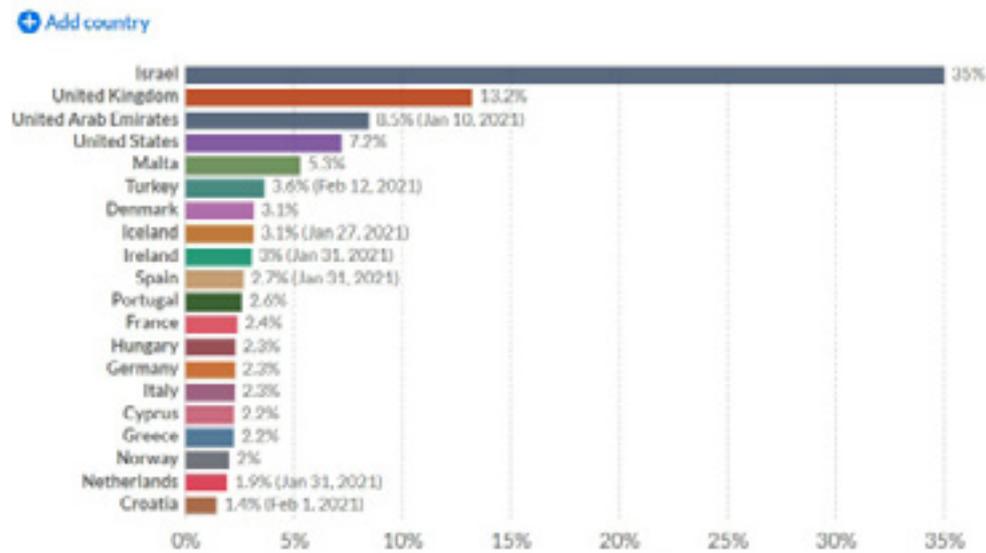
In January, Saga became the first to declare that a Covid-19 vaccine will be mandatory. Since then, a significant number of cruise lines have confirmed that they will require all passengers to be fully inoculated at least 14 days prior to their cruise.

Some cruise lines, however, have not deemed it mandatory to be vaccinated on their cruises. For example, Tradewind Voyages has stated that for their UK domestic cruises going ahead from 1st July, passengers will not need to be vaccinated but will require negative PCR tests instead. For more information on which cruise lines require vaccinations prior to cruising, you will find detailed cruise line information further on in this guide.

The charts here show the share of people who have received at least one dose of the Covid-19 vaccine, on January 30th 2021 (top) and on May 5th 2021 (bottom). As you can see, the UK is really on top of vaccinations and the rest of Europe, having lagged behind at the start of the year, is now catching up quickly. This is excellent progress and provides peace of mind for travellers hoping to go on their cruise holidays this summer.

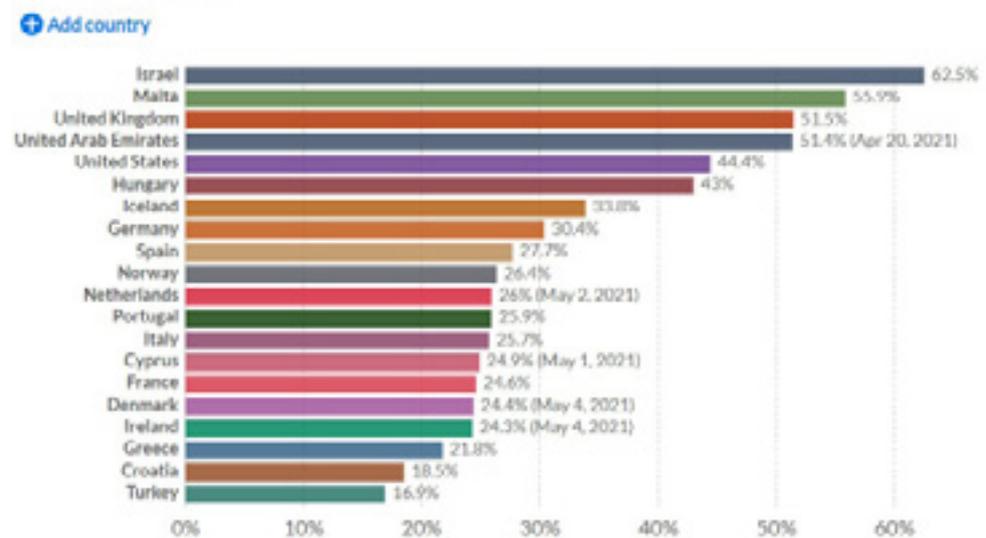
Share of people who received at least one dose of COVID-19 vaccine, Jan 30, 2021

Share of the total population that received at least one vaccine dose. This may not equal the share that are fully vaccinated vaccine requires two doses.



Share of people who received at least one dose of COVID-19 vaccine, May 5, 2021

Share of the total population that received at least one vaccine dose. This may not equal the share that are fully vaccinated vaccine requires two doses.



What is the CDC advice?



Latest news from the CDC

The United States Centers for Disease Control and Prevention (CDC) is the national public health agency of the United States. On April 2, 2021, the CDC released a new phase of the Framework for Conditional Sailing Order (CSO, originally issued October 30, 2020) for cruise ships operating or seeking to operate in U.S. waters. This CSO is a phased approach to resuming passenger operations on cruise ships.

The initial phase required crew screening to determine the prevalence of COVID-19 among all crew members currently on cruise ships in U.S. waters. With this next phase, CDC provides additional information related to agreements between cruise lines and port and local health authorities, updates to the color-coding system used to classify ships' status with respect to COVID-19 on board, and routine crew testing. Passenger operations continue to be suspended under the current phase of this Order.

The CDC is advising that prior to travelling on a cruise, you should get fully vaccinated and also get tested 1-3 days before departure, even if you are fully vaccinated. After travelling, get tested 3-5 days after your trip and isolate if you receive a positive test. You do NOT need to self isolate after travel unless you have a positive test.

Information for people recently recovered from Covid-19:

- If you tested positive for COVID-19 in the past 3 months and met criteria to end isolation, you do NOT need to get tested before or after cruise travel unless you are symptomatic. CDC has found that people can continue to test positive for up to 3 months after they had COVID-19 and not be infectious to others.
- You also do NOT need to self-quarantine after cruise travel if you have recently recovered from COVID-19, even if you are not fully vaccinated.

While you are travelling

- Stay at least 6 feet/2 meters (about 2 arm lengths) from anyone who is not traveling with you. It's important to do this everywhere—both indoors and outdoors.
- Wear a mask to keep your nose and mouth covered when you are in shared spaces. Masks are required on planes, cruise ships, and other forms of public transportation traveling into, within, or out of the United States and in U.S. transportation hubs such as airports, seaports, and train and subway stations.
- Wash your hands often or use hand sanitizer (with at least 60% alcohol).
- Avoid contact with anyone who is sick.
- Avoid touching your eyes, nose, and mouth.
- If you have symptoms of COVID-19, stay in your cabin, and notify the onboard medical center immediately.

Cruise lines remain hopeful that cruising in US waters will recommence in July, with the CDC confirming in April that “if cruise lines can demonstrate at least 95 percent of customers and 98 percent of crew are vaccinated... large ship cruises could resume from U.S. ports as early as July”.

The industry as a whole



CLIA is the Cruise Lines International Association and is dedicated to promoting the highest standards of operation within the cruise industry, representing over 95% of cruise lines around the world.

CLIA is currently working with the cruise lines, a range of experts, industry partners and the different governments to help enable the cruise lines to develop enhanced protocols which will keep guests, crew and the communities visited safe. The research is based in the latest scientific evidence and will be constantly evolving to keep them up-to-date in the ever-changing climate.



Kelly Craighead

President & CEO of the Cruise Lines International Association, Kelly Craighead, is positive about the restart of cruising this summer and is proud of the progress made over the past year in the UK. She says:

“We are starting to see real progress as we continue to work diligently toward resuming operations around the world. With 14 cruise lines gearing up to set sail around the island, this is a positive step forward for our industry.

While there is still much work ahead of us, we look forward to seeing our ships sail around the world once more.”



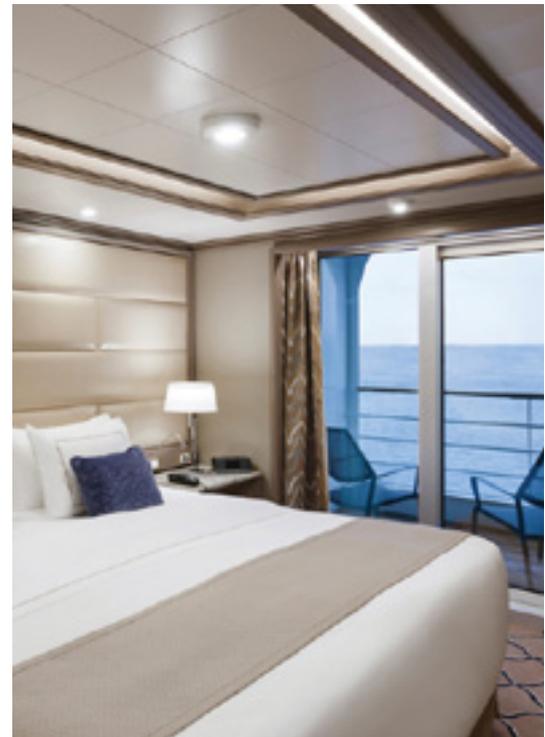
The industry as a whole



The industry has come together as a united force against Covid-19. For over a year now, the cruise lines have been hard at work ensuring the best and safest protocols for Cruising: the Great Restart.

Never before have we seen such collaboration between competing cruise lines to come together to deliver solutions. A key focus is the sanitation on the ships themselves and it's fair to say there are a huge number of fundamental changes taking place to enable the ships to be sanitary and safe in this difficult time. Across the board, it is likely you will see the following:

- Testing and in many cases vaccination of all guests and staff
- Mask-wearing policies whilst moving around the ship
- More cleaning using higher, medical-grade products including fogging to kill 99.9% of bacteria and viruses
- Replacement of air filtration and ventilation systems to ensure recycled air is not passed through the ships and airborne pathogens including coronavirus are removed
- Reduced capacity in order to maintain social distancing, one-way systems in place, staggered embarkation times to reduce crowding
- Improved medical facilities, enhanced staffing levels, on board testing capabilities and the ability to quarantine and isolate those who are at risk of testing positive or who have already done so
- Working only with shore excursion providers who will maintain the same levels of safety for guests



Frank Del Rio

Of the new protocols and procedures being put in place, Frank Del Rio (CEO of Norwegian Cruise Line who own NCL, Regent and Oceania) said "Cruise ships will be the safest place on earth. We will have 100 percent vaccinated passengers and crew in addition to our SailSAFE program."

This is a fantastic outlook on the safe return to cruising this summer and shows the dedication of cruise lines towards making cruise ships 100% safe for travel.

Technology being used to combat COVID



The prevalence of technology in today's society has been crucial in assisting detection of the virus and minimising its spread. Key technological advancements include:

- The use of contactless thermometers and thermal body scanners in order to detect temperature increases in staff and passengers which could indicate the presence of the virus
- New hospital-grade air filtration and ventilation systems which will prevent air being passed around the ship and will actively remove airborne pathogens which could cause its spread
- Fogging technology that can spray every part of a cabin or public space in order to kill any bacteria or virus
- Smart phone technology including QR code usage which allows contactless viewing of menus and ordering of items to prevent waiters having to visit your table as frequently
- Personal devices issued by the cruise line and worn on your person to allow you access to your room, to order items directly to where you are on the ship and also see where members of your party are. These devices will also be able to detect if you have been within 1.5 metres for longer than 15 minutes of someone who has tested positive for coronavirus which would therefore have put you at risk. You can be alerted to your exposure and checked to see if you do have the virus
- UV lights – these are being used throughout communal spaces to aide with sanitisation



About the individual cruise lines

The cruise lines are operating within a similar set of recommendations and certainly in line with the legal restrictions placed on them.

Some countries have a ban on sailing from their ports in place currently, while other ports in the Mediterranean and Caribbean are gearing to open up within a matter of weeks.

The CDC, CLIA, and other governing bodies have authorised the use of hospital-grade ventilation systems and other technologies, which almost all cruise lines have taken on board to create a safer sailing experience for their guests.

While some lines are requiring vaccinations prior to embarkation, others are waiving this requirement and instead focusing on the implementation of technology and new sanitisation strategies to emphasise a safe return to cruising.

Take a look further on in this guide to see when the cruise lines are looking to recommence sailing and what additional measures they are putting in place to ensure guests and crew will be safe whilst on board.

What to expect from your cruise



One of the key questions we are being asked is ‘What will my holiday look like when cruising resumes?’

The good news is ‘nothing is too much trouble’ for us at Panache Cruises, so we would be delighted to spend as much time as you need to answer that question fully for you. Any questions you have relating to any part of your cruise holiday, just pick up the phone, drop us an email or chat to us on our website. We are here to ensure your next cruise holiday is every bit as enjoyable as your last.

While travelling can appear more daunting than ever, the reality is that travellers just need to be ready and prepared. Being fully prepared will ensure that your cruise holiday is stress free and - most importantly - that you have a fantastic time.

Take a look below and you will get more of an insight into what a complete cruise holiday will look like in these new and challenging times.

Pre-holiday preparation

Yes, you’ll need to pack your suitcase, but there are several other things to prepare too. Firstly, at the time of booking it is important to understand your cruise’s amendment and cancellation policy just in case things change.

You will also need to understand if the country you are travelling to (or the cruise line you are travelling with) requires you to be fully vaccinated 14 days before travelling.

All cruise lines require guests to produce evidence of a negative Covid test, usually around 72 hours prior to travel, so make sure you are prepared for this as well.

Also vital is that you’ll also need to take out appropriate holiday insurance. We have more in-depth advice on this later in this guide.

In addition to the above, some cruise lines are also requesting you fill out a medical questionnaire in advance of travel and as always, you will need to fill out your advance passenger information.

The airport and flight

Your airport experience will look a little different these days. You will be required to wear a mask and encouraged to sanitise your hands regularly.

Duty free shops are reopening, but this may be subject to change in line with the UK Government advice. On your flight itself, you will be required to wear a face covering for the duration of your time onboard with allowance made for eating and drinking. Usually, younger children are exempt from mask-wearing but this might differ from airline to airline.

Social distancing will need to be respected at all times, in the airport and on the plane, and you will be asked to remain in your seat as much as possible.

Transfers to the ship

The cruise lines are taking the utmost care to upgrade all their health and safety protocols and these extend outside the boundaries of the ship too. There will be reduced contact and many cruise lines will arrange individual transfers rather than in groups. You will need to wear a face covering wherever possible and respect each other’s space with social distancing.

What to expect from your cruise



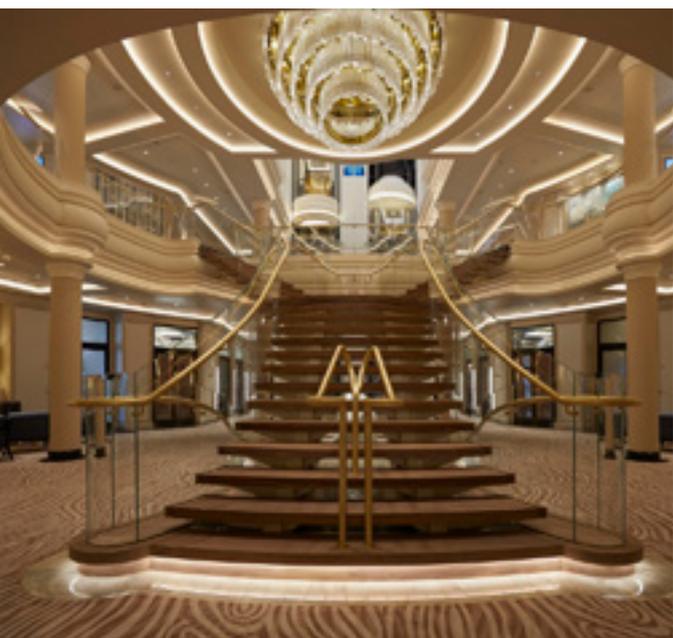
Embarkation

There will be social distancing in place at the cruise ship terminals, which will be clearly signposted. You'll also be expected to wear a mask and sanitise your hands regularly whilst in the building.

Upon embarkation, improved health screening will be in place across all major cruise lines with temperatures being taken from all guests. This will happen every time you get back on the ship after an excursion too. Many ships will likely have contactless temperature readers to enhance safety even further and ensure a speedy process.

Luggage will be sanitised before being brought onto the ship, and embarkation times will be staggered to allow fewer people to congregate in confined spaces at once so overall, you will find a safe and improved embarkation experience.

In the unlikely event that you fail a temperature check or health screening after being repeated several times, the cruise line and Panache Cruises will be on hand to ensure you are repatriated quickly and safely.



Walking round the ship

As cruising resumes, cruise lines will initially be operating at reduced capacity so you will find fewer guests on board. However, guests will still be required to wear a face mask in communal areas where it is not possible to social distance, whilst indoors walking around. At meal times or in areas where there is plenty of space to sit apart from other guests, you will be able to remove your face covering. It is always worth checking these regulations with the cruise line before your trip.

In your accommodation

Whether it's a cabin, stateroom, suite or room you will of course not need to wear a mask when you are inside your own accommodation! You will find improved cleanliness too with increased housekeeping services provided. Between cruises, the ships will be deep cleaned using additional disinfectants but even whilst on your cruise, the cleaning methods and products have been upgraded. Many will use hospital-grade disinfectants and some are also 'fogging' which is where a harmless spray is circulated throughout all parts of your cabin and suite to kill more bacteria.



What to expect from your cruise



Furthermore, many ships are improving their air filtration systems to ensure that air does not pass from one cabin to the next or that if it does, it will be pure. The new ventilation is likely to capture and kill a minimum of 99.9% of airborne pathogens, including coronavirus particles.

There will also be fewer loose items left in your room (such as magazines and kettles) so as to minimise cross-contamination.

Restaurants

When entering and leaving restaurants, you are likely to be required to wear a face covering but not while seated at your table. Where there have been self-service buffets before, you may find that there is now an attendant to serve you to avoid potential contamination. Many ships will have the use of QR codes which you can scan with your smart phone and place your order through to minimise interaction with any staff.



Theatres

Many theatres will be reducing their capacity in order to ensure guests can maintain social distancing while also providing the same high-quality entertainment. You may be required to wear a face covering whilst in the theatre.



Bars

When walking around the bars, you might be required to wear a face covering. You will be able to sit, without a mask at tables with guests who form part of your travelling group. It is unlikely you will be able to sit at the bar for the foreseeable future.

Outside on deck

Guests will be able to enjoy the fresh air on deck without a face covering, while maintaining social distancing. Any chairs and sunbeds will be separated accordingly. You can also expect they will be sanitised very frequently too, to prevent the spread of Covid-19.



What to expect from your cruise



When will you need to wear a mask?

You'll need to wear a mask whenever you are moving about within the public areas of the ship. Even when social distancing is possible, it is still advisable to cover your face so it is likely you will be asked to do so on your ship. **When seated at tables in restaurants and bars, settled on deck and whilst in your own room, you will not need to wear a mask.**

Excursions

As shore excursions form such an important part of the cruise experience, the cruise lines are working hard to ensure they will be as safe as possible. Some cruise lines are working with external tour operators to provide safe tours which will add to your cruise holiday while benefiting the local tourism industry. Excursions will be run on limited capacity and depending on the type of excursion (indoor/outdoor), cruise line regulations, and local country restrictions, you may be expected to wear a face covering. It is absolutely imperative that you follow the guidance as laid out by your cruise line and the laws of the country in which you are travelling. Any guests purposefully violating these regulations may be refused access to future shore excursions.



New and upgraded medical facilities onboard

The cruise lines are all ensuring that their medical facilities are as well-equipped as they need to be in the event of passengers becoming ill whilst on board. With improved equipment, including more oxygen and ventilators, you will find state-of-the-art treatment centres are well-placed to help those in need. All crew, not just designated medical staff, are also being trained in Covid-specific areas of health and safety so that in the unlikely event of a guest falling seriously ill at sea, they will be exceptionally well cared for.

Disembarkation

Temperatures will be taken and again, staggered timings in order to prevent overcrowding to maintain social distancing. Your details will also have been safely stored in order that you can be contacted after the cruise in the event it seems you have been exposed to someone who has tested positive for coronavirus. If you are travelling back to the UK, you may be required to take additional tests upon returning home and perhaps even isolate, depending on whether the country/ies you have travelled to have changed status and are considered a high risk. Panache Cruises will be able to provide help and advice on this matter at any point before, during, or after your cruise.

The safest way to travel



Currently, the cruise lines are all working extremely hard to update their health and safety protocols not only to meet the standards that will be expected of them in the future, but to exceed them significantly.

These unprecedented times have called for unprecedented actions and as such, we have seen the cruise lines corporations come together to form joint task forces and committees filled with experts to advise the whole industry on what best practices to adopt. The number one priority for every cruise line is their passengers' health and safety while they enjoy their holiday.



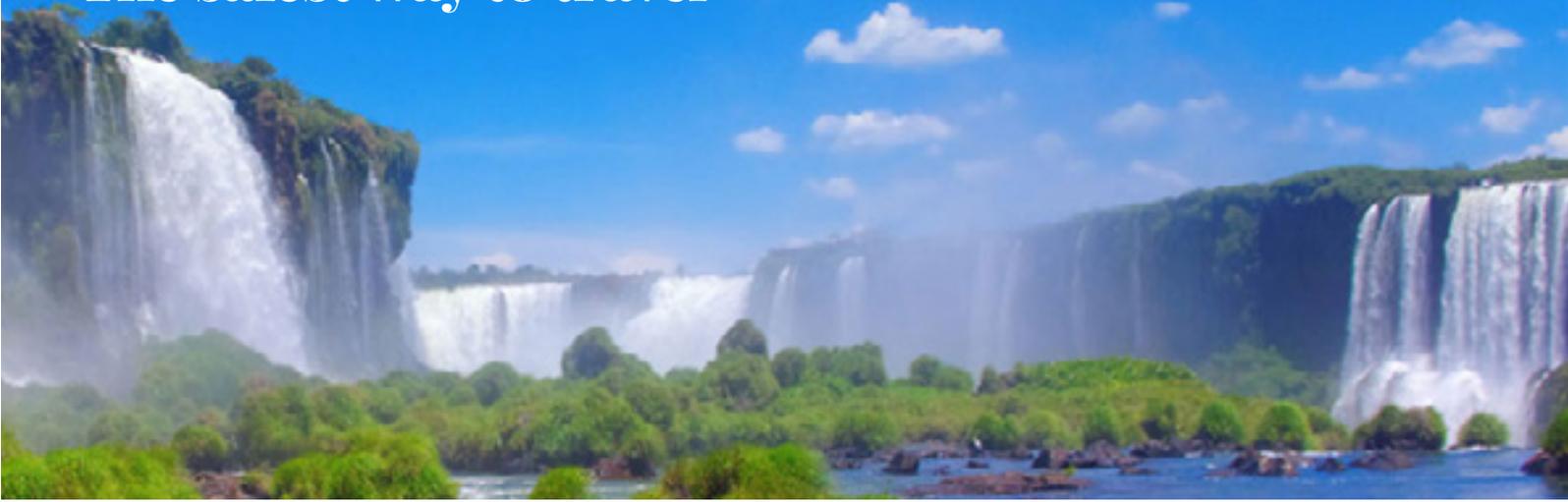
Richard Fain

Royal Caribbean Group chairman and chief executive Richard Fain hailed a CDC letter to the industry late on April 28 saying it marked "a significant improvement in the extent and quality of our dialogue with the CDC".

Fain said: "We now have high hopes it could be possible to restart cruising by mid-July... the communication is very positive."



The safest way to travel



Harry Sommer

President & CEO of Norwegian Cruise Line, Harry Sommer, believes now is the safest time to start travelling on board cruises again.

“We believe the combination of 100% vaccinations and extensive safety protocols, not one or the other, will cause this to be the safest leisure activity on the planet.

Since July and August [2020] when cruise restarted in Europe and in Singapore 400,000 have cruised and there have been 30 – 40 COVID cases – and that was before vaccines.”



Gianni Onorato

The Chief Executive of MSC Cruises, Gianni Onorato, agrees that cruises are fast becoming the safest holiday choice. Here is what he had to say:

“Every day there is something new going on in terms of ports and governments reopening. Everyone will be tested before and during the cruise... most of all it has proven to be very successful in managing a suspect case onboard with contact tracing, isolation and the immediate disembarkation of a suspect case and close contacts.”



At Panache Cruises, we agree that cruising is set to become one of the most safe and secure ways to holiday in the future. The cleanliness on board the ships was already world-leading and now with the addition of enhanced protocols and cutting-edge technology, there really will be no better way to travel.

Future Cruise Credit – The Answers to Your Questions



Booking through Panache Cruises not only gets you our ‘Nothing is too much trouble service’ but also gives you 5% additional credit to spend too.

We are here to help you irrespective of who you initially booked through or who you intend to use your future cruise credit with, be it the cruise line direct, any other cruise retailer or Panache Cruises.



Let's start from the beginning...

What is a future cruise credit?

It is a voucher issued by the cruise line for a monetary amount that can be redeemed against a future cruise with that particular cruise line.

When are they issued?

Over the past year or so they have been issued due to the pause in cruising across the world by all cruise lines. They are a result of an itinerary being cancelled or changed significantly.

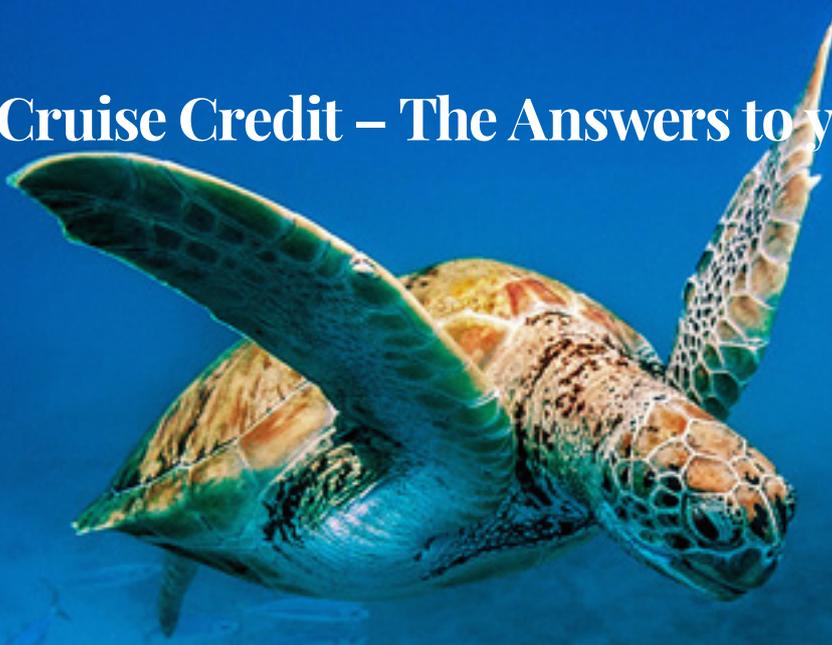
Should I accept a future cruise credit?

It is entirely up to you whether you accept a Future Cruise Credit or whether you choose to accept a full refund.

The cruise lines have been encouraging the take up of Future Cruise Credits and have been offering additional incentives to take this path versus a traditional cash refund, as they are keen to keep customer committed to their cruise brand.

Panache Cruises are exclusively offering upto 5% additional value in addition to the value of your future cruise credit, when you book through us using your future cruise credit. For example, if your future cruise credit is worth £5000 then Panache Cruises will add up to an additional £250 to this amount.

Future Cruise Credit – The Answers to your Questions



How is the amount calculated?

This varies by cruise line and is dependent on the specific terms and conditions of the cruise line, which have changed several times over the past year.

Panache Cruises can help you navigate through this sometimes complicated calculation and help you double check that you have received the correct amount of future cruise credit from the cruise line.

Spending your Future Cruise Credit is straightforward

When it comes to spending your cruise credit and if you choose that to be through Panache Cruises, you are likely able to choose a cruise that is to the same or greater value of you credit. This could mean that you can transfer to a longer cruise, higher grade accommodation or more exotic destination, and not part with any additional monies.

Did you know your Future Cruise Credit is now government-backed?

The government has recently announced that they have extended their financial guarantee via ABTA and ATOL which now covers future cruise credits, to the value of 100% of the cash that was originally paid for a cruise holiday.

So in the unlikely event of a cruise line failure any monies paid, whether you have requested a refund in cash or have a cruise credit will be financially protected.

You can spend your Future Cruise Credit wherever you like

It is completely your decision on who you use your future cruise credit with.

Panache Cruises is here to offer impartial and helpful advice to all cruise customers, irrespective of who you originally booked through or who you intend to spend your future cruise credit with. Our team of Cruise Connoisseurs are passionate about cruising and if they can help guide you through the potentially complicated process and reach the right decision for you, then they will be more than happy to help.



Why should you book now?



In addition to the assurances as laid out by the cruise lines in terms of improved health and safety measures, there are many other reasons to secure your cruise sooner rather than later.

There may be some reticence in customers about booking now, and one of the main concerns is that travel restrictions will tighten up again. However, even if the worst happens, all monies will be refunded or credits issued.

There is nothing to stop you booking your dream cruise holiday for 2022 or 2023...

Low deposits

Some cruise lines are allowing you to book your cruise with as little as a 5% deposit. Others are reducing their deposits from 25% to 15% to make it more palatable to book.

Flexible cancellations

If your cruise ends up being affected by travel restrictions or indeed there are any other reasons why you need to change the date of it, the cruise lines are being more accommodating than ever. In a lot of cases, the cruise lines are allowing you to amend your booking as close as 48 hours before departure so that you have the complete peace of mind that you can suit your personal needs and won't lose out.

Mega deals available

There are prices we have frankly never seen before and as soon as the world starts travelling again, availability will go and the prices will increase. Saga's recent new releases for June and July around the UK have already sold out in a matter of weeks! Many ships will be operating at reduced capacity too so once these cabins have sold, you won't see prices like this again.

Our "book now, cruise later" philosophy means that despite all the uncertainty of the past few months, we are guaranteed to have something to look forward to in the future.

If you're nervous about booking a cruise holiday for 2021, what is stopping you from booking that once-in-a-lifetime trip for 2022 and 2023?

Whether it's finally hiking the Inca Trail to Machu Picchu, seeing the Great Pyramids of Giza, or cruising along the iconic Mekong River, let's finally plan that epic bucket list cruise you've always been waiting for!

Read on to find out more about cruise line restart dates and booking with confidence policies.



Coronavirus Travel Insurance FAQ's



Can I arrange cover if I contract COVID whilst abroad?

We recommend that you should always have travel insurance in place prior to travelling abroad. In the current climate, there are plenty of insurance providers and policies that have provisions in place for COVID 19, so make sure to check with these before travelling as you are unlikely to be able to arrange cover if you contract Covid whilst abroad.



Can I arrange insurance for a trip that I am due to take within the next 30 days?

Yes, this is widely available. Please get in touch if you require any help with this.

Can I arrange insurance for my cruise if I am age 70 or over?

Yes, so long as you are travelling to a country that the FCDO advises is suitable for non-essential travel (such as holidays). If you are travelling to a country which currently has an FCDO travel advisory, you may need a specialist provider.

Can I arrange insurance for my cruise if I have pre-existing medical conditions?

Yes, so long as you are not travelling against doctors or FCO advice and you must declare your medical condition to the the insurance company when taking the policy out.

My cruise/holiday has been amended to a new date, can I amend my insurance?

If you are offered an alternative destination and or dates from your travel provider, there are options to shift your insurance policy to fit the new trip. However, there may be an additional premium charged. Please note that policies cannot be amended or cancelled once the start date is passed.

Coronavirus Travel Insurance FAQ's



Am I insured if I travel against the advice of the FCDO?

If you are travelling to a country against the advice of the FCDO, you may require a specialist provider who can provide flexible insurance plans for travellers going to unconventional locations, including those under government “essential only” travel advisories.

If I travel, will I be covered for coronavirus under medical costs in my travel insurance policy?

This would depend on your policy. Make sure to check the policy terms; we recommend First Travel Insurance as they do have policies to cover Covid-19. [Click here to get a quote.](#)

What happens if I arrive at my holiday destination and they refuse entry due to the virus?

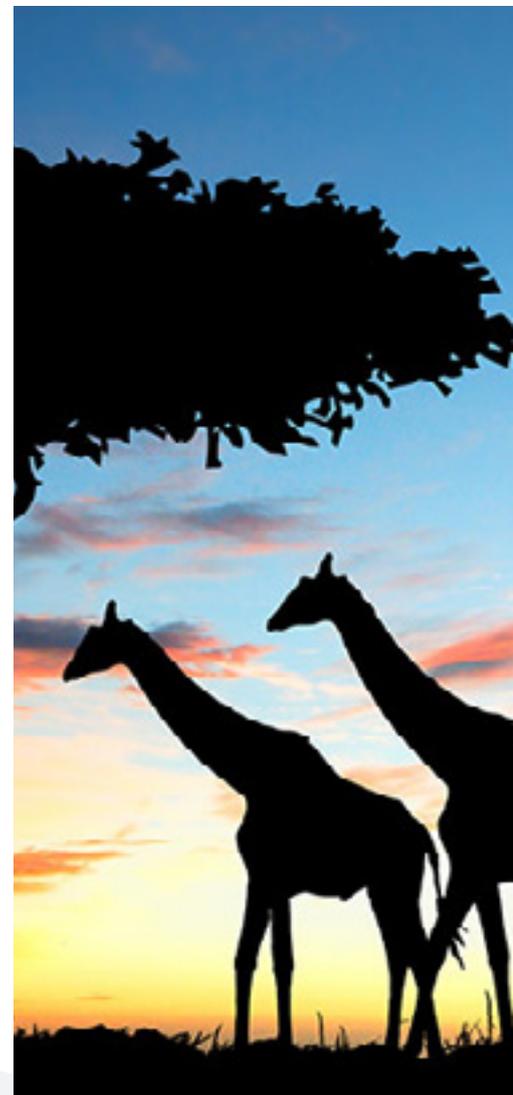
If you travel to an area which the FCDO advises against travel to, there would be no cover under the majority of travel insurance policies as this would be considered as a known event (that is something that has happened before you have purchased your travel insurance or before booking your trip).

If you travel to an area and the FCDO advice changes after leaving home, you should contact your travel agent or tour operator for information on availability of flights or refunds in the first instance.

If you are refused entry at passport/border control, you should contact your airline or transport provider to arrange changing your return ticket to allow you to come home early.

If I go out on an excursion for the day and then am not allowed back to my travel accommodation (or cruise ship) due to quarantine, what cover do I have?

You should follow any instructions issued by the local authorities as it is more than likely that you will have to enter some form of quarantine.



The Cruise Lines

When will each cruise line recommence?

What will it look like onboard each cruise line?

What is each cruise line doing to entice you to book now?





AmaWaterways

Restart Date: 3rd July on the AmaDouro, followed by staggered restart dates throughout July for sailings on the Rhine, Rhone, Seine, and Danube.

Prior to boarding, an online health and contact screening questionnaire will be required. Crew must have certified medical clearance certificate plus undergo pre-boarding COVID-19 testing and are kept in an isolation period prior to embarking.

At embarkation, guests' temperatures will be taken with no-contact infrared thermometers. If, for any reason, further testing is required, shoreside medical treatment centers are within close proximity. Anyone showing symptoms will be denied boarding.

Guests are required to wear face coverings when moving through public spaces on the ship. The crew will be required to wear face coverings during working hours and continue to respect social distancing in their living quarters.

Ama anticipates that many departures will have significantly fewer guests on board.

Current deposit:
Depends on destination.

Booking Flexibility/ Cruise with Confidence Message:

With Ultimate Cruise Flexibility:

- Change your sailing date up to 48 hours prior to the start of your journey.
- Reschedule your cruise with no change fees to any river cruise sailing through 2023.

With Travel Waiver Plus:

- Protect additional services for only £135 per person.
- Cancel for any reason up to 24 hours prior to the start of your AmaWaterways purchased services.



A-Rosa River Cruises

Restart Date: Voyages resume from 16th June 2021 on the Douro, from 19th June 2021 on the Danube, from 27th June 2021 on the Rhine, and from 31st July 2021 on the Rhône.

For A-ROSA, the health, safety and well-being of all guests and crew members is always our highest priority in order to mutually commence the "new and safe normality", we have established the A-ROSA Care-Team, which consists of internal and external specialists.

Prior to departure, guests will be sent a declaration of fitness to travel and the rules of conducts onboard. These must be signed and handed over on arrival at the ship.

A-Rosa also stipulates that a minimum distance of 1,5 metres must be maintained everywhere on board. The crew will wear a mouth and nose cover throughout. Our guests are also obliged to cover their mouths and noses in the public areas - except at table and in the fresh air.

Current deposit:
25%

Booking Flexibility/ Cruise with Confidence Message:

For guests who have booked the PREMIUM all-inclusive fare, a one-off rebooking of the travel date or ship is possible free of charge, up to 30 days before the start of the trip, while retaining the overall package.



All expeditioners will be asked to undertake a pre-voyage medical screening 7 days prior to departure and limit social interaction as much as possible until boarding. Guests must also take a test 72 hours before embarkation and on the day of boarding.

Current Deposit:
£2,500pp

Booking Flexibility / Cruise with Confidence Message:

For your peace of mind, Aurora will offer you a full refund or a future travel credit if any of the following circumstances apply to you in the period that is 30 days out from voyage departure:

- Your home country does not allow or recommends against international travel/cruise travel in the period that is 30 days out from your voyage departure date.
- You are required to travel to a hotspot location for your voyage or en route at any stopover point that is part of your itinerary/flight path (hotspot locations as defined by the CDC).
- You are required to quarantine at your voyage destination or en route at any stopover point that is part of your itinerary/flight path.
- There is no travel insurance available for you to purchase that includes cover for Coronavirus.
- All future travel credit may be shared or given to a Friend or Family provided written consent is given to Aurora Expeditions. The future travel credit is to be used within 3 years post original departure date.
- At any stage you can move your deposit for a fee of \$500 per person ^ (in the currency the voyage was booked in) – valid on expeditions that depart within 24 months from the date of the original proposed departure date.



Aurora Expeditions

Restart Date: Summer 2021

Aurora Expeditions has made the decision to cancel all 2021 Arctic sailings. They are also no longer operating the following voyages for Antarctica 2021/22:

- Across the Antarctic Circle (ANC003G)
- Spirit of Antarctica (ANP141G)
- Wild Antarctica (ANW003G)
- Solar Eclipse Antarctica (ECL002S)

Plus a further six voyages which have had schedule changes.

No longer operating the following Global voyages:

- Patagonia & the Chilean Fjords (PCF001G)
- Costa Rica & the Panama Canal (CRP001G)
- Guanacaste, Costa Rica (GCR001G)

The following voyages have been rescheduled to 2022:

- Costa Rica & the Panama Canal (CRP002G)
- Ireland's West Coast (IRE001G)
- Wild Scotland (SCOT16G)





Avalon Waterways

Restart Date: 20th July 2021 on their Paris & Normandy itinerary.

Avalon have enhanced welcoming procedures by introducing onboard health screening, touch-free temperature checks, luggage disinfection prior to boarding, twice-daily cabin cleaning, and the removal of many of the 'touch points' on ship, such as checking in and purchasing sightseeing tickets.

Proof of vaccination at least 14 days prior to the cruise is mandatory for all guests.

There will also be 15% fewer guests on board to ensure guests have the space they need to social distance.

Current Deposit:
£300 Europe, £500 Worldwide

Booking Flexibility / Cruise with Confidence Message:

All 2021 travel bookings automatically come with our Peace of Mind Travel Plan - free of charge. This plan gives guests the ability to move their booking to another destination, vacation, brand or simply a different 2021 or 2022 departure date in our vast travel portfolio, without penalty and with an additional re-booking credit.

And for as long as the COVID-19 pandemic is still affecting travel, all bookings for 2022 travel dates are also covered by our Peace of Mind Travel Plan, extending the ability to move travel dates through 2023.



Azamara

Restart Date: 28th August 2021

Introducing Azamara's Healthy Sail Panel – a team of cross-disciplinary experts enlisted to guide the cruise industry's way forward in response to COVID-19.

Azamara® requires guests to be personally responsible for bringing aboard all required documents, including passports, visas and proof of vaccinations.

Azamara Quest will resume sailing 28th August 2021 from Athens with five back-to-back Country-Intensive Voyages and one classic Mediterranean sailing; each seven-days in length and a total of 18 late-night stays in port, including Santorini, Rhodes and Heraklion, Greece.

All sailings aboard Azamara Journey® and Azamara Pursuit® will be suspended until September 2021.

Proposed restart date:

28th August 2021.

Current Deposit:

- £250pp

Booking Flexibility / Cruise with Confidence Message:

Guests will have three options to choose from:

1. 125% future cruise credit to book a cruise by 30th April 2022 and departing on or before 30th September 2022
2. Lift and shift to a 2022 sailings within 4 weeks of the originally scheduled sailing.
3. 100% refund until 21st July 2021. Expect to receive the refund 45 days after making your request.





Carnival Cruise Line

Restart Date: Extended pause in operations until 30th July 2021.

All cruises are suspended in North America until 30th June 2021.

Voyages over 7 days in duration from US homeports are temporarily unavailable for booking due to CDC requirements.

Additional vessel cancellations are below:

- Carnival Miracle from San Diego to San Francisco until 16th September 2021, with the exception of seven voyages to Hawaii which has been moved to Long Beach.
- Voyages aboard the Carnival Liberty from 17th September to 18th October 2021 due to drydock work.
- Voyages aboard the Carnival Sunshine from 11th October to 13th November 2021 due to drydock work.
- Carnival Magic, Paradise, Valor, and Victory/Radiance will not be in service until November 2021.
- Carnival Legend has cancelled its European sailings until 31st October 2021.
- Australia sailings aboard the Carnival Spirit and Splendor are cancelled until 12th September and 28th June respectively.



Current Deposit:

- £100pp

Testing: 100% testing of passengers and crew for COVID-19 prior to embarkation.

Mask-Wearing: Mandatory wearing of masks by all passengers and crew onboard and during excursions whenever physical distancing cannot be maintained.

Distancing: Physical distancing in terminals, onboard ships, on private islands and during shore excursions.

Ventilation: Air management and ventilation strategies to increase fresh air onboard and, where feasible, using enhanced filters and other technologies to mitigate risk.

Medical Capability: Risk-based response plans tailored for each ship to manage medical needs, dedicated cabin capacity allocated for isolation and other operational measures, and advance arrangements with private providers for shoreside quarantine, medical facilities and transportation.

Shore Excursions: Only permit shore excursions according to the cruise operators' prescribed protocols, with strict adherence required of all passengers and denial of re-boarding for any passengers that do not comply.

Carnival Corporation's CruiseHealth Programme enhances health and safety protocols. Current considerations which may be implemented in the coming months include:

- Health screening
- Environmental sanitisation
- Training and education of health and medical care for all crew
- Social distancing and hand hygiene for all guests
- Multi-layered ventilation systems
- Partnerships with local stakeholders





Celebrity Cruises

Restart Date: 4th July 2021

Beginning 4th July, the luxurious, state-of-the-art mega yacht, Celebrity Flora®, will be the first to resume sailing the extraordinary Galapagos Islands, followed by the award-winning Celebrity Xpedition® and intimate 16-passenger Celebrity Xploration® on 24th July, and 18th September, respectively.

Celebrity Millennium will begin sailing Caribbean cruises from St. Maarten in June 2021. They also announced that the newest ship Celebrity Apex will begin sailing from Athens on 19th June 2021.

All passengers on these sailings will be required to have their Covid-19 vaccinations at least 14 days prior to embarkation. Under-18s must have a negative PCR test.

Proposed restart date:

June 2021.

Current Deposit:

£150pp

Booking Flexibility / Cruise with Confidence Message:

Now you can change your sail date up to May 31, 2021, at any time up to 48 hours before your sailing and receive a Future Cruise Credit.

All existing Future Cruise Certificates are now valid for use through April 30, 2022 on Celebrity Cruise sailings departing on or before September 30, 2022. That's an extra 5 months of sailings to choose from.

You have up to 48 hours before you sail to cancel and receive 100% Future Cruise Credit to use toward any sailing through September 30, 2022.

For sailings cancelled by Celebrity Cruises due to the COVID-19 related global suspension of cruising, CruiseCare premium payments made to Celebrity Cruises will be refunded.





Costa Cruises

Restart Date: 1st May 2021

From 1st May, Costa Smeralda returned to sailing 3, 4, and 7-night cruises around Italy with voyages to the western Mediterranean beginning 12th June 2021.

A second ship, the Costa Luminosa, will also be back in service, departing from Trieste from 16th May and the following day from Bari, offering one-week cruises in Greece and Croatia. All other sailings during this period have been cancelled.

Masks will be required whilst on board Costa Cruises. Additional health and safety measures such as sanitisation, reduced occupancy, body temperature checks, and Covid tests will be put in place on board Costa Cruises.

Excursions will be limited in group size so that guests can enjoy the benefits of their cruise itineraries without any safety concerns.

If you live in a risky area or in the 14 days before departure you have been in close contact with people in one of the risky areas (identified according to the official available data on COVID-19 spreading), you will be required to perform a PCR test at the terminal.

Current Deposit:

25%

Booking Flexibility / Cruise with Confidence Message:

Costa Cruises is taking steps to inform travel agents and customers affected by the changes, who will receive a voucher equivalent to what the Company has collected, as a form of greater guarantee for travelers.

The voucher can be spent within 18 months of issue for cruise bookings with return by 30 April 2022.

It is not possible to have a refund in cash, if the total of the new booking is less than the amount of the voucher. The voucher must be used until its valid is zero within 18 months from the date of issue.



Celestyal Cruises

Restart Date: 12th June 2021

The Celestyal Crystal will sail June 12 and the Olympia on June 28 on Greek Islands cruises from Piraeus, Greece. Vaccines are not required

All guests will have to present a negative PCR test dating maximum 72 hours before embarkation. Touchless thermal screening at embarkation and onboard kiosks for daily contactless monitoring throughout the vessel. Enhanced health screening that may include additional COVID 19 testing. Masks must be worn on board in communal areas.

Implementation of contact tracing technology. Health checks throughout the cruise for guests and crew according to Hellenic (Greek) and European CDC approved protocols for disease response and containment onboard the vessels.

Proposed restart date:

12th June 2021 from Athens.

Booking Flexibility / Cruise with Confidence Message:

CELESTYAL PROMISE: Flexible booking policy. Full balance due 30 days prior to departure + FREE cancellation up to 90 days prior to departure.



Crystal Cruises

Restart Dates:

- Ocean cruises: Existing sailings on board the Crystal Serenity are cancelled through to 17th October 2021, however new sailings to the Bahamas will debut on 3rd July 2021. Crystal Symphony will begin sailings from St. John's, Antigua on 5th August 2021.
- River cruises: All Crystal river cruises are cancelled until the end of 28th August 2021.
- Expeditions voyages: Crystal Endeavour will begin sailings from Iceland on 17th August 2021.
- Yacht cruises: Crystal Esprit is now cancelled until 1st August 2021.

While the fleet is paused, the Crystal team has developed new procedures and policies that will support all public health and regulatory requirements to ensure guests' vacations continue to be not only relaxing and pleasurable but safe and healthy.

Building on stringent protocols already in place, the Crystal Clean+® 4.1 program is an enhanced level of measures to help safeguard the well-being of our guests and crew.

Crystal have made the decision that guests must be fully inoculated with a COVID-19 vaccine (with both doses if recommended by the manufacturer) at least 14 days prior to boarding any Crystal ship and will be asked to provide proof of vaccination before embarkation.

Crystal is following all CLIA regulations for its ocean and yacht cruises and is offering reduced deposits on all 2021, 2022, and 2023 voyages.

Beginning 5th April 2021, Crystal resumed taking payments at a reduced deposit of just 15%.

Refundable payments will be deposited into new reserve accounts along with available funds and credit, and Crystal will ensure 100% coverage of all refundable payments.

Booking Flexibility / Cruise with Confidence Message:

Crystal Confidence 3.0 provides the peace of mind you need now when making future travel plans, with no money down reservations, reduced deposits, extended final payment and relaxed cancellation schedules.





Cunard Line

Restart Date: Summer 2021

Cunard has suspended operations on a staggered basis for its fleet. They announced at the beginning of March that they will operate Queen Elizabeth on short, UK-only voyages for UK residents this summer. Cunard are also offering 125% FCC for any cancellations and this credit is valid until 31st December 2021. Additional cancellations:

- Queen Mary 2 sailings cancelled until 12th November 2021.
- Queen Victoria sailings cancelled until 27th August 2021.
- Queen Elizabeth's existing Mediterranean programme is cancelled until 11th October 2021.

Current Deposit:

15%

Booking Flexibility / Cruise with Confidence Message:

Cunard have added some flexibility to their booking policy. Prior to the balance due date on your booking you may now:

- Transfer your booking to any Cunard voyage currently on sale (and not just to those within the next 12 months).
- Transfer your booking to a voyage of higher or lower value (and not just of a higher value, as is usually the case).
- Transfer your booking an unlimited number of times (and not just once).
- Transfer your bookings free of charge, as we will waive the current £100 administration charge for each transfer made.

Cunard's health and safety protocols now require passengers to wear face masks in certain areas on the ship, and follow social distancing.

For both passenger and crew safety, the crew will undergo a strict testing and quarantine regime as well as regular testing during their time on board.

The first Cunard sailings around the UK on board Queen Elizabeth will be limited to vaccinated UK residents only. All other Cunard holidays will not require vaccinations.



Disney Cruise Line

Restart Date: Summer 2021

The line cancelled sailings on the Disney Dream and the Disney Fantasy until June 1 and the Disney Wonder through July 8.

In light of the Canadian government's announcement that they will not allow ships with more than 100 passengers to dock in any Canadian port until February 28, 2022, Disney continues to evaluate various options for the Disney Wonder's scheduled season in Alaska.

Guests booked on affected sailings, who have paid their reservation in full, will be offered the choice of a cruise credit to be used for a future sailing or a full refund. Guests, who have not paid their reservations in full, will automatically receive a refund of what they have paid so far.

Booking Flexibility / Cruise with Confidence Message:

- Final Payment: For sailings through September 2021, you are able to make your final payment until up to 60 days prior to sailing.
- Cancellation Fee Schedule: For sailings through September 2021, the cancellation fee schedule has been temporarily relaxed.
- Cruise Date Flexibility: For any sailings booked by April 30, 2021 scheduled to sail on or before September 30, 2021, you can change your sail date up to 15 days prior to departure.
- Flexible Refund Policy: Within 14 days of the sailing, booked Guests with COVID-19-related health concerns (symptoms or exposure) can receive a full refund without Disney-imposed cancellation fees or apply their cruise fare toward a future sail date.



Emerald Cruises (River and Yacht)

Restart Date: 31st July 2021

Emerald Cruises have confirmed their restart for river cruises along the Douro from 31st July 2021.

To ensure all guests are safe and well before your journey begins, you will be required to complete a pre-departure medical health evaluation. During the phased embarkation process you, and your fellow guests, will be tested for COVID-19 by a medical specialist.

All crew will be regularly tested for COVID-19 and will have daily temperature and health checks. They will also be trained and regularly briefed on all aspects in preventing COVID-19 amongst themselves as well as guests.

The layout of Emerald Cruises' ships have been adjusted to ensure guests can safely conduct a contact-free check-in and check-out. Enhanced on board cleaning and additional attention will be paid to high contact zones, such as restrooms and dining areas.

Excursions will take place in smaller groups than usual and masks will be encouraged to ensure the safety of both the guests and the locals in each region.



Current Deposit:

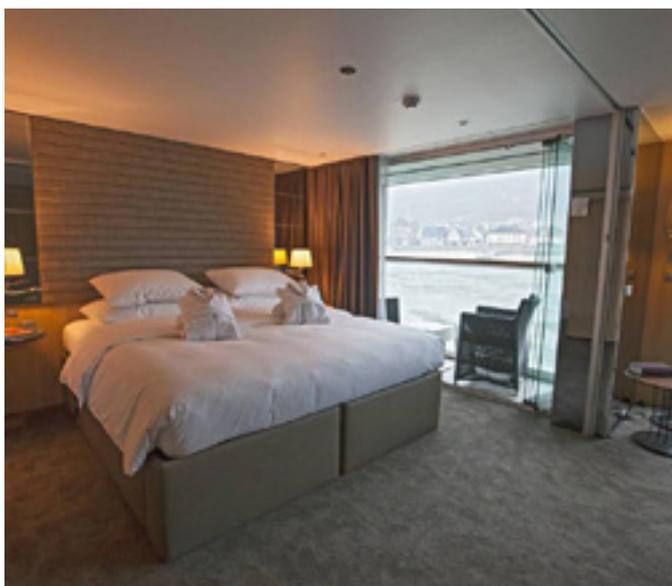
Varied by itinerary but usually \$500-750.

Booking Flexibility / Cruise with Confidence Message:

With Emerald Cruises' Flexible Booking Policy, for new 2022 European River Cruise or 2022/2023 ocean cruise bookings, you can defer your travel plans by transferring to an alternate departure date or itinerary or cancel up to 60 days prior to your cruise commencing with Emerald Cruises (third party fees may apply).

For cancellations, the value of the booking will be applied as a Future Travel Voucher (FTV) which is valid for 24 months. This flexible booking and cancellation policy excludes Russia.

Current Super Earlybird Offer: Enjoy savings of up to 30% on selected cabins when you pay in full 12 months prior to travel





Fred. Olsen Cruise Lines

Restart Date: Summer 2021

Fred Olsen have made some itinerary changes to ensure that all guests are confident to travel when they resume cruising in summer 2021.

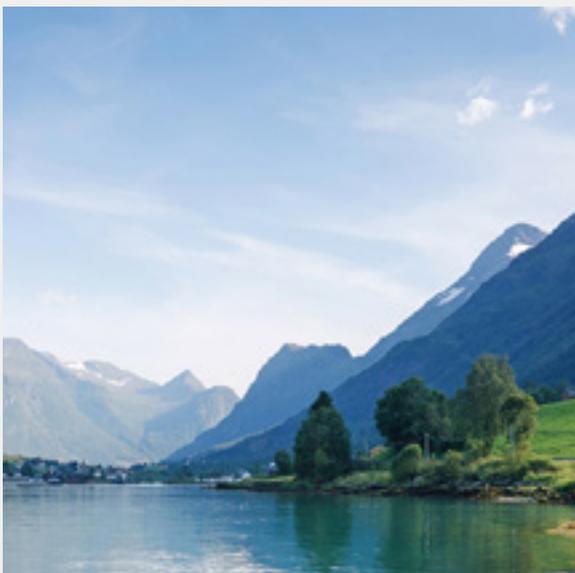
They have also cancelled all 2021 river cruises aboard Brabant in order to focus on their ocean sailings. See below the changes:

- Balmoral suspended until 1st July 2021.
- Bolette suspended until 16th August 2021.
- Borealis suspended until 5th July 2021.
- Braemar has now suspended all sailings until Spring 2022, so as to fully focus on extensive ex-UK sailings for 2021.

Fred Olsen are also dedicated to finding a way to vaccinate all crew, and to ensure all crew and guests are regularly tested both prior to boarding and whilst on board their cruises.

All guests will be required to follow government guidelines at the time of sailing, which may include wearing face masks on board or having both vaccinations.

However Fred Olsen are aware that these measures are all part of a multi-layered approach and guidelines may change at any time.



Hurtigruten

Restart Date: 4th July 2021

Hurtigruten is following guidelines and recommendations from the World Health Association, the CDC, Norway's Institute of Public Health (FHI), the International Association of Antarctica Tour Operators, and CLIA.

Hurtigruten's 'Book with Confidence' policy includes free re-bookings and 100% refunds.

Hurtigruten will resume sailings with British Isles itineraries beginning 4th July 2021. When cruises resume, they aim to ensure that all crew and passengers social distance, wear face masks, provide negative Covid tests prior to embarkation, and have access to disinfected and regularly cleaned facilities.

Expedition voyages are cancelled through May 2021, while voyages aboard Roald Amundsen in Alaska and British Columbia are cancelled through July 2021. All cancelled sailings can be found on their website.

Current Deposit:

20%

Booking Flexibility / Cruise with Confidence Message:

Hurtigruten has established a new 'book with confidence' initiative allowing guests to rebook their 2021 cruise and select an alternative 2021 date or 2022.

Zero rebooking fee, zero stress. Plus, receive your refund including the previously non-refundable deposit (minus a cancellation fee).





Holland America Line

Restart Date: 15th August 2021

Holland America Line follow all CLIA regulations. In keeping with US CDC requirements, all voyages of 8 nights or longer calling in at a US port are cancelled until 1st November 2021.

Working in close coordination with the government of Greece, Holland America Line has received approval to restart cruising from Piraeus (Athens) in August with four departures aboard Eurodam.

The 2021 Grand Voyage has been Zaandam, while Rotterdam's Grand Africa Voyage for October 2021 will still take place but will now be on board the Zaandam. Other itinerary changes are noted below:

- 2021 Europe: In early March 2021 HAL announced it would suspend its European operations aboard Volendam, Westerdam, and Nieuw Statendam until 30th June 2021.
- 2021 Alaska: All Alaska voyages calling at a Canadian port of call have been cancelled along with all Land+Sea cruise tours. Sailings to and from Vancouver are cancelled for the 2021 season. All voyages to Alaska from Seattle are also cancelled until the end of June 2021. Affected passengers will be moved to comparable 2022 sailings.
- 2021 Canada & New England aboard Zaandam: All voyages aboard Zaandam to Canada and New England between Boston and Montreal have been cancelled.

Maasdam, Veendam, Rotterdam, and Amsterdam have left the fleet.

Vaccinations are not mandatory for cruises on board Holland America Line.

Mandatory enhanced pre-embarkation health screenings, including 100% testing for COVID-19 prior to embarkation, touchless temperature checks and health questionnaires, in accordance with the latest guidelines.

According to the CDC, wearing masks when physical distancing cannot be maintained is helpful in slowing the spread of COVID-19 when combined with other preventative actions.

For this reason, guests will be required to wear masks when physical distancing cannot be maintained.

Guests who have had a cancelled booking will be able to rebook on an equivalent cruise in 2022 with all Future Cruise Credit funds moved to the new booking.

Any unused Future Cruise Credits will remain at 110% of any cash paid on the original booking. While the FCC is valid until 31st December 2022, it must be booked within 12 months of the issue date.

Guests who would prefer a 100% full refund need to request one from Holland America Line as soon as possible. In most cases a 100% refund is available on any cruise cancellation up to 91 days prior to departure.





Norwegian Cruise Line (NCL)

Restart Date: 25th July 2021

Norwegian Cruise Line plans to resume sailing from the US on or around 25th July 2021, provided all necessary health and safety measures are in place.

NCL have been working closely with the CDC and World Health Organisation to ensure that their cruises may go ahead in the safest possible way.

Vaccinations will be required for all guests and crew travelling on board NCL cruise ships.

Passengers booked on voyages from 1st January to 31st October 2021 can cancel up to 15 days in advance.

Final payments for sailings through 30th April 2021 is now extended to 60 days prior to sailing from the standard 120 days.

NCL has suspended operations through 1st September 2021 with the following exceptions which will restart on the following dates:

- Norwegian Joy in Montego Bay, Jamaica from 7th August 2021.
- Norwegian Gem in Punta Cana, Dominican Republic from 15th August 2021.
- Norwegian Jade from Athens, Greece from 25th July.
- Norwegian Epic in Barcelona, Spain from 5th September 2021.
- Norwegian Getaway in Rome, Italy from 13th September 2021.

Scheduled voyages on Encore, Jewel and Pearl have been cancelled throughout autumn:

Norwegian Cruise Line is very proud of the protocols and preventative measures it has in place to address concerns regarding COVID-19.

In addition to extensive cleaning and disinfection protocols on board all voyages and health screenings of passengers and crew members, the Company has been denying boarding to guests who have travelled from, visited or transited via high-risk areas; and it has modified several sailings to avoid areas of concern.



MSC Cruises

Restart Date: 20th May 2021

MSC has suspended cruise operations until 31st May 2021 for its Caribbean voyages from North America aboard MSC Divina, MSC Meraviglia, and MSC Armonia, and also MSC Orchestra in South Africa until November 2021.

UK-only sailings will restart from Southampton on 20th May 2021 aboard the MSC Virtuosa. MSC restarted limited Mediterranean cruises aboard MSC Grandiosa on 24th January 2021.

MSC Cruises' priority is the health and safety of guests and crew members and they are still in the process of refining all the procedures to ensure everyone will be as protected as possible.

For MSC Virtuosa' sailings around the British Isles from 20th May 2021, MSC will welcome only UK residents of all ages, both vaccinated and unvaccinated.

All guests will need to undergo some Health and COVID 19 screenings including a COVID 19 swab test, a health questionnaire and a contactless temperature check, before boarding the ship.



Oceania Cruises

Restart Date: 29th August 2021

Oceania Cruises plans to resume cruising on board Marina from Copenhagen at the end of August.

All reservations under deposit or final payment with a credit card, check, or bank wire will automatically receive a full (100%) refund of all funds that have been applied to your reservation.

If your reservation has been deposited or paid in full utilising a previously issued Future Cruise Credit, your Future Cruise Credit will be re-issued for the amount that was applied. Future Cruise Credits are not redeemable for cash refunds.

If you wish to book a similar or identical itinerary for 2022, you can reserve a voyage of your choice with total peace of mind and confidence knowing that every sailing is covered by Oceania's Best Price Guarantee.

Should a better public promotion or price become available, up to the date of sailing, you may take advantage of it.

Current Deposit:
20%

Ancillary items and packages, etc. purchased through us will be automatically refunded.

Any travel protection purchased through us will also be refunded.

Guests who have previously opted to cancel under the Travellers Assurance Programme do not qualify for this offer.

Please allow up to 60 days for refunds to be processed.

Please know Oceania is working around the clock to do what is right by their guests and travel partners.

Oceania continue to monitor this situation closely and will provide additional updates as they are available.

With health and safety protocols, Oceania Cruises requires all passengers to be fully vaccinated. Vaccines that have been authorised for emergency use by the World Health Organization (WHO), U.S. Food and Drug Administration (FDA) or the European Medicines Agency (EMA) will be accepted.





Current Deposit:

5% for new bookings before 1st June 2021

Booking Flexibility / Cruise with Confidence Message:

Guests have the option of changing their booking as many times as needed, free of charge up to 30 days before the holiday departs, for cruises sailing on or before 30 September 2021. P&O guarantees a 125% Future Cruise Credit in the unlikely event they need to cancel any cruise.

If you're booked on a P&O Cruises holiday due to sail on or before 1 October 2021 that is unaffected by our latest pause and wish to cancel, P&O Cruises shall be entitled to levy a cancellation charge as a percentage of the price paid in accordance with the following scales.



P&O Cruises

Restart Date: 27th June 2021

P&O Cruises has cancelled all international cruises on board Arcadia, Aurora, Azura, and Ventura until the end of August 2021, and on board Britannia and Iona until late September 2021.

They are scheduled to restart domestic cruises for fully vaccinated UK residents on 27th June 2021.

P&O Cruises Australia have also suspended their Aus/NZ sailings until 30th July 2021.

If you are unable to cruise due to a positive COVID-19 test within 14 days of sailing, you will be denied boarding but we're pleased to say you'll receive a Future Cruise Credit (FCC) to the value of the cruise and we will automatically refund any pre-cruise purchases made through My P&O Cruises*.

It will be mandatory for all guests and crew to wear face masks in certain areas of the ship.

Pre-embarkation Covid tests may be required while on board. P&O are working alongside the UK Government protocols and will update health and safety protocol wherever necessary.





Paul Gauguin Cruises

Restart Date: Summer 2021

Paul Gauguin Cruises has suspended all sailings until 21st August 2021. As always, the safety and security of guests and crew members remains Paul Gauguin Cruises' top priority.

- You must have proof of a negative Covid-19 RT-PCR test carried out within three days prior to international air departure.
- You must complete the online health document Electronic Travel Information System (ETIS) at Etis.pf and obtain a receipt and authorization to travel.
- Guests will be required to take a Covid-19 RT-PCR test within 24 hours of embarkation. The cost of this test is \$59 per person.
- In addition to the test required prior to departure, a self-test will be provided by the government of French Polynesia and will need to be carried out on the fourth day after arriving in the islands.
- Per health protocols, guests must bring their own snorkel gear. Scuba diving equipment will still be available but water sports will be limited.
- Guests will be encouraged to wear masks while out on shore excursions.

Current Deposit:

10%

Booking Flexibility / Cruise with Confidence

Message:

- Your final payment is not due until 30 days before the departure date of your cruise.
- Penalty-free cancellation: Postpone or cancel your voyage up to 30 days before the departure date of your cruise and receive either a credit voucher* toward a future cruise or a full refund—no questions asked!



Ponant Cruises

Restart Date: 16th June 2021

Ponant plan to resume Iceland cruises on board Le Champlain and Le Dumont D'Urville from 16th June, Le Lyrial Venice sailings on 25th June, and Le Bellot and Le Bougainville from Saint-Malo and Athens respectively from 2nd July.

All persons onboard (guests and crew members) are required to comply with the mandatory health protocol, and all our onboard spaces are regularly cleaned and treated to ensure total disinfection. To preserve and maintain this sanitary bubble, shore/land excursions will only take place in regions where the epidemic is under control.

All guests must have a health questionnaire completed by their doctor prior to embarkation. All guests must be fully vaccinated at least 14 days before boarding and provide vaccination certificates to prove this.

PCR tests must also be completed 3 days prior to boarding along with a second medical "declaration of health" questionnaire.

Current Deposit:

10%

Booking Flexibility / Cruise with Confidence

Message:

Ponant's WORRY-FREE BOOKING policy allows penalty-free cancellation for any booking (fully refundable up to 90 days after confirmation).

- 10% deposit only
- Final payment: 30 days before departure
- Postpone or cancel free of charge and for whatever reason.



Quark Expeditions

Restart Date: Summer 2021

Quark Expeditions hopes to resume sailings from 1st July 2021, this is yet to be confirmed.

If a guest cancels 365 days or more before departure, Quark will refund the deposit minus an administration fee of £250pp.

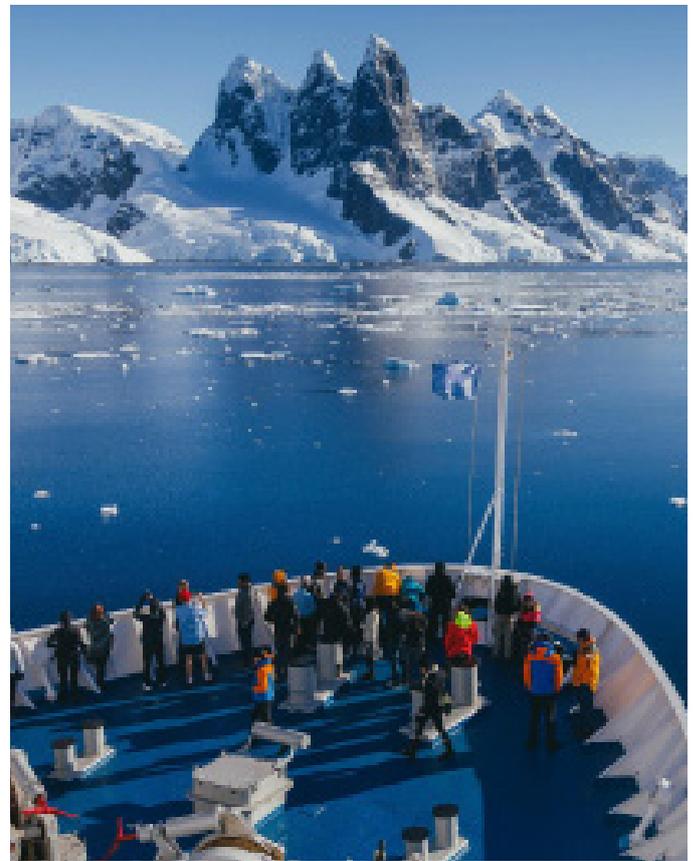
If a guest cancels between 364 – 91 days prior to departure, the deposit (20% of the gross value) will be forfeited.

If a guest cancels from 90 days or less prior to departure, full payment of the booking is required.

Current Deposit:
20%

Booking Flexibility/ Cruise with Confidence Message:

Quark's cancellation and rebooking policy allows travelers to rebook right up to the day of departure with a money-back guarantee and flexible rebooking options.



Quark Expeditions spared no expense or effort in developing the S.A.F.E. COVID Policy as the leader in safe polar travel. A key feature of this industry-leading COVID policy is the adoption of breakthrough rapid onsite PCR testing, which is recognized around the world as the gold standard of COVID testing.

- State-of-the-art Testing Protocols: every guest gets the breakthrough rapid onsite PCR test.
- Anytime Cancellation & Rebooking: guests can rebook their trip for any reason up to 30 days prior to the voyage. No questions asked! (For Arctic 2021 and Antarctica 2021/2022 - all existing and new bookings made by June 30, 2021. For Arctic 2022 - All new bookings made as of May 1, 2021 through June 30, 2021).
- Free from crowds: Visitors to the Polar Regions will enjoy a naturally socially-distanced expedition in remote, wide-open spaces that are always crowd-free.
- Experience will not be compromised! Quark Expeditions is known for offering guests extraordinary off-ship excursions. Our guests will continue to have every opportunity to experience the glaciers, fjords, and wildlife from our Zodiacs and during on-shore excursions.





Princess Cruises

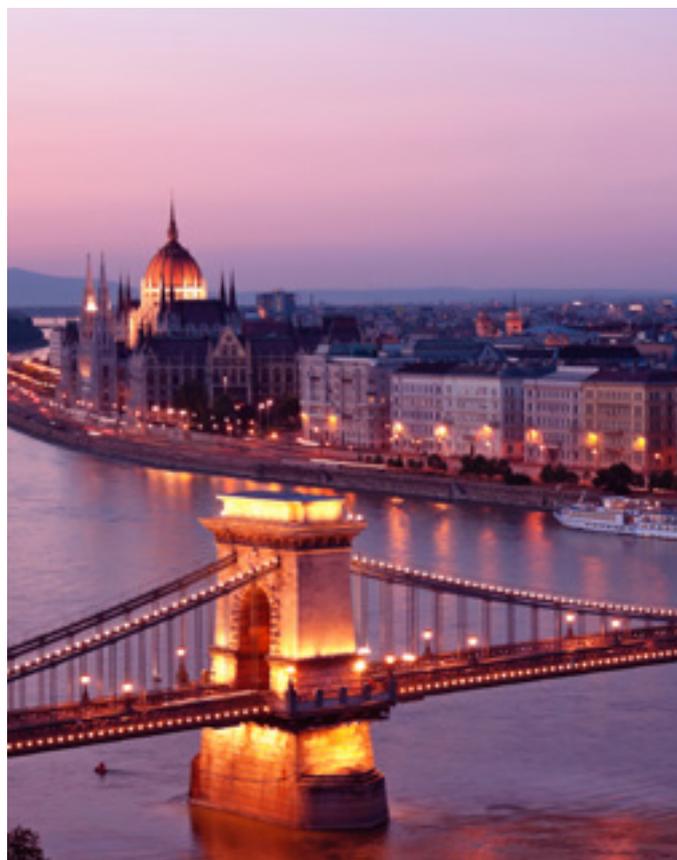
Restart Date: Summer 2021

Princess Cruises cancelled California coast, Mexico and Caribbean and the Mediterranean on the Enchanted Princess through Aug. 21. Canceled all U.S. itineraries of more than seven days through November.

Voyages longer than 8 days calling in at a US port have been cancelled until 1st November 2021 per the CDC's latest regulations.

Voyages from Fort Lauderdale, Los Angeles, and Rome have all been cancelled until 30th June 2021, affecting the Caribbean Princess, Enchanted Princess, and Ruby Princess.

Voyages to Alaska and Vancouver, along with Pacific Coast sailings, are cancelled for the entire 2021 season.



Riviera Travel

Restart Date: 12th July 2021

12th July 2021 Riviera MS Seaventure will embark on voyages around the UK for fully vaccinated passengers.

For customers whose holidays have been suspended and want to take a bit more time to decide on their future travel plans, Riviera offer Refund Credit Notes.

Booking Flexibility / Cruise with Confidence Message:

Change your booking for free up to 45 days before departure. COVID cancellation protection included as standard.

Riviera requires all guests on future cruises throughout summer 2021 to be EITHER fully vaccinated against Covid, OR to have presented a negative test before travel.



Current Deposit:

£150pp

Booking Flexibility / Cruise with Confidence Message:

As a result of recent changes, Royal Caribbean are providing you with a 125% Future Cruise Credit to come back and sail with them by September 30th, 2022. Please re-book using your FCC by April 30, 2022.

Or you can move your existing booking to a sailing next year. RC will price protect the original pricing and/or promotion on the same itinerary, embarkation port, length, product, and stateroom category as your original sailing within 2 weeks (before or after) of the original sail date in 2021.

If you prefer the lower value in a full refund instead of the 125% Future Cruise Credit, this is also an option.



Royal Caribbean

Restart Date: June 2021

Royal Caribbean is following all CLIA regulations and has developed new health and safety protocols for the benefit of passengers and crew. They have cancelled all sailings from the US until 30th June 2021.

- Adventure of the Seas to sail from Nassau on the 12th June 2021 for vaccinated passengers.
- Vision of the Seas to sail from Bermuda on the 26th June 2021.
- Jewel of the Seas to sail from Limassol, Cyprus on 10th July 2021, offering week-long cruises calling in at Athens, Rhodes, Crete, Mykonos, and Santorini until October.
- Anthem of the Seas to sail from the UK on 7th July, offering 4-night 'Ocean Getaways' from Southampton and 5- to 8-night British Isles cruises starting 15th July including port stops in Liverpool, Kirkwall, and Belfast.





Regent Seven Seas Cruises

Restart Date: 11th September 2021

Regent's parent company is Norwegian Cruise Line and as such, Regent is operating under their guidance and improved protocols.

All guests and crew must be fully vaccinated and have a negative PCR test before embarkation. Guests will then be tested 4 days into the voyage and just before disembarking. Screening and temperature checks will be carried out on board, and face masks must be worn in all communal areas indoors unless eating or drinking.

Health and safety protocols will cover all aspects of onboard and shoreside operations so that guests, crew and communities visited can be properly protected. They will include:

- Continuous ship-wide disinfection of public areas and suites
- Daily fogging of public areas and suites – this uses a hospital-grade oxidant that is safe and non-toxic for people and will offer microbial disinfection
- Upgraded medical-grade air filters to ensure cleaner air by killing 99.9% of airborne pathogens including Covid-19 particles
- Each ship will have a dedicated Public Health Officer who will be responsible for outbreak prevention initiatives and to monitor the daily cleaning of all ship areas. They will work in accordance with the CDC's Vessel Sanitation Programme and the ship's on board health and medical departments
- Changing itineraries to avoid high-risk locations
- Improved embarkation process with better health-screening and socially responsible check-in
- No touch food service
- Improved social distancing through reduced capacity
- Improved on shore protocols to maintain safety whilst on excursions
- Staff and crew will also have the highest standards
- Improved on board medical teams and health services

A cruise with Regent when the time is right will ensure the highest levels of guest and crew safety to give you peace of mind.



Regent is proud to announce their return to sailing beginning with Seven Seas Splendor® cruising from Southampton, UK on 11th September 2021. In conjunction with their return to sailing announcement, Regent have extended their voluntary temporary suspension through 30th September 2021 for the following ships; Seven Seas Explorer, Seven Seas Voyager, Seven Seas Mariner and Seven Seas Navigator.

Current Deposit:

10%

Booking Flexibility / Cruise with Confidence Message:

To ensure you feel confident about sailing with Regent, we have evolved Regent Reassurance. Regent is following all CLIA regulations and has suspended all global operations until 31st July 2021. They are working closely with local, state, federal, and global agencies and as such have developed a set of new and enhanced health and safety protocols. They have extended their Regent Reassurance policy to include all reservations made by 30th April 2021.



Saga Cruises

Restart Date: 27th June 2021

Saga will be resuming domestic cruises around the UK on the 26th July aboard the Spirit of Adventure and on the 27th June aboard the Spirit of Discovery.

Saga have introduced a vaccination policy to ensure the health and safety of all guests and crew.

This is a requirement that all guests are fully vaccinated for Covid-19 at least 14 days before boarding Saga cruise ships.

In addition, Saga are the only cruise line to receive the independent Shield+ accreditation from Lloyd's Register. This certifies that they are operating their ships safely, using only the strictest health and hygiene measures.

This policy applies to all cruise bookings, including those made prior to January 20, 2021.

On board Saga ships, the following measures have been put into place, however these will continue to be reviewed:

- Pre-departure testing at the terminal for guests, including full medical screening
- A reduced capacity of guests onboard to a maximum of 800
- Increased crew to guest ratio, to enhance cleaning regimes onboard
- Private chauffeur car per household up to 250 miles
- Social distancing, which feels subtle onboard our spacious ships
- Additional enhancements to our state-of-the-art air conditioning, which already provides 100% fresh air in all public areas and cabins
- Improved and expanded medical facilities with a new dedicated isolation area
- Doubled medical team

Current Deposit:

£150 or 10% (whichever is greater)



Booking Flexibility / Cruise with Confidence Message:

We've got you covered

- Our included travel insurance on all overseas holidays includes up to £5m emergency medical and repatriation cover for coronavirus.
- Underwritten by Great Lakes. Subject to medical screening, and a price reduction if insurance not required.

Added flexibility

- Our flexible cancellation cover is there should you need to cancel due to coronavirus medical conditions prior to departure.
- Pre-departure cancellation cover is provided by Saga, and only available when taking the included optional insurance.





Seabourn

Restart Date: 3rd July 2021

Seabourn is operating under Carnival Corporation's recommendations and research that they are conducting. In partnership with CLIA, Seabourn's top priority will always be the safety of their guests and crew, as well as the communities they visit as part of the itineraries. Leading global public health and policy experts are supporting these cruise lines in their efforts to develop and enhance all the protocols and procedures so that when you do get back on board, it will be as safe as possible.

Seabourn has suspended global operations in 2021 for all vessels:

- Seabourn Encore cancelled until 3rd July 2021.
- Seabourn Ovation will return with Athens Roundtrip cruises on 3rd July 2021.
- Seabourn Quest cancelled until 7th November 2021.
- Seabourn Sojourn cancelled until 3rd July 2021.
- Seabourn Odyssey cancelled until 5th November 2021; 7-day Alaska/British Columbia and the Pacific Coast sailings have not been cancelled; other Alaska sailings have been modified to be just 7 days in duration.
- Seabourn Venture, the newest vessel in the fleet, has been delayed until December 2021.



Seabourn is resuming their cruise operations from 3rd July with sailings to the Greek Isles on board Seabourn Ovation. Seabourn Odyssey is resuming sailings in the Caribbean with a Barbados roundtrip from 18th July 2021.

Book With Confidence Policy:

For bookings made prior to May 31, 2021 for sailings departing prior to December 31, 2021, guests can cancel up to 30 days prior and receive a 100% FCC for your cancel fees (monies received).

The Future Cruise Credit granted using Book With Confidence will be valid for 12 months from the date of issue and may then be used to book sailings departing through December 31, 2022.

Current Deposit:

10%

Guests on board Seabourn cruises must be fully vaccinated, regardless of age, in order to sail. **For these cruises the definition of "fully vaccinated" is a minimum of 14 days following the last dose in the vaccine series of an approved COVID-19 vaccine.**

Proof of vaccination and the dates given will be required (approved forms of documentation will be confirmed closer to time of departure) and must be shown at the terminal prior to boarding.



SCENIC^o

LUXURY CRUISES & TOURS

Scenic

Restart Date: 30th July 2021

Scenic are excited to announce that they plan to re-commence sailings on Portugal's Douro river from 30 July 2021 on board Scenic Azure. All guests will be required to have been fully vaccinated against Covid-19 at least 14 days prior to embarkation.

Current Deposit: 15% for 2022 bookings / 10% for 2023 bookings.

Booking Flexibility / Cruise with Confidence Message: With Scenic's Flexible Booking Policy you can defer your travel plans up to 60 days prior to your Scenic Eclipse voyage with no Scenic fees (third party fees may apply).

Deposit Protection Plan:

The Complimentary Deposit Protection Plan (DPP) is available for new bookings for Scenic Europe and Southeast Asia river cruises and Scenic Eclipse brands until 31 October 2021.

Europe River Cruising: 1 to 30 June 2021 departures

For guests with a Europe River Cruise departing from 1 to 30 June 2021, we will provide a Future Travel Voucher (FTV) for the full amount that has been paid to date.

The flexible conditions for your FTC Voucher are as follows:

- Valid for travel commenced through to 30 June 2024
- The FTV is based on the amount paid for your reservation to date
- The FTV can only be applied to any river or ocean cruise booking within the Scenic Group (Scenic Luxury Cruises & Tours, Emerald Cruises and Evergreen Cruises & Tours), subject to availability and any FTV capacity limits applicable to your selected cruise
- The credit can be applied to any existing booking or when re-booking your future travel
- Is fully transferrable to another guest
- Upon the expiry of the FTV Voucher on 30 June 2024, guests who choose not to travel may contact us to receive a cash refund equal to the amount paid.



Land Touring: Africa 1 to 30 June 2021 and Canada 1 June to 31 December 2021 departures

For guests with an International Land Tour departing from 1 to 30 June 2021 or a Canada Land Tour departing to 31 December 2021, we will issue a Future Travel Voucher (FTV) for the full amount that has been paid to date. The flexible conditions for your FTC Voucher are as follows:

- Valid for travel commenced through to 30 June 2024
- The FTV is based on the amount paid for your reservation to date
- The FTV can be applied to any land tour, river or ocean cruise booking within the Scenic Group (Scenic Luxury Cruises & Tours, Emerald Cruises and Evergreen Cruises & Tours), subject to availability and any FTV capacity limits applicable to your selected land tour or cruise
- The credit can be applied to any existing booking or when re-booking your future travel*
- Is fully transferrable to another guest

Upon the expiry of the FTV Voucher on 30 June 2024, guests who choose not to travel may contact us to receive a cash refund equal to the amount paid.





SeaDream Yacht Club

Restart Date: June 2021

SeaDream briefly restarted cruising in Barbados in November 2020 but has since suspended sailings due to a Covid outbreak on board.

SeaDream Yacht Club's 2021 cruises will restart in June, with both SeaDream I and SeaDream II offering a collection of 7-night Mediterranean voyages.

In the winter, the twin yachts will head south to the Caribbean, where they are scheduled to stay until the end of the year.

Current Deposit:
25%

Book with confidence message:
SeaDream with Confidence is a brand-new, risk-free booking policy to make your luxury travel dreams come true with peace of mind.

For voyages booked after December 1, 2020 and sailing before December 15, 2021 you will receive SeaDream's ultimate assurance:

- Change your voyage for any reason up to 15 days from departure
- Receive 100% Future Voyage Credit for the amount paid
- Your Future Voyage Credit will be valid for 12 months after your original sail date.



Silversea

Restart Date: 18th June 2021

In recognition of the importance of COVID-19 vaccinations in ensuring the safety of travellers, Silversea will require all embarking crew and guests to have been fully vaccinated against COVID-19 prior to embarking on any of its cruises starting from the 18th of June. This requirement is for all Silversea cruises, with the exception of sailings departing from Australia.

Silversea believes that vaccinations form part of a comprehensive, multi-layered set of science-backed protocol, which will help to safeguard the health and safety of guests, crew, and visited communities. We will continue to work closely with relevant governing bodies and health authorities to evolve our safety procedures, as new health recommendations are issued.

Silversea is following all CLIA regulations and has suspended sailings of its fleet until the following dates:

- Silver Cloud 14th November 2021
- Silver Wind 20th November 2021
- Silver Shadow 8th September 2021
- Silver Spirit 6th July 2021
- Silver Muse 8th July 2021
- Silver Whisper 4th July 2021 on sailings around Iceland.
- Silver Explorer 23rd August 2021
- Silver Moon 18th June 2021 – this brand-new vessel will depart on Athens Roundtrip voyages, visiting the Greek Isles, Cyprus, and Israel.
- Silver Dawn, the sister ship to Muse and Moon, will depart on its inaugural sailing on 9th November 2021.
- Silver Origin, Silversea's first destination-specific expedition vessel, will begin cruising the Galapagos from 19th June 2021.

Verified Shore Excursions

Our itineraries have been revised to include only low-risk destinations with approved contingency plans. Guests wishing to go ashore in port will only be allowed to do so with a verified shore excursion party. These verified shore excursions ensure that all Silversea health and safety measures are met, including mandatory testing of all tour guides.

Cruise with Confidence message:

Cancel up to 30 days prior to your cruise for any reason and receive a 100% Future Cruise Credit.



Tradewind Voyages

Restart Date: 1st July 2021

Tradewind is working in line with guidance from the UK Government and CLIA. Tradewind Voyages are resuming from 1st July 2021 on domestic cruises around the UK.

If a guest's voyage is cancelled, or if they are unable to embark on their scheduled cruise due to local lockdown in their home country, Tradewind will transfer the booking to another voyage or provide a full refund.

Any replacement voyages must be taken within 24 months of the original voyage departure date. Further updates will be announced by Tradewind following the UK Government update on 17th May.

Current deposits:
15%

Book with confidence message:

If your voyage gets cancelled due to Covid-19, or you need to cancel due to Covid-19, you will be able to transfer your booking to another Tradewind Voyage*, or you can choose to have a full refund of monies already paid.

A replacement voyage to be undertaken within 24 months of the original voyage departure date. Where we are unable to offer a replacement voyage of the same price, category, and cabin, we will discuss the options available with you.

UNIWORLD
BOUTIQUE RIVER CRUISE COLLECTION

Uniworld

Restart Date: 6th June along the Douro, followed by 18th June in Italy, 27th June in France, 1st September in Peru, and 25th September in Egypt.

Flexible Cancellation Policy for 2021 Departures Only:

Guests can change or suspend their 2021 cruise up to 60 days prior to their departure date for Europe and Exotic programs, without penalty and rebook on any future cruise through 2022 OR choose to receive a Future Travel Certificate equal to the amount of funds received by Uniworld at the time of cancellation. The Future Travel Certificate can be used towards any 2021 or 2022 departure and is combinable with all Uniworld public promotions in effect at the time of redemption.

Cancellation Policy for 2022 Departures Only:

Standard cancellation rules apply for those departing in 2022. Any funds transferred or future travel certificates used from a 2020 or 2021 booking and applied to a 2022 reservation due to COVID-19, are non-refundable. Once applied to a reservation, should your travel plans change 120 days or more prior to the departure date a Future Travel Certificate will be issued in the amount originally applied to the 2022 booking, less any non-refundable items. Should your plans change 120 days or less prior to the departure date of the reservation these funds are non-refundable and will not be applicable to a future booking, nor will you receive a future travel certificate.

Uniworld are closely monitoring the coronavirus (COVID-19) developments and will continue to prioritize the safety of guests and crew. They are following the latest travel advisories issued by government agencies and are monitoring all updates issued by the World Health Organization (WHO).

Any guest travelling with Uniworld will need to provide proof of one of the following upon embarkation:

- Proof of full COVID-19 vaccination with the final dose given at least 14 days prior to the start of their cruise.
- A verifiable and negative result of a PCR test taken within 72 hours of the start of their cruise.
- A verifiable and negative result of a rapid antigen test taken within 72 hours of the start of their cruise.



Virgin Voyages

Restart Date: August 2021

Virgins first ship, the Scarlet Lady, will launch from the U.K. in August. The ship will launch from Miami Sept. 22. The Valiant Lady, the line's second ship, will launch from Miami Nov. 14.

The Scarlet Lady will be departing from Portsmouth, England, with all passengers and crew required to be fully vaccinated.

Additional testing and protocols will be confirmed closer to sailing, all in line with the most up-to-date recommendations from the UK government.

For Sailors canceled for the first time:

Double Your Value Option:

You'll automatically be credited 200% in Future Voyage Credit of the amount you've paid to date toward your voyage fare. This is valid up to a year after the original voyage start date for any sailing with open inventory through 2022.

Refund Option:

Or Virgin will refund everything paid along with a Future Voyage Credit equal to 25% of your existing paid voyage fare to be used on a future sailing.

For Sailors cancelled more than once:

Your full Future Voyage Credit will be restored to use toward a future sailing, and our standard cancellation policies will apply. The FVC is valid for redemption up to a year after the impacted voyage start date and can be applied to any sailing with open inventory through 2022.



Viking Cruises

Restart Date: Summer 2021

Viking has cancelled all river and ocean cruises until 30th June and 31st July respectively, except for three UK coastal cruises for UK residents only on 22nd May, 29th May, and 5th June.

Additional operational complexities in some destinations require us to cancel further departures through the remainder of the 2021 season in Alaska, as well as in Russia and Ukraine.

For passengers booked on one of the cancelled sailings, Viking is offering FCC of 125% of the fare paid or a refund equal to the amount paid. Passengers have 24 months to use their FCC.

England's Scenic Shores:

Viking is looking forward to welcoming guests back on board our England's Scenic Shores voyages in May & June. These Welcome Back voyages are exclusively available for vaccinated guests.

While travel entry requirements may continue to evolve, we are currently working with the respective government authorities to confirm what exactly will be required of our guests when it is time for their voyage.

More information about these requirements, as well as all health and safety protocols, will be provided to guests booked on these sailings in advance of their departure so they may adequately prepare.





Windstar Cruises

Restart Date: 19th June 2021

Windstar has cancelled its 2021 Alaska season as well as its 2021 itineraries calling it at US and Mexico ports of call. Star Breeze is scheduled to spend the summer in the Caribbean.

In March 2021, Windstar released new resumption dates for the fleet:

- Star Breeze – 19th June – Caribbean
- Wind Star – 19th June – Mediterranean
- Wind Spirit – 15th July – Tahiti
- Wind Surf – 8th August – Mediterranean
- Star Legend – 4th September – Northern Europe
- Star Pride – 3rd November – Caribbean

Guests booked on a cancelled cruise will receive a 125% FCC to be used (booking and sailing) within 24 months.

Guests may also request to exchange their FCC for a 100% refund of all monies paid to Windstar on their cancelled booking.

Current Deposit:
15%

Book with Confidence Message:

Cancel up to 48 hours prior to departure. Book your clients with confidence and they can cancel their 2021 voyage up to 48 hours prior to departure and they will receive 100% Future Cruise Credit.



No COVID-19 PCR test is required at pier. Windstar will require and administer a free COVID-19 antigen test at pier prior to boarding. A negative test result is required to board.

Windstar Cruises will require proof of a current COVID-19 vaccination for all guests sailing aboard Windstar's yachts.

Proof includes the original vaccination record document issued by either (1) the country's health authority that administered the vaccination (i.e. U.S. CDC's Vaccination Record Card) or (2) the guest's medical provider that administered the vaccination.

The cruise line arrived at the decision in the best health and wellness interests of its guests, crew, and the places the yachts visit.

At the cruise terminal prior to embarkation, guests will be required to provide proof of a completed current vaccine course (one or two shots, depending on the brand) finished at least 14 days prior to the guest's embarkation date.

The Beyond Ordinary Care program is a multi-layered strategy with key hospital-grade elements: HEPA filters and UV-C ultraviolet germicidal irradiation to filter and disinfect the air, plus electrostatic sprayers to sanitize all surfaces throughout the yacht.

We are making a multi-million dollar investment in our fleet to provide a healthy environment while sailing on a Windstar yacht.

Hospital grade high-efficiency particulate (HEPA) filters along with a UV-C air zapping process (ultraviolet germicidal irradiation) are being installed on board all Windstar yachts.

Want to talk about your next cruise?



Whether you're itching to get back on the water, or you want something in the diary to look forward to, we can help.

At Panache Cruises, we exist to connect our customers with the very best luxury cruises available, and we're ready to take your call and provide our renowned connoisseur service to help you book the cruise of your dreams.

Our small team right here in the UK will be with you every step of the way, from your initial enquiry, right through to your arrival at home, and unlike other companies, you won't have to fight through an automated computer to speak to us on the phone.

Why book now?

The cruising world is opening up again and we cannot wait to get back out onto the high seas. What better time to book a luxury cruise holiday than now, while prices are at an all time low and your money is protected better than ever?

Your money is more than safe when you invest in a future cruise, and thanks to new attractive deposit schemes, you can secure a cruise from just 5% deposit, giving you peace of mind and reducing any perceived risk.

If you book a cruise now and you choose not go within up to 14 days before the ship is due to set sail, you're able to cancel and get a 100% credit, no questions asked.

It's time to book that bucket list holiday and finally have something to look forward to.



PANACHE
CRUISES

0161 513 8200

Book with confidence



A handful of reviews from our customers...

John Shar-



Kat was a joy to work with!

Kat was a joy to work with - very friendly, personable, helpful, and totally understanding. She came over as a real person, and gave something about herself as well as finding out about and listening to us.

A great contact , and hope to work with her in future.

Steve Clarke



Excellent from start to finish

Excellent from start to finish ! We have traveled with many different companies over the years ranging from poor to excellent. Felt from day one that Catherine really cared about sorting the right holiday and wasn't too pushy trying to just make a sale. If this is born out as we experience the actual holiday then we are converted and you

L. Stern



Very good experience

I had a very good experience overall dealing with Natalie from Panache Cruises. She was very quick at getting back with me when I had questions. She also tried very hard to find the appropriate accommodation in Venice when I was struggling to find it. She kept at it until she found a hotel that would accommodate a wheelchair user. She was very pleasant to talk to and was as informative as she could be about the cruise we finally chose. We used phone and email to communicate, and that worked well for me. I wouldn't hesitate to recommend her to someone considering booking Panache





PANACHE
CRUISES

PanacheCruises.com