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Cruising differently



2023/2024 EUROPEAN RIVER COLLECTION

PREMIUM ALL-INCLUSIVE - FLEXIBLE RIVER CRUISING



A very warm welcome to A-ROSA! I am absolutely delighted to have you here with us - dreaming of where we can take you. As I write this note, I cannot contain my smile. I have that warm glow of anticipation, that feeling when you know you're about to give a gift to someone you know they will love...

us. I very proudly welcome you to our first brochure, entirely dedicated to you, our British guest.

As you read on, we hope to transport you to languid escapes on Europe's most beautiful rivers. To verdant vineyards rolling down spectacular mountainsides. To undiscovered towns where life ambles along as it has for hundreds of years. To incredible cities bursting with history and culture. All on a journey with the greatest freedom and flexibility you will find on a packaged holiday.

We are proudly for the explorers, the foodies, the spa lovers, the city breakers. Travellers from everywhere, of every age, seeking a new horizon. This brochure will show you



a collection of our most loved rivers and routes, carefully curated by our expert team, designed to showcase the very best of Europe, for you to uncover and enjoy at your own pace.

As you glide effortlessly from destination to destination, you will do so in utmost comfort, on our welcoming, indulgent ships. Over two decades, we have mastered the perfect blend of warm, sincere hospitality and do-as-you-please relaxation. And we would be delighted for you to experience it as our guest.

And, for the surprise to be complete, 2023 has something new up its sleeve. We have been working hard behind the scenes to reimagine A-ROSA, to pull together itineraries even richer in new discoveries, in authentic dining and locally-inspired entertainment. With more inclusions than ever before. All underpinned by a desire and a goal to offer truly sustainable experiences, keeping

the vibrant communities we visit thriving, and preserving the spectacular landscapes we sail through for the next generation.

So, cast off, let your mind drift and your imagination unfold with the pages, as we explore the rich melting pot of Europe in our gloriously carefree style.

We look forward to welcoming you on board!

Jucia

Lucia RoweManaging Director
A-ROSA River Cruises UK & Ireland



n 2002, two statement ships appeared on the River Danube. Born out of a desire to create a different way to explore, A-ROSA DONNA and A-ROSA BELLA opened the door to casual, carefree cruising through the heart of Europe. Over two decades, we've sought to charter new waters, to pioneer new approaches across everything from flexibility and wellness to sustainability and authenticity.

We've built up an unrivalled knowledge of Europe's rivers, forged deep relationships with the places we visit, and the people we work alongside. We've grown an experienced team, dedicated to making every A-ROSA journey both plain sailing and a joy to experience.

In 2016, we expanded our reach to new shores, redesigning our signature European flavour for English-speaking guests and attracting like-minded,

international travellers from all corners of the world. It makes our on-board atmosphere truly unique, wonderfully cosmopolitan and promises discovery-loving guests a true taste of the rivers we know so well.

But we never stand still. From this year, we've reinvented our flexible, easy-going style. Our much-loved your cruise, your way ethos stays, but it now offers an even greater experience with many more inclusions, even better service with new benefits as standard and even more of your destination with a whole new era of tips and experiences from our tried and trusted experts.

Join us, and discover the more flexible, more relaxed and more beautiful way to explore Europe.

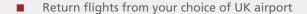
Why choose A-ROSA RIVER CRUISES

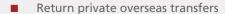
COMPLETE PEACE OF MIND

- Over twenty years' experience and expertise sailing Europe's rivers
- Fully ATOL-protected cruise packages
- Tailor-make with your choice of regional flights or rail
- Combine cruises or add extra time in Europe's beautiful cities with a wide collection of partner hotels
- Expert, professional crew and unrivalled relaxed, flexible atmosphere
- Fantastic choice of cruises from 4 -18 nights
- Book through your knowledgeable UK travel agent, with just a deposit



SO MUCH INCLUDED





- Premium All-Inclusive dining and drinks
- Special welcome and farewell dinners
- Regional specialties, afternoon tea and snacks
- Sun deck BBQs and cooking demonstrations
- Complimentary guided city tour on every cruise 7 nights or longer, plus a highlight culinary experience
- Hints and tips from knowledgeable A-ROSA Destination Scouts
- Immersive local entertainment such as live music concerts and traditional dancing on every cruise 7 nights or longer



- 15% discount on spa treatments
- Little extras like FREE room service, Wi-Fi and luxury cabin amenities including bathrobes and slippers
- All port taxes
- Info-packed A-ROSA App







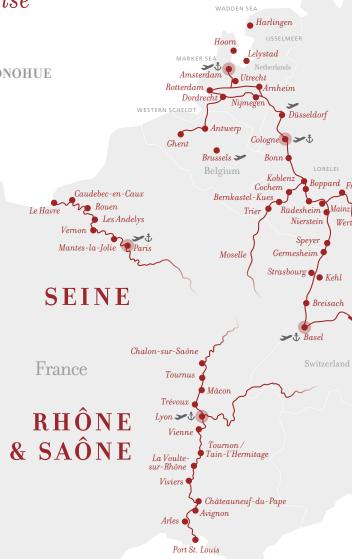


Welcome to

OUR RIVERS

"I would love to live like a river flows, carried by the surprise of its own unfolding."

- JOHN O'DONOHUE



 $At lantic\ Ocean$

DOURO



Spain

Portugal



Pefreshingly DIFFERENT



UNIQUELY FLEXIBLE, UNIQUELY RELAXED, UNIQUELY A-ROSA

When it comes to choosing a river cruise, it can be hard to discern what makes one line different from the next. On a journey rich in new **destinations**, **dining and discoveries**, A-ROSA's river cruises all have something reassuringly in common: a relaxed and welcoming atmosphere, an emphasis on independent exploration and a generous Premium All-Inclusive package wrapping up everything from quality drinks to indulgent pampering.

This is cruising differently

OUR STYLE

To us, Premium All-Inclusive means having the perfect amount of everything you want, wrapped up in the flexibility to pick and choose how and when you want it. That means a great choice of casual buffet and a la carte dining, alcoholic and soft drinks from morning until night, and a casual backdrop with no fixed times, table sizes or dress code.

LOCALLY INSPIRED

From favourite regional dishes to perks like included tours complete with a **highlight culinary experience**, we shine a spotlight on the areas we visit like no-one else. Expect local entertainers showcasing live music and traditional dancing and stand-out events like local food and wine tastings.

YOUR DAY, YOUR WAY

We put you in the driving seat when it comes to discovery. With over two decades of experience on Europe's rivers, we've hand-selected superb ports and honed the perfect amount of time in each. Pick the brains of our unique Destination Scouts and explore vibrant cities, charming towns and spectacular natural gems like a local, or opt for a great choice of expert guided excursions.

THE PERFECT BALANCE

There's a saying that life's not about the destination, but the journey. That rings even more true on a river cruise. We perfectly balance time ashore with scenic sailing - there is nothing like relaxing on our spacious sun decks as the ship glides through ever-changing scenery. So, grab a cappuccino or a cocktail, and take it all in...

ALL ABOARD

Our unique all ages welcome ethos carves us out from the crowd. On selected dates, you'll find menus for kids and teens, family-friendly excursions, flexible cabin layouts and kids' clubs with activities like treasure hunts and mocktail-making. All designed to make A-ROSA plain sailing for memorable multigenerational and family holidays.



And relax

Every A-ROSA ship comes complete with its own SPA-ROSA, our unique home of pampering. With a relaxation room, sauna, gym and ahh-inspiring menu of professional treatments, a few hours here is a recipe for total indulgence. You'll find classes like sunrise yoga plus a pool or whirlpool on each ship too.





Europe LIKE NO-ONE ELSE

DELVE DEEPER INTO EVERY DESTINATION

GET OFF THE BEATEN TRACK

Nobody knows Europe's rivers like us, and, with our network of Destination Scouts, we will share a **deeper level of insight and local knowledge** to help shape your exploration in key ports. Expect tips on everything from pop-up markets and exhibitions to recommendations for great restaurants and particularly lovely walking routes around the city. It will enable you to quickly get beyond the tourist trail and seek out a more authentic side of your destination, always at your own pace.





EXPLORE ON TWO WHEELS

From the iconic bridge-crossed canals of Amsterdam to the natural surrounds of the Wachau Valley, Europe is a continent aching to be explored on two wheels. At key times during your cruise, enjoy complimentary bike or E-bike hire, and discover hidden routes, bustling boulevards and wide-open scenery at leisure. We also offer a great selection of optional guided bike tours, so there's always the comfort and reassurance of cycling with an expert and a small group if you'd rather.

LET US SHOW YOU THE SIGHTS

Our ethos is all about your cruise, your way, with no pressure or expectation of how you will spend your days. With this in mind, our optional shore excursion programme includes a wealth of ideas, which encapsulate everything from city tours and wine tasting to more active pursuits like stand-up paddleboarding, surfing, kayaking and hikes. You can book tours in advance online, or with our friendly on-board excursion experts who can help you make the most of every moment.





Highlight

LOCAL CULINARY EXPERIENCES

From France's acclaimed cuisine to upcoming foodie hotspots like the Douro Valley, Europe is rich in fantastic regional produce and passed-through-the-generations local dishes. On every cruise of seven nights or longer, we'll delve into the unique culinary heritage of the river you'll sail, starting with an insightful city tour. Back on board, our top chefs will bring to life seasonal produce and local flavours in a highlight experience designed to give you a true taste of your destination. Bon appetit!

AUTHENTIC ENTERTAINMENT

We'll deliver the very best of on-shore talent on ship up to twice a week. Expect soul-stirring classics from local guitarists on the Rhône, and, in Budapest, traditional Hungarian music with a modern twist.

SPECIAL INTEREST CRUISES

On certain dates, we offer special interest cruises, themed around everything from photography to more mindful pursuits like yoga and meditation.

These journeys promise the same relaxed on-board atmosphere and fascinating ports of call, combined with a programme of expert-led activities and events both on and off-ship. Look out for these itineraries on pages 54-57.



Dining AND DRINKS



RAISE A GLASS TO FRESH FLAVOURS, SERVED FLEXIBLY

DINING TO SUIT YOU

Our flexible dining has been designed to perfectly complement your cruise style. With an **expansive selection of gourmet buffets** and live show cooking at breakfast, lunch and dinner, you can choose to arrive whenever the restaurant is open, and dine with whoever you like, all without a set dress code. It makes leisurely late breakfasts a pleasure, and lunchtime ambles back to the ship effortless.

At dinner, there's also the option to enjoy a la carte waiter service if you'd rather let us come to you. You'll find an incredible choice of fresh salads, regional flavours and familiar favourites whichever you decide.

PREMIUM ALL-INCLUSIVE DRINKS

Whatever your tipple, we feature a fantastic choice of alcoholic and non-alcoholic drinks including premium and local spirits, wines, beers, cocktails, mocktails, soft drinks and speciality teas and coffees from morning until night. Every ship features an atmospheric lounge bar, chilled sun deck and elegant restaurant. So, whatever you're drinking you're assured of two things: the perfect backdrop, and that it's on us!



TASTE YOUR DESTINATION

Rich French onion soup topped with a gruyere crouton on the Rhône. Alentejo-style marinated pork and clams in

a red pepper and white wine sauce on the Douro. Crisp, golden Belgian waffles served with tart cherries on the Northern Rhine. We'll complement our delicious international dining with mouth-watering regional cuisine created with local produce. We go beyond just showing you the destination, we let you taste it too.

HIGHLIGHTS AND UNIQUE EVENTS

On an A-ROSA river cruise, the journey is as much of a pleasure as the destinations themselves. Look out for special events like sun deck brunches served by our talented chefs, speciality food and wine tastings and easy-going BBQs backed by river vistas.

Each cruise will also feature a **special welcome and farewell dinner**, designed to set the scene for a journey into complete culinary enjoyment from the moment you step on board.

COMPLIMENTARY ROOM SERVICE

Things just got even easier. We have enhanced our famously friendly, personal service further still with complimentary room service for *every* cabin grade. Choose from a selection of drinks, snacks and light bites to savour in the comfort of your cabin or suite.

MEET THE CHEF



Oliver Edelmann

Creating our menus doesn't come without planning – or a great deal of passion, all of which is overseen by world class chef, Oliver Edelmann. An afficionado of fine patisserie and a veteran of renowned kitchens from across the globe, Oliver personally trains the chefs across the A-ROSA fleet.

His motto, 'Le produit est le roi', 'the product is the king' rolls out in his ethos of sourcing the very best fresh local produce.

"Our goal is to put the region on the plate, to cook fresh and with versatility, to create palate experiences."



Spor & WELLNESS

A NEW WORLD OF RELAXATION

SPA-ROSA

River cruising and relaxation go hand in hand, that's why every A-ROSA ship comes with its own unique hub of wellness, SPA-ROSA.

Featuring a calming relaxation room replete with loungers and river views, the scene is set for serenity from the off. You'll find a robe and slippers in your room allowing complete comfort.

Each SPA-ROSA comes with a sauna, most with a panoramic one-way window so you can admire the passing river views as you sail - a truly unique experience.

If you'd prefer to take the pampering up a notch, our professional spa therapists are on hand with a dreamy list of optional indulgent treatments from innovative massage techniques to the latest in skincare. As a special perk, you'll receive a 15% discount on whichever you choose.

There's a gym close to hand as well, featuring a collection of cardio and strength equipment to keep your fitness routine in shape during your cruise.

You can round things up nicely with a dip. You'll find a pool or whirlpool, or both, on all of our fleet.

SUNRISE YOGA

Picture the scene. The sun is rising above the river landscape, the ship is meandering peacefully through spectacular scenery and you're surrounded by it all on a gentle yoga session. Our tranquil sun deck is the ideal place for a stretch - grab a mat from the gym, and enjoy the moment!

WELLNESS CRUISES

Our great line-up of themed cruises make for relaxing reading too. On selected dates, we offer journeys featuring meditation, mindfulness and more, all led by in-field experts. Read more about our available departures on pages 54 - 57.



COMPLEMENTARY CUISINE

At mealtimes, look forward to a wide choice of vegan, vegetarian and healthy options. Our on-board menus will spoil you with a rainbow of delicious salads, fruits and vegetables plus fantastic seafood, meats and more depending on your preference. At breakfast, our chefs will whip up omelettes, poached eggs or sunny side up to suit, and our divine selection of freshly-baked breads covers everything from German pumpernickel to wholesome wholemeal. Special dietary requirement? Just let us know. Our enviable small ship atmosphere means we're personally on hand to help.

WHY NOT TRY..?

Our blissful spa treatments tick off everything from beauty basics to total pampering.

SAND STAMP MASSAGE

Be transported to a paradise island with the therapeutic effects of warm sand in a relaxing massage designed to melt tension and regulate energy.

Our newest ship, A-ROSA SENA raises the bar when it comes to wellness. Featuring an extra-large SPA-ROSA, her spa line-up is like nothing else on Europe's rivers.

Read more about her on pages 20 - 23.



Designed FOR EVERYONE

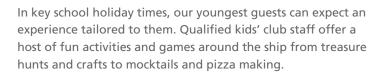
A NEW ADVENTURE

The look on the kids' faces as they kayak through the Ardeche Gorges. The joy as they ride the carousel at the Prater in Vienna. The amazement of being on the sun deck as the ship sails right into the heart of a new city. **River cruising is one big adventure**, and we embrace that with a unique all-ages-welcome ethos that makes discovery-rich tours through Europe child's play.

We're perfect for memorable, insightful family and multi-generational holidays. Here's why...



CHILD-FRIENDLY PERKS



Our dining scene gets more playful too with family-friendly dishes served in our signature relaxed, casual style.

Our cabins are equally flexible. With interconnecting options on many ships – and an entire deck dedicated to families on A-ROSA SENA – you can be assured of finding sleeping arrangements to suit you and your brood.

Even better, our generous **kids cruise free policy** means guests 15 and under will sail without charge in selected cabin grades all year round*. Now there's a reason to book early!

*on all ships except A-ROSA ALVA



A-ROSA SENA

We can't talk about families and river cruising without talking about A-ROSA SENA. Designed with younger guests and multi-generational groups in mind from the outset, you can discover her full range of innovative facilities on pages 20 - 23.







MADE FOR INQUISITIVE MINDS

When it comes to itinerary planning, our two decades of experience means we know our stuff. We will deliver you into the heart of a new destination every day, and the choice is yours as to how you explore it. It means no strict timetables, no rushing, no stress. Visit fascinating museums, hike, bike,

paddle-board, shop. If you'd rather let an expert show you the sights, our wide choice of excursions include ones hand-picked for families – picture time in Disneyland Paris on the Seine or Amsterdam's brilliant zoo on the Northern Rhine. And, if it all sounds a little bit too much like hard work on one day, then the ship is yours to enjoy. Let a waiter bring you a cocktail – or mocktail – and relax in the pool or whirlpool or over a game of minigolf.

HIGHLIGHTS

- Our youngest guests love our spacious, sociable sun decks. Our pools or whirlpools are the perfect place for a splash, and the wraparound views make for an epic game of I Spy!
- Mocktails and more kids can choose their perfect tropical tipple mixed by our friendly bar team, and it's always included.
- Super stress-free with central docking locations in many ports, we wrap up easy explorations with no stress, and no packing and unpacking!





All our rivers offer a wealth of attractions to keep kids interest piqued. We suggest that the Rhine, Danube, Seine, Rhône and Saône are a great introduction into family river cruising with a mixture of vibrant cities and natural treasures, ripe for exploring. We can tailor-make any ship or sailing date into your perfect family holiday, ask your favourite travel agent to find out more!

Preener, CLEANER RIVER CRUISING

PIONEERING SUSTAINABILITY

We don't just pay lip service to sustainability. As experts in Europe's rivers, we know the great benefits that tourism brings to local economies, but we know the downsides too. That's why we take actions, big and small, to minimise our footprint and maximise what we put back into the places we sail.

Our long-term sustainability strategy is being developed in conjunction with the renowned Fraunhofer Institute for Systems and Innovation Research, and you'll see it roll out across many aspects of life on board our fleet as well as ashore.



EAT LOCAL

Our taste your destination ethos is just that, **locally-inspired cuisine** and flavours from the regions you'll visit.

We're working towards a fresh new dining scene where many of our inseason fruits, vegetables, meat and fish products will be sourced within Europe, including local markets.

It means assured standards, more emphasis on of-the-season cuisine, and more money in the pockets of local economies.



REDUCED EMISSIONS

Our fleet is looking forward.
Marine Gas Oil dramatically reduces harmful emissions helping to minimise the impact of our journeys. All our ships are fitted with a shore power connection too, meaning we can rely on electricity, rather than fuel, wherever possible.

Going further, our newest ship, A-ROSA SENA, is **our first** with a hybrid engine. She sails in and out of port under battery power, with no emissions, and almost silently.



TREADING LIGHTLY

We're working hard to eradicate unnecessary waste too. There will be certified natural toiletries in your cabin as well as biodegradable cleaning products on board, and, behind the scenes, a comprehensive concept to minimise food waste.





Responsible tourism

Immersing yourself in your destination is as valuable to your travel experience, as it is to the communities we visit. Our flexible, at-your-own-pace style encapsulates that perfectly. Choose to discover every port at leisure on foot, by public transport or with our complimentary bike or E-bike hire. Tips from our unique Destination Scouts will empower you to get beyond the tourist trail, and into the little-known gems locals know and love.

Opt for one of our excursions and try off-the-beaten-track adventures alongside a wealth of authentic ways to explore including things like shopping with our chefs and meeting local producers.

Our port stays tend to be longer than other river operators too, including overnights. Linger a little longer in a local coffee shop, catch a show at an independent theatre or enjoy dinner out at an authentic restaurant. Not only will these likely be amongst the most memorable moments of your holiday, they help to keep the places we visit vibrant and thriving.





We're delighted to have scooped a prestigious Green Award for several members of the A-ROSA fleet, including, most recently, a coveted 'gold' level for our new ship, A-ROSA SENA. Green Award seeks to recognise companies making great strides in both safety and environmental protection and is a huge endorsement of our commitment and innovation.

A-ROSA SENA

You can't talk about sustainability on Europe's rivers without talking about our new fleet member, A-ROSA SENA. Designed from the outset to revolutionise environmentally friendly river cruising, she plays host to a wealth of game-changing initiatives. Read more on page 20 - 23.

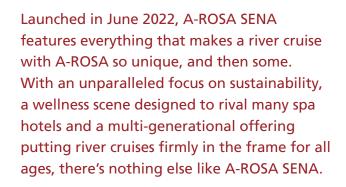




WELCOME TO THE NEXT GENERATION



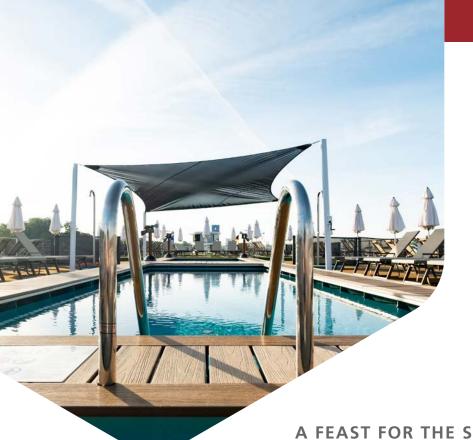
Bold, innovative, ground-breaking. Meet the latest addition to the A-ROSA fleet, one created to change river cruising for good.



Custom-built to cruise on the Northern Rhine, you can join A-ROSA SENA for a once-in-a-lifetime journey through the vibrant cities and wide-open landscapes of Holland and Belgium. By day, amble from the ship into the heart of European gems like Amsterdam and Rotterdam or relax on board in the heated pool or somnolent spa. By evening, tuck into local cuisine in stylish dining spaces or raise a glass in one of A-ROSA SENA's collection of bars.

We call A-ROSA SENA *our first next generation ship*, and she lives up to that moniker for a roll call of reasons. Designed with sustainability in mind from the outset, she features pioneering eco technology all part of our plan to keep the destinations we love cleaner and greener for the future.

And that's not where our commitment to the future of river cruising ends. A-ROSA SENA takes our allages-welcome ethos further than ever with perks like a dedicated kids' club room, generous family cabins sleeping up to 5 and a heated pool lined up especially for children. And while our youngest guests are kept entertained, there's ample facilities for couples, friends and groups to relax and enjoy. It makes A-ROSA SENA the perfect backdrop for memorable family and multigenerational holidays and extra special celebrations.



RIVER **CRUISING** FOR GOOD





A-ROSA SENA offers our widest choice of dining options yet. Inspired by the market halls of Europe, A-ROSA MARKET is the go-to for casual buffet dining with a focus on regional specialities. If you'd rather not lift a finger, choose waiter service at our a la carte* SENA GRILL where fresh steaks and seafood are the dish of the day. For al fresco eats in the summer months, go for RIVERSIDE for live-cooked fish pans, mussels and wok dishes.

Drinks-wise, take your pick from our relaxed and stylish SENA BAR or sip your tipple against the ever-changing vistas of CAPTAIN'S VIEW. THE WINERY is the intimate home of wine tastings and the head-turning UP & DOWN BAR on sun deck has been magnificently designed to disappear into deck when we sail under a low bridge.

STANDOUT CABINS

Our cabins are stand-out, quite literally. You'll find your own private patch of step-out balcony space on every cabin grade, except our fabulous family cabins. Inside they're pretty slick too. Picture luxury hotel style furnishings, plenty of space, chic en suites and perks like free room service. Handy for that aperitif as you're watching the views go by!

BALCONY CABINS

Our light-filled balcony cabins are the perfect haven for relaxing on the river. Complete with a balcony with table and chairs, these stylish 21sqm spaces are located across decks 2 and 3. Travelling with friends or family? Selected cabins interconnect making flexible sleeping arrangements a doddle.

FAMILY CABINS

A first on a European river ship, A-ROSA SENA's dedicated 28sqm family hideouts sleep up to 5. Located in a special family area of the ship, these unique cabins offer full-length bunks, a sofa bed, plenty of storage, a play area for younger kids complete with age-appropriate toys and handy perks like a separate shower and toilet to maximise usable space.



RESORT-STYLE SUN DECK



Life is best on the sun deck. A-ROSA SENA's huge sun deck offers up an incredible amount of space to unwind, indulge and play. You can expect comfortable loungers and plenty of seating for enjoying glorious river views. There's also two heated pools shaded by awnings, one with splash-tastic water cannons reserved just for kids. The sun deck is home to the UP & DOWN BAR for a range of refreshing drinks, plus an activity area for games and fun.



SUSTAINABILITY FIRST

A-ROSA SENA has heaps of innovative eco tech including a hybrid propulsion system so she can sail in and out of ports at battery power with no emissions, and almost no sound. On board, you'll see our sustainability commitment in everything from the greener products in our spa to the dining scene where selected local, seasonal and organic dishes are stars of the show.



FUN & GAMES

New and exclusive to A-ROSA SENA, our kids' club, Treasure Island is the place for our youngest pirates and buccaneers to enjoy games, crafts and activities year-round, and without minimum numbers. Located in the ship's family zone, this castaway spot features a mini climbing wall, slide and oodles of fun for kids from tots to teens.



Chill time

Our signature **SPA-ROSA** is bigger and better than ever. Expect a Finnish sauna, jacuzzi, treatment rooms and even an ice grotto with ice fountain. An expanded gym offers up premium machines with smart tech, plus space for group sessions. Refuel at the self-service bar or choose to snuggle up in the relaxation room with comfy loungers and a fireplace.





he River Rhine is a story of two halves. As you wind north from Cologne, expect vibrant cities like Amsterdam and Antwerp rubbing shoulders with wide-open landscapes in the lowlands of Holland and Belgium. Meander in the other direction, and castles crowning rolling hillsides invite you to something a little more fairy tale. Stick with the Rhine all the way south and watch as Germany becomes France and Switzerland, or mosey off onto

the Moselle and dip into a wine-lovers paradise with a rich Roman history. The Main links the mighty Rhine with the legendary 'Blue' Danube, and offers up a slice of authentic German charm with pastel-painted medieval towns and legendary hearty cuisines and beers. As beautiful in the full bloom of spring as it is wrapped up for Christmas, this fabled route offers something unique whether you're discovering it for the first, or the 31st time.

Rhine highlights

STANDOUT REASONS TO CHOOSE THE RHINE

- Travel between the end of March and mid-May and visit Holland's Keukenhof on our Rhine Discovery cruise. 'The most beautiful spring garden in the world' is an easy train ride from Amsterdam and a real experience!
- Visit in December to see Germany do what it does best Christmas markets! Our **Rhine minicules** visit pretty cities and charming towns filled with twinkling, glühwein-scented stalls.
- Sail silently and emission-free from the **Northern Rhine's** ports on the brand new A-ROSA SENA, our hybrid ship and 'the most climate-friendly on Europe's rivers'.

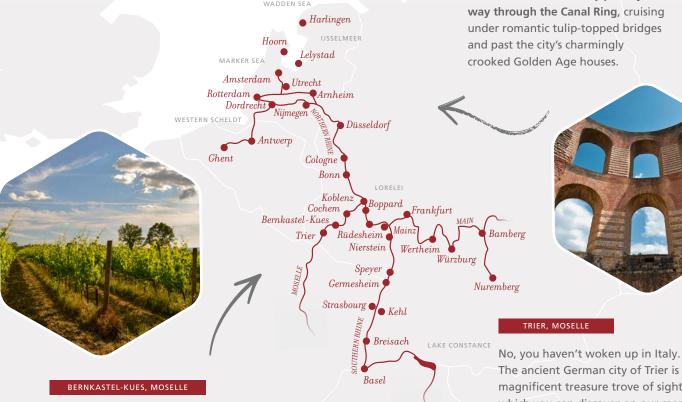
Our Favourite Excursions

2

Explore each port flexibly at your own pace or opt for an excursion with an expert guide. We offer a wide choice of great value options, whether you fancy something active, cultural, gourmet or out of the ordinary!

AMSTERDAM, NORTHERN RHINE

The sights of Amsterdam are best explored from the canals – as you'll quickly discover on this unique pedal boat experience. You and up to three others can leisurely pedal your way through the Canal Ring, cruising under romantic tulip-topped bridges and past the city's charmingly crooked Golden Age houses



The ancient German city of Trier is a magnificent treasure trove of sights which you can discover on our morning tour, The Roman City Trier. Our guide will show you the amphitheatre, the ruins of Barbara thermal baths, the throne room of Emperor Constantine the Great before finishing up at the magnificent UNESCO World Heritage Site, Porta Nigra.

Take a private wine-hike through the vineyards of Bernkastel-Kues with one of our guides. The verdant river valley here is lined with row upon row of grapevines making for an enjoyable walk with panoramic views across the Moselle. We'll visit the oldest castle remains on the river, plus enjoy a tasting of the area's delicious wines.



Rhine Discovery

CITIES, BICYCLES AND TULIPS

7 NIGHTS FROM £2,099

Departs weekly April - November 2023 & 2024

Price per person (twin share) including return flights and private transfers

Designed to change river cruising for good, join the ground-breaking A-ROSA SENA for a voyage on the Rhine, Dutch and Belgian waterways. Featuring a host of never-before-seen firsts, A-ROSA SENA is the most climate-friendly ship on Europe's rivers with a roll-call of eco-credentials and a whole extra deck of space playing host to incredible cabins and a superb collection of dining, entertainment and wellness options. Discover the ultimate way to explore the vibrant and wonderful Northern Rhine.

ITINERARY



TRAVEL TO COLOGNE AND EMBARK A-ROSA SENA

DEPART 16.00

Fly to Cologne or travel by rail with Eurostar via Brussels and transfer to the A-ROSA SENA for your 7-night cruise. The best views of Cologne are from the river. Your ship moors close to the Old Town with its narrow streets filled with traditional old houses, breweries, beer halls, cafes and shops. Explore ancient walls and medieval churches, a fantastic selection of quality museums and, the calling card of the city, its famous Gothic cathedral, dominating the skyline. Tonight, enjoy an included welcome dinner.



We arrive into our port in central Amsterdam just after lunch. Veer off from the main artery of the city and lose yourself in photogenic canal-lined neighbourhoods criss-crossed by beautiful bridges. Head to the Museum Quarter for a culture fix, take a wander through the infamous Red Light District or soak in the sights from a canal cruise.



Good morning, Amsterdam! You'll have another full day to enjoy. Start in the Canal Ring, the maze of streets which loop outwards from the city centre. Look up and enjoy the fancy facades of Golden Age houses or choose to hire a bike and explore the city as the Dutch do. Stroll through the tulip-filled Flower Market, pick up a bargain at the many flea markets or spot animals from across the globe at the zoo. If this is your first visit, a trip to the moving Anne Frank Huis, the house museum dedicated to the extraordinary story of Anne and her famous diary is a must.



Day 4 ROTTERDAM
ARRIVE 09.00

As A-ROSA SENA switches to battery power, glide silently into Rotterdam with its futuristic skyline before you. Easily explore Rotterdam from the ship's mooring and enjoy the thriving waterfront at the Old Harbour.

Day 5 DORDRECHT
ARRIVE 09.00, DEPART 20.00

Sail this morning to historic Dordrecht, where you spend the day exploring the oldest city in Holland. Visit Grote Kerk church dating back to the 11th century, the fine art museum, and stroll through centuries-old packing houses and historic trading canals. Enjoy an included walking tour and highlight culinary experience on board in the evening.

Day 6 ANTWERP
ARRIVE 08.00, DEPART 17.00

Navigate Antwerp's treasure trove of delights, from its medieval centre to its treat-filled cafes and boutiques. Visit the 13th century riverside fortress Het Steen and the magnificent baroque Cathedral of our Lady. Art lovers can enjoy time at Rubens House, or head to the city's famous diamond district.

The MAS Museum offers panoramic views across the city from its perch on the city's harbour. Ten floors of engaging exhibitions showcase the fascinating history of Antwerp from Golden Age to modern day – finish by raising a glass at the top floor bar with stunning 360-degree vistas.







Day 7 CRUISING ON THE STUNNING A-ROSA SENA

Relax and enjoy A-ROSA SENA's incredible line-up of facilities on this full day on the river. Maybe start with a trip to the gym, followed by a soak in the whirlpool. Or choose a few laps of the heated sun deck pool surrounded by ever-changing river scenery. Tonight, enjoy an included farewell dinner.

Day S DISEMBARK COLOGNE
ARRIVE 06.00

Disembark after breakfast and be transferred to the airport for your return journey to the UK. Alternatively, add a few extra days in the city - ask for more details.



Please note for 2024, the itinerary does not visit Dordrecht, instead having extra time and an overnight stay in Antwerp. The included excursion and on board culinary experience will be in Rotterdam.



Bernina Express & the Rhine

FROM SOURCE TO SEA

10 NIGHTS FROM £2,999

Departs weekly April - September 2023

Price per person (twin share) including return flights and private transfers

Spell-binding landscapes, fairytale towns, vibrant cities. This extra special 10-night itinerary rounds up the rich treasures of the Rhine. Starting from its source in Switzerland, take a once-in-a-lifetime journey on the spectacular Bernina Express and finish by river cruise in the wide-open landscapes of the Low Countries.

ITINERARY



Day / FLY TO MILAN AND TRANSFER TO LAKE LUGANO

Fly to Milan and transfer to your Lake Lugano hotel for a 2-night stay. The rest of the day is at leisure.

Day 2 LAKE LUGANO OR LAKE COMO

Today you can relax and enjoy Lugano, offering a Mediterranean ambiance, with a mild climate, street cafes, palm trees, and ornate squares. Or, opt for a private excursion with lunch to Lake Como where you will enjoy a funicular railway journey to Brunate, known as 'the balcony of the Alps', with stunning lake views.

Jay () THE BERNINA EXPRESS TO CHUR

Today, you will take your window seat on the Bernina Express for an exhilarating 4-hour journey across the Alps to Chur. Your route takes you through the famous Brusio spiral viaduct, across the shores of Lake Poschiavo and high up into the mountains at over 2,000 metres. At Alp Grum, you can view the Palu Glacier as you continue to the mystical Bernina Pass. As you descend towards Chur, travel through the 6km long Albula Tunnel and the dramatic Landwasser Viaduct. Private transfer to hotel in Chur for a 1-night stay.

Jay Train to basel and embark A-ROSA AQUA

Morning at leisure to explore Chur, Switzerland's oldest town, dating back 5,000 years. You will be collected from your hotel for a private transfer to Chur station for your journey to Basel arriving mid-afternoon. You will be met in Basel for a private transfer to the port where you will embark the A-ROSA AQUA for your cruise on a Premium All-Inclusive basis. **Tonight, enjoy an included welcome dinner.**

STRASBOURG - ARRIVE 11.30, DEPART 18.00

Enjoy a full afternoon in Strasbourg. Visit the Cathedral – the former tallest building in the world - and make your way through twisting streets lined with colourful houses.



Basel



Day 6 MAINZ
ARRIVE 06.00, DEPART 12.00

At the very heart of the Rhineland's wine growing region, Mainz is a lively mix of colourful bars, traditional shops and great eateries. Visit the historic Gutenburg Museum named after Johannes Gutenberg, the inventor of the printing press.

Sail the ... LORELEI VALLEY

The Lorelei Valley is Rhine River scenery at its most romantic. Let one of our waiters bring you a coffee as you watch the valley views unfurl before your eyes.

KOBLENZ ARRIVE 18.30, DEPART 21.30

This evening, we arrive in Koblenz, wrapped in the scenic surrounds and rich history of the UNESCO-listed Upper Middle Rhine Valley. Enjoy an included guided city tour and a special culinary evening experience on board.

Jay 7 COLOGNE
ARRIVE 05.00, DEPART 18.00

The dramatic twin spires of the city's huge gothic cathedral are the first things you'll notice as you sail into Cologne. Feeling energetic? Climb the 533 steps to the top and enjoy sweeping views across the skyline. For something more relaxed, there's the Chocolate Museum and a rainbow-coloured Old Town.

Day 8 WILLEMSTAD
ARRIVE 11.00, DEPART 22.00

With a lovely old harbour presided over by a stately windmill, Willemstad sits in spectacular star-shaped fortifications making it one of the most beautiful in the Netherlands. Spend today ambling through historic streets and walking the city's ramparts.

Day 9 GHENT
ARRIVE 07.00, DEPART 13.30

Enchanting Ghent is made for romantics. Take a canal cruise through beautiful flower-lined waterways, raise a Belgian beer in an atmospheric square and shop for gifts in gleaming chocolatier's windows.

ANTWERP 22.00

This afternoon, enjoy scenic sailing through the remarkable Westerschelde.

Day 10 ANTWERP DEPART 14.00

Navigate Antwerp's treasure trove of delights including the 13th century riverside fortress Het Steen and the magnificent baroque Cathedral of our Lady. MAS Museum offers engaging exhibits and panoramic views across the city from its perch on the city's harbour. Tonight, enjoy an included farewell dinner.

Day // DISEMBARK AMSTERDAM
ARRIVE 08.00

Disembark after breakfast and be transferred to the airport for your return journey to the UK. Alternatively, add a few extra days in the city - ask for more details.



Amsterdam to Basel & The Glacier Express

SCENERY LIKE NO OTHER

10 NIGHTS FROM £3,299

Departs April to September 2023

Price per person (twin share) including return flights and private transfers

A-ROSA AQUA - see page 61

✓ Optional excursions - see pages 58-59

Follow the River Rhine through the heart of Europe to Basel, where you take a ride on the iconic Glacier Express.

TRAVEL TO AMSTERDAM AND EMBARK A-ROSA AQUA

Fly to Amsterdam, or travel by rail with Eurostar and transfer to your ship. Spend the night in this beautiful city. Tonight, enjoy an included welcome dinner.

ITINERARY

Day 2 HOORN
ARRIVE HOORN 10.00, DEPART 18.00

Sail across the IJsselmeer – the largest lake in the Netherlands - to the Golden Age town of Hoorn. Enjoy an included guided city tour and highlight culinary experience on board in the evening.

Day 3 EMMERICH
ARRIVE 09.00, DEPART 15.00

Take a stroll along Emmerich's promenade and enjoy magnificent views from the 'Golden Gate Bridge of the Lower Rhine'.

Jay 4 COLOGNE
ARRIVE 06.00, DEPART 18.00

Welcome to Cologne. The dramatic twin-spired gothic cathedral dominates the skyline here. Climb the 533 steps to its tower, drink ice-cold Kolsch in the Old Town or peoplewatch on the Rhine's promenade.

Day 5 RÜDESHEIM
ARRIVE 11.00, DEPART 18.00

Enjoy what river cruising is all about as we sail the castledotted Upper Middle Rhine Valley to charming Rüdesheim.

GERMERSHEIM (FOR SPEYER)

ARRIVE 08.00, DEPART 19.00

From Germersheim, opt to visit nearby Speyer, one of Germany's oldest cities and UNESCO-listed cathedral. For 227 years, this was the tallest building in the world with views stretching as far as the Black Forest, some 30km away.



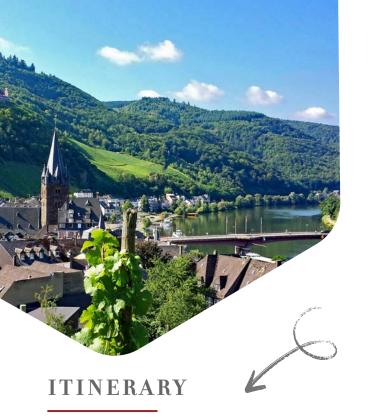
A day free to enjoy stylish St Moritz with its shimmering aquamarine lake and glorious mountain scenery.

Transfer to St Moritz railway station for your train journey

to Zurich Airport for your return flight back to the UK.

Day 11 TRANSFER TO ZURICH AIRPORT

Basel



TRAVEL TO COLOGNE AND EMBARK A-ROSA SILVA DEPART 18.00 Day 1

Fly to Cologne, or travel by rail with Eurostar and transfer to your ship. Tonight, enjoy an included welcome dinner.

Day 2 LORELEI VALLEY, RÜDESHEIM AND MAINZ

The Lorelei Valley is exactly what many people picture when they imagine cruising the Rhine – so this morning's scenic sailing is sure to be a real highlight of your experience. Arrive in wine-growing Rüdesheim at 11.00 and explore this UNESCO World Heritage Site. You'll depart at 17.00 and arrive in Mainz at 19.00. Spend an evening wandering the cobbled streets of the Old Town, with half-timbered buildings housing cosy bars.

Jay 3 MAINZ, LORELEI VALLEY AND LAHNSTEIN DEPART 11.00

Discover Mainz, with its impressive Gutenberg Museum named after the inventor of the printing press. Sail downstream through the beautiful Lorelei Valley to the scenic town of Lahnstein at the confluence of the Lahn and Rhine Rivers. Arrive 16.00. The ancient ruins at Lahneck Castle. Martinsburg Castle and St John's Abbey

Day 4 COCHEM ARRIVE 09.00, DEPART 17.00

The first stop on the Moselle is the stunning town of Cochem, a rural riverside town with colourful, timber-framed houses presided over by the fairy-tale Reichsburg Castle set amongst rolling hills.

provide a dramatic backdrop. Depart 23.00.

Romance on the Rhine and Moselle

ONE CRUISE, TWO ICONIC RIVERS

7 NIGHTS FROM £2,299

Departs April to October 2023

Price per person (twin share) including return flights and private transfers

A-ROSA SILVA - see page 63 ✓ Optional excursions - see pages 58-59

Experience river cruising at its most scenic as you discover the strikingly beautiful Lorelei Valley, the Upper Middle Rhine and the rolling landscapes of the picturesque Moselle.

Day 5

MEHRING (TRIER)

ARRIVE 09.00, DEPART 24.00

Today, explore Trier, Germany's oldest city founded by the Romans in 15 BC. Trier's incredible UNESCO-listed roman gate, Porta Nigra, is a real highlight. So, too, is the Trierer Dom - Germany's oldest Cathedral.



Day 6 BERNKASTEL-KUES
ARRIVE 06.00, DEPART 24.00

At the heart of the fairy-tale scenery of the Middle Moselle, Bernkastel-Kues is a wine-growing town with a beautiful centre surrounded by rolling vineyards, perfect for a local tasting. Enjoy an included guided city tour and highlight culinary experience on board in the evening.

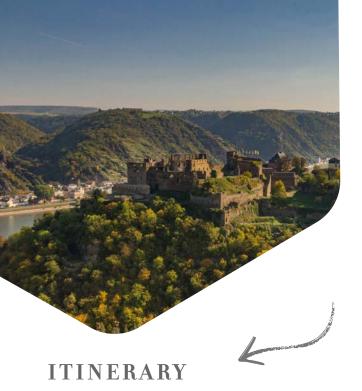
Day 7 KOBLENZ
ARRIVE 15.00, DEPART 21.30

Cruise through beautiful riverscapes to Koblenz where the mighty Rhine meets the Moselle. Here, explore the historical Old Town. Tonight, enjoy an included farewell dinner.



Day & DISEMBARK
COLOGNE ARRIVE 06.00

Disembark after breakfast and be transferred to the airport or station for your return journey to the UK. Alternatively, add a few extra days in the city - ask for more details.



TRAVEL TO COLOGNE AND EMBARK A-ROSA AQUA

Fly or take the train from the UK to Cologne and transfer to your A-ROSA ship. If time, explore the city, where you will find a good selection of museums and the famous cathedral which dominates the skyline. Tonight, enjoy an included welcome dinner.

Day 2 RÜDESHEIM
ARRIVE 11.00, DEPART 18.00

After a morning sailing on the scenic Upper Middle Rhine we arrive at UNESCO World Heritage Rüdesheim which has for centuries been renowned the world over for its outstanding wines. Among its highlights is the Drosselgasse, an alleyway filled with quaint half-timbered taverns.

GERMERSHEIM (SPEYER) ARRIVE 08.00, DEPART 19.00

Today, we sail through the historical heart of Europe with picture-perfect sights, terraced vineyards, expansive forests and high peaks. Spend the day in the relaxed riverside town of Germersheim or opt to travel to nearby Speyer, once centre of the Holy Roman Empire.

Jay 4 BREISACH

ARRIVE 11.00, DEPART 24.00

Perched on a steep cliff above the Rhine, pastel-hued Breisach is set in rolling vineyards. The area marks where the Black Forest spills into the Alsace. Take an optional guided walking tour including a visit to a local champagne cellar with tastings.

Day 5 BASEL
ARRIVE 08.00, DEPART 19.30

Uniquely positioned where France, Germany and Switzerland meet, Basel retains a strong and proud identity, with a thriving arts scene and bilingual culture. Explore more of Switzerland on our optional excursions.

Experience the **Southern Rhine**

A LAND OF CASTLES AND LEGENDS

7 NIGHTS FROM £2,299

Departs April to September 2023 & 2024

Price per person (twin share) including return flights and private transfers

△ A-ROSA AQUA - see page 61 ✓ Optional excursions - see pages 58-59

Fall in love with Europe's greatest river as you sail on the Rhine from Cologne to Basel in Switzerland. Discover the history and beauty of the UNESCO Middle Rhine Valley.

Koblenz

Mainz

Germersheim

Strasbourg •

 $R\ddot{u}desheim$

Breisach

ARRIVE 11.30, DEPART 18.00

The capital of the Grand Est region, formerly known as Alsace, Strasbourg sits on the border of Germany, France and Switzerland. Take a leisurely stroll to the canals of Petit France and magnificent Strasbourg Cathedral. Centuries ago, this was the tallest building in the world with views stretching as far as the Black Forest, some 30km away.

MAINZ, THE LORELEI Day 7 VALLEY & KOBLENZ ARRIVE 06.00, DEPART 12.00

At the very heart of the Rhineland's wine growing region, Mainz is a lively mix of colourful bars, traditional shops and great eateries. Visit the historic Gutenburg Museum named after Johannes Gutenberg, the inventor of the printing press.

sail the ... LORELEI VALLEY

The Lorelei Valley is Rhine River scenery at its most romantic. Let one of our waiters bring you a coffee as the valley views unfurl before your eyes.

KOBLENZ ARRIVE 18.30, DEPART 21.30

This evening, we arrive in Koblenz at the confluence of the Rhine and Moselle. Wrapped in the scenic surrounds and rich history of the UNESCO-listed Upper Middle Rhine Valley. Enjoy an included guided city tour and highlight culinary experience on board.

DISEMBARK COLOGNE ARRIVE 05.00

Disembark after breakfast and be transferred to the airport or station for your return journey to the UK. Alternatively, add a few extra days in the city - ask for more details.



ITINERARY

TRAVEL TO COLOGNE AND EMBARK A-ROSA SILVA

DEPART 20.00

Fly or take the train from the UK to Cologne and transfer to the A-ROSA SILVA. Explore Cologne, with its famous cathedral, museums and lively Old Town. Tonight, enjoy an included welcome dinner on board.

Day 2 KOBLENZ & LORELEI VALLEY ARRIVE 06.00, DEPART 13.00

Where the mighty Rhine meets the Moselle, Koblenz has 2,000 years of history. Enjoy an included walking tour of the Old Town or opt to take the cable car over the Rhine to the hilltop Ehrenbreitstein Fortress. In the afternoon, we sail through the UNESCO-recognised Lorelei Valley, with steeply-terraced vineyards plunging towards the river, picture-perfect villages and fairy tale castles perched on hilltops. This evening, enjoy an included highlight culinary experience on board.

Head to the restored Old Town and see the reconstructed timber-framed houses so synonymous with this region. Soak up the atmosphere in the city's beautiful Romerberg Square.

Day 4 WERTHEIM
ARRIVE 12.00, DEPART 17.00

Cruise on the Main River this morning, arriving at ancient Wertheim, with its well-preserved city wall, narrow alleyways, richly decorated half-timbered houses and pretty market square.

Day 5 WÜRZBURG
ARRIVE 08.00, DEPART 18.00

A full day exploring the capital of Franconia. Choose a tour of the Royal Residence, another UNESCO World Heritage Site, built in a similar style to Vienna's Schönbrunn Palace - it's one of the finest royal palaces in Europe.

Romance on the Main

DISCOVER FAIRYTALE SCENERY

7 NIGHTS FROM £2,179

Departs May to September 2023 & 2024

Price per person (twin share) including return flights and private transfers

A-ROSA SILVA - see page 63

✓ Optional excursions - see pages 58-59

Explore the undiscovered jewels of the Main River, discovering 4 UNESCO World Heritage Sites and the treasures of medieval Germany.



Day 6 BAMBERG
ARRIVE 15.00, DEPART 19.00

Sail on the Main to Bamberg, the ancient Franconian seat of bishops and emperors with its splendid cathedral, churches and monasteries, alleyways and baroque facades. Bamberg is a UNESCO World Heritage Site and one of Germany's prettiest cities. It's also famed for its unique smoked beer, try one in a traditional tavern for a real taste of the city.

Day 7 NUREMBERG ARRIVE 09.00

A full day and evening to explore Nuremberg. Opt for an excursion to visit the St Lorenz Church, the Nazi Party Rally Grounds and the Palace of Justice. Tonight, enjoy an included farewell dinner.

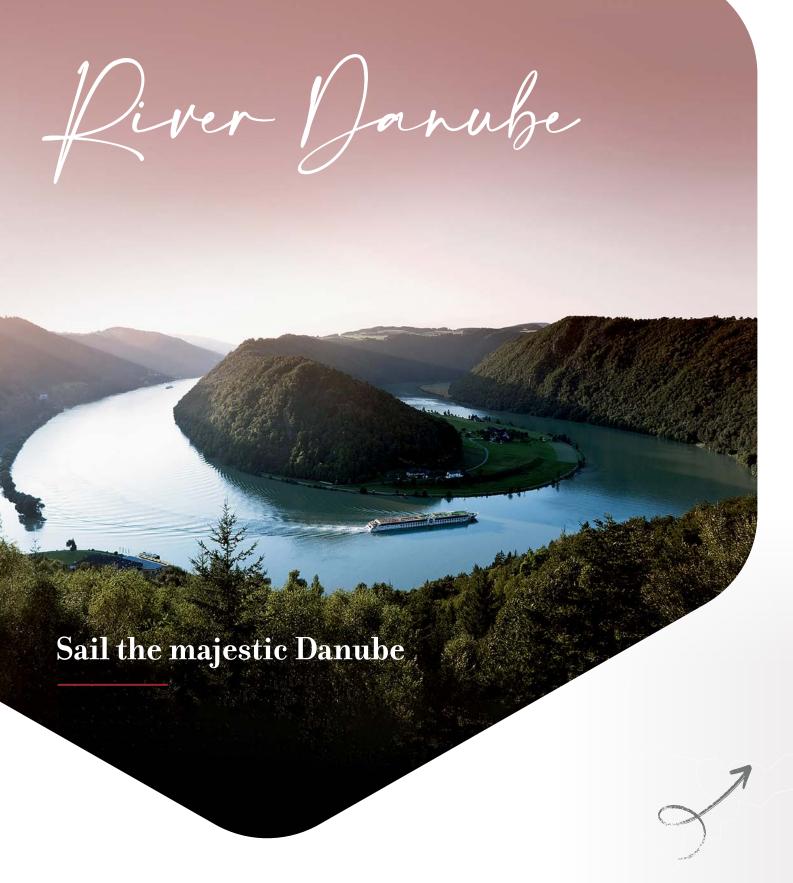
DISEMBARK NUREMBERG

Disembark after breakfast and be transferred to the airport or station for your return journey to the UK. Alternatively, add a few extra days in the city - ask for more details.

> This cruise also operates in the reverse direction, from Nuremberg to Cologne.

SUMMARY ITINERARY

- Day 1 Fly/rail to Nuremberg. Overnight Nuremberg
- Day 2 Depart Nuremberg 17.00
- Day 3 Arrive Bamberg 07.30, depart 13.00
- Day 4 Arrive Wurzburg 13.00, depart 22.00
- Day 5 Arrive Wertheim 09.00, depart 18.00
- Day 6 Arrive Frankfurt 09.00 evening in Frankfurt
- Day 7 Depart Frankfurt 02.00, morning sailing the Lorelei Valley, arrive Koblenz 15.00, depart 21.30
- Day 8 Arrive Cologne 05.00, disembark and travel back to the UK



pectacular skylines and jaw-dropping natural sights carve the Danube out from the crowd. A fusion of east meets west, you'll sail through cities whose streets are alive with music and history into UNESCO treasures like the Wachau Valley where steeply terraced vineyards frame a breath-taking route. You can't talk about a journey along the Danube without talking about its past. From the gloriously grandiose imperial capitals of Vienna and

Budapest to the darker moments of WWII and the Iron Curtain which shaped the stories of many of the places you'll visit, this remarkable waterway is both a scenic and an historic heavyweight. Got a little longer to play with? Take it all the way to the Danube Delta. One of the last true paradises in Europe, expect abundant wildlife teeming in island-spotted channels perfectly explored on a boat safari. The Danube is one big bucket list moment in itself.

Danube highlights

STANDOUT REASONS TO CHOOSE THE DANUBE

- A UNESCO Biosphere Reserve, the vast plains of Hungary's Pustza is a not-to-be-missed highlight of a Danube Classics river cruise. These enormous grasslands form part of the Kiskunzang National Park, home to the Csikos, the horse herdsmen of the Pustza and their millennia-old history.
- Make sure you're on deck as your ship sails along **Budapest's** stretch of the Danube. You'll see buildings like the iconic Parliament in stunning panoramic effect.
- The Danube Delta is a wonderland of untamed nature and magnificent, bountiful wildlife. Our 18-night Danube Delta voyage starts in Austria and sails through six countries to reach as far east as this UNESCO gem in Tulcea, Romania.

Our Favourite Excursions



Explore each port flexibly at your own pace or opt for an excursion with an expert guide. We offer a wide choice of great value options, whether you fancy something active, cultural, gourmet or out of the ordinary!

BUDAPEST

Join A-ROSA's head chef for a tour of **Budapest's market**. They'll share top tips on picking the best produce and how to use it in a range of the delicious recipes you'll find on board your ship. Bon appetit!



feeling energetic, you can swap sailing this route to cycling it instead. You'll follow the river through the wonderful scenery of rolling hills and pretty villages, rejoining the ship further on down the valley for a well-earned drink!



Danube Classics

HISTORY, GRANDEUR AND NATURAL WONDERS

7 NIGHTS FROM £1,999

Departs weekly April to October 2023 & 2024

Price per person (twin share) including return flights and private transfers

A-ROSA DONNA - see page 64 √ Optional excursions - see pages 58-59

Delve into the beauty of the famous 'Blue' Danube on this classic journey exploring magnificent cities and unrivalled natural gems. Enjoy an overnight in glorious Vienna where the Ringstrasse wraps up the charming Old Town in a boulevard of spectacular palaces and gardens. Visit ancient Esztergom and spend the night in Budapest to witness the Parliament building illuminating as the sun sets. Round it up with the UNESCO-listed Wachau Valley with its steeply-terraced vineyards - this stretch of the river is a real showstopper.

ITINERARY





Day 1

TRAVEL TO MUNICH AND TRANSFER TO A-ROSA DONNA

DEPART 17.00

Travel to Engelhartszell, a pretty riverside town in Northern Austria where you will embark the A-ROSA DONNA for your 7-night Premium All-Inclusive cruise. Tonight, enjoy an included welcome dinner.

Formerly the capital of one of Europe's most powerful empires, Vienna remains full of imperial class and flair. Everywhere you look, you'll find boulevards brimming with ornate palaces and charming public gardens in what is one of Europe's most beautiful cityscapes. For those interested in classical music, discover the world-famous home of Beethoven. Or, for romantics, take a ride on the Prater ferris wheel or a horse-drawn carriage tour through the atmospheric cobbled streets of the Old Town.

Jay 3 VIENNA DEPART 18.30

Good morning, Vienna! You'll quickly see why just a day is not enough here. Why not spend a morning in one of Vienna's grand coffee houses or appreciate Vienna's imperial might at the wonderful Schönbrunn Palace? For art lovers, Belvedere Palace with exhibits from renowned artists Egon Schiele and Gustav Klimt is a must.



Day 4 ESZTERGOM
ARRIVE 08.00, DEPART 10.30

Surrounded by rural countryside on a picturesque stretch of the River Danube, Esztergom is dominated by the enormous basilica that crowns this pretty city. With an impressive history stretching back to the birth of the nation's first king, St Stephen, in 975, Esztergom's fascinating past is best understood at the castle where continuous excavations since the 1930s have uncovered a treasure trove of Romanesque, Gothic, Renaissance and Ottoman styles.

Arrive in... BUDAPEST 15.00

As views from the river go, Budapest is hard to beat. Straddling both sides of the water, the 'Pearl of the Danube' is full of grand imperial buildings, dramatic history and contrasting scenery. The city is famous for its thermal baths and spas, a unique and rejuvenating experience and a must while you're here. In the evening, head for the sun deck and admire the lights of the city beneath the stars from your central mooring on the river - a true once-in-a-lifetime experience.

Day 5 BUDAPEST DEPART 15.00

With some extra time dedicated to this magnificent city, choose to join a guided city tour visiting Matthias Church and view-wrapped Fisherman's Bastion or venture to Kiskunzang National Park a unique biosphere complete with stunning nature and rich traditions.

Slovakia's capital Bratislava offers the dramatic contrast between grand baroque palaces built by Hungarian nobility and the architectural legacy of a not-so-distant communist past. The medieval Old Town is a joy to explore, with cobbled streets, maze-like alleyways, boutiques and cafes. Overlooking the city is the imposing Bratislava Castle, towering 85 metres above the Danube. Enjoy an included guided city tour and highlight culinary experience on board.

Jay 7 KREMS & MELK ABBEY
ARRIVE 08.00, DEPART 08.30

We will have a brief stop in the quaint town of Krems this morning. You can choose to take an optional tour here with time in Krems, Durnstein and finishing at the pastel-painted Benedictine Melk Abbey. If you'd prefer to stay on board, enjoy cruising the Wachau Valley, a pictureperfect stretch of Danube river valley flanked by vineyards and fairy-tale villages. We

offer the chance to take a bike and cycle the route too. Whether you've toured, cruised or cycled, we rejoin the ship back at Melk Abbey this afternoon. Tonight,

enjoy an included farewell dinner.

Day & DISEMBARK ENGELHARTSZELL ARRIVE 07.00

Disembark after breakfast and be transferred to the airport for your return journey to the UK. Alternatively, add a few extra days in Munich - ask for more details.

SET SAIL FROM VIENNA

On key dates, join the ship in Austria's glorious capital. It makes a fantastic cruise & stay!



Danube Delta

A JOURNEY INTO UNTOUCHED NATURE

18 NIGHTS FROM £4,599

Passau

Wachau

Departs April, May, June & August 2023 & 2024

Vienna Bratislava

Mohács (

Price per person (twin share) including return flights and private transfers

A-ROSA FLORA - see page 62 ✓ Optional excursions - see pages 58-59

Sail through the beautiful Wachau Valley to the wildlife haven of the Danube Delta visiting seven countries, five capital cities and the aweinspiring Danube Cataracts. This is the true trip of a lifetime.

Novi Sad

Belgrade

Danube

2 Cataracts Oltenita

Giurgiu 🌑

Rousse

ITINERARY



TRAVEL TO MUNICH AND TRANSFER TO A-ROSA FLORA

Fly to Munich, transfer to Engelhartszell and embark A-ROSA FLORA. Enjoy a welcome dinner on board tonight.

Day 2 BRATISLAVA, SLOVAKIA
ARRIVE 14.00, DEPART 19.00

Discover Bratislava on an included tour visiting the Gothic St Martin's Cathedral, and the city's splendid baroque palaces. This evening, enjoy an included highlight culinary experience on board.



Day 3

MOHACS, HUNGARY

ARRIVE 17.00, DEPART 19.00

Spend a relaxed day cruising the Danube. We stop briefly in Mohacs for customs formalities as we sail from Hungary into Serbia.

Day 4 BELGRADE, SERBIA
ARRIVE 08.00, DEPART 19.00

Severin

Get to know Belgrade, Serbia's capital city. There is much to see, including the Kalemegdan Fortress, Kalemegdan Park, and the vibrant riverside area.

Day 5 - Cruising the Danube

Take in the views from the river of this undiscovered corner of Europe.

Day 6 ROUSSE, BULGARIA
ARRIVE 09.00, DEPART 13.00

Why not visit Rosenski Lom National Park with over 172 species of birds?



Danube Delta

Day 7 - Cruising the Danube

Jay 8 TULCEA & THE DANUBE DELTA, ROMANIA ARRIVE 05.00

We arrive in Tulcea, the last port before the Danube flows into the Black Sea. Take an optional excursion by boat exploring the spectacular Danube Delta, the UNESCO protected Biosphere Reserve, home to Europe's largest pelican colony, and some 5,200 plant and animal species. This is a truly once-in-a-lifetime experience.

Day 9 TULCEA, ROMANIA
DEPART 13.00

Take more time today to explore the remarkable Danube Delta on a choice of optional excursions.

Day 10 OLTENITA, ROMANIA (FOR BUCHAREST)
ARRIVE 14.00, DEPART 16.00

From Oltenita, choose an excursion to the Romanian capital. There is much to discover in the 'Paris of the East', including the enormous Palace of the Parliament.

Day 11 - Cruising the Danube

Spend a leisurely day enjoying the ship and the ever-changing river scenery.

Day 12 TURNU SEVERIN, ROMANIA
ARRIVE 05.00, DEPART 12.00

Perhaps visit the Iron Gates Museum in Turnu Severin this morning, prior to passing through the spectacular Danube Cataracts in the afternoon. Here, the river is narrower and framed by dramatic cliffs towering over either side of your ship.



NOVI SAD, SERBIA

ARRIVE 12.00, DEPART 18.00

Enjoy Serbia's second-largest city with a charming Old Town and the Petrovaradin Fortress.

Day 14 MOHACS, HUNGARY
ARRIVE 08.00, DEPART 10.00

After a short customs stop in Mohacs, cruise upstream soaking in the river landscapes from the comfort of A-ROSA FLORA.

Day 15 BUDAPEST, HUNGARY ARRIVE 01.00

Enjoy a full day and evening to explore Budapest where we stay overnight. Take an optional excursion and discover the famous castle, parliament building and lively central district or amble easily from the ship's central mooring location.

Day 16 - Cruige to Vienna

DEPART BUDAPEST 08.00

A day cruising the Danube towards Vienna.

Day 17 VIENNA, AUSTRIA
ARRIVE 08.00

Uncover Vienna's treasure trove of museums, galleries, palaces and castles, plus the state opera and many theatres. The famous coffee houses offer a chance to relax in elegant surroundings imagining the lively conversations held here in years gone by.

Day 18 CRUISE THE WACHAU VALLEY, AUSTRIA DEPART VIENNA 07.00

The stunning scenery of the Wachau Valley is best enjoyed from the sun deck. Tonight, enjoy an included farewell dinner.

Jay 19 DISEMBARK ENGELHARTSZELL ARRIVE 07.00

Disembark after breakfast and be transferred to the airport for your return journey to the UK. Alternatively, add a few extra days in Munich - ask for more details.





Danube Cataracts

BREATHTAKING DRAMA AND HISTORY

14 NIGHTS FROM **£4,159**

Passau

Wachau

Engelhartszell

Departs May to September 2023 & 2024

Price per person (twin share) including return flights and private transfers

Awe-inspiring cruising, capital cities, undiscovered towns and magnificent history await on the Danube.

Vienna _{Bratislava}

Mohács (





TRAVEL TO MUNICH

Day 455 BUDAPEST ARRIVE 14.00, DEPART 22.00

▶ Budapest

Novi Sad

Belgrade

Danube Cataracts

Kalocsa

Fly to Munich, transfer to Engelhartszell and embark A-ROSA FLORA for your 14-night cruise. **Tonight, enjoy an included welcome dinner.**

AND TRANSFER TO A-ROSA FLORA DEPART 17:00

Day 2 & 3 - (/ienna

ARRIVE 13.00, DEPART 22.00

Cruise through the scenic Wachau Valley to Vienna. Explore the city of waltzes, 'coffee and cake', elegant arcades, grand buildings and palaces. The fabulous Schonbrunn Palace should be on your list here with its exquisite gardens and opulent baroque beauty.

Stay in Vienna tonight and soak up the city's atmosphere after the sun has set. You will have a full day here the following day, head to the nostalgic Prater amusement park for a ride on the gigantic wheel or take a horse and carriage through the atmospheric centre.

Another overnight stay and full day await, this time in the 'Pearl of the Danube', Budapest. Discover the city easily from your central mooring location on the river. Visit Fisherman's Bastion for panoramic vistas and the city's iconic Szechenyi thermal baths for a relaxed dip. Have a local beer in one of the famous 'ruin' bars and take in the postcard-perfect views of the spectacular Houses of Parliament perched on the Danube's waterfront.

Day 6

KALOCSA AND MOHACS

ARRIVE 08.00, DEPART 16.00

After a short stop in Kalocsa, famous for the production of paprika, cruise to pretty Mohacs, with its quaint alleyways and ornate squares.

Day 7 & BELGRADE
ARRIVE 08.00, DEPART 23.00

Discover Belgrade, a gem of a European capital city. There is much to see, including the Kalemegdan Fortress, Kalemegdan Park, and the vibrant riverside area.

Jay 9 CRUISING THE DANUBE CATARACTS

For many, the highlight of this cruise is the chance to sail the dramatic stretch of the Danube known as the Iron Gates. Here, the mighty river is forced between the narrow passage separating the Carpathian and Balkan Mountains, wrapping the ship in spectacular scenery. Stories and legends abound.

Day 10 NOVI SAD ARRIVE 08.00, DEPART 20.00

Enjoy Serbia's laidback second city. Dubbed 'the Athens of Serbia', there's a huge amount of life, history and culture waiting to be discovered here. Take a seat in one of the pavement cafes for a local coffee and snack, stroll through pretty parks and check out the incredible Petrovaradin Fortress watching out across the river.



Day / MOHACS
ARRIVE 10.00, DEPART 11.00

After a short customs stop in Mohacs, cruise upstream with a day dedicated to relaxing and enjoying the ship.

Day 12\$13 BRATISLAVA ARRIVE 18.00, DEPART 20.00

This evening enjoy an included highlight culinary experience on board. The next day discover Bratislava on an included guided city tour visiting the Gothic St Martin's Cathedral, and several of the city's splendid baroque palaces.

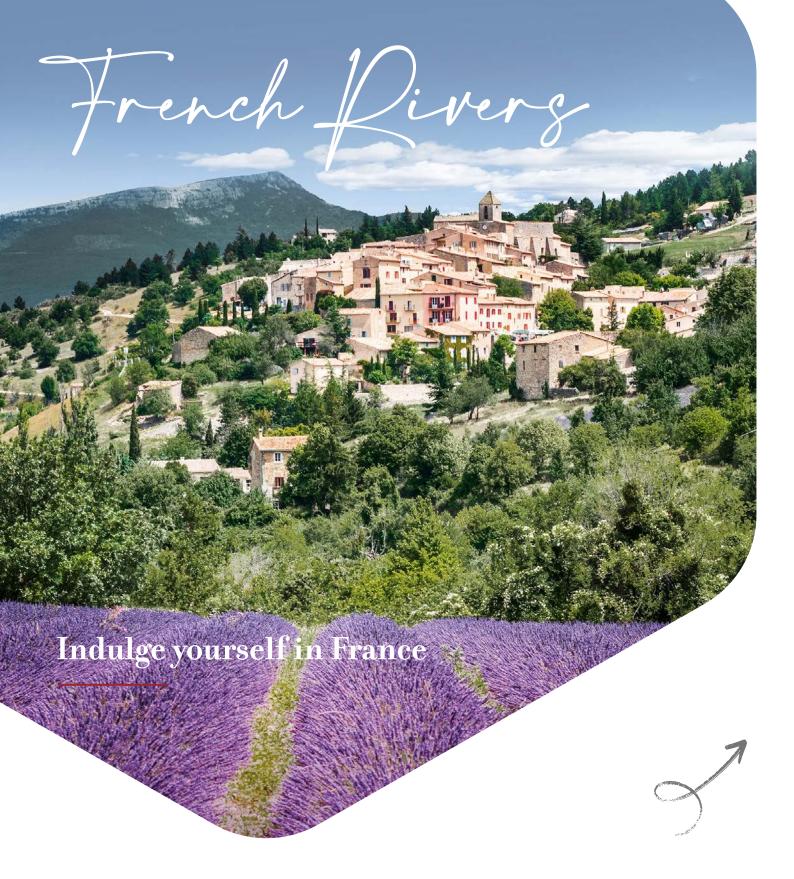


Admire the beautiful scenery of Wachau Valley, a UNESCO World Heritage Site, as you cruise to the picturesque town of Melk, and the famous 11th century abbey. This evening, enjoy an included farewell dinner.

Day 15 DISEMBARK ENGELHARTSZELL ARRIVE 07.00

Disembark after breakfast and be transferred to the airport for your return journey to the UK. Alternatively, add a few extra days in Munich - ask for more details.





eisurely, beautiful, indulgent. The very thought of France conjures up evocative images of pleasure and the inimitable joie de vivre. From the dramatic chalk cliffs and characterful port towns of the north to the lavender-scented countryside and honey-hued villages of the south, a journey on the French rivers is the perfect way to immerse yourself in this sensory feast of a country. And you can't talk about France without talking about

gastronomy. A dream for foodies and oenophiles, each regional pocket of the country is a store cupboard of spectacular local cuisine aching to be tried in quaint bistros, sweet-smelling bakeries and behind vineyard-framed cellar doors. On the Seine, an overnight in the City of Light, Paris, will be a highlight. On the Rhône and Saône, palatepleasing Lyon and remarkable Avignon, home to the outstanding Palais des Papes, will jostle for position as your favourite city.



French highlights

READY TO FALL FOR FRANCE?

- For gastronomes, there can be no finer notion than a culinary journey through France. Our limited-edition **Gourmet Cruises** on the Rhône and Seine promise exclusive menus, sommelier expertise and immersive experiences in famed foodie destinations.
- A titan of medieval architecture, the spectacular Palais des Papes in Avignon's history-wrapped ancient quarter is the biggest gothic palace ever built. It makes a jaw-dropping backdrop as you smoothly sail into this beautiful city on the Rhône.
- The summer months from late June to early August are perfect for seeing (and smelling!) Provence's iconic lavender-striped fields and blooming yellow sunflowers.

Our Favourite Excursions



Explore each port flexibly at your own pace or opt for an excursion with an expert guide. We offer a wide choice of great value options, whether you fancy something active, cultural, gourmet or out of the ordinary!

Caudebec-en-Caux

Mantes-la-Jolie

CAMARGUE

The rugged, wild Camargue is a paradise for nature lovers. Easily visited from Arles on the River Rhône, this unique wetland is home to a rich variety of birds and wildlife including flamingos and the area's famed white horses. There's a choice of ways to explore, including an excellent jeep safari and, for the even more adventurous, on horseback.

GIVERN'

The lily pond at **Giverny** is instantly recognisable – and it's every bit as beautiful in real life as it is in Monet's famous paintings. From our port in Vernon on the River Seine, opt for a cycle tour through the bucolic Normandy countryside, or a leisurely journey by coach, to Monet's muse, his beautiful home for 43 years and it's serene, lush gardens.

CHÂTEAUNEUF-DU-PAPE

The name Châteauneuf-du-Pape is synonymous with one thing – and a visit to this quaint town on the Rhône is something of a pilgrimage for wine-lovers. With a history stretching back to the Pope's summer residence in the area in the 14th century, join us for a tour of the famous estates and, of course, the opportunity to taste the wines.



Chalon-sur-Saône

Tournus



Rhône Route Classique

SIGHTS, SCENTS AND FLAVOURS

7 NIGHTS FROM **£1,949**

Departs weekly April to October 2023 & 2024

Price per person (twin share) including return flights and private transfers

A-ROSA STELLA - see page 66 ✓ Optional excursions - see pages 58-59

Take life at a relaxed pace exploring the Rhône and Saône's historic towns and villages through wine famous Burgundy to sunny Provence. Experience France's gastronomic capital, Lyon and discover the history of Avignon home to the largest gothic palace ever built, the Palais du Papes.

ITINERARY



TRAVEL TO LYON AND EMBARK A-ROSA STELLA

DEPART 18.00

Fly or take the train from the UK to Lyon, and transfer to the A-ROSA STELLA for your 7-night cruise.

The capital of gastronomy in France, Lyon is a vibrant hub of worldrenowned produce but also some of the most talented chefs in the world. This evening, we sail away past the city's atmospheric Old Town. Tonight enjoy an included welcome dinner.

CHALON-SUR-SAÔNE - ARRIVE 09.00, DEPART 20.00

Discover beautiful Chalon-sur-Saône with a charming historic centre revolving around Saint-Vincent Square. Here, you will find an impressive 11th century Cathedral surrounded by pretty timber-framed buildings. After exploring the quaint Old Town pay a visit to the Nicéphore Niépce Museum, dedicated to photography.

MÂCON - ARRIVE 02.00, DEPART 14.00

Today we arrive in pastel-hued Mâcon, the most southerly town in Burgundy. Located in prime wine territory, there is an opportunity in the afternoon to learn about Beaujolais wine making, including tastings, on an optional excursion.

TRÉVOUX

ARRIVE 18.00, DEPART 19.00

Continue to Trévoux, a petite French town tucked away on the banks of the Saône. Take a short stroll ashore or re-join the ship from your Beaujolais excursion.

Grrive in... LYON - 22.00

Arrive back in Lyon in the evening where we moor overnight and can admire this magnificent city from the river.



Day 4 LYON
DEPART 14.00

Discover the 4th century secret passageways in Lyon's UNESCO-listed Old Town or visit one of Lyon's many museums including the Fine Art Museum. Explore the Presqu'île, home to many beautiful buildings such as the city hall or Lyon's opera house.

Day 5 CHÂTEAUNEUF-DU-PAPE ARRIVE 10.30, DEPART 11.00

This morning we stop at delightful Châteauneuf-du-Pape - the famous wine-growing region in the Rhône valley and location of the Avignon popes' summer residence. From here, you can take an optional excursion tour and tasting at Châteauneuf-du-Pape, rejoining the ship in Avignon.

Day 6 AVIGNON DEPART 12.00

Wake up to a new day in Avignon. For early risers, why not watch the sun rise at the Pont D'Avignon. The atmospheric beauty of this 12th century bridge and the elegant Rhône will be perfect in the early morning light. Or perhaps you enjoy some delicious French pastries at one of Avignon's many patisseries.



AVIGNON - ARRIVE 13.30

Once centre of the Roman Catholic church, Avignon is steeped in historical significance. The incredible Palais des Papes, the largest gothic palace ever built, is a titan of medieval architecture surrounded by an enchanting medieval centre. A short walk from the Avignon Cathedral is the Rocher des Doms, a hilltop garden offering lovely views of sunsets across the river. Enjoy an included guided city tour and highlight culinary experience on board.

ARLES - ARRIVE 15.30, DEPART 21.00

Arles was once a leading Roman city and today boasts the fascinating evidence of that bygone era including a Roman Amphitheatre dating back to the 1st century. Famously, Arles was home to Vincent van Gogh and it was here he produced over 200 paintings. From Arles, you can opt to visit the wildlife and nature of the Camargue in the Rhône River Delta.



Day 7 VIVIERS
ARRIVE 08.00, DEPART 08.30

Macaroons

A short stop in honey-hued Viviers for those who wish to take the optional excursion to the Ardeche Gorges and lavender fields.

LA-VOULTE-SUR-RHÔNE

Arrive at La Voulte-sur-Rhône, a tiny village on the banks of the river with an impressive ancient castle. Take a short stroll before re-joining the A-ROSA STELLA as she sails back towards Lyon. This afternoon, relax on the sun deck and perhaps take a dip in the pool. Tonight, enjoy an included farewell dinner.

Day 8

DISEMBARK LYON

DISEMBARK AND RETURN TO THE UK

Disembark after breakfast and be transferred to the airport or station for your return journey to the UK. Alternatively, add a few extra days in the city - ask for more details.



RHÔNE ROUTE GOURMET

Departs 20 May 2023 and 4 May 2024

Join expert chefs and sommeliers for a mouthwatering journey into the South of France's famous culinary scene.



Rhône Route Mediterranee

A SUMMERTIME SPECTACULAR

explore the natural wonders of the 'wild' Camargue.

7 NIGHTS FROM £2,279

A-ROSA STELLA - see page 66

Departs June, July and August 2023 & 2024

Price per person (twin share) including return flights and private transfers

✓ Optional excursions - see pages 58-59

Sail to the mouth of the Rhône bathed in summer sunshine and

ITINERARY



TRAVEL TO LYON AND EMBARK A-ROSA STELLA DEPART 18.00

Fly or take the train to Lyon, and transfer to the A-ROSA STELLA for your 7-night cruise. Welcome dinner tonight.

Day 2 VIVIERS
ARRIVE 10.00, DEPART 22.00

Spend the day in Viviers, full of quaint French charm, with honey-hued stone buildings set in a beautiful riverside setting. Opt for an excursion to the Ardeche Gorges and lavender fields to discover more of this evocative corner of France.

Day 3 ARLES
ARRIVE 08.00

Packed with inspiring history and colourful charm, explore the Amphitheatre dating back to the 1st century and the muses of Arles' most famous resident, Vincent van Gogh.

Day 4 PORT ST LOUIS
ARRIVE 09.00, DEPART 19.00

The gateway to the natural wonders of the Camargue. Take an optional tour and observe wild horses, pink flamingoes and a wide variety of birdlife.

Day 5 AVIGNON
ARRIVE 06.00, DEPART 23.59

Enjoy an included walking tour in the city with our knowledgeable guides. Perhaps also visit the Palais des Papes, the largest gothic palace ever built, or the striking Pont D'Avignon. Highlight culinary experience on board tonight.

Day 6

TOURNON/TAIN L'HERMITAGE

ARRIVE 14.00, DEPART 21.00 Le Jardin d'Eden is the crowning jewel in this picturesque city. On the opposite side of the river Tain-l'Hermitage promises famous vineyards on steep terraces.

Day 7 LYON
ARRIVE 07.00

Enjoy your final day in Lyon, with its UNESCO-listed Old Town, museums and gastronomic flair. Tonight, enjoy an included farewell dinner.

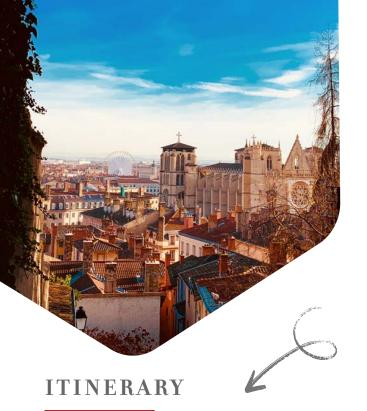
Jay 8

DISEMBARK LYON

Disembark after breakfast and be transferred to the airport or station for your return journey to the UK. Alternatively, add a few extra days in the city - ask for more details.







Rhône Route Rendezvous

PETIT AND SWEET

5 NIGHTS FROM £1,449

Departs March, April and October 2023 & 2024

Price per person (twin share) including return flights and private transfers

The evocative cities, sights and scents of the Rhône, all wrapped up in one leisurely journey.

Jay / TRAVEL TO LYON AND EMBARK A-ROSA STELLA DEPART 18.00

Fly to Lyon or travel by rail with Eurostar via Paris and transfer to your ship for your 5-night cruise. Tonight, enjoy an included welcome dinner on board.

Day 2 VIVIERS
ARRIVE 10.00, DEPART 19.00

Prepare to be bowled over by Viviers today. Filled with layer upon layer of history, from Roman to medieval times and beyond, Viviers is a true French countryside gem.

Day 3 ARLES AND AVIGNON
ARRIVE ARLES 03.30, DEPART 14.00

Arles is the Provençal city par excellence. Once a leading Roman city, it today boasts the fascinating evidence of that bygone era including a Roman Arena dating to the 1st century. Famously, it was home to Vincent van Gogh and it was there he produced at least 200 paintings. Enjoy the magnificent sun in the southern-most destination along your journey.

AVIGNON 18.00

Once centre of the Roman Catholic church, Avignon is steeped in rich historical significance. The incredible Palais des Papes, the largest gothic palace ever built, is an unmissable titan of medieval architecture.

Day 4 AVIGNON DEPART 12.00

After spending the evening in beautiful Avignon, watch the sun rise at the beautiful Pont D'Avignon. You could also tuck into some delicious French pastries at one of Avignon's many patisseries. La Patisserie Vernet comes highly recommended.

Day 5

VIENNE

ARRIVE 09.00, DEPART 09.30

At Vienne, take an optional excursion to Perouges.

LYON ARRIVE 13.00

Lyon becomes even more picturesque as the sun goes down. We recommend a leisurely evening stroll over the Pont Bonaparte to The Places des Jacobins where you'll see a stunning white marble fountain illuminated to spectacular effect. Whatever you choose to do, fine food and wine awaits you in the gastronomic capital of France. Tonight, enjoy an included farewell dinner.

Day 6 DISEMBARK LYON
ARRIVE 15.00, DEPART 21.30

Disembark after breakfast and be transferred to the airport for your return journey to the UK. Alternatively, add a few extra days in the city - ask for more details.





The Seine, Paris and Normandy

GASTRONOMIC PLEASURES AND INIMITABLE CULTURE

7 NIGHTS FROM £1,649

Departs weekly April - October 2023 & 2024

Price per person (twin share) including return flights and private transfers

A-ROSA VIVA - see page 61 ✓ Optional excursions - see pages 58-59

Set sail from Paris on an inspirational cruise on the scenic River Seine, meandering through history, art and beautiful landscapes.

ITINERARY



Day TRAVEL TO PARIS AND EMBARK A-ROSA VIVA

DEPART 19.00

Fly or take the Eurostar to Paris and transfer to A-ROSA VIVA. Tonight, enjoy an included welcome dinner.

Enjoy scenic cruising on the Seine as we sail to Rouen, the capital of Normandy. Known as 'The Gothic City', Rouen boasts some of the finest medieval architecture anywhere in the world including the jewel in the crown - the Cathedral Notre-Dame de Rouen. First constructed in 13th century, this gothic masterpiece was the muse of impressionist pioneer Claude Monet.

Day 3 ROUEN
DEPART 20.00

With another day in France's historic city of Rouen, there is ample opportunity to delve deeper into its storied past. Discover the legend of Joan of Arc, whose ashes were scattered in the Seine after she was burned at the stake. Visit the botanical gardens, or the Musée des Beaux-arts home to 17th-century masterpieces by Caravaggio and van Dyck and 19th century works from Renoir, Pissarro and Monet. You can also visit the port city of Le Havre. Almost completely destroyed by WWII, it's reconstruction is a triumph of modern design, earning it UNESCO status.



Oay CAUDEBEC-EN-CAUX
ARRIVE 00.30, DEPART 22.00

We arrive at serene Caudebec-en-Caux. Visit the impressive Brottone Bridge and the beautifully preserved cathedral - the personal favourite of King Henry IV of France. Caudebec-en-Caux is also the gateway to the Cote Fleurie, Deauville and Honfleur that can be visited on an optional excursion, which also includes a tasting of Calvados. Santé!

Day 5 LES ANDELYS
ARRIVE 08.00, DEPART 12.00

Built in just one year by King Richard the Lionheart in 1196, Les Andelys is one of the most picturesque ports on the Seine. Elevated on a hillside, the spectacular ruins of the Château Gaillard mark an imposing feature over the lower townships of Petit-Andely and Grand-Andely. From here, you can visit ancient Château de Vascooueil, known for its striking garden sculptures. Enjoy an included guided city tour and highlight culinary experience on board in the evening.

Day 5 VERNON
ARRIVE 14.30

Today is one of the highlights of your Seine cruise as you have the option to visit Claude Monet's house and garden in Giverny. Arsène Alexandre, Monet's biographer, wrote that 'you cannot claim to know a man until you have seen his garden.' This sentiment is felt immeasurably at Giverny, where you can tour the garden and see the famous lily pond - the subject of one of the world's most inspiring paintings.



Spend a relaxed day cruising to Paris. The grand history of French art, religion and royalty unfolds from the passing towns and villages. Admire the imposing castle at La Roche-Guyon and the medieval cathedral at Mantes-la-Jolie.

frrive in... ST. DENIS (PARIS) - 18.00

We arrive in Paris in time for dinner. Why not enjoy an evening tour exploring the City of Light, or explore independently.

Day 7 ST. DENIS (PARIS)

Today is free for you to discover Paris at your leisure or on one of our optional excursions. A mecca of art and culture with some of the world's top galleries, gardens, markets, the Eiffel Tower, Arc de Triomphe, Sacré-Coeur de Montmartre, the Louvre, Dôme des Invalides and Centre Pompidou. The choice is endless. Tonight, enjoy an included farewell dinner.



Disembark after breakfast and be transferred to the airport or station for your return journey to the UK. Alternatively, add a few extra days in the city - ask for more details.

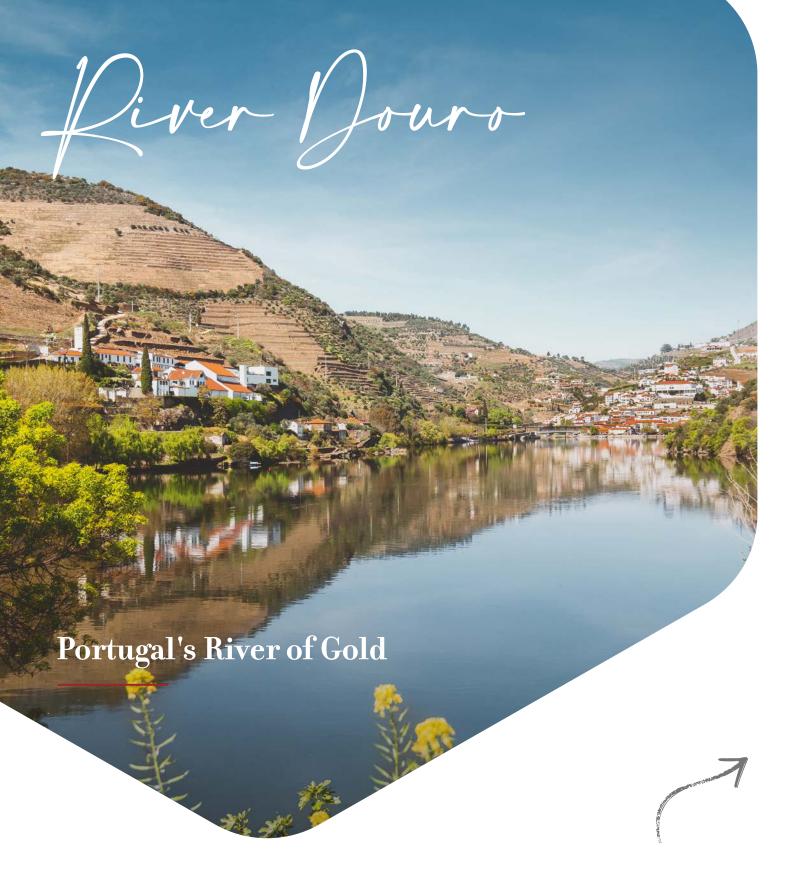




SEINE GOURMET CRUISE

Departing 14 September 2023 and 13 June 2024

Enjoy a Gourmet themed cruise with expert chefs, cooking demonstrations, visits to local markets and of course, the best local cuisine.



other Nature had a field day when she created the Douro. Lush valleys give way to the languid curves of the shimmering river, served, much of the year, against a backdrop of cloudless blue skies. This is a region formidable for its excellent local produce and steadfast traditions. Here tiny, sleepy villages peek proudly over row upon row of terraced vineyards and fishing boats bob in harbours with their fresh catch of the day. Porto and Salamanca bookend the experience perfectly. Beginning and

ending in vibrant Porto with its colourful jumble of merchants houses and churches spilling down the hillside to the Atlantic, you'll find an intoxicating mixture of culture, charm and vim. In Salamanca, meanwhile, just over the border in Spain, expect to see 'The Golden City' come to life as the magnificent sandstone-hewn buildings turn pinky-gold as the sun moves across the sky. Prepare to be swept off your feet by the Douro...



Douro highlights

STANDOUT REASONS TO CHOOSE THE DOURO

- September and October are primetime for wine-lovers to visit the Douro Valley. Enjoy a visit to a typical local quinta for the **grape harvest**. Roll up your sleeves (and trouser legs!) and crush the produce all accompanied by plenty of music, regional treats and, of course, wine.
- The sleepy Douro Valley has famously clear skies making nights under the stars on our sun deck even more appealing. Barca d'Alva is a particular highlight: our cruises overnight in this tranquil town for **star-spotting** at its best.
- Foodie? Local produce is a big deal here. Our one-off Douro Gourmet cruises offer tastings, workshops, exclusive **gourmet-themed excursions and mouth-watering menus** prepared by award-winning chefs.





Explore each port flexibly at your own pace or opt for an excursion with an expert guide. We offer a wide choice of great value options, whether you fancy something active, cultural, gourmet or out of the ordinary!

LAMEGO

Feeling energetic? The famous 686 steps to one of Portugal's most important pilgrimage sites, the **Santuário de Nossa Senhora dos Remédios** in Lamego is a must. You'll find a baroque church with its two towers, built in the 18th century and adorned with beautiful blue and white azulejos.

SALAMANCA

Take a journey into history in Salamanca. Home to one of Europe's oldest universities, a monumental cathedral and the spectacular Plaza Mayor, pegged as one of the most beautiful central plazas in all of Spain, this mesmerising city comes into its own as the sun begins to set.



QUINTA DA ROEDA

Enjoy a typical **port wine tasting** by supremos Croft at the Quinta da Roeda. Bask in views across the valley as you enjoy a tour of the estate followed by a glass of the vineyard's signature Pink Port. Even better, this experience is included on all our Douro cruises!





Experience the Douro

MAGICAL CITIES AND AUTHENTIC **CHARM**

7 NIGHTS FROM £1,699

Departs weekly March to November 2023 & 2024

Price per person (twin share) including return flights and private transfers

From the colourful charm of Porto to the magical city of Spanish Salamanca, enjoy life in the slow lane on this beautiful journey through Northern Portugal.

ITINERARY (





Day / FLY TO PORTO & EMBARK A-ROSA ALVA

Fly to Porto in Portugal and transfer to the A-ROSA ALVA in Vila Nova de Gaia for the start of your 7-night cruise. This evening, uncover the atmosphere of Porto after dark with an overnight stay in the city. Tonight, enjoy an included welcome dinner.

RÉGUA & PINHÃO ARRIVE RÉGUA 13.00, DEPART 14.00

Depart Porto after breakfast and sail to Régua, the largest city on the banks of the Douro. It's so beautiful here even UNESCO have recognised it, claiming it as a World Heritage Site back in 2001. The Douro Museum is a fascinating first stop – you will find it set inside a restored wine warehouse and for wine afficionados there's no better introduction to this region.

frrive... PINHÃO 17.00

Pretty Pinhão is located at the heart of the famous port wine region. Sailing into the port here will be a true highlight of your journey. Circled by enchanting vineyards and quintas, the town and surrounding countryside are perfect for exploring on foot. Be sure to take a look at the Linha do Douro train station, which is decorated with richlycoloured azulejo tiles.

Included local dining experience. Set high above the Douro Valley and boasting panoramic vistas across the countryside, you'll visit a typical local quinta this evening. Enjoy a tour of the vineyard and an authentic local dinner accompanied by their famous wines.





Day 3 VEGA DE TERRON
DEPART PINHAO 13.00, ARRIVE 19.00

This morning, you will be treated to another included off-ship experience - the opportunity to enjoy port wine tasting at one of the finest Douro Valley estates, Quinta da Roeda.

We then continue to Vega de Terron, located on Portugal's border with Spain at the confluence of the Douro and Agueda Rivers.

Day 4 BARCA D'ALVA
DEPART VEGA DE TERRON 12.00, ARRIVE 12.30

A stone's throw from the Spanish border, Barca d'Alva is a tiny speck on the map – but its main drawcard is altogether bigger: it's the closest we'll come to the 'Golden City' of Salamanca. Take an optional excursion to what is arguably Spain's most beautiful locations. Home to one of the oldest universities in Europe, a walk through Salamanca is like stepping into the history books.



Day 5 POCINHO & PINHÃO DEPART BARCA D'ALVA 09.00, ARRIVE POCINHO 11.15, DEPART 12.15, ARRIVE PINHÃO 17.30

This morning we visit the small town of Pocinho, most famous as the finishing point of the prettiest railway journey in this region. You can also opt for an excursion to the magnificent Castelo Rodrigo, located in one of Portugal's most historically important villages.

RÉGUA & PORTO DEPART PINHÃO 07.00, ARRIVE RÉGUA 09.00, DEPART 14.00, ARRIVE PORTO 18.00

We return to Régua this morning. Take a walk to the popular viewing platforms São Leonardo da Galafura and São Salvador do Mundo and enjoy the panoramic views of the river landscape. Why not join an excursion to the Mateus Palace and Gardens, renowned for its rosé wine.

Later, we continue sailing to Vila Nova de Gaia for Porto, arriving early evening.



More time to discover fascinating Porto. Visit a wine cellar and appreciate this famous tipple – it's a must here! The atmospheric centre, the Ribeira, is recognised by UNESCO as a World Heritage Site. It's a glorious maze of crumbling rainbow-coloured buildings presiding over winding cobbled streets. Tonight, enjoy an included farewell dinner.



Day & DISEMBARK VILA
NOVA DE GAIA
(PORTO)

Disembark after breakfast and be transferred to the airport for your return journey to the UK. Alternatively, add a few extra days in the city - ask for more details.



DOURO GOURMET CRUISE

Departing 4 October 2023 and 23 October 2024

Join expert chef's for an exploration into Portuguese cuisine with cooking demonstrations, visit to markets and wonderful culinary experiences.



From the end of November and throughout December, Europe's cities come alive with Christmas. Atmospheric Christmas markets line charming streets and grand squares. Twinkling lights festoon beautiful boulevards. The scent of pine trees and mulled wine fills the air. Join us on our fantastic selection of sailings across this period and expect deliciously festive dining and drinks, a relaxed, convivial atmosphere and spectacular destinations, all dressed for Christmas.

Special



INTEREST SAILINGS

Brand new for 2023, our special interest cruises line up themes like Meditation, Photography and Crafts to create an even more compelling reason to set sail with us. On these exclusive journeys, an expert host will be on hand to bring to life the destinations we visit with a new twist. For wellness enthusiasts, there's nothing like serene river-backed mindfulness sessions. While guests on our Photography cruises can hone their craft in some of the continent's most photogenic locations.

SOMETHING DIFFERENT

Our festive sailings, short breaks and exciting new special interest itineraries are the ideal opportunity for you to get a unique taste of our famously flexible river cruises. Christmas takes on a new sparkle across our collection of Christmas markets, Christmas and New Year departures. Long weekend lovers will adore our compact but culture-packed 4 and 5-night options. And our special interest cruises tick off everything from photography to wellbeing escapes, led by expert guides. Ready to try something different?

SHORT CRUISES

Our short-but-sweet mini cruises are the perfect chance to dip your toe into river cruising. Available across the Rhine and Danube rivers, these 4 and 5-night breaks promise vibrant ports, scenic sailing through Europe's jaw-dropping landscapes and plenty of time to relax. We like to think these are a great alternative to city break with destinations on your doorstep, and an attentive crew and Premium All-Inclusive drinks and dining awaiting back on board.



RHINE CHRISTMAS MARKETS



5 NIGHTS FROM £1,549

\Box	Departs	Nov	&	Dec	2023/24



Experience Germany's famous Christmas markets and the 'Capital of Christmas' Strasbourg all wrapped up for the festive period.

DAY ITINERARY

- 1 FLY TO COLOGNE AND EMBARK DEPART 17.00
- 2 **RUDESHEIM** ARRIVE 09.00, DEPART 18.00
- 3 **GERMERSHEIM/SPEYER** ARRIVE 08.00, DEPART 18.00
- 4 STRASBOURG ARRIVE 06.00, DEPART 18.00
- 5 MAINZ, THE LORELEI GORGE & KOBLENZ
 - ARRIVE 06.00, DEPART 21.30
- 6 **DISEMBARK COLOGNE** ARRIVE 05.00

DANUBE CHRISTMAS MARKETS



4 NIGHTS FROM £1,389

- Departs Dec 2023/24
- A-ROSA FLORA see page 62

Twinkling streets, tasty treats and grand sights dusted by wintry frost. Embrace the festive markets and cheery atmosphere of the Danube's beautiful cities preparing for Christmas.

DAY ITINERARY

- 1 FLY TO MUNICH, TRANSFER TO ENGELHARTSZELL AND EMBARK - DEPART 17.00
- 2 **VIENNA** ARRIVE 13.00, DEPART 23.30
- 3 **BRATISLAVA** ARRIVE 05.00, DEPART 13.00
- 4 **LINZ** ARRIVE 14.00, DEPART 22.00
- 5 **DISEMBARK ENGELHARTSZELL** ARRIVE 07.00

RHINE ENCHANTING CHRISTMAS



5 NIGHTS FROM **£1,949**

Departs 23 December 2023

A-ROSA SILVA - see page 63

Germany comes into its own in the festive period. Join us for Christmas aboard and enjoy magical cities dressed in twinkling lights and awe-inspiring wintry vistas.

DAY ITINERARY

- 1 FLY TO COLOGNE AND EMBARK DEPART 18.00
- 2 **RUDESHEIM** ARRIVE 11.00, DEPART 18.00
- 3 GERMERSHEIM (SPEYER) ARRIVE 08.00, DEPART 19.00
- 4 **STRASBOURG** ARRIVE 07.00, DEPART 16.00
- 5 MAINZ & KOBLENZ ARRIVE 06.00, DEPART 12.00, ARRIVE 18.30, DEPART 21.30
- 6 **DISEMBARK COLOGNE** ARRIVE 05.00

DANUBE NEW YEAR'S DREAM



7 NIGHTS FROM £2,599

Departs 28 December 2024

A-ROSA FLORA - see page 62

Ring in the New Year in the spectacular cities of the Danube.

DAY ITINERARY

- 1 FLY TO MUNICH EMBARK IN ENGELHARTSZELL DEPART 17.00
- 2 CRUISING DAY
- 3 **BUDAPEST** ARRIVE 08.00 DEPART 18.00
- 4 BRATISLAVA ARRIVE 11.00 DEPART 23.00
- 5 **VIENNA** ARRIVE 08.00 DEPART 06.00 (FOLLOWING DAY)
- 6 **DURNSTEIN** ARRIVE 13.00 DEPART 20.00
- 7 **LINZ** ARRIVE 09.00 DEPART 22.00
- 8 **DISEMBARK ENGELHARTSZELL** ARRIVE 07.00

RHINE CITY EXPERIENCE



5 NIGHTS FROM £1,669 pp

Departs March, November 2023/24

A-ROSA SENA - see page 20-23, 60

Discover the vibrant cities of the Northern Rhine on this compact but culture-rich cruise, designed for all ages.

RHINE METROPOLISES

5 NIGHTS FROM £1,479 pp

Departs March, April, October 2023/24

A-ROSA AQUA - see page 61

A memorable short cruise on the Dutch and Belgium Waterways visiting Antwerp and the cultural delights of Willemstad and Amsterdam. In March and April you can opt to visit the famous Keukenhof Gardens.

ROMANCE ON THE RHINE



5 NIGHTS FROM £1,479 pp

Departs various dates March 2023/24

A-ROSA SILVA - see page 63

Discover the legends and picture-book scenery of the UNESCO-recognised Middle Rhine Valley.

RHINE, MAIN AND LORELEI



4 NIGHTS FROM £1,049 pp

Departs November 2023/24

A-ROSA SILVA - see page 63

The perfect introduction to river cruising on the Rhine, with castle-studded hillsides and pretty towns.

DANUBE MINI CRUISE



4 NIGHTS FROM £1,249 pp

Departs March, November 2023/24

Cruise through the dramatic steep-sided Wachau Valley and enjoy the mesmerising cities of Vienna and Bratislava.

RHINE IN FLAMES



7 NIGHTS FROM £2,199 pp

Departs April to September 2023/24

A-ROSA BRAVA - see page 61

Be part of the celebrations as you observe the famous Rhine in Flames fireworks from your sun deck. A once in a lifetime experience.

Themed CRUISES

On selected departures join experts in arts and crafts, photography, music and wellbeing to add an extra dimension to your trip.

PHOTOGRAPHY

Calling all budding photographers! Join our experts for a photography cruise on our stunning waterways. At each port, expect tasks plus plenty of guidance and advice from our experts to polish your skills and ensure you return home with professional quality pictures. You'll take part in a day out 'on location' too!



RHINE CITY EXPERIENCE

A-ROSA SENA - see page 60 Departs 18 November 2023

5 NIGHTS FROM **£ 1,669** pp

DANUBE MINI CRUISE

A-ROSA BELLA Departs 9, 13 November 2023

4 NIGHTS FROM £1,249 pp



A CRAFTY CRUISE

Join expert illustrator, Tanja Meyer, on this crafty cruise and enjoy a range of hosted onboard workshops. Under Tanja's guidance, learn to create motif templates for making bags, stationary or greetings cards plus design your own holiday souvenir to take home with you.

RHINE MINI CRUISE MAIN AND LORELEI

A-ROSA SILVA - see page 63 Departs 3 & 7 November 2023

4 NIGHTS FROM £1,234 pp

MEDITATION

Find your inner calm on a journey of selfdiscovery with mindfulness coach Fabienne Bill. There will be daily onboard meditation classes and a personalised one-to-one session to help deepen your newly gained knowledge and experience.



DANUBE DISCOVERY

A-ROSA FLORA - see page 62 Departs 4, 19 November 2023

5 NIGHTS FROM £1,379 pp



MELODIES

We have joined forces with SofaConcerts and invited an array of remarkable artists to perform their songs in a cosy SofaConcerts atmosphere. You can look forward to spine-tingling voices, emotional stories and fantastic music – and the chance for a good old dance!

RHINE MINI CRUISE MAIN & LORELEI

A-ROSA SILVA - see page 63 Departs 19 November 2023

4 NIGHTS FROM £1,049 pp

Optional EXCURSIONS

Choose from a wide range of optional excursions, bookable on board, subject to availability. Below is a selection of what is on offer. Please note prices below are guide prices per person and are subject to change due to the exchange rate.

RHINE

EVENING CANAL TOUR Glide through Amsterdam's historic canals as the beautiful lights of the city reflect on the water. TOUR OF ANTWERP f 42 SPEYER - THE CATHEDRAL CITY Tour Speyer and learn of its 2,000 year history culminating with a visit to Speyer Cathedral – the largest Romanesque church in the world.

Explore Antwerp's incredible past as you visit the beautiful UNESCO listed Cathedral of Our Lady and its world-famous diamond district.

EXPLORE RUDESHEIM ON THE £35 **'WINZER EXPRESS' TRAIN**

Take the 'Winzer Express', a jolly toy train, to Rudesheim passing vineyards along the way and discover the Drosselgasse.

ROMANTIC BASEL TOUR £72

Get to know Basel's history with the help of expert guides.

BREISACH CITY WALK AND £32 CHAMPAGNE CELLARS

£58

STRASBOURG CITY TOUR

Follow our expert guide to the European

Parliament, the Council of Europe and the historic centre known as Petite France.

Guided walking tour through Breisach and Münsterberg through to Geldermann Champagne cellars, where you taste delicious sparkling wine.

DANUBE

VIENNA CITY TOUR Explore Vienna's most historic sites including the Habsburg Palace. THE BASILICA OF ESZTERGOM Figure Vienna's most historic sites including the Habsburg Palace. THE BASILICA OF ESZTERGOM FROM DURNSTEIN TO MELK ABBEY FROM DURNSTEIN TO MELK ABBEY

Ride a mini train to the Basilica of Esztergom – a striking neoclassical green-domed basilica home to the largest single canvas painting in the world.

BUDAPEST BY NIGHT £35

Travelling by coach, enjoy the 'Queen of the Danube' lit up at night. The view from Castle Hill of the Danube and Pest district is spectacular.

BIKE TOUR THROUGH THE £47 PICTURESQUE WACHAU

followed by a visit to one of Europe's most magnificent

Visit Durnstein's memorable baroque church

baroque buildings, Melk Abbey.

Enjoy a peaceful cycle tour through the Wachau Valley – a UNESCO World Heritage site.

RHÔNE & SAÔNE

£72

MACON - TOUR TO IMPRESSIVE CLUNY CLOISTER

Visit the remains of 1,000-year-old Cluny Cloister, the once religious centre of Europe.

WONDERFUL BEAUJOLAIS £79 - THE HAMEAU DUBOUEF WINE MUSEUM

Learn about the historic process of winemaking and its importance to the region at this wine exhibit. Includes wine tasting.

THE CAMARGUE – A WONDER OF NATURE £55

Visit this natural wonder at the Rhône River delta and witness the world-famous Camargue white horses and a vivid array of birdlife, including flamingos.

STUNNING CHÂTEAUNEUF-DU-PAPE

Visit its historic wine estates and taste their excellent product.

MARKET HALL OF AVIGNON

Take a peek into the culinary world of Southern France as your A-ROSA chef guides you through the market preparing delicacies for you to taste.

ARDECHE GORGES AND LAVENDER SCENT

Take a tour of the spectacular 300-metre deep Ardeche gorges and follow the scent to one of the primary lavender producers of the region.

SEINE

£79

£59

ALONG THE COTE FLEURIE TO HONFLEUR AND DEAUVILLE

Enjoy the charming ambiance in Honfleur, visit a Calvados distillery and relax at chic Deauville, made famous by Hollywood stars.

CHÂTEAU DE VASCOEUIL

Drive through stunning Normandy countryside to Château de Vascoueil - home to beautiful topiary and an incredible collection of sculptures.

MONET'S GARDEN AT GIVERNY £42

A must-see for any art lover. Enjoy the magical home of impressionist master Claude Monet at Vernon.

IMPRESSIONIST PAINTERS WORKSHOP

(up to 6 people)

Learn how to paint like an Impressionist with our art expert from Vernon.

PARIS BY NIGHT

£52

£55

£599

£59

£29

£72

Appreciate the romance of Paris as you tour the city illuminated by magical lights.

MONTMARTRE AND SACRE COEUR

Enjoy a guided tour by bus and on foot discovering the charming artist's alleys, small cafes and the imposing Sacre Coeur Basilica.

DOURO

STAIRWAY TO HEAVEN OF LAMEGO £43

Visit one of Portugal's most important pilgrimage sites, with 686 steps leading to the Santuário de Nossa Senhora dos Remédios, a baroque church with its two towers.

SPANISH TRADITIONS IN SALAMANCA £91

Explore 'The Golden City', famed for its sandstone buildings, beautiful Plaza Mayor and ancient university.

CASTELO RODRIGO £45

Visit one of Portugal's most historically significant villages. Explore the ruins of the castle and the narrow streets that date back to medieval times.

MATEUS PALACE AND GARDENS

Enjoy a guided tour of this baroque style masterpiece, with original furniture, handcrafted chestnut wooden ceilings and beautiful gardens.

PORTO CITY TOUR

£49

Visit the Bell Tower, cathedral, UNESCO-recognised Old Town and a port wine cellar with tastings.

GUIMARAFS

f54

Located at the foot of the Serra da Penha, Guimaraes is considered the place where Portugal was first established. Explore the castle and Olive Tree Square.

A-ROSA SENA

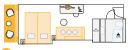
DECK 5 (SUN DECK) нинии инини ни нин нинин 5 4 нинн ннннн (8) нинии инини DECK 4 2888 # 6 % 0 H0 00 # 7 % 0 H0 00 # 7 % 0 H0 00 , , , , , DECK 3 DECK 2 DECK 1 23 27 26 21 23 @ 22







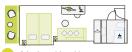
family cabin: 2-bed outside cabin with 3 extra beds (one bunk bed + one sofa bed) 28m², deck 1



2-bed outside cabin with balcony, 21m², deck 2 and 3



2-bed Balcony suite 26m², deck 4



2-bed outside cabin with balcony, 21m², deck 3



2-bed Balcony suite with balcony, 31m², deck 2

DECK PLAN

- **01** WHEELHOUSE
- 02 SWIMMING POOL & KIDS POOL WITH RECLINERS AND AWNINGS
- **03** LIGHT DOME
- **04** STAIRS
- 05 UP & DOWN BAR
- **06** ACTIVITY AREA
- **07** SUNBEDS & UMBRELLAS
- **08** SHOWER
- **09** OUTDOOR RESTAURANT
- **10** PAVILION
- **11** A-ROSA MARKET AND LIVE COOKING
- 12 SENA GRILL
- 13 ONBOARD SHOP
- **14** RECEPTION
- 15 SENA BAR
- **16** WINERY
- 17 STAGE/DANCE FLOOR
- **18** OUTDOOR LOUNGE
- **19** CONNECT LOUNGE
- **20** ENTRANCE
- 21 KIDS CLUB
- 22 WHIRLPOOL
- 23 MASSAGE/BEAUTY
- 24 RELAXATION AREA
- 25 SAUNA
- **26** GYM
- **27** LIFT
- 28 TOILETS



SHIP FACTS A-ROSA SENA

SHIPYARD: Concordia Damen B.V., Werkendam, NL PASSENGERS: max. 280 guests

CABINS:

119 balcony cabins, 7 balcony suites, 2 accessible cabins, 12 family cabins

LENGTH/WIDTH: 135 m / 17,7 m SPEED: max. 24 km/h

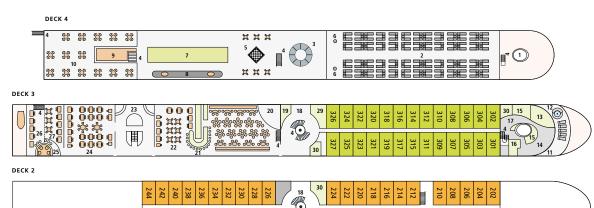
3 × 800 kW, a total of 3,218 PS POWER:

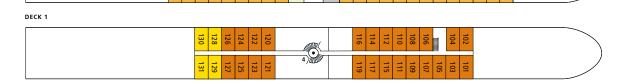
CONSTRUCTION: 2022 FLAG: Switzerland





A-ROSA AQUA/BRAVA/VIVA





DECK PLAN

- **01** WHEELHOUSE
- **02** RECLINERS AND AWNINGS
- **03** LIGHT DOME
- **04** STAIRS
- **05** GIANT CHESSBOARD
- **06** OUTDOOR SHOWER
- **07** PUTTING GREEN/CRAZY GOLF
- **08** SHUFFLEBOARD
- **09** MOBILE BAR AND GRILL STATION
- **10** OUTDOOR RESTAURANT
- 11 SPA OUTDOOR AREA

- 12 WHIRLPOOL
- **13** GYM
- 14 SPA RELAXATION AREA
- **15** MASSAGE/BEAUTY
- **16** SANARIUM
- 17 SPA RECEPTION
- 18 LOBBY
- **19** EXCURSION COUNTER
- 20 LOUNGE WITH DANCE FLOOR
- **21** BAR
- 22 CAFE/RESTAURANT

- 23 GOURMET BUFFET WITH LIVE COOKING
- **24** MARKET RESTAURANT
- 25 P'TIT BAR (INDOOR/OUTDOOR)
- **26** RESTAURANT OUTDOOR AREA
- 27 WINE BAR
- 28 RECEPTION
- 29 ONBOARD SHOP
- **30** TOILETS







A 2-bed outside cabin, 14.5m², deck 1



2-hed outside cahin with Juliette balcony, 14.5m², deck 2



2-bed outside cahin with Juliette balcony, 14.5m², deck 3



SHIP FACTS

CABINS:

A-ROSA AQUA/BRAVA/VIVA SHIPYARD: Neptun Werft GmbH, Warnemünde PASSENGERS: max. 202 guests

99 outside cabins per ship LENGTH/WIDTH: 135 m / 11.4 m SPEED: max. 22 km/h

POWER 4×331 kW, a total of 1,800 PS CONSTRUCTION: 2009 A-ROSA AQUA,

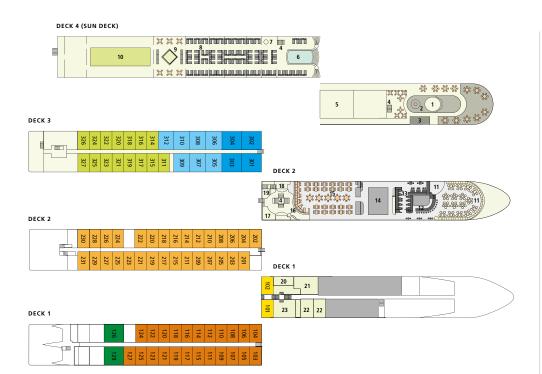
2011 A-ROSA BRAVA FLAG: Germany







A-ROSA FLORA





2-bed outside cabin with extra bed, 14.5m²,



2-bed outside cabin, 14.5m² deck 1



2-bed outside cabin with Juliette balcony, 14.5m²,



2-bed outside cabin with Juliette balcony, 14.5m², deck 3



2-bed Junior suite with Juliette balcony, 21m², deck 3



2-bed Balcony suite with balcony balcony, 29m², deck 3



Family cabin: 2-bed outside cabin with two extra beds. 18.5m², deck 1

SHIP FACTS A-ROSA FLORA

SHIPYARD: Neptun Werft GmbH, Warnemünde PASSENGERS: max. 183 guests

CABINS:

83 outside cabins, 7 Junior suites, 4 Balcony suites, 2 family cabins

LENGTH/WIDTH: 135 m / 11.4 m max. 22 km/h

POWER: 4 × 331 kW, a total of 1,800 PS CONSTRUCTION: 2014

FLAG: Germany

DECK PLAN

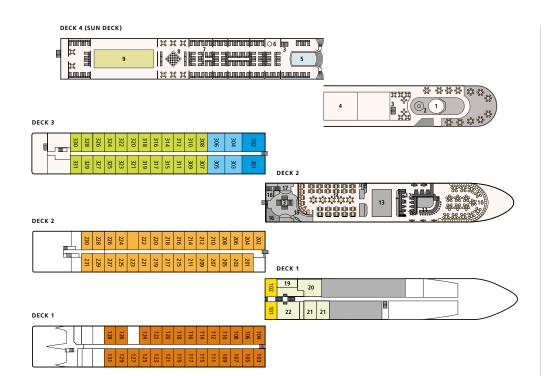
- **01** WHEELHOUSE
- **02** P'TIT BAR
- **03** GRILL BUFFET
- **04** STAIRS
- **05** RESTAURANT OUTDOOR AREA WITH AWNINGS
- 06 SWIMMING POOL
- **07** OUTDOOR SHOWER
- **08** RECLINERS AND AWNINGS
- **09** GIANT CHESSBOARD
- 10 PUTTING GREEN/CRAZY GOLF
- **11** PANORAMA LOUNGE WITH DANCE FLOOR
- 12 LOUNGE BAR
- 13 WINE BAR DAY LOUNGE
- **14** GOURMET BUFFET WITH LIVE COOKING
- **15** MARKET RESTAURANT
- 16 ONBOARD SHOP
- 17 RECEPTION
- 18 LOBBY
- 19 TOILETS
- **20** SANARIUM
- 21 SPA RELAXATION AREA
- 22 MASSAGE/BEAUTY
- **23** GYM







A-ROSA SILVA



DECK PLAN

- **01** WHEELHOUSE
- 02 P'TIT BAR AND GRILL BUFFET
- **03** STAIRS
- **04** RESTAURANT OUTDOOR AREA WITH AWNINGS
- **05** SWIMMING POOL
- **06** OUTDOOR SHOWER
- **07** RECLINERS AND AWNINGS
- **08** GIANT CHESSBOARD
- 09 PUTTING GREEN/CRAZY GOLF
- **10** PANORAMA LOUNGE
- **11** LOUNGE BAR
- 12 WINE BAR/ DAY LOUNGE
- **13** GOURMET BUFFET WITH LIVE COOKING
- **14** MARKET RESTAURANT
- 15 ONBOARD SHOP
- **16** RECEPTION
- 17 LOBBY
- **18** TOILETS
- 19 SANARIUM
- 20 SPA RELAXATION AREA
- 21 MASSAGE/BEAUTY
- **22** GYM



2-bed outside cabin with extra bed. 14.5m², deck 1



2-bed outside cabin, 14.5m², deck 1



2-bed outside cabin with Juliette balcony, 14.5m², deck 2



2-bed outside cabin with Juliette balcony, 14.5m², deck 3



2-bed Junior suite with Juliette balcony, 21m², deck 3



suite with balcony and Juliette balcony, 29m², deck 3



SHIP FACTS A-ROSA SILVA

SHIPYARD: Neptun Werft GmbH, Warnemünde PASSENGERS: max. 186 guests

CABINS: 89 outside cabins.

4 Junior suites, 2 Balcony suites LENGTH/WIDTH: 135 m / 11.4 m SPEED: max. 22 km/h

4 × 331 kW, a total of 1,800 PS POWER:

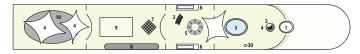
CONSTRUCTION: 2012 FLAG: Germany



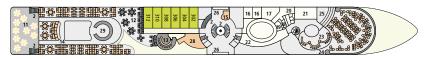


A-ROSA DONNA

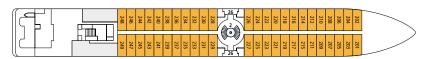
DECK 4 (SUN DECK)



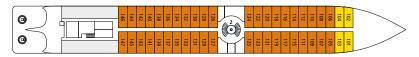
DECK 3



DECK 2

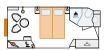


DECK 1

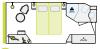








2-bed outside cabin. 15.5m², deck 1



2-bed outside cabin with panorama window, 16.5m², deck 3







2-bed outside cabin with extra bed, 15,5m², deck 1

DECK PLAN

- **01** WHEELHOUSE
- **02** STAIRS
- **03** SWIMMING POOL
- **04** AWNINGS
- **05** LIGHT DOME
- **06** GANGWAYS
- **07** GIANT CHESSBOARD
- **08** SHUFFLEBOARD
- **09** PUTTING GREEN/CRAZY GOLF
- 10 BAR & GRILL STATION
- 11 RESTAURANT OUTDOOR AREA
- **12** DAY LOUNGE
- 13 CAFÉ/BAR
- **14** MARKET RESTAURANT
- **15** RECEPTION
- 16 MASSAGE/BEAUTY
- 17 FINNISH SAUNA
- **18** ORGANIC SAUNA
- **19** CHANGING ROOMS
- **20** MASSAGE SHOWERS
- 21 RELAXATION AREA
- **22** GYM
- **23** BAR
- **24** PANORAMA LOUNGE
- 25 STAGE/DANCE FLOOR
- **26** FOYER
- **27** TOILETS
- 28 ONBOARD SHOP
- 29 GOURMET BUFFET WITH LIVE COOKING
- **30** OUTDOOR SHOWER





SHIPYARD: Neptun Werft GmbH, Warnemünde max. 242 guests

PASSENGERS: CABINS: 100 outside cabins LENGTH/WIDTH: 124.5 m / 14.4 m SPEED: max. 24 km/h

POWER 2×800 kW, a total of 2,174 PS

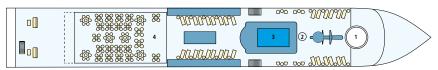
CONSTRUCTION: 2002 FLAG: Germany





A-ROSA ALVA

DECK 4 (SUN DECK)



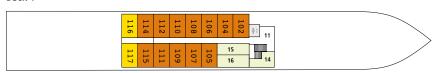
DECK 3



DECK 2



DECK 1

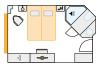








2-bed outside cabin with drop-down panorama window, 13m², deck 3



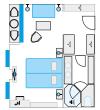
2-bed outside cabin with drop-down panorama window, 13m², deck 2



2-bed outside cabin.

DECK PLAN

- **01** WHEELHOUSE
- **02** OUTDOOR SHOWER
- 03 SWIMMING POOL
- **04** OUTDOOR RESTAURANT WITH AWNINGS
- **05** LOUNGE OUTDOOR AREA
- LOUNGE 06
- **07** STAGE/DANCE FLOOR
- **08** BAR
- 09 ONBOARD SHOP
- **10** RECEPTION
- 11 ATRIUM WITH DRINK STATION
- **12** MARKET RESTAURANT
- **13** GYM
- **14** MASSAGE
- 15 SPA RELAXATION AREA
- **16** SAUNA



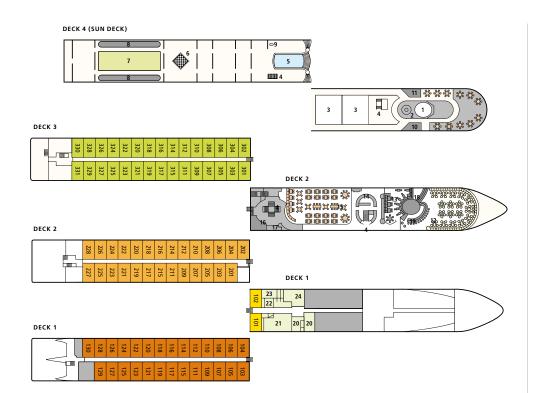
2-bed balcony suite with drop-down panorama window and balcony, 29m², deck 3







A-ROSA STELLA/LUNA





- **01** WHEELHOUSE
- 02 P'TIT BAR
- **03** AWNING
- **04** STAIRS
- **05** SWIMMING POOL
- **06** GIANT CHESSBOARD
- **07** PUTTING GREEN/CRAZY GOLF
- SHUFFLEBOARD
- **09** OUTDOOR SHOWER
- **10** BEVERAGES BUFFET
- **11** GRILL BUFFET
- **12** PANORAMA LOUNGE
- 13 DAY LOUNGE/WINE BAR
- **14** GOURMET BUFFET WITH LIVE COOKING
- 15 MARKET RESTAURANT
- **16** RECEPTION
- 17 LOBBY
- 18 DANCE FLOOR/ STAGE
- **19** BAR
- 20 MASSAGE/BEAUTY
- **21** GYM
- 22 STEAM SAUNA
- 23 FINNISH SAUNA
- 24 RELAXATION AREA







2-bed outside cabin, 14.5m², deck 1



2-bed outside cabin with Juliette balcony, 14.5m², deck 2



2-bed outside cabin with Juliette balcony, 14.5m², deck 3



SHIP FACTS

LENGTH/WIDTH:

A-ROSA STELLA/LUNA SHIPYARD: Neptun Werft GmbH, Warnemünde

PASSENGERS: CABINS

max. 174 guests 86 outside cabins per ship 125.8 m/11.4 m

SPEED: max. 24 km/h 2 × 800 kW, a total of 2,174 PS POWER:

CONSTRUCTION: 2005

FLAG: Switzerland





USEFUL INFORMATION

AIR CONDITIONING

Your cabin is equipped with air conditioning, just like the rest of the ship, and can be adjusted individually.

ALCOHOLIC BEVERAGES

It is not permitted to bring alcohol on board on arrival. Should you buy alcohol on land during your cruise, a maximum of 1 litre per adult (over the age of 18 years) may be brought on board.

ANNOUNCEMENTS

Public and automated announcements can be heard on deck and in the cabins (via onboard TV, on embarkation day and in emergency cases also over the cabin speakers) and primarily inform guests of outings on land and important programme highlights. On the A-ROSA SENA, announcements are made exclusively over the A-ROSA app. For cruises on the Douro, information is provided via an exclusive onboard app.

ANIMALS

It is forbidden to bring animals on board the ships.

A-ROSA APP

The A-ROSA app is your travel companion before, during and after your cruise. You will not only find your travel documents and your manifest data but also the daily onboard programme, port information, spa offers and much more.

BARS

Onboard A-ROSA AQUA, BRAVA and VIVA there is an indoor and an outdoor bar on deck 3, as well as a café and lounge bar. Our A-ROSA BELLA, DONNA, MIA and RIVA have a café and a lounge bar on deck 3. Our A-ROSA ships A-ROSA FLORA, LUNA, SILVA and STELLA have a lounge bar on deck 2. The outdoor bar of A-ROSA FLORA, LUNA, SILVA und STELLA is located on the sun deck. On the A-ROSA SENA, the SENA BAR can be found on deck 4 and the UP & DOWN BAR on the sun deck. The current opening hours can be found on the A-ROSA info channel or in the A-ROSA app.

BATHROBES AND SLIPPERS

Bathrobes and slippers, if not placed in your cabin already, are available upon request from your cabin steward or at reception.

BICYCLES/BIKING

For more information on our biking excursions please ask the SPA-ROSA team or reception. Unfortunately, it is not possible to take your own bikes on the cruise. However, you may rent bikes on board.

CHECK-IN/CHECK-OUT

Please note that access to the ship and check-in for your cabin starts at 15:00 (suites from 12:00) at the earliest. The official end of the cruise and your check-out on disembarkation day is 9:00 at the latest. Please have this in mind when planning your arrival and departure.

CONCIERGE SERVICE

Our reception team as well as our Guest Relations Management are at your service to cater for your individual needs (e.g., reserving tickets for cultural experiences and special excursions or organising transfers). Furthermore, room service is available for all cabins.

CONNECTING DOORS

On the A-ROSA AQUA, BRAVA, FLORA, SILVA and VIVA, every deck has at least two cabins with connecting doors. These can also be used as family cabins. On the A-ROSA SENA, there are multiple cabins with connecting doors available on deck 3. The exact cabin numbers can be requested via the A-ROSA Service Centre +49 (0)381 202 6001.

CRUISE ITINERARY

You can find the planned itinerary in the brochure. However, the information is subject to change. High and low water, maintenance work and waiting times at locks and bridges due to traffic may result in short-term changes to the itinerary. In rare cases of extremely high or low water or force majeure, parts of the itinerary may have to be completed by bus or train, and in individual cases overnight stays in hotels may be necessary.

CUSTOMS REGULATIONS

Please note that the import or export of goods and currency is subject to the prevailing customs regulations. When passing EU borders, inspections may be carried out, including passport control.

DAILY PROGRAMME

For all important information and instructions, please see the A-ROSA info channel, the A-ROSA app, and the displays in the public areas, as well as the announcements.

DIETARY RESTRICTIONS

Please contact your head chef at the start of your cruise regarding any dietary restrictions. Please contact us (A-ROSA Service Centre tel. +49 (0)381 202 6001) about any food allergies/ intolerances

2 weeks before your cruise.

DRESS CODE

Feel free to dress as you like, comfortably and casually, on board and during shore excursions. Please remember to bring warmer clothing for on deck in the evening. Firm shoes are recommended for excursions on land. Smart-casual clothing is recommended when visiting the restaurant on board. We request, however, that you do not wear swimwear or sportswear or go barefoot in the restaurants and bars. We recommend that men wear long trousers in the restaurant in the evening.

DRINKING WATER

Drinking water is available at our water dispensers, at the restaurant, or at the bar.

CURRENCY EXCHANGE

Unfortunately, currency cannot be exchanged on board. However, there are currency exchange offices near our berth at most ports.

EXCURSIONS

Almost all ports we stop at are starting points for interesting shore excursions in different languages. Further information can be found in your travel documents, the A-ROSA App and on the A-ROSA homepage. Please also make use of the onboard information event (please refer for the schedule to your daily programme). Bookings can be made on board only. From 1 February 2023, guests can reserve excursions at www.arosa-cruises.com/reserve-trips. A-ROSA arranges the excursions, however they are implemented by the local agencies, which are the excursion organisers. For 7-night trips or more, we offer special excursion package deals at a reduced price, plus a half-day excursion is already included.

FAMILY CRUISES/CHILDCARE

A-ROSA offers family cruises with childcare on selected routes and dates. On the A-ROSA SENA the A-ROSA Kids Club is located on deck 1, where childcare is provided all season. If you are interested, please call our A-ROSA Service Centre +49 (0)381 202 6001. For more information, please visit our website www.arosacruises.com/kids.

FOOD

It is not permitted to bring any food on board upon embarkation or at any time during the cruise.

GUESTS WITH DISABILITIES OR LIMITED MOBILITY

Some ships are equipped only with stairs, which may restrict mobility. The A-ROSA SENA and A-ROSA ALVA have a lift so that deck 1 to 4 (A-ROSA SENA) or deck 1 to 3 (A-ROSA ALVA) can be reached without much difficulty. However, the sun deck can only be accessed via stairs. For individual advice, please call the A-ROSA Service Centre +49 (0)381 202 6001.

HAIRDRYERS

You will find a hairdryer in your cabin (not in the bathroom) in a drawer near the mirror or in the wardrobe. In suites, the hairdryer can also be found in the bathroom.

INSECT SCREENS

For protection against insects, an insect screen in the form of a roller blind/sliding element is usually attached to the outside of the balcony door. When operating the roller blind, please ensure that force is distributed equally to prevent it from getting stuck. The lock is located at the bottom or, in the case of sliding windows, on the side.

INTERNET

Guests can access the Internet using Wi-Fi on board the A-ROSA ships. Please take into account that some parts of the cruise may have weaker connections to the Internet. You can get more information on availability, terms of usage and charges at reception. Use of internet connections under the valid terms of usage is free of charge for guests with the "Premium all inclusive" rate.

KEY CARE

This card is your A-ROSA key and credit card. Please always carry your key card with you. In case of loss, please notify reception immediately.

LAUNDRY

Your laundry can be washed on board. This will be charged to your onboard account. Suite guests may enjoy the laundry service free of charge.

USEFUL INFORMATION

LIBRARY AND BOARD GAMES

You will find a small library near reception or the Shore Excursion Desk. A selection of board games can be found in the café/restaurant or in the day lounge (on the A-ROSA SENA in the connect lounge).

LIFE IACKETS

In case of emergencies, life jackets are located inside your wardrobe.

ΜΔΙΙ

Postcards and letters can be handed in at reception. The mail will be sent from the next port or at the end of the cruise.

METHODS OF PAYMENT

The currency used on board is the Euro. During the cruise, you can use your onboard credit card on the ship, which also functions as your cabin key card. At the end of the cruise, you have the chance to settle your tab in cash, with your debit card (except on the A-ROSA ALVA) or with one of the following credit cards: American Express, Mastercard or Visa.

For technical reasons, it is unfortunately not possible for you to pay with Geld-karte or Travelers Cheque Card. When paying by credit card or EC/Maestro card, you need your PIN code.

ONBOARD LANGUAGE

The languages onboard are English and German. All information, such as the daily programmes, notices and menus, etc., are available in both languages.

PHYSICIAN

A physician is available on board on every route to the Danube Delta or through the cataracts. On all other routes, emergency care is ensured by the infrastructure of the navigated area. If you need medical care, please contact reception or your hotel manager.

RECEPTION

Reception is open 24 hours and staff are happy to attend to your queries and requests. Occasionally there may be short waiting times when our staff are on a safety check walk.

RESTAURANT

There are no assigned tables and mealtimes can be found in the daily programme or in the A-ROSA app.

SAFE

You will find a safe installed in your cabin's wardrobe where you can store your personal valuables.

SECURITY

We ask you to pay attention to and follow all safety instructions in the form of signs and announce- ments and the safety video onboard. The safety briefing required for all passengers will take place onboard on the day of embarkation.

SHIP BERTH

Due to heavy river traffic, it is usual for port authorities to assign the same berth to multiple ships. In such cases, the ships are moored next to each other, and you may not be able to see out of your cabin properly. Unfortunately, A-ROSA has no control over this situation.

SHOP

Here you will find selections from our exclusive A-ROSA collection, a jewellery collection, a selection of perfumes, and everyday items, as well as souvenirs. The opening hours can be found in the info channel or in the A-ROSA app.

SHORE LEAVE TIMES

In the EU, you can leave the ship as soon as we dock. In non-EU countries, you can only leave the ship after permission is granted by the local authorities. In your own interest, we ask you to be be back on board no later than 30 minutes before we cast off. The docking times may change at short notice. Please pay attention to announcements and information on the info channel. Please make sure to pick up your shore pass from reception before going on shore. After returning on board, please hand the pass back to reception. The shore passes are used to verify that all guests are back on board.

SMOKING

Smoking is only permitted on the outdoor decks. Please do not throw any cigarette butts overboard; instead use the receptacles provided. Smoking is strictly forbidden indoors, in the cabins and suites as well as on the balconies. Please note that smoking is forbidden in the locks and during the refueling process.

SOCKETS/POWER SUPPLY

Onboard voltage is 220v/50Hz. There is a reversible 220/110v socket in the bathroom for electric razors and toothbrushes; it is not suitable for other electric devices. There are multiple (220v) sockets available in the cabins.

SPA-ROSA

Here you will find exercise equipment, massage cabins and a relaxation area as well as the following saunas:

- A-ROSA BELLA/DONNA/MIA: Organic and Finnish sauna
- A-ROSA ALVA/RIVA: Finnish sauna
- A-ROSA SENA: Finnish sauna and ice grotto
- A-ROSA LUNA/STELLA: Steam and Finnish sauna
- A-ROSA AQUA/BRAVA/FLORA/SILVA/VIVA: Adjustable sanarium

SUN DECK

When passing under low bridges, depending on the water level, you may sometimes be required to leave the sun deck for safety reasons. Please pay attention to the crew announcements and the information signs.

SWIMMING POOL

You will find a heatable swimming pool on the sun deck on the following ships: A-ROSA ALVA, BELLA, DONNA, FLORA, LUNA, MIA, RIVA, SENA (with a separate shallow pool), SILVA and STELLA. A heatable whirlpool is available on the A-ROSA AQUA, BRAVA and VIVA in the outdoor area of the SPA-ROSA on deck 3, and on the A-ROSA SENA in the spa area on deck 1. Bath towels can be found in your cabin.

TELEPHONE

All of the ships of the A-ROSA fleet are equipped with an up-to-date GSM telephone system, with which you can dial any number, anywhere in the world. Information about the applicable charges can be obtained from reception or information available in your cabin.

TIPPING

Our crew are passionate about their jobs and aim to provide every guest an unforgettable holiday experience. If you are satisfied, our crew is happy to accept a tip as recognition of their service. Most guests honour their efforts with 65-10 per guest per day. A tip box for the entire crew will be available at reception at the end of the cruise. Of course, you are free to give employees individual tips at any time. You may also give tips using your onboard account or at reception with your credit card.

TOILETS

Our ships are equipped with an up-to-date vacuum toilet system and a biological waste-processing system. Do not throw any items (including feminine hygiene products) into the toilet, as this can lead to the failure of the entire system.

TV CHANNELS

TV reception is via satellite. On the A-ROSA ALVA and SENA, we also offer a video-on-demand service. While passing through locks and on certain parts of the journey, you may experience interference with the reception. There is a selection of international channels available.

WAKE-UP CALLS

Please contact reception if you wish to receive a wake-up call.

WI-FI TERMS OF USAGE

The availability, performance and transmission speed cannot be guaranteed. Delays, faulty connections or temporary interference may occur. Prior to using the system, please ensure that your device is compatible with the services offered. The operator will not provide any software, devices or system configurations. In order to use the offer, you will need to purchase a valid "Internet-Surfticket". Your login data will be encrypted before being transmitted to the registration page. Appropriate encryption methods (e.g., VPN, SSL) and security programmes (e.g., anti-virus and firewall software) are recommended for all other connections. You assume full liability for all your activities in relation to this system. Abuse of the system may result in legal action. We assume no liability for the use or non-use of the services offered. The provider is entitled, at its own discretion, to block or cancel any service, material or information, or to invalidate your access to the system. Should any provision of these general Terms of Usage be or become invalid, then the validity of the remaining provisions shall not be affected thereby.

GENERAL TERMS AND CONDITIONS

A-ROSA PACKAGES

Please read these Booking Conditions carefully as they set out our respective rights and obligations and all A-ROSA Packages bookings are accepted by us subject to these Booking Conditions. You should ask your booking agent for further clarification if anything is unclear.

BOOKING CONDITIONS – A-ROSA PACKAGES 'We', "Us', "Our', 'Aviate', means Aviate Management Limited, trading as A-ROSA Packages, of World House, Lloyd Drive, Cheshire aing as A-RUSA Packages, of World House, Lloyd Dirive, Cheshire Oaks Business Park, Cheshire, CH65 9HQ a company registered in England and Wales under company number 6745115. 'Agency' means the agent through whom your booking with Aviate is made. References to 'you' and 'your' include the first named person on the booking and all persons on whose behalf a booking is made or any other person to whom a booking is added or transferred.

Please read these Booking Conditions carefully as they set out our respective rights and obligations and all A-ROSA Packages bookings are accepted by us subject to these Booking Conditions. You should ask your booking agent for further clarification if anything is unclear. Our obligations to you will vary depending upon whether we act as a package organiser in the sale of a Package Holiday as defined in Section B clause 18 below; or as an agent for a single element booking (Cruise only). Our differing obligations are set out below, in three separate sections:
Section A contains the conditions which will apply to all bookings.

Section B contains the conditions which will apply when you make a

booking with us where we act as the package organiser.
Section C contains the conditions which will apply where you make a single element booking (Cruise only) with us, where we are acting as an agent on behalf of a supplier.

SECTION A - APPLICABLE TO ALL A-ROSA PACKAGES BOOKINGS Booking

Booking
When you make a booking, you confirm that you have the authority to accept and do accept these conditions on your behalf and on behalf of all members of your party and further, that you are responsible for all payments due from every member of your party. It is your responsibility to ensure that any information which you give us is accurate and that information which is given to you by us or any of our suppliers is passed on to all members of your party.

By making a booking, you agree on behalf of all persons detailed on the booking that:

You have read these Booking Conditions and have the authority to and agree to be bound by them:

You have read these Booking Conditions and have the authority to and agree to be bound by them; You are over 18 years of age and where placing an order for services with age restrictions declare that all members of the party are of the appropriate age to purchase those services. When you make your booking, you must pay the relevant deposit as specified at the time of booking. No contract will come into existence until we accept your booking. No contract will come into existence until we accept your booking and we receive your deposit (or full payment) in cleared funds and we issue you with a confirmation invoice either on behalf of ourselves, Aviate, or the supplier. Please check that all names, dates, timings and information are correct on receipt of all documents and advise your Agency of any errors immediately, as changes cannot be made later and it may harm your rights if we are not notified of any inaccuracies immediately. Please ensure that the names given are the same as the passport. The booking information that you provide to us will be passed on only to the relevant suppliers of given are the same as the passport. The booking information that you provide to us will be passed on only to the relevant suppliers of your travel arrangements or other persons necessary for the provision of your travel. The information may therefore be provided to public authorities such as customs or immigration. This applies to any sensitive information that you give to us such as details of any disabilities, or dietary and religious requirements. Certain information may also be passed on to security or credit checking companies.

COVID-19 (OR FUTURE VARIANTS OF) FCDO ADVICE

Please note that the Foreign, Commonwealth & Development Office (FCDO) currently advises against all but essential travel to a number of overseas destinations. However, many of these destinations remain open and welcoming to UK tourists and flights to and from these destinations continue to operate. If you book a holiday with us, you confirm that you have checked, at the time of booking that you understand and accept the FCDO travel advice relating to your choto quarantine upon your return to the UK (or in destination), and understand and accept that there is a heightened risk of travelling during the Covid19 pandemic, beyond that associated with travel during ordinary times.

Cancellation – the following clauses are in addition to our standard

cancellation terms and charges:
Where you are choosing to book or travel to a destination which at the time of booking is subject to an FCDO advisory against nonessential travel, you accept that once your booking has been confirmed, if you decide not to travel due to the FCDO advisory, you will have to pay our standard cancellation charges as shown elsewhere in these booking conditions – you are not entitled to cancel and receive a full refund in these circumstances, as it is assumed and you confirm that at the time you made your booking, you had full knowledge of the FCDO advisory against non-essential travel. If you choose to no longer travel in these circumstances, you will have to pay our standard cancellation charges, as you made your booking with full know-ledge of the risks of travelling. Please note that we will have no liabi-lity for any refunds, compensation, costs, expenses or other losses of

any kind incurred by you (including, where applicable, the cost of medical treatment), in the following circumstances:

(A) If you, or anyone in your booking party, test positive for Covid-19, or are notified or otherwise become aware that you have, or suspect you may have, come into close contact with someone who has tested positive for Covid-19 (or where they otherwise suspect they may have Covid-19) and have to self-isolate for a period of time within 14 days

Covid-19) and have to self-isolate for a period of time within 14 days of your departure date, you must contact us immediately, as you may no longer be able to travel. We will offer you the following options where possible and subject to availability:

Postponing your holiday to a later date. We will notify you of any impact on the price the postponement may have (please note that you may have to pay full cancellation charges on some elements of your original booking, such as the flight, as well as any increase in cost impossed by suppliers). cost imposed by suppliers)

If not everyone on the booking is affected, you will have the right to transfer your place on the holiday to another person nominated by you, subject always to compliance with the requirements within our

booking conditions; Please note that in respect to flights, name changes are generally not permitted and new flights may need to be pur-chased at a cost to yourself. Cancelling your booking, in which case we will impose our standard

cancellation charges as at the date of cancellation by you. You may be able to claim these costs back from your travel insurance - please check your policy wording.

If this happens whilst you are on your holiday, please notify us imme

diately and we will provide such reasonable assistance as we can in the circumstances. However, we will not be responsible for covering the cost of any curtailment of your holiday, missed transport arrange-ments (including additional costs for flights home), additional accommodation required, or other associated costs incurred by you. Your travel insurance may cover some of these costs for you – please check the policy wording.

(B) You fail any tests, checks or other measures imposed by a supplier (a) You fall any tests, checks or other measures impose by a supplier, airline, port or airport, border control authority or other government body or local authority or fail to submit for testing or assessment when requested to do so, and as such you are denied boarding, entry to the destination, access to the travel services or you are otherwise unable to proceed with your holiday, or any part of the holiday, or you are required to self-isolate within the destination. Your travel insurance may cover some of these costs for you - please check the

insurance may cover some of these costs for you – please check the policy wording.

(C) You acknowledge that the suppliers providing your holiday will need to comply with national and/or local guidance and requirements relating to Covid-19 and have implemented certain measures as a result. This will likely include specific requirements regarding personal protective equipment, such as use of face-masks by staff (and you may be required to wear a facemask as well), social distanting anythms purpose restrictions and the supplier of personal profilition. cing, maximum number restrictions on the use of certain facilities, designated alternative entrance and exit routes, mandatory hand sanitisation, limited entertainment options and limited food/drink availability and temperature testing. It may be likely that these measures will have an impact on your enjoyment of your holiday, all measures will be taken with the purpose of securing your safety and those around you.

No compensation can be offered should these measures impact on your holiday.

You will be required to pay a deposit or make full payment for your You will be required to pay a deposit or make full payment for your booking at the time of booking. In some cases, should a supplier require early payment then we may require an interim deposit of an amount determined at the time. Where you pay a deposit and or interim deposit, you must pay the full balance by the balance due date notified to you. If full payment is not received by the balance due date, the booking will be cancelled and you will be subject to the cancellation charges as set out in Sections B or C below, as applicable.

Accuracy
We endeavour to ensure that all the information and prices both on our website and in our marketing material are accurate; however, occasionally changes and errors occur and we reserve the right to correct prices and other details in such circumstances. You must check the current price and all other details relating to the arrangements that you wish to book before your booking is confirmed.

Please refer to the specific Group Terms and Conditions given to you when making a booking. These are applicable in addition to these

general Booking Conditions.

Conditions of Suppliers
The cruise is provided by A-ROSA Cruises. It is important you are aware of A-ROSA Cruise's general Terms and conditions which are found here https://www.arosa-cruises.com/river-cruises/company/

found here https://www.arosa-cruises.com/river-cruises/company/ general-terms-conditions.html
All of the other services which make up your travel are provided by independent suppliers. Those suppliers provide these services in accordance with their own terms and conditions which will form part of your contract with us. Some of these terms and conditions may limit or exclude the supplier's liability to you, usually in accordance with applicable International Conventions. Copies of these terms and conditions are available on request from us or the supplier concerned. Accommodation Ratings and Standards

Where applicable, accommodation ratings are displayed as provided Where applicable, accommodation ratings are displayed as provided by the supplier. These are intended to give a guide to the services and facilities you should expect from your accommodation. Standards and ratings may vary between countries, as well as between suppliers. We cannot guarantee the accuracy of any ratings given and no warranty is given or implied. Safety standards in some countries may differ from those applicable in the United Kingdom. We strongly advise that all customers seek to minimise their exposure to injury by familiarising themselves with relevant safety information. familiarising themselves with relevant safety information

In accordance with EU Directive (EC) No 2111/2005 Article 9, we are required to bring to your attention the existence of a "Community list" which contains details of air carriers that are subject to an operating ban with the EU Community. The Community list is available for ting ban with the EU Community. The Community list is available for inspection at https://ec.europa.eu/transport/modes/air/safety/air-ban_en In accordance with EU Regulations we are required to advise you of the carrier(s) (or, if the carrier(s) is not known, the likely carrier(s)) that will operate your flight(s) at the time of booking. Where we are only able to inform you of the likely carrier(s) at the time of booking, we shall inform you of the identity of the actual carrier(s) after we become aware of this. Under EU Law, you have rights in some circumstances to refunds and/or compensation from the airline in carriellation or delay to flights. Full details cases of denied boarding, cancellation or delay to flights. Full details of these rights will be publicised at EU airports and will also be available from airlines. Reimbursement in such cases is the responsibility of the airline and will not automatically entitle you to a refund from us. If your itinerary includes flights on more than one airline, we recom-mend you check the individual conditions of carriage for each carrier.

Adequate travel insurance is a condition of booking with us. You must take out a policy of insurance to cover you and your party against the cost of cancellation by you; the cost of assistance (including repatriation) in the event of accident or illness; loss of baggage and money; and other expenses. Failure to disclose relevant informa-tion will affect your insurance. We advise you to purchase a specialist travel insurance policy which includes specific cover for Covid-19 related issues and incidents which may affect your travel arrange-ments [and travelling to a destination subject to a FCDO advisory against travel], It remains your responsibility to read and understand the insurance policy and ensure that it is suitable and adequate for your particular needs. If you choose to travel without adequate insurance cover, we will not be liable for any losses suffered by you.

Passports, Visas and Health

We can provide general information about the passport and visa requirements for your trip, but this is for guidance only and it remains your responsibility to check the requirements before you travel. Your specific passport and visa requirements, and other immigration requirements, are your responsibility and you should confirm these with the relevant Embassies and/or Consulates prior to travel. Neither we nor the supplier accept any responsibility if you cannot travel because you have not complied with any passport, visa or immigration requirements. We can provide general information about any health formalities required for your trip but you should check with your own doctor for your specific circumstances. Up to date travel advice can be obtained from the Foreign and Commonwealth Office, visit www.fco.gov.uk.

Fitness to Travel and Medical Conditions

If you or any member of your party has any disability or medical con-

If you or any member or your party has any disability or medical condition which may affect your arrangements, please provide us with full details so that we can advise as to the suitability of the chosen arrangements. In any event, we must be given full details in writing at the time of booking. If we / the airline / other supplier reasonably feel unable to properly accommodate the particular needs of the person concerned, we reserve the right to decline the booking or, if full details are not given at the time of booking, cancel when we become awars of these datails. aware of these details.

Special Requests

If you have any special request, including but not limited to: seat and meal requests, cabin type, airport assistance or other general requests, you must advise us at the time of booking. Although we will endeavour to pass any reasonable requests on to A-ROSA Cruises or relevant supplier as applicable, we regret we cannot guarantee any request will be met. Failure to meet any special request will not other-wise be a breach of contract. Confirmation that a special request has been noted or passed on or the inclusion of the special request on your confirmation invoice or any other documentation is not confir-mation that the request will be met. Unless and until specifically confirmed, all special requests are subject to availability.

Please be aware that the booking conditions of the supplier will nor-Please be aware that the booking conditions of the supplier will nor-mally state that your holiday arrangements can be terminated, with no refund, if the behaviour of your party falls below an acceptable stan-dard. Suppliers will also often require you to pay for any damage you cause to the accommodation or services in resort. We are under no obligation to you if any event such as this occurs. You agree to indem-nify us for the full amount of any claim (including all legal costs) made against us by the supplier or any third party as a result of your conduct. Financial Protection

Financial Protection
In relation to flight inclusive Package Holidays sold by us, the Package
Travel and Linked Travel Arrangements Regulations 2018 require us to provide security for the monies that you pay and for repatriation in the event of our insolvency. We provide this security by way of our Air Travel Organiser's Licence number 10232 issued by the Civil Aviation Authority, Gatwick Airport South, West Sussex, RH6 0YR UK, telephone 03331036350, email claims@caa.co.uk. When you buy an ATOL protected flight or flight inclusive Package Holiday from us you will receive an ATOL Certificate. This lists what is financially protected, where you can get information on what this means for you and who to contact if things go wrong. We, or the suppliers identified on your ATOL Certificate, will provide you with the services listed on the ATOL Certificate (or a suitable alternative). In some cases, where neither we nor the supplier are able to do so for reasons of insolvency, an alter-native ATOL holder may provide you with the services you have bought or a suitable alternative (at no extra cost to you). You agree to accept that in those circumstances the alternative ATOL holder will perform those obligations and under your contract, you agree to pay any money outstanding to that alternative ATOL holder. However, you also agree that in some cases it will not be possible to appoint an alternative ATOL holder, in which case you will be entitled to make a claim under the ATOL scheme (or your credit card issuer where applicable). If we, or the suppliers identified on your ATOL certificate, are unable to provide the services listed (or a suitable alternative, through an alterprovide the services listed (or a suitable alternative, through an alternative ATOL holder or otherwise) for reasons of insolvency, the Trustees of the Air Travel Trust may make a payment to (or confer a benefit on) you under the ATOL scheme. You agree that in return for such a payment or benefit you assign absolutely to those Trustees any claims which you have or may have arising out of or relating to the nonprovision of the services, including any claim against us, or your credit card issuer where applicable. You also agree that any such claims may be exacting the applicable of the provided that any such claims may be exacting the provided that the provided that the provided the provided the provided that the provided the provided that the provided the provided that the provided the provided the provided the provided the pr re-assigned to another body, if that other body has paid sums you have claimed under the ATOL scheme.
The price of your Package Holiday includes £2.50 per person as part of

the ATOL Protection Contribution (APC). This charge is included in the quoted price, taken in addition to your deposit at the time of booking and shown on your confirmation invoice. If you book arrangements other than an ATOL protected Package from us, the financial protection outlined above will not apply. Please ask us for further details.

ABTA Membership
We are a Member of ABTA, membership number Y6301. We are obliged to maintain a high standard of service to you by ABTA's Code of Conduct. We can also offer you ABTA's scheme for the resolution of disputes which is approved by the Chartered Trading Standards Insti-tute. If we can't resolve your complaint, go to www.abta.com to use ABTA's simple procedure. Further information on the Code and ABIA's simple procedure. Further information on the Code and ABIA's assistance in resolving disputes can be found on www.abta. com. You can also access the European Commission Online Dispute (ODR) Resolution platform at http://ec.europa.eu/consumers/odr/. This ODR platform is a means of registering your complaint with us; it will not determine how your complaint should be resolved.

Force Majeure

Except where otherwise expressly stated in these booking conditions we will not be liable or pay you compensation if our contractual obli-gations to you are affected by any event which we or the supplier of the service in question could not, even with all due care, foresee or avoid. These events can include, but are not limited to war, threat of war, civil strife, terrorist activity and its consequences or the threat of such activity, riot, the act of any government or other national or local authority, industrial dispute, natural or nuclear disaster, fire, chemical or biological disaster and all similar events outside our control or the control of the supplier concerned.

GENERAL TERMS AND CONDITIONS

These terms and conditions are governed by English law and any dispute arising between the parties is subject to the exclusive jurisdiction of the courts of England and Wales. You may however choose the law and jurisdiction of Scotland or Northern Ireland if you live there and wish to do so

Data Protection and Privacy
Please see the data protection and privacy policy on our website https://www.aviateworld.com/privacy for full information regarding the way in which we use and store your personal data.

SECTION B: A-ROSA PACKAGE HOLIDAY BOOKINGS

This section only applies to Package Holidays booked with us as Organiser. Please read this section in conjunction with Section A of these Booking Conditions.

Definition of Package
A "Package Holiday" exists if you book a pre-arranged combination of at least two of the following components when sold or offered for sale at an inclusive price and when the service covers a period of more than the purpose than hours or includes a cruise overnight accompany. more than twenty-four hours or includes a cruise, overnight accommodation: (a) transport; (b) accommodation; (c) other tourist services not ancillary to transport or accommodation and accounting for a significant proportion of the Package Holiday. Where you have boosignificant proportion of the Package Holiday. Where you have booked a Package Holiday with us, we will accept responsibility for it in accordance with these Booking Conditions as an "Organiser" under the Package Travel and Arrangements Regulations 2018. Flight inclusive Package Holidays will include ATOL protection. You will receive an ATOL Certificate which lists what is financially protected, where you can get information on what this means for you and who to contact if things no wrong. contact if things go wrong.

Contact if things go Wrong.

Pricing
When you book a Package Holiday with us, you must pay either a deposit, or the full balance of the total advertised price if booking within 13 weeks / 90 days of departure. Where you pay only a deposit at the time of booking, full payment is due no later than 13 weeks / 90 days prior to departure. Occasionally some of the Package Holidays we offer are based on promotional fares or include special offers at bottle where it is percentaged to the package of the package in the percentage that is the package of the package of the package in the package of the package at hotels where it is necessary to issue the air tickets or pay the hotel special offer in part or in full at the time of booking, and where those suppliers concerned have booking conditions different to ours. In these circumstances the deposit payment will be the selling value of the air tickets issued and/or the pre-payment amount required for the special offer. If this applies to your booking you will be advised at the time you are quoted what the variable deposit will be for your booking. The deposit will be non-refundable in the event of cancellabooking. The deposit will be non-fertundable in the event of cancellation. We reserve the right to amend the price of unsold holidays at any time and correct errors in the prices of confirmed holidays. The price of your confirmed Package Holiday is subject at all times to changes in transport costs such as fuel, and any other airline cost changes which are part of our contracts with airlines (and their agents), operators and any other transport provider; and to changes in the current proportions and to in the currency exchange used to calculate your arrangements and to rates, dues, taxes or fees chargeable for services such as landing taxes or embarkation or disembarkation fees at ports and airports any or all of which may result in a variation of your holiday price. We will absorb and you will not be charged for any increase equivalent to 2% of the price of your travel arrangements, which excludes insurance premiums and any amendment charges and/or additional services or travel arrangements. You will be charged for the amount over and above that, plus any applicable administration charges together with any amounts to cover agents' commission. If this means that you have to pay an increase of more than 8% of the price of your confirmed travel arrangements (excluding any insurance pre-miums, amendment charges and/or additional services or travel arrangements), you will have the option of accepting a change to another holiday if we are able to offer one (if this is of equivalent or higher quality you will not have to pay more but if it is of lower quality you will be refunded the difference in price), or cancelling and receiving a full refund of all monies paid to us, except for any insurance premiums and any amendment charges and/or additional services or travel arrangements. Should you decide to cancel for this reason, you must exercise your right to do so within 14 days from the issue date printed on your final invoice. There will be no change made issue date printed on your final invoice. There will be no change made to the price of your confirmed holiday within 20 days of your departure nor will refunds be paid during this period. We will consider an appropriate refund of insurance premiums paid if you can show that you are unable to transfer or reuse your policy. Should the price of your holiday go down due to the changes mentioned above, by more than 2% of your confirmed holiday cost, then any refund due will be paid to you. However, please note that travel arrangements are not always purchased in local currency and some apparent changes have no impact on the price of your travel due to contractual and other protection in place.

protection in place.

Changes by You

If you wish to change any part of your Package Holiday after our
confirmation invoice has been issued, you must inform us in writing
as soon as possible. This should be done by the first named person on
the booking, which in most circumstances will be you. Whilst we will
do our best to assist, we cannot guarantee that we will be able to
meet your requested change.

Where we can meet a request, all changes will be subject to payment

Where we can meet a request, all changes will be subject to payment of an administration fee of £75 per person per change as well as any applicable rate changes or extra costs incurred as well as any costs incurred by ourselves and any costs or charges incurred or imposed by any of our suppliers. You should be aware that these costs could increase the closer to the departure date that changes are made and you should contact us as soon as possible. Where we are unable to assist you and you do not wish to proceed with the original booking we will treat this as a cancellation by you. A cancellation fee may be payable. You may transfer your Package to a person satisfying all the conditions of the travel arrangements (the transferee) on the condiconditions of the travel arrangements (the transferee) on the condition that we are notified in writing no less than 7 days prior to the start of the Package. Both you and the Transferee will be jointly and severally responsible for the costs we incur in arranging the transfer. Note: Certain arrangements may not be amended after they have been confirmed and any alteration could incur a cancellation charge of up to 100% of that part of the arrangements. Please refer to section 2 for further terms and conditions regarding Covid-19

If You Cancel

If you or any other member of your party decides to cancel your con-firmed Package Holiday you must notify us in writing. Your notice of

cancellation will only take effect when it is received in writing by us at our offices or by email (when you receive an email response confirmation from us). Since we incur costs in cancelling your arrangements, you will have to pay the applicable cancellation charges up to the maximum shown in the table below (the cancellation charge detailed is calculated on the basis of the total cost payable by the person cancelling, excluding insurance premiums and amendment charges which are not refundable in the event of the person to whom they apply cancelling). Period before departure within which notice of Cancellation by you is received
Amount of cancellation charge:
Up to 90 days prior to departure - Loss of full deposit
41 to 69 days - Loss of deposit or 75% of package price, whichever is

greater 40 days or less - 100% of Total Fare

*Please note that certain arrangements, particularly flights, may not be amended after they have been confirmed and any alteration or cancellation could incur a cancellation charge of up to 100% of that part of the arrangements, in addition to the charge above.

Note: If the reason for your cancellation is covered under the terms of your insurance policy, you may be able to reclaim these charges from your insurance provider. In the event of circumstances both unavoidable and extraordinary occurring at or in the vicinity of your destination which would lead to significant alteration to the package so as to justify cancellation, you may do so without paying termination fee. Please note there will be no entitlement to compensation in such circumstances. Please refer to section 2 for further terms and condicional control of the control of tions regarding Covid-19
If We Make a Change or Cancel Your Package Holiday

As we plan your holiday arrangements many months in advance we may occasionally have to make changes or cancel your booking and we reserve the right to do so at any time. However, we will not cancel your travel arrangements less than 70 days before your departure date, except for unavoidable and extraordinary reasons or failure by

you to pay the final balance. Most alterations will be minor and while we will do our best to notify you of any changes as soon as reasonably possible if there is time before your departure, we will have no other liability to you. Exam-"minor changes" include the following when made before

Any change in the advertised identity of the carrier(s) or aircraft type A change of outward departure time or overall length of your Package Holiday of twelve hours or less.

A change of cruise or accommodation to another of the same or higher standard or classification.

higher standard or classification.

A change of port or itinerary due to weather

A change of port or itinerary enroute without notice

Occasionally we may have to make a major change to your Package

Holiday. We will only do so if we are constrained by circumstances

beyond our control or find that we are no longer able to fulfil any

special requirements that you have requested and that we have

agreed to provide. Examples of "major changes" include the follo
wing when made before departure. wing, when made before departure: A change of cruise or accommodation area for the whole or a signifi-

cant part of your time away.

A change of accommodation or cruise to that of a lower standard or classification for the whole or a significant part of your time away. A change of outward departure time or overall length of your arran-

gements of twelve or more hours (flights) A change of UKK departure airport, as long as that change is not from one London airport to another London airport. London airports are Heathrow, Gatwick, Stansted, Luton and London City.

If we have to make a major change or cancel for any reason including Force Majeure, we will tell you as soon as possible and if there is time to do so before departure, we will offer you the choice of (for major

ii) having a refund of all monies paid; or iii) accepting the changed arrangements; iii) accepting an offer of alternative travel arrangements of comparable standard from us, if available (we will refund any price difference if the alternative is of a lower value).

You must notify us of your choice within 7 days of our offer. If you fail

to do so we will assume that you have chosen to accept the change

or alternative booking arrangements.

We reserve the right to cancel your Package Holiday if the number of persons enrolled for the Package is smaller than the minimum stated in the contract on written notice at least 20 days prior to the start of a trip the contract on written notice at least 20 days prior to the start of a trip lasting more than 6 days, at least 7 days prior to the start of a trip lasting between 2 and 6 days and in all other cases at least 48 hours before the start of the Package. We may also cancel your Package holiday if we are prevented from performing the contract due to unavoidable and extraordinary circumstances and notify you without undue delay prior to the start of the trip. In such circumstances you will be perfuled as a full pricing of a sucertained for the artifactors within be entitled to a full refund of payments made for the package within 14 days of cancellation however compensation will not be payable.

Compensation

In addition to a full refund of all monies paid by you, we will pay you

compensation as detailed below, in the following circumstances:

- If, where we make a significant change, you do not accept the changed arrangements and cancel your booking;

If we cancel your booking and no alternative arrangements are available. The compensation that we offer does not exclude you from claiming more if you are entitled to do so Period before departure within which notice of Cancellation or major

change is notified to you

Compensation payable per person booking 70 days or more - Nil

69 - 50 days prior to departure - £10

49 - 36 days prior to departure - £20 35 - 28 days prior to departure - £30 Less than 28 days prior to departure - £40

The above options will not be available if we make a minor change or cancel as a result of your failure to make full payment on time or where the change(s) or cancellation by us arises out of alterations to

the confirmed booking requested by you.
We will not pay you compensation in the following circumstances:
- where we make an insignificant change;
- where we make a significant change or cancel your arrangements

more than 70 days before departure:

where we make a significant change and you accept those changed arrangements or you accept an offer of alternative travel arrangements;

where we have to cancel your arrangements as a result of your failure to make full payment on time;

where the change or cancellation by us arises out of alterations to the confirmed booking requested by you; - where we are forced to cancel or change your arrangements due to

Force Maieure

In the event of a change or cancellation, we regrettably cannot reim-burse you for any incidental expenses incurred by you such as visas, vaccinations, equipment, transport, insurance or similar costs.

If we become unable to provide a significant proportion of the ser-vices that you have booked with us after you have departed, we will, if possible, make alternative arrangements for you at no extra charge and, where those alternative arrangements are of a lower standard, provide you with an appropriate price reduction.

Our Responsibilities to You in respect of Package Holidays

Our Responsibilities to You in respect of Package Fiolidays

1) We will accept responsibility for the arrangements we agree to provide or arrange for you as an "organiser" under the Package Travel
and Linked Travel Arrangements Regulations 2018 as set out below.
2) It is a condition of our acceptance of liability under this clause that
you notify any claim to us and our supplier(s) without undue delay
following the perceived act or omission giving rise to the claim and
allow us or our suppliers a reasonable period within which to remedy
the situation should a remedy be possible the situation should a remedy be possible.

3) Subject to these booking conditions, if we or our suppliers perform or arrange your contracted holiday arrangements negligently, taking into consideration all relevant factors (for example following the complaints procedure as described in these conditions and the extent to which ours or our employees' or suppliers' negligence affected the overall enjoyment of your holiday), we will pay you reasonable compensation. Please note that it is your responsibility to show that we or our supplier(s) have been negligent if you wish to make a claim

against us. 4) We will not be responsible or pay you compensation for any injury, illness, death, loss, damage, expense, cost or other claim of any description if it results from: (i) the act(s) and/or omission(s) of the person(s) affected; (ii) the act(s) and/or omission(s) of a third party unconnected with the

provision of the services contracted for and which were unforeseea ble or unavoidable; or (iii) unusual or unforeseeable circumstances beyond ours or our sup-

plier(s) control, the consequences of which could not have been avoided even if all due care had been exercised; or

(iv) an event which either ourselves or suppliers could not, even with all due care, have foreseen or forestalled

and declare in the amount of compensation we may have to pay you if we are found liable under this clause:

(i) For loss of and/or damage to any luggage or personal possessions

and money: The maximum amount we will have to pay you in respect of these claims is £25 per person in total because you are assumed to have adequate insurance in place to cover any losses of this kind.

(ii) For claims not falling under 3(i) above and which don't involve injury, illness or death: The maximum amount we will have to pay you in respect of these claims is three times the price paid by or on behalf of the person(s) affected in total. This maximum amount will only be payable when all elements of the holiday have been impacted and you or your party has not received any benefit at all from your booking.

(iii) For claims in respect of international travel by air, sea and rail or any stay in a hotel:

any stay in a hotel:
a) The extent of our liability will in all cases be limited as if we were carriers under the appropriate
Conventions, which include The Warsaw/Montreal Convention (international travel by air); The Athens Convention (with respect to sea travel); EU Regulation 392/2009 (relating to the Liability of carriers of passengers by sea in the event of accidents); The Berne/Cotif Convention (with respect to rail travel) and The Paris Convention (with respect to hotal arrangements). You can request copies of these Convention (with respect to fall travel) and The Paris Convention (with respect to hotel arrangements). You can request copies of these Conventions from our offices. In addition, you agree that the operating carrier or transport company's own "Conditions of Carriage" will apply to you on that journey. When arranging transportation for you, we rely on the terms and conditions contained within these international conventions and those, Conditions of Carriage". You acknowledge that all of the terms and conditions contained in those. Conditions of Carriage' form part of your contract with us, as well as with the transport company and that those ,Conditions of Carriage' shall be deemed to be included by reference into this contract.

b) If it is impossible to ensure your return as scheduled due to unavoidable and extraordinary circumstances, we will bear the cost of necessary accommodation, if possible of the equivalent category, for a maximum of 3 nights unless varied by Union passenger rights legislation applicable to the relevant means of transport for your return. The limit does not apply to persons with reduced mobility and any persons accompanying them, pregnant women and unaccompanied minors, or persons in need of specific medical assistance, provided that you notified us of these needs at least 48 hours before the start of your trip.

c) In any circumstances in which a carrier is liable to you by virtue of the Denied Boarding Regulation 2004, any liability we may have to you under our contract with you, arising out of the same facts, is limited to the remedies provided under the Regulation as if (for this purpose only) we were a carrier. Refer to clause 7 'Flights' for further details.

d) When making any payment, we are entitled to deduct any money which you have received or are entitled to receive from the transport provider or hotelier for the complaint or claim in question.

6) Where any payment is made, the person(s) receiving it (and their parent or guardian if under 18 years) must also assign to ourselves or our insurers any rights they may have to pursue any third party and must provide ourselves and our insurers with all assistance we may

reasonably require.

7) Please note, we cannot accept any liability for any damage, loss or expense or other sum(s) of any description: (a) which on the basis of the information given to us by you concerning your booking prior to our accepting it, we could not have foreseen you would suffer or incur if we breached our contract with you; or (b) relate to any business. 8) We will not accept responsibility for services or facilities which do

not form part of your booking with us. For example any excursion you book whilst away, or any service or facility which your cruise, hotel or any other supplier agrees to provide for you.

Delays, Missed Transport Arrangements and other Travel Information If you or any member of your party misses your flight or other transport arrangement, it is cancelled or you are subject to a delay of over

GENERAL TERMS AND CONDITIONS

3 hours for any reason, you must contact us and the airline or other transport supplier concerned immediately. Under EU Law, you have rights in some circumstances to refunds and/or compensation from the airline in cases of denied boarding, cancellation or delay to flights. Full details of these rights will be publicised at EU airports and will also be available from airlines. If the airline does not comply with these rules you should complain to the Civil Aviation Authority at www.caa.co.uk/passengers. Reimbursement in such cases is the responsibility of the airline and will not automatically entitle you to a refund of your holiday price from us. If, for any reason, you do not claim against the airline and make a claim for compensation from us, you must, at the time of payment of any compensation to you, make a complete assignment to us of the rights you have against the airline in relation to the claim that gives rise to that compensation payment. A delay or cancellation to your flight does not automatically entitle you to cancel any other arrangements even where those arrangements have been made in conjunction with your flight.

If you have a problem whilst on holiday, this must be reported to the If you have a problem whilst on holiday, this must be reported to the service provider or our local representative immediately. You must, as a strict condition of your booking, obtain a written record of your complaint from the service provider or their representative at the time the issue arose. If you fail to follow this procedure the service provider will have been deprived of the opportunity to investigate and rectify your complaint whilst you were in resort and this may affect your rights under this contract.

If your complaint is not resolved locally, please follow this up within 13 days for your resort hospicing.

28 days of your return home by writing to us, giving your booking reference and all other relevant information.

SECTION C -A-ROSA AGENCY BOOKINGS

This section applies to A-ROSA Cruise single element bookings.
Please read this section in conjunction with Section A of these Booking Conditions

Your Contract

accept no responsibility for the acts or omissions of the supplier or for the services provided by the supplier. The supplier's terms & conditions will apply to your booking and we advise you to read these carefully as they will contain important information about your booking. Please ask us for copies of these if you do not have them.

Changes by You

Any cancellation or amendment request must be sent to us in writing, by email or post, and will take effect from the day we receive it. Please ensure that you have received written confirmation of any changes to your booking prior to travel. Amendments and cancellations can only be accepted in accordance with the terms and conditional control of the confirmation of the confirmati ons of the supplier of your arrangements.

of the supplier of your arrangements.

The supplier may charge the cancellation or amendment charges shown in their booking conditions (which may be as much as 100% of the cost of the travel arrangements and will normally increase cloof the cost of the travel arrangements and will normally increase cio-ser to the date of departure). In addition, we may ask you to pay an administration fee of £75 per person for any amendments. You will be notified of the exact charges at the time of amendment or cancel-lation and it is recommended that you contact us prior to amend-ment or cancellation in order to confirm the charges applicable. Plea-se note: Certain arrangements may not be amended after they have been confirmed and any alteration could incur a cancellation charge of up to 100% of that part of the arrangements. of up to 100% of that part of the arrangements.

If You Cancel

If you or any other member of your party decides to cancel your confirmed booking you must notify us in writing. Your notice of cancel-lation will only take effect when it is received in writing by us at our offices or by email (when you receive an email response confirmation from us). Since we incur costs in cancelling your arrangements, you will have to pay the applicable cancellation charges up to the maximum shown in the table below (the cancellation charge detailed is calculated on the basis of the total cost payable by the person cance ling, excluding insurance premiums and amendment charges which are not refundable in the event of the person to whom they apply cancelling).
Period before departure within which notice of Amount of cancella-

tion charge Cancellation by you is received Amount of cancellation charge: Up to 60 days prior to departure - Loss of full deposit 31 to 59 days - Loss of deposit or 75% of package price, whichever is

30 days or less - 100% of Total Fare Note: If the reason for your cancellation is covered under the terms of

your insurance policy, you may be able to reclaim these charges from your insurance provider. Please refer to section 2 for further terms and conditions regarding Covid-19 Changes or Cancellations by the Supplier

Changes or Cancellations by the Supplier
We will inform you of any changes or cancellations made by the supplier as soon as reasonably possible. If the supplier offers alternative arrangements or a refund, you will need to let us know your choice within the stipulated time frame. If you fail to do so the supplier is entitled to assume you wish to receive a full refund. We accept no liability for any changes or cancellations made to your arrangements by the supplier under your contract with them.

If We Make a Change or Cancel your cruise
As we plan your cruise many months in advance we may occasionally have to make changes or cancel your booking and we reserve the right to do so at any time. However, we will not cancel your travel arrangements less than 70 days before your departure date, except

arrangements less than 70 days before your departure date, except for unavoidable and extraordinary reasons or failure by you to pay the

Most alterations will be minor and while we will do our best to notify you of any changes as soon as reasonably possible if there is time befo-re your departure, we will have no other liability to you. Examples of "minor changes" include the following when made before departure: A change of cruise to another of the same or higher standard or

A change of port or itinerary due to weather

A change of port or itinerary enroute without notice

Occasionally we may have to make a major change to your cruise. We
will only do so if we are constrained by circumstances beyond our
control or find that we are no longer able to fulfil any special requirements that you have requested and that we have agreed to provide "major changes" include the following, when made before departure:

A complete change of cruise area for the whole of your time away A change of cruise to that of a lower standard or classification for the whole or a significant part of your time away. If we have to make a major change or cancel for any reason including Force

Majeure, we will tell you as soon as possible and if there is time to do so before departure, we will offer you the choice of (for major changes): i) accepting the changed arrangements; ii) having a refund of all monies paid; or

iii) accepting an offer of alternative travel arrangements of comparable standard from us, if available (we will refund any price difference if the alternative is of a lower value).

You must notify us of your choice within 7 days of our offer. If you fail

to do so we will assume that you have chosen to accept the change

or alternative booking arrangements.
We reserve the right to cancel your cruise if the number of persons enrolled for the cruise is smaller than the minimum stated in the contract on written notice at least 20 days prior to the start of a trip las-ting more than 6 days, at least 7 days prior to the start of a trip las-ting more and 6 days and in all other cases at least 48 hours before the start of the Package. We may also cancel your cruise if we are prevented from performing the contract due to unavoidable and extraordinary circumstances and notify you without undue delay prior to the start of the trip. In such circumstances you will be entitled to a full refund of payments made for the cruise within 14 days of cancellation however compensation will not be payable. The above sets out the maximum extent of our liability for changes and cancellations and we regret we cannot meet any expenses or losses you may incur as a result of change or cancellation

Compensation In addition to a full refund of all monies paid by you, we will pay you compensation as detailed below, in the following circumstances:

- If, where we make a significant change, you do not accept the changed arrangements and cancel your booking;

- If we cancel your cruise and no alternative arrangements are available. The compensation that we offer does not exclude you from claiming more if you are entitled to do so Period before departure within which notice of Cancellation or major

change is notified to you

Compensation payable per person booking 70 days or more - Nil 69 - 50 days prior to departure - £10

49 - 36 days prior to departure - £20 35 - 28 days prior to departure - £30

Less than 28 days prior to departure - £40

The above options will not be available if we make a minor change or cancel as a result of your failure to make full payment on time or where the change(s) or cancellation by us arises out of alterations to

where the challeges of california to by you.

We will not pay you compensation in the following circumstances:

- where we make an insignificant change or cancel your arrangements more than 70 days before departure;

- where we make a significant change and you accept those changed arrangements or you accept an offer of alternative travel arrangements; - where we have to cancel your arrangements as a result of your fai-

lure to make full payment on time;
- where the change or cancellation by us arises out of alterations to the confirmed booking requested by you;
- where we are forced to cancel or change your arrangements due to

the event of a change or cancellation, we regrettably cannot reim-

in the event of a change of cancellation, we regretizely cannot reimburse you for any incidental expenses incurred by you such as visas, vaccinations, equipment, transport, insurance or similar costs. If we become unable to provide a significant proportion of the services that you have booked with us after you have departed, we will, if possible, make alternative arrangements for you at no extra charge and, where those alternative arrangements are of a lower standard, provide you with an appropriate price reduction.

Payment If you have paid a deposit, you must pay the full balance by the balance due date notified to you. If full payment is not received by the balance due date, we will notify the supplier who may cancel your booking and charge the cancellation fees set out in their boohing conditions. In this event we will also charge you an administration fee of £75. Except where otherwise advised or stated in the booking conditions of the supplier concerned, all monies you pay to us for arrangements will be held on behalf of the supplier(s)

concerned.

Our Responsibility for Your Booking

Your contract is with the supplier and their booking conditions will apply to your booking. As agent, we accept no responsibility for the actual provision of the arrangements. Our responsibilities are limited to making the booking in accordance with your instructions. We accept no responsibility for any information about the arrangements that we pass on to you in good faith. However, in the event that we are found liable to you on any basis whatsoever, our maximum liability to you is limited to twice the cost of the commission earned in relation to your booking (or the appropriate proportion of this if not everyone on the booking is affected). We do not exclude or limit any liability for death or personal injury that arises as a result of our negligence or that of any of our employees whilst acting in the course of their employment.

Complaints

Where we are acting as agent, the contract for your arrangements is

between you and the supplier and any queries or concerns should be addressed to them. If you have a problem whilst on holiday, this must be reported to the representative / supplier or their local supplier or

agent immediately. If you fail to follow this procedure there will be less opportunity to investigate and rectify your complaint. The amount of compensation you may be entitled to may be reduced or you may not receive any at all depending upon the circumstances. If you wish to complain when you return home, write to the supplier. You will see the name and address plus contact details in any confirmation documents we send you. Please contact your us for any assis-

IMPORTANT INFORMATION

tance with this.

This is the Important Information that applies to your booking with Aviate Management. Please read this information in conjunction with our Booking Conditions and the full terms and conditions of our third party suppliers – copies of which are available on request from us or the supplier concerned.

PASSPORTS AND VISAS

You will need to ensure that everybody travelling with the group has a full and valid passport. It is important to remember that infants are no longer able to travel on parents/guardians passports. Passports must generally be valid for 6 months from date of travel and can take between 4-6 weeks to be processed, so please ensure your party is up to speed well in advance of departure. VISAs may be needed when visiting a destination. As such, it is worth contacting the consulate/embassy of the country to which you are traveling in good time to ensure compliance (charges may be applicable). It is the responsibility of the individual that all documentation is in order prior to departure. It is important to remember that all passport, visa and immigration requirements are your responsibility. Please contact the relevant consulate/embassy for more information. You will be responsible for any fines/penalties which are incurred as a result of a failure to supply any required travel documents imposed on either you or Aviate, who you agree to reimburse in such instances.

We may ask for personal details if required to do so by the authorities

or by law. HEALTH

You may need vaccinations before departure. As such, please contact your GP and/or a Travel Health Clinic at your earliest opportunity, at least 4-6 weeks prior to departure. You can obtain health information from the Foreign and Commonwealth Office, www.fco.gov.uk/

Please ensure that you have adequate insurance in place before departure and acquire clearance from a doctor if pregnant or suffering from an applicable preexisting medical condition.
TICKETS AND DOCUMENTS

You must check your travel documentation carefully as soon as you receive them and urgently contact us if there are any discrepancies with your planned booking. This is especially important with flight tickets given that times can vary between confirmation of booking and receipt of ticket. Please note that flight tickets are non-refunda-ble and non-transferable and you must check-in between 2-3 hours before the scheduled time of your departure. Please check your confirmation documents carefully and follow the instructions

Some accommodation, car hire, transfers, attraction tickets or other ground services booked through us will require a voucher for exchange. This will be dispatched to you prior to travel and must be taken with you. Failure to present the relevant voucher in resort may result in additional payment being required and Aviate will not accept responsibility for failure to present the correct paperwork when requested

We know that the weather probably plays a big part of in your choice of holiday. Please note that any temperatures/rainfall figures we may provide are only guides. Please ensure that you take sensible precautions to protect yourself from the sun/heat and pack appropriately. Weather can also impact changes to port, onboard services and faci-

lities along with changes to itineraries

LUGGAGE ALLOWANCE

We recommend that you confirm the baggage allowance with the airline or helicopter operator directly before you fly. Excess baggage

is charged at the airline's own rates PRE-SEATING ON AIRCRAFT

Please note that pre-assigned seats cannot be guaranteed and do not constitute a term of your contract with us. All airlines operate a no smoking policy on their aircraft. EXCURSIONS AND ACTIVITIES

EXCURSIONS AND ACTIVITIES

During the course of your stay you may decide to go on excursions operated by other companies. We cannot accept responsibility for, or guarantee your safety during, these excursions. If you do decide to go on any excursion/take part in any activity, you must ensure that your insurance covers you adequately and some excursions may require doctor's notes prior to participation.

Please refer to section 2 for further terms and conditions regarding Covid-19

Covid-19

ACCOMMODATION

Aviate Management and any third party accommodation supplier reserve the right to substitute hotels of equal or superior standard when necessary. In hotels where complimentary breakfast is included in the room rate, no refund will be given if this service is not used by the client.

Single, double, twin, triple and guad cabins refers to the number of adults in any room not the amount of beds. Please note that resort fees and city tourist taxes are now charged by hotels in some areas. These charges are determined by the hotel or city councils and are

subject to change beyond our control.

Descriptions of cruise cabins and its facilities (paid or complimentary) are given as requested at time of booking. These may be subject to change prior to departure or removed outside of our control. Aviate Management cannot accept responsibility for any changes made after booking. Some hotels have certain restrictions, for example a need to be over the age of 18 at the time of arrival. As such, please ensure that you review the policy of the relevant accommodation prior to booking. Check-in/out times vary but are usually 15:00 for check-in and 10:00

for checkout.

If you have special requirements relating to a disability please contact If you have special requirements relating to a disability please contact us as soon as possible in order to make the necessary arrangements, we will do everything in our power to ensure that you get the most out of your booking. Applicable information regarding accommodation is given at the time of booking, however it is always best to check with us directly before completing your booking. We take no responsibility for the presence of lifeguards - please take reasonable precautions and use the swimming pools at your own risk. Parents should inspect and satisfy themselves as to the suitability of any cots supplied by the hotel before use and all rooms are non-smoking, as are all public areas with the hotel. are all public areas with the hotel.

Ratings are general guidelines, especially given that standards vary from country to country and resort to resort. As such, we provide no guarantee as to the accuracy of the ratings supplied. The exotic locations which we offer often attract the local wildlife.

The hotels work hard to reduce the impact of the native wildlife upon your holiday. However, there may be times during your stay when insects, reptiles and rodents may be present. The occurrence of such creatures is common in such climes and is not indicative of poor hotel



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