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TUI River Cruises

JULY EDITION NOVEMBER 2024 – DECEMBER 2025



Cologne | Dusseldorf | Mainz | Strasbourg | Rudesheim
Frankfurt | Bonn | Koblenz | Plus lots more...

		TUI ISLA						TUI MAYA						TUI SKYLA					
		DATE	DAY	NIGHTS	DEPARTS	ITINERARY	PAGE	DATE	DAY	NIGHTS	DEPARTS	ITINERARY	PAGE	DATE	DAY	NIGHTS	DEPARTS	ITINERARY	PAGE
2024	MAR	24	SUN	7	Basel*	Rhine Explorer	–	25	MON	7	Budapest	Danube Treasures	–	25	MON	7	Budapest	Magical Danube	–
		31	SUN	7	Amsterdam	Rhine Explorer	–	–	–	–	–	–	–	–	–	–	–	–	–
	APR	7	SUN	7	Basel*	Rhine Explorer	–	1	MON	7	Budapest	East Danube Explorer	–	1	MON	7	Budapest	Danube Treasures	–
		14	SUN	7	Amsterdam	Rhine Explorer	–	8	MON	7	Budapest	Danube Capitals	–	8	MON	7	Budapest	Magical Danube	–
		21	SUN	7	Basel*	Rhine Explorer	–	8	MON	4	Budapest	Danube Flavours 2	–	15	MON	7	Budapest	Danube Treasures	–
		28	SUN	15	Amsterdam	Icons of Europe	–	12	FRI	3	Vienna	Three Grand Capitals 2	–	22	MON	7	Budapest	Magical Danube	–
		–	–	–	–	–	–	15	MON	7	Budapest	Magical Danube	–	29	MON	7	Budapest	Danube Treasures	–
		–	–	–	–	–	–	22	MON	7	Budapest	East Danube Explorer	–	–	–	–	–	–	–
		–	–	–	–	–	–	29	MON	7	Budapest	Danube Capitals	–	–	–	–	–	–	–
		–	–	–	–	–	–	29	MON	4	Budapest	Danube Flavours 2	–	–	–	–	–	–	–
	MAY	13	MON	14	Budapest	Danube Delta Discovery	–	3	FRI	3	Vienna	Three Grand Capitals 2	–	6	MON	7	Budapest	Magical Danube	–
		27	MON	11	Budapest	European Explorer 2	–	6	MON	7	Budapest	Diamonds on the Danube	–	13	MON	7	Budapest	Danube Treasures	–
		–	–	–	–	–	–	13	MON	7	Passau*	Diamonds on the Danube	–	20	MON	7	Budapest	Magical Danube	–
		–	–	–	–	–	–	20	MON	7	Budapest	Diamonds on the Danube	–	27	MON	7	Budapest	Danube Treasures	–
		–	–	–	–	–	–	27	MON	7	Passau*	Diamonds on the Danube	–	–	–	–	–	–	–
	JUN	7	FRI	7	Frankfurt	Rhine Gems	–	3	MON	7	Budapest	East Danube Explorer	–	3	MON	7	Budapest	Magical Danube	–
		14	FRI	7	Frankfurt	The Moselle Valley: Vines & Views	–	10	MON	7	Budapest	Danube Capitals	–	10	MON	7	Budapest	Danube Treasures	–
		21	FRI	7	Frankfurt	Rhine Gems	–	10	MON	4	Budapest	Danube Flavours 2	–	17	MON	7	Budapest	Magical Danube	–
		28	FRI	7	Frankfurt	Rhine: Chateaux & Gateaux	–	14	FRI	3	Vienna	Three Grand Capitals 2	–	24	MON	7	Budapest	Danube Treasures	–
		–	–	–	–	–	–	17	MON	7	Budapest	East Danube Explorer	–	–	–	–	–	–	–
		–	–	–	–	–	–	24	MON	7	Budapest	Magical Danube	–	–	–	–	–	–	–
	JUL	5	FRI	7	Basel*	Rhine Explorer	–	1	MON	7	Budapest	Danube Capitals	–	1	MON	7	Budapest	Magical Danube	–
		12	FRI	7	Amsterdam	Rhine Explorer	–	1	MON	4	Budapest	Danube Flavours 2	–	8	MON	7	Budapest	Danube Treasures	–
		19	FRI	7	Basel*	Rhine Explorer	–	5	FRI	3	Vienna	Three Grand Capitals 2	–	15	MON	7	Budapest	Magical Danube	–
		26	FRI	7	Amsterdam	North Rhine & Netherlands Explorer	–	8	MON	7	Budapest	East Danube Explorer	–	22	MON	7	Budapest	Danube Treasures	–
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		9	FRI	7	Frankfurt	Rhine Gems	–	5	MON	7	Budapest	Magical Danube	–	12	MON	7	Budapest	Magical Danube	–
		16	FRI	7	Frankfurt	The Moselle Valley: Vines & Views	–	12	MON	7	Budapest	East Danube Explorer	–	19	MON	7	Budapest	Danube Treasures	–
		23	FRI	3	Frankfurt	Rhine Gorge Discovery	–	19	MON	7	Budapest	Danube Capitals	–	26	MON	7	Budapest	Magical Danube	–
		26	MON	7	Frankfurt	Rhine Gems	–	19	MON	4	Budapest	Danube Flavours 2	–	–	–	–	–	–	–
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		8	SUN	15	Amsterdam	Icons of Europe	–	9	MON	7	Budapest	Danube Capitals	–	9	MON	7	Budapest	Magical Danube	–
		23	MON	15	Budapest*	Icons of Europe	–	9	MON	4	Budapest	Danube Flavours 2	–	16	MON	7	Budapest	Danube Treasures	–
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		22	TUE	7	Amsterdam	Rhine Explorer	–	11	FRI	3	Vienna	Three Grand Capitals 2	–	21	MON	7	Budapest	Magical Danube	–
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		13	FRI	5	Frankfurt	Mistletoe & Rhine	28	13	FRI	5	Mainz	Winter Wonderlands	31	13	FRI	5	Mainz	Festive Flavours	29
		18	WED	5	Frankfurt	Mistletoe & Rhine	28	18	WED	5	Mainz	Christmastime on the Rhine	30	18	WED	5	Mainz	Festive Flavours	29
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* Itinerary operates in reverse



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STAYING SAFE AND HEALTHY ABROAD

The Foreign, Commonwealth & Development Office (FCDO) and National Travel Health Network and Centre have up-to-date advice on staying safe and healthy abroad.

See gov.uk/travelaware and follow @FCDOtravelGovUK on Twitter and facebook.com/FCDOtravel – for the latest general FCDO travel advice, including coronavirus travel guidance, security and local laws, and passport and visa information.

See gov.uk/foreign-travel-advice – for FCDO travel advice about individual destinations.

See our [Travel Aware page](#) – for travel advice from TUI.

See travelhealthpro.org.uk – for current travel health news.

The advice can change, so check regularly for updates.

travel
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gov.uk/travelaware



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Welcome to TUI River Cruises

At TUI, we want to open up as much of the globe as possible. And, when it comes to seeing Europe's tucked-away towns and bustling cities, river cruising's the way to do it.

There's no better time to visit the continent than at Christmas, when its world-famous markets are in full swing. What's more, our small, **adults-only** ships will whisk you past pinch-yourself landscapes, stopping in the heart of the destination.

And, in winter 2024, TUI Skyla will be joining TUI Isla and TUI Maya in sailing over the festive period, when we'll have **10 exciting itineraries** to choose from, ranging from five to seven nights. You can visit some of Europe's biggest markets in Strasbourg, Dusseldorf and Cologne, as well as charming, off-the-radar options, like Rudesheim and Boppard.

We've also got a range of shore experiences available in each port for you to add to your cruise – like walking tours and visits to castles and hilltop fortresses.

We know the journey's just as important as the destination, so our ships flaunt chic interiors, two restaurants, and two bars, with nightly entertainment. You won't find any inside cabins, either, so views are guaranteed. Plus, you can expect the same great TUI service, on top of special **festive activities**.

If you fancy visiting in the warmer months, you can browse our summer 2023 and summer 2024 cruises on our website.

Pssst... We have some exciting news for winter 2024, as well, with a new ship and a new destination incoming. Flick to page 18 for the details....

Have a flick through this brochure to see where we can take you. We've also launched a new Facebook page – called **TUI River Cruises** – where you can find out more about our sailings and chat with one of our friendly Travel Experts. Don't forget to share your photos with us!

SO MUCH INCLUDED

From direct flights and transfers to tips and service charges, our cruises are the whole package.

EASY-GOING ATMOSPHERE

Relax at your own pace on our adults-only ships. With no set dining times and a choice of restaurants, bars and board bases, you can tailor your onboard experience.

TUI'S TRUSTED SERVICE

We pride ourselves on our friendly team, with a crew member to every four guests. And, as we're part of TUI, you can relax knowing we're here to help anytime.

EXPLORE YOUR WAY

With over 100 experiences on offer, you can really get to know our destinations. It doesn't stop on board, either, with menus and wines inspired by the region.

WHAT'S INCLUDED?

You can relax knowing everything below comes as standard on your cruise.

-  Direct return flights
-  Up to 23kg luggage allowance
-  TUI River Cruises Representative at the airport
-  Airport transfers – to and from your ship
-  Full Board Plus – breakfast, lunch and dinner
-  Gala dinner once per cruise of five nights or more
-  Tea, coffee and juices with breakfast
-  Wine, beer and soft drinks at lunch and dinner
-  Special Christmas and New Year events
-  Free Wi-Fi throughout the ship*
-  Personal audio guide and headset for use on our walking tours
-  All tips and service charges
-  Wellness Area with whirlpool and sauna
-  Day to night entertainment
-  Dedicated Cruise Director on hand for help and advice
-  Complimentary tea and coffee station

Speeds may vary*

Want to find out more?
Scan the QR code to
check out our FAQs
video on YouTube.

More info



FRANKFURT CHRISTMAS MARKET

Mealtimes on the river

We've got two restaurants on our ships – the elegant **Verdastro** restaurant and our more casual **Bistro**. Both places are open for breakfast, lunch and dinner, and they mix things up between buffet and à la carte.

Let's take a look at what's cooking...



DINE

VERDASTRO

Our elegant main restaurant opens for all three mealtimes. The daily-changing menu shines a spotlight on local flavours, so you can get a taste for the region you're in while you're onboard, as well as ashore. Ingredients are sourced locally, too – we focus on what's in season, for fare that's really fresh and packed full of flavour. You can choose from the buffet or the menu at breakfast, while lunch and dinner are an à la carte affair with waiter service. Seating-wise, you can pick from tables for two, four or six. Plus, on cruises that are five nights or longer, there's a swanky six-course dinner once per sailing.

BISTRO

Things are a little more casual in Bistro, our second restaurant. It's joined at the hip with Verdaastro, giving you an extra dining option, and like its neighbour, it's open for all three mealtimes. Breakfast and lunch are a mix of buffet, show-cooking and à la carte options, while dinner's served solely off the menu, and combines familiar favourites with regional dishes.



VERDASTRO

This is an example menu only

STARTERS & SOUP

VEGETABLE CONSOMME
MACARONI | SPRING ONIONS

BEEF BOUILLON
EGG STRIPS | SPRING ONION

LIVER PATÉ
WILD CRANBERRIES COMPOTE | ROAST APPLE | PUFF PASTRY

SPINACH & BRIE SALAD
BREADED BRIE CHEESE | BALSAMIC DRESSING

MAIN COURSES

HALIBUT
SEARED FILLET | SAUCE PISTOU | POTATO GRATIN | SEASONAL ASPARAGUS

ROAST LAMB
TENDER COOKED WITH RAMSONS AND SHALLOTS | LAMB GRAVY
HERB FRIED POTATOES | GRILLED VEGETABLES

BEEF ROULADE
CLASSICALLY FILLED WITH LYON MUSTARD, BACON, CUCUMBER AND ONIONS
RED CABBAGE | BUTTER SPAETZLE | ROULADE GRAVY

GREAT BARLEY & BEANS CASSOULET
POTATOES | ROOT VEGETABLES | PISTOU | GARLIC GRILLED BREAD

RAVIOLI CON SPINACI
TOSSED IN NUT BROWN BUTTER
SPINACH LEAVES | TOASTED PINE NUTS | PARMESAN CHEESE

DESSERTS

APPLE STRUDEL
RUM VANILLA SAUCE | SWEET CREAM QUENELLE

WHITE CHOCOLATE CREAM
BROWNIE CRUMBLE | TIA MARIA COFFEE LIQUEUR SAUCE

CHEESE SELECTION
SOFTCHEESE | BLUE CHEESE | HARD CHEESE | LOCAL MARKET CHEESE
CRACKERS | FRUIT CHUTNEY

SLICED FRUITS
SEASONAL FRUITS

■ = Vegetarian dish or can be prepared as vegan



FULL BOARD PLUS

All of our cruises are on a Full Board Plus basis. This means dining at our two restaurants and a range of drinks are included at mealtimes. You'll get **tea, coffee and juices** with breakfast, as well as **soft drinks, beer** and a choice of white, rosé or red **house wine** with lunch and dinner. There'll also be a specially selected regional wine at dinner. Complimentary **tea and coffee** is available in the atrium and cabins every day.



If you've got any dietary requirements, just let us know when you arrive and we'll arrange a meeting with the maitre d'.

Now that's what I call entertainment

When you're not off exploring, there's plenty to keep you busy onboard. Take a look at what you can get up to, from early morning to evening...

DAYTIME

WELLNESS ACTIVITIES

Keep fit with a **yoga** or **stretching** class. There's a different session every day.

GAMES ONBOARD

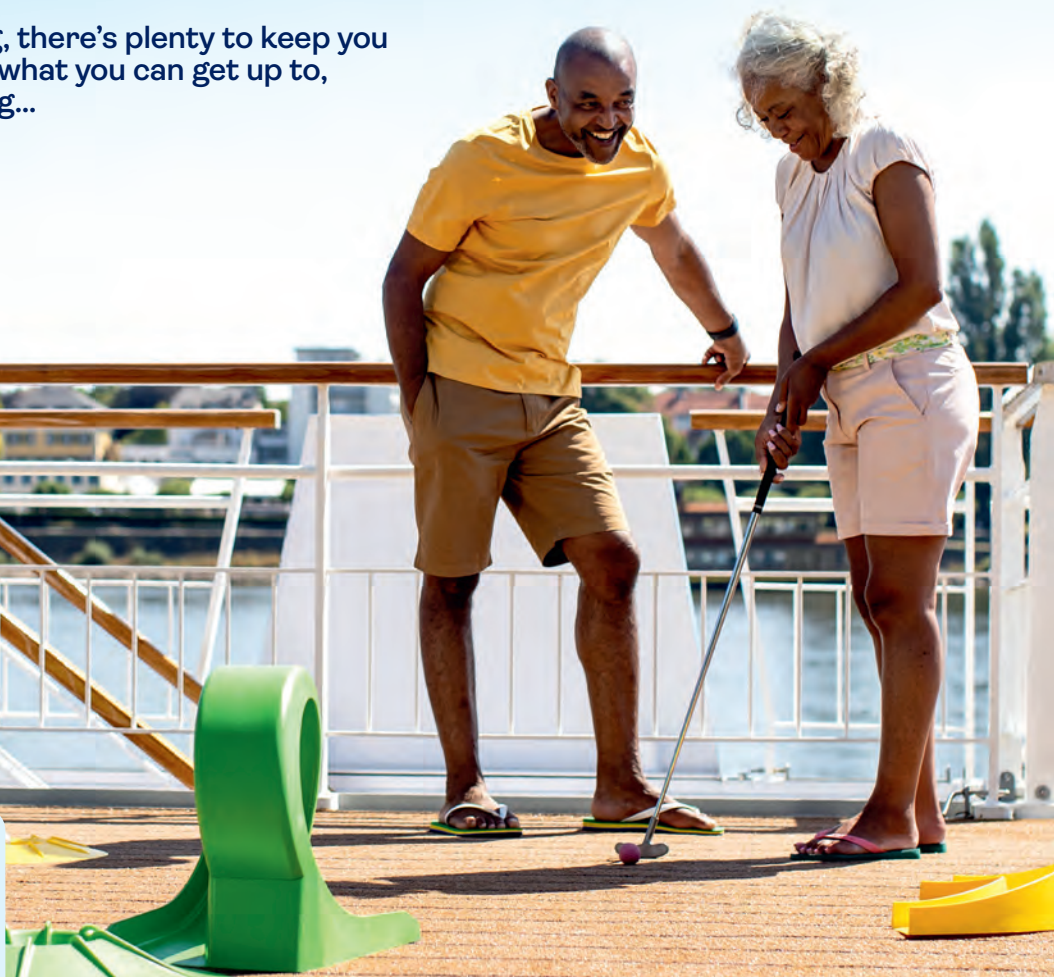
Minigolf, **quoits** and **shuffleboard** are all on the cards during our river cruises. You can play by yourself or join in with a tournament.

THEMED ACTIVITIES

The activity offering on our winter sailings flaunts a festive theme, so expect things like mulled-wine tasting sessions, festive crafts and Christmassy cookery demos.

GO ALL INCLUSIVE

Upgrade to our All Inclusive drinks package and get a bigger selection of drinks included – think draught beers, branded spirits, cocktails, our premium Lavazza coffee, and a complimentary minibar**. You can upgrade when you book or once onboard at Reception, and upgrades are per cabin, not per guest. If you don't upgrade, you can still buy these drinks on a pay-as-you-go basis.





NIGHT-TIME

GUEST ACTS

We've hand-picked our guest acts, so you can expect the best local and UK talent, including **dance acts**, **speakers** and **singers**.

LET THE GAMES BEGIN

Our **game shows** and **quizzes** use the latest technology, making them completely interactive. LED screens are set up so we can play videos, while buzzers mean you can test who's got the fastest finger.

LIVE MUSIC

Musicians provide the soundtrack to every evening.

FILM SCREENINGS

Every so often, we'll set up LED screens in the Observatory, so you can unwind and watch a festive film.

SOMETHING DIFFERENT

Now and then, we like to mix things up with a special event. Like **stargazing** on the top deck, or a **silent disco**, where you can choose the music you want to dance to via your own wireless headphones.



DRINKS WITH A VIEW

OBSERVATORY

This lounge takes pride of place at the heart of our ships. As with all our venues, you can expect **widescreen windows** for admiring the panoramic views. There's also a daily happy hour with complimentary canapés. After dark, Observatory hosts the nightly entertainment, which ranges from talented musicians to interactive quizzes

CLUB LOUNGE

Coffee and cocktails are the cornerstones of this bar. Plush chairs, brass fittings and mirrored tables set a sophisticated scene. By day, you can sip a premium Lavazza coffee* while taking in the views. At night, you can clink pre-dinner cocktails* in front of a **roaring digital fireplace**, before heading to one of the restaurants.

AND RELAX...

There's also the option of winding down at the Wellness Area in the sauna and whirlpool. Or, you can browse the books and board games in the Atrium.

*Lavazza coffee and cocktails aren't included as part of the Full Board Plus package. You'll need to either pay extra, or upgrade to the All Inclusive drinks package.

**Complimentary minibar only applies if you're staying in a Superior, Superior French Balcony or French Balcony Suite cabin.

At your service

When you cruise with us, you're travelling with the UK's leading travel company. So, you can expect the same standout service that TUI is known for.

On all our TUI River Cruises, there's at least one crew member to every four guests.

Plus, with a **maximum of 155 guests** onboard, you can look forward to an intimate, friendly atmosphere, where everyone knows your name.

There's also plenty of support before you set sail.

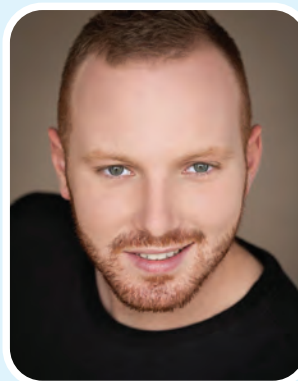
We've got an expert team of **TUI River Cruises Travel Experts** that are on hand if you need help or info before you go on holiday. They can tell you about our shore experience offering, give you some pointers on what to do at some of the ports you're going to visit, and advise on what you should pack for your river cruise – plus much more.

We've got a dedicated Cruise Director on every ship.

They're here to make sure your cruise goes smoothly and to help you get the most out of your holiday. Feel free to speak to them at any time – whether it's about tips on **things to see** in our ports, or for more information on our **experiences**.

To get in touch, give them a call on **0203 451 2688^{*}**, or pop in to your local **TUI Store**.





MEET A CRUISE DIRECTOR

Simon Austin, one of our cruise directors, tells us a bit about his role with TUI River Cruises. Plus, he shares a few insider tips, some good-to-knows around onboard festivities and his go-to Christmas gifts.

Q HOW DID YOU BECOME A CRUISE DIRECTOR?

A I started my career on ocean cruise liners, working my way up from singer to cruise director. I've always wanted to work on river cruise ships, so when the opportunity came up, I knew I had to apply.

Q WHAT DOES YOUR ROLE INVOLVE?

A As a cruise director, I'm one of the faces of TUI River Cruises, and my number one aim is to make sure our guests have the best holiday possible. I also organise the cruise schedule that you'll find on our Navigate app, book shore experiences, and manage the overall operations onboard. I look after our entertainment team, as well – you may even see me sing a song or two! I'm also here if anyone just wants to have a chat or get some advice on what to do in port, or any future itineraries they might be interested in.

Q WHAT'S YOUR FAVOURITE THING ABOUT RIVER CRUISING?

A Waking up every day in a different destination is wonderful! Being able to take a short walk into some of Europe's most magnificent towns and cities is exciting, because you can tailor your cruise to do as much or as little as you want.

Q LET'S TALK ABOUT CHRISTMAS. WHAT'S YOUR FAVOURITE MARKET ON OUR SAILING PROGRAMME?

A All the markets are incredible, so it's hard to choose, but if I had to pick one it would have to be Cologne. There are five different markets in and around Cologne, and you can get on a little train that takes you around all of them. Cologne's markets offer everything from live entertainment and local delicacies, to ice-skating and sampling the traditional mulled wine.

Q WHAT SOUVENIRS ARE THE BEST TO BUY ONSHORE?

A My personal favourite item to buy from the Christmas markets is a handmade German Santa incense burner. You can buy lots of different smells for them, too. I also love handmade bags and belts – you can get these personalised and give them as gifts. Pick up a Gluhwein mug at each port to begin your collection, too.

Q CAN YOU TELL US ABOUT SOME OF THE FESTIVE EXPERIENCES ONBOARD?

A The sights, smells and sounds of the Christmas markets bring excitement while you're ashore, and there's a lot to see and explore when you're out and about. Onboard, we offer a full festive activity programme, with things like festive crafts, Christmas singalongs, guest speakers and local entertainment.

Q FINALLY, WHY WOULD YOU RECOMMEND THAT CUSTOMERS CRUISE WITH TUI OVER THE FESTIVE PERIOD?

A TUI River Cruises will put the icing on the cake and ensure you have a fantastic time! From the incredible teams onboard to the bespoke entertainment, you're guaranteed a great time. Come with an open mind (and lots of room in your suitcase for all the gifts you'll buy!), wrap up warm, and don't forget to bring your Christmas jumper.

Your room with a view

Our fleet's made up of a trio of smart ships. They may have different names, but they're all adults-only and share the same dining and leisure facilities. What's more, all our modern and stylish cabins are on the outside of the ship, with a porthole, window or French balcony. So, they make the perfect, relaxing space to watch the world go by. Plus, they come with luxury extras, like Molton Brown toiletries.

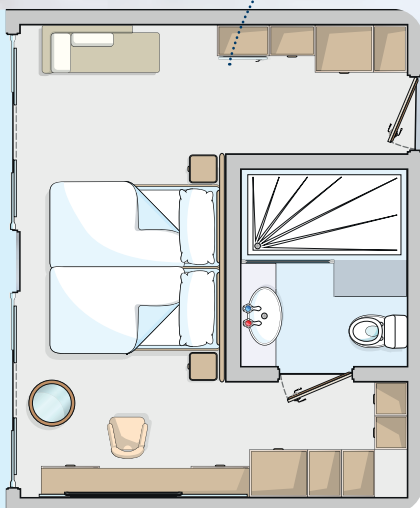


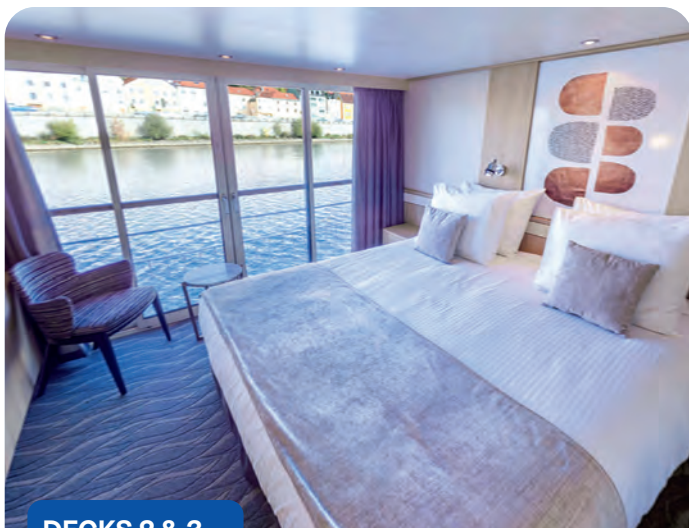
DECKS 2 & 3

FRENCH BALCONY SUITE

Treat yourself to a French balcony suite, so you can make the most of the views. At 24m², they're a lot bigger than our other cabins, giving you extra space for a sofa, a coffee table, a fridge, a dressing area, and a larger bathroom with a rainfall shower. You'll also get a desk and a king-size bed, which can be converted into two singles.

What's more, you can look forward to plush perks, like an amenities kit packed with Molton Brown toiletries to take home, and use of a bathrobe and slippers. There's also a flatscreen TV and USB ports. A Continental breakfast in bed each morning and a nightly turndown service is part of the package, too.

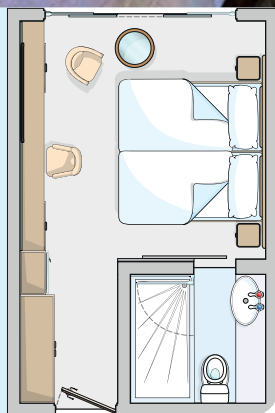




DECKS 2 & 3

SUPERIOR FRENCH BALCONY

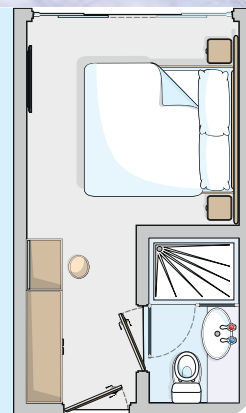
These cabins line up a king-size bed, which can be made into two singles, along with a large dressing table and a lounge chair with a drinks table. They're 15 square metres, with floor-to-ceiling glass doors that offer top-notch views of the river. You can also expect tea and coffee-making facilities, a TV, a fridge, and Molton Brown toiletries.



DECKS 2 & 3

FRENCH BALCONY

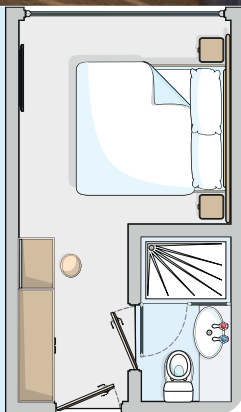
These cabins are the same size as all the Standard cabins, at 12 square metres, but they come with the added bonus of a French balcony. There's also a desk and a fixed double bed, which can't be converted into two singles. And, you can expect extras like a TV, Molton Brown toiletries and a tea-and-coffee-making station.



DECKS 2

STANDARD CABIN

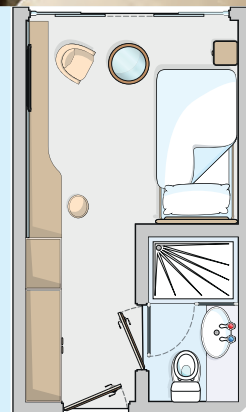
On Deck 2, the Standard cabins come with a floor-to-ceiling window, instead of a porthole. They're still 12 square metres and come with a desk and a fixed double bed, which can't be converted into two singles. Each one comes with a tea-and-coffee-making station, a TV and Molton Brown toiletries.



DECKS 2

SINGLE FRENCH BALCONY

These single cabins come with a French balcony. That's on top of a single bed, a desk, a lounge chair, a tea-and-coffee-making station, a TV and Molton Brown toiletries.

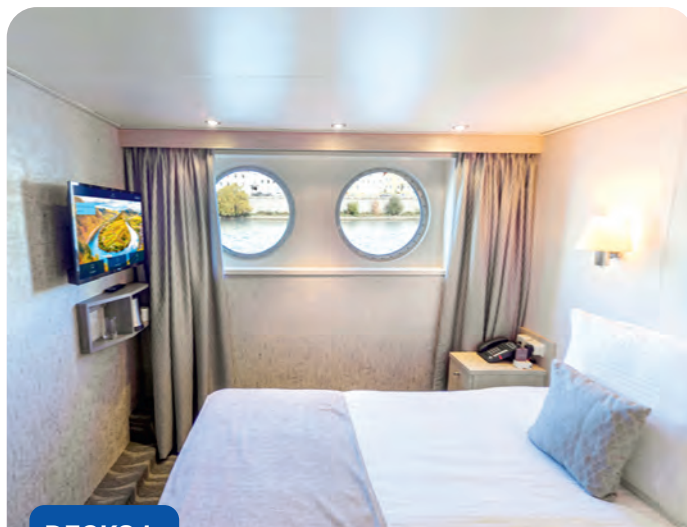
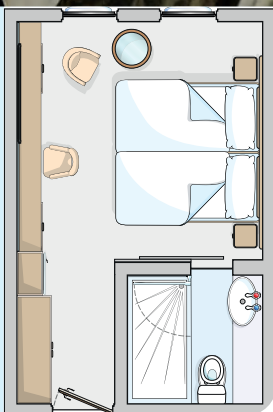




DECKS 1

SUPERIOR CABIN

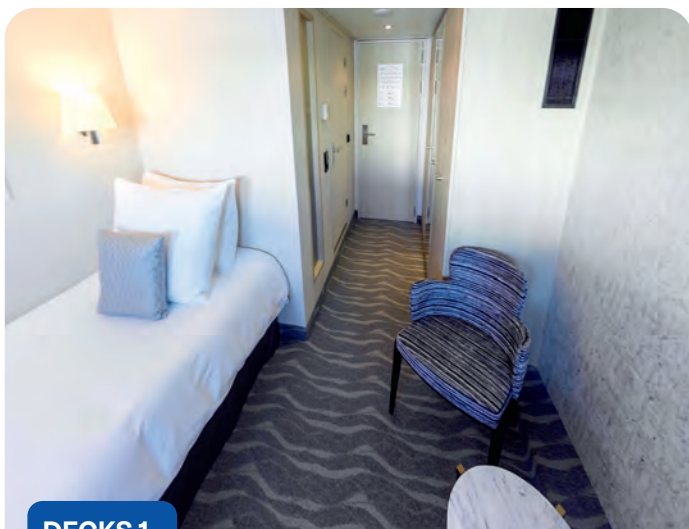
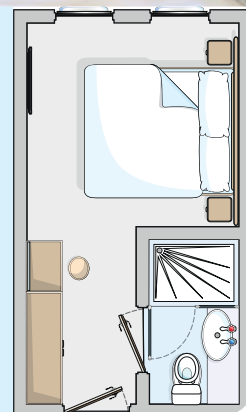
You'll get a big helping of extra space with a 15 square-metre Superior cabin. They line up a king-size bed – which can be converted into two singles – along with a large dressing table and a lounge chair with a drinks table. You can also expect tea and coffee-making facilities, a TV, and Molton Brown toiletries. There's a fridge, too, as well as two large porthole windows.



DECKS 1

STANDARD CABIN

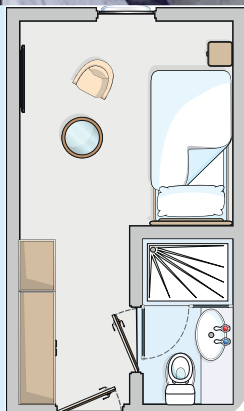
Our standard cabins measure up at 12m² and come with a desk and a fixed double bed, which can't be converted into two singles. You can also expect tea and coffee-making facilities, a TV, and Molton Brown toiletries.



DECKS 1

STANDARD SINGLE CABIN

These cabins have been designed with solo travellers in mind. Instead of a double bed, you'll get a single, as well as a desk and a lounge chair, a TV, tea and coffee-making facilities and Molton Brown toiletries.



ALL OUR CABINS COME WITH:

- Air-conditioning
- Hairdryer
- TV
- Safe
- Molton Brown toiletries
- Reusable water bottle for you to take home

All cabins on Deck 1 come with a porthole, while cabins on Decks 2 & 3 either come with a full-sized window or French balcony.

Keeping our rivers clean

DOING OUR BIT

We want to keep Europe's waterways as pristine as possible. Read on to find out what we're doing to help the environment and local communities...

- ✓ After revamping all of our ships, we donated all the old furniture to a charity in the Netherlands.
- ✓ Some of the carpets around the ship are made from recycled fishing nets.
- ✓ Single-use plastic's kept to a minimum onboard – reusable bottles are provided in every cabin, and they're yours to keep.
- ✓ We don't use plastic straws in our drinks, only paper ones.
- ✓ We try to use locally sourced produce where possible.
- ✓ You can access our Cruise News on our Navigate app, which means we don't have to print paper copies.

DOING YOUR BIT

A few simple changes can help make your holiday a sustainable one – from exploring ashore to keeping your towels for a few extra days...

- ✓ **Buy local** – get your souvenirs and gifts from a local craft shop.
- ✓ **Drink local** – go for a drink in a café while exploring. You never know, you might find a hidden gem.
- ✓ **Keep your towels or bed linen for longer** – chances are you don't wash them at home every day, so why do it on holiday?
- ✓ **Save water** – turn off taps when you're not using them.

Want to know more?

Visit our sustainability hub online to learn more about TUI's greener getaways.

tui.co.uk/destinations/info/sustainability



Experience a destination like a local

When it comes to exploring our destinations, we offer the best of both worlds. You can go off and explore at your leisure, or you can pick and choose from our selection of shore experiences and attraction tickets.

CHOOSE FROM OUR SHORE EXPERIENCES...

We've handpicked a line-up of highly rated shore experiences especially for our river cruise customers. Every excursion in the River Cruises Collection has had glowing feedback from our customers – and that's not all. They all include pick up and drop off by an experienced local guide, who will give you all the need-to-know information about the places you visit.

And, thanks to our flexible booking policy, you can cancel for free up until 48 hours before your departure time on most experiences. Check out some of the things you can get up to...



HISTORY AND CULTURE

Coach and walking tours are on the cards in lots of our destinations, so you can delve a little deeper into them. Our Strasbourg city tour whizzes you around the French city by coach, with shopping and selfie stops. Alternatively, try our half-day trip to Heidelberg in Germany, where you'll get a guided tour of the town's castle.



FOOD AND DRINK

You can't visit Germany without sampling some of its famous fare. Try the Chocolate Tasting and Making tour in Bonn for a chance to sample some of the sweet stuff and make your own bar to take home. On Cologne's beer tasting and sightseeing tour, meanwhile, your exploration's topped up with a tipples or two.

We'll let you know when your shore experiences are available. Then, when you're ready to book, you can do so by visiting rivercruises.gotui.com/uk - or simply **click the button** to start browsing the experiences on offer. You can book your attraction tickets here, too.

More info



...OR SIGHTSEE AT LEISURE

If exploring at your own pace sounds like more your cup of tea, that's perfect – our cruises allow you to go off and sightsee as much as you want during our port stops. Don't forget, you can pre-book your attraction tickets for lots of sights, too, so whether you're keen for museums and art galleries or hop on hop off bus tours, you won't be short of things to do. And, of course, you can always just bag a spot in a local café and watch the world go by if you'd prefer. Try out some of our favourite ports for size...

DUSSELDORF, GERMANY

In Dusseldorf, walk your way between skyscrapers that look like works of modern art, pristine parks and glitzy shopping avenues. The Altstadt – or old town – keeps a firm grip on tradition, and has bars and galleries that are among the tourist highlights.

KOBLENZ, GERMANY

Koblenz's waterfront is dotted with UNESCO-stamped forts and palaces, while fairy tale castles christen the hilltops on the edge of town. We recommend taking a cable car up to the Ehrenbreitstein Fortress for spectacular views over the city and its two rivers.

STRASBOURG, FRANCE

Nestled in north-eastern France, this picturesque city straddles the French-German border. Sites like the 1,000-year-old Strasbourg Cathedral in the heart of the city are as Gallic as they come. Plus, Strasbourg's biggest claim to fame is its status as home to the European Parliament.

TOP TIPS

- Don't miss our cruise director's **daily port talks** – you'll find out all you need to know about the ports we visit. Plus, the talk will tell you about some of the shore experiences available.
- Use the onboard app, **Navigate**. It's got port maps on it – perfect if you want to go off and explore alone.
- Use your **headset** if you go out on a tour. Then, you won't miss anything your guide is telling you about your destination.





Next up... The Nile

That's right, we're venturing into new waters from winter 2024, when TUI Al Horeya joins our fleet to sail along the River Nile.

From the ship's home port in Luxor, it'll sail along the world's longest river to the ancient city of Aswan, with plenty of history-packed ports and immersive experiences en route.

HERE ARE A FEW OF THE HIGHLIGHTS:

1

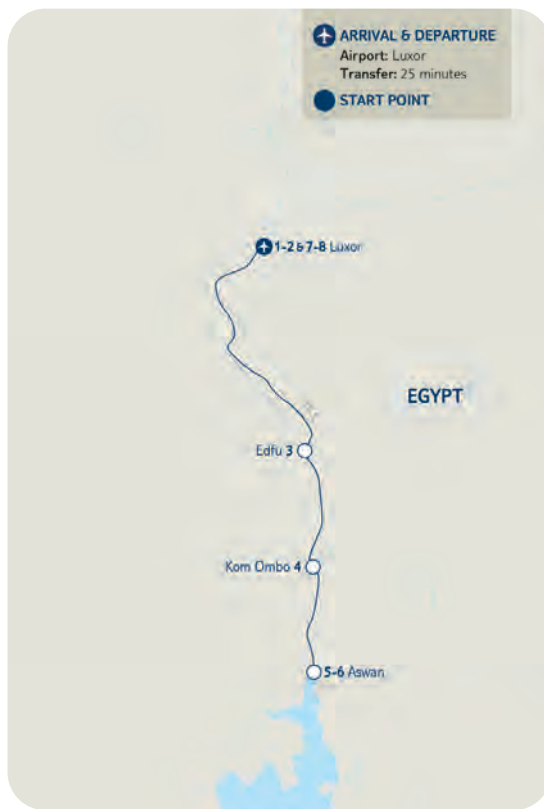
As with all our river cruise ships, TUI Al Horeya will be **just for adults**. And with just 74 cabins, and a maximum of 148 passengers onboard, it'll have the same intimate feel as our three ships that wind along Europe's waterways.

2

All the usual features of our river cruises will be included, too. Flights, transfers, and three meals with drinks per day – as well as your tips and your luggage allowance – all come as standard.

3

There'll be a whole host of exclusive features onboard TUI Al Horeya as well, from Egyptologists to a gym, and even a swimming pool. Not to mention tea time on the top deck, where tea, coffee, biscuits and cakes will all be on the cards.



FAST FACTS

Average temperature: 17°C - 34°C

Currency: Egyptian Pound

Direct flights from **London Gatwick** and **Manchester** with **TUI**

Sailings available from **November 2024 - April 2025**

Key sights: Valley of the Kings | Hatshepsut Temple | Edfu Temple | Luxor Temple | Kom Ombo



COMING SOON... TUI AL HOREYA

The newest member of our fleet will have all the must-haves you've come to expect from our river cruise ships, like stylish cabins, a laidback lounge bar, and a restaurant with familiar favourites and local dishes on the menu.

But that's not all – TUI Al Horeya will line up plenty of extras, including:

- Top-deck bar
- Swimming pool
- 2 whirlpools
- Boutique
- Onboard Egyptologists – 1 for every 30 guests



**Images are for illustrative purposes only and some information may be subject to change.*

Standout summer sailings

If a summer sailing along Europe's waterways is your style, look no further. We've got **25 itineraries** on the cards for **summer 2023** and **summer 2024**, which line up more than 60 of the continent's best, biggest, and brightest destinations.

Here are eight of our favourites to whet your appetite...

Icons of Europe




 **Duration:**
15 nights

**NETHERLANDS – GERMANY – AUSTRIA –
SLOVAKIA – HUNGARY**

- ✓ Marvel at Vienna's iconic architecture
- ✓ Take panoramic photos from Cologne Cathedral
- ✓ Tour Amsterdam's famous canals on a boat

Danube Flavours



 **Duration:**
4 nights

AUSTRIA – SLOVAKIA – HUNGARY

- ✓ Visit Schönbrunn Palace in Vienna
- ✓ Wander around Bratislava's hilltop castle
- ✓ Soak in Budapest's thermal baths



Danube Treasures



RHINE GORGE



Duration:
7 nights

HUNGARY – SLOVAKIA – AUSTRIA

- ✓ Check out Budapest's eccentric ruin bars
- ✓ Soak up the views from Bratislava's UFO Bridge
- ✓ Watch world-class opera in Vienna



STRASBOURG, FRANCE

Rhine Explorer



MOSELLE VALLEY, GERMANY



Duration:
7 nights

**NETHERLANDS – GERMANY –
FRANCE – SWITZERLAND**

- ✓ See Strasbourg's 1,000-year-old cathedral
- ✓ Visit Anne Frank's house in Amsterdam
- ✓ Ride the Koblenz cable car

*Prices are correct at time of print and are subject to change.

^See back cover for call charges

Onboard, online

From social media to our Navigate app, there are lots of ways to stay connected during a TUI River Cruises sailing.

The Navigate app

Find the opening times for your favourite onboard restaurant without leaving your cabin with **Navigate**. This app is your one-stop-shop for everything river cruise – and it's completely free to use.

It can be used all over the ship, and there are no downloads involved, so you don't have to worry about clearing any space on your device. All you need is a phone, tablet or laptop. Just so you know, the app is only available once you're onboard.

Here's a look at what you can use it for:

- View Cruise News for details on the next day's port, schedule, and weather forecast.
- See the day's entertainment schedule.
- Find the opening times of onboard bars and restaurants.
- Leave feedback on your dining and entertainment experiences.
- Check your most up-to-date bill on your onboard account.
- Watch our FAQ videos
- View maps and information about each port.
- View the daily restaurant menus

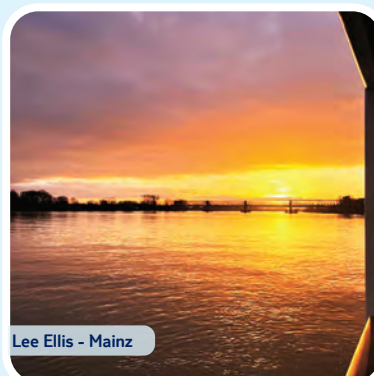


FIND US ON FACEBOOK

Did you know we have a **Facebook page** where you can learn all about the latest news in river cruising?

Make sure to give us a follow at **facebook.com/TUIRiverCruises**, and tag us in your pictures using **#tuirivercruises**

Here are some photos that our customers have shared...



Here's why our customers love our cruises

First-hand accounts of some of our sailings from our TUI River Cruises customers

"This is a cruise ship, but from our experience it would be more appropriate to describe it as a FRIENDSHIP. We were delighted with every aspect of our holiday onboard."

Sid, TUI Skyla, Magical Danube

"I am vegan and the food was very good and varied, but might I suggest carrying vegan ice-cream? The service in the restaurant was excellent. They were very friendly, attentive, and helpful, especially about my veganism."

Marie C, TUI Maya, Diamonds on the Danube

"Staff were very attentive, food was delicious, well-presented and varied. We liked it so much we have decided to book another one!"

Janet, TUI Maya, Diamonds on the Danube

"An excellent cruise. As a single traveller I was embraced by the welcome and thoughtfulness of all the staff. The entertainment was excellent. Tony was a star, and was always there for questions and advice. A great organiser with a smooth singing voice and a gifted comedian. The singer and guitarist, Vili and Sonia, were also very kind and helpful as well as entertaining us with belting songs and superb music. The food was a dream, beautifully presented and tasty. The staff kept the ship and my cabin in good order. The ports were interesting and the excursions were well planned. Overall, an excellent experience that I would recommend."

Val, TUI Skyla, East Danube Explorer



"The cruise director, Ben, was extremely helpful and professional, and was always on hand to chat to and give information. All the staff in the restaurant were very friendly and helpful, altering dishes for me as I have a gluten/wheat intolerance and am allergic to shellfish. The chef was always willing to change dishes for me so they didn't contain wheat."

Christine, TUI Maya, Danube Delights

"The ship was clean, comfortable, and well cared for in the public areas and our cabin. There were plenty of areas to read, catch some sun, have a chat with new friends or simply enjoy the views."

D&S Beveridge, TUI Isla, Rhine Gems

"The staff and crew could not do enough to make your holiday as enjoyable as possible. The facilities on the ship were excellent and the accommodation was exceptional. I would definitely recommend this experience to anyone."

Martine, TUI Skyla, Magical Danube

"Our TUI Isla, Rhine cruise has been a wonderful experience. The ship is lovely, but it's the crew and staff that really make it special. The cuisine has been excellent along with the crew and staff. Evenings have been made fun and the entertainment team have worked really hard. The German villages and Rhine Gorge are beautiful. I've been really taken by how friendly people are. This river cruise was not what I was expecting, it was so much better."

S Calver, TUI Isla, Rhine Explorer 2

"The facilities onboard were great, the rooms perfect and the food was spot on. I can't give a score of 11 but if I could, I would."

Andy, TUI Skyla, Danube Treasures

"All the crew onboard were fantastic. The service was excellent and they went out of their way to give you the best possible care and holiday. The food was excellent and prompt, good variety and delicious."

S Luck, TUI Skyla, Magical Danube

"Being a younger couple of 45 and 53, I wasn't sure if a river cruise would be for us. So glad that we decided to try as we loved it. Jamie, the ship's cruise director is worth his weight in gold, he worked tirelessly from early morning to his singing and entertainment going late into the evening. He really is a huge asset to TUI."

Heather, TUI Isla, The Moselle Valley: Vines & Views



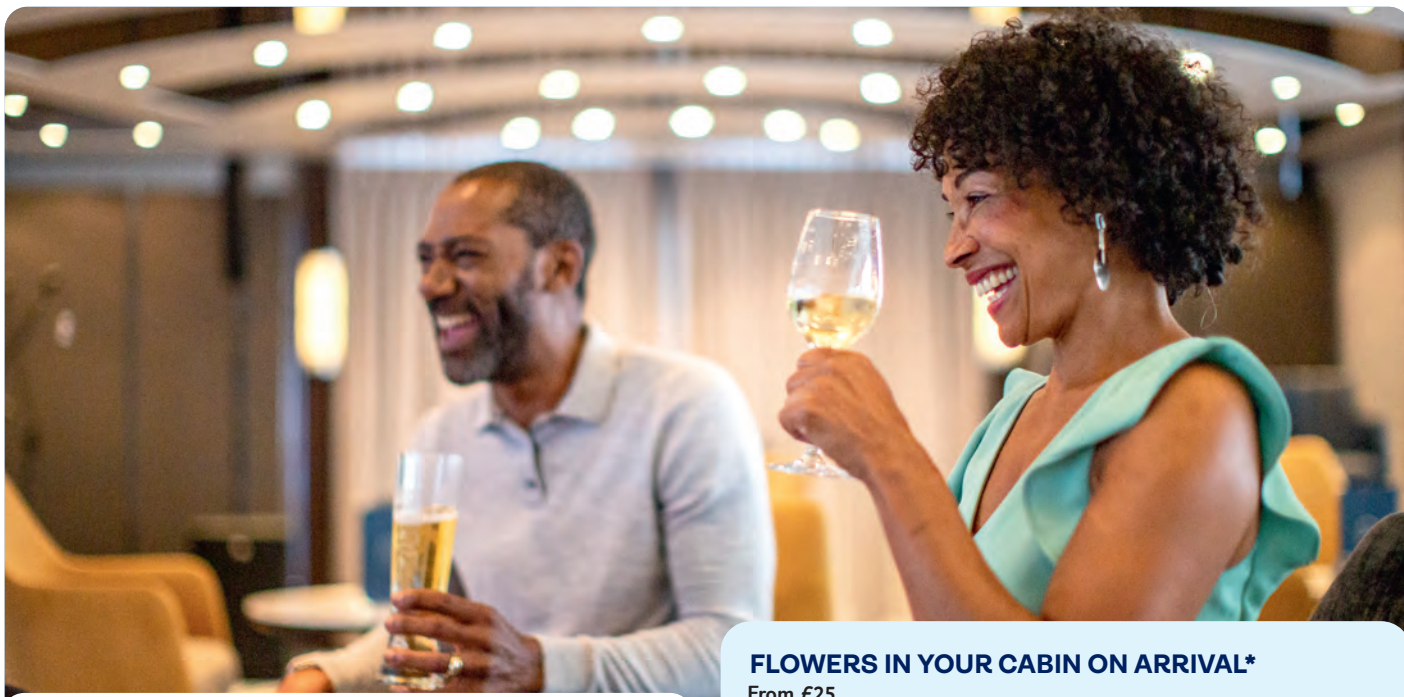
"Wonderful holiday with attention paid to detail. Cruise Director Ben was excellent. Nothing was too much trouble and he was very knowledgeable. The staff on board were brilliant as well. Very attentive and polite, and gave superb service at all times."

Graham, TUI Maya, Danube Delights

"The staff on the TUI Isla were absolutely fantastic! The waiters in the restaurant were excellent and the food was also excellent. All in all we had a lovely time and enjoyed all the facilities."

Lynn, TUI Isla, Rhine Gems

All the trimmings



You can make your river cruise that little bit extra special, with a whole heap of upgrades and add-ons available before you set sail, and once you're onboard. Let's take a look...



FLOWERS IN YOUR CABIN ON ARRIVAL*

From £25

Give your cabin an extra splash of colour with some flowers on arrival.

WINE OR PROSECCO IN YOUR CABIN ON ARRIVAL*

From £17

Start your river cruise off in style and have a bottle of wine or Prosecco waiting on ice when you get there.

CELEBRATION PACKAGE*

From £26

Celebrating a special occasion? Or just fancy treating yourself? Either way, our Celebration package should hit the spot. It includes Continental breakfast in bed, a bottle of Prosecco in your cabin on arrival and a card from the Cruise Director.

BREAKFAST & BUBBLES PACKAGE*

From £21

Treat yourself to breakfast in bed, with a Continental breakfast and a bottle of Prosecco.

LITTLE EXTRAS PACKAGE*

From £55

This package takes a handful of top-notch extras and rolls them up into one big bundle. Included are Prosecco and chocolates in your cabin on arrival, priority check-in on the ship, a behind-the-scenes tour with our cruise director and a later cabin check out on your last day.

ALL INCLUSIVE DRINKS PACKAGE

From £20 per person, per night

Get all your drinks thrown in outside of mealtimes, from premium Lavazza coffees to classic cocktails. You can upgrade when you book, onboard the ship at reception, or pre-departure by calling our Travel Experts.

SHORE EXPERIENCES

Don't forget our range of shore experiences either. There's everything from city tours to wine-tasting sessions on the cards. See page 16 for more details.

*Must be booked pre-departure.
Images are for illustrative purposes only.

To book any extras before you go, just call **0203 451 2688**^
For more info on all of our extras, just visit
www.tui.co.uk/destinations//info/river-cruise-upgrades-and-extras

A very culinary Christmas

From mulled wine to marzipan cookies, we've rounded up some of our favourite festive German treats that you can tick off on a Christmas river cruise.

BETHMANNCHEN

Find it in... Frankfurt



Marzipan dough gives the bethmannchen cookie its distinctive almondy flavour. Locals in Frankfurt have been baking them since 1838. And, during the festive period, you'll find them in just about every chocolate shop or bakery in town.

STOLLEN

Find it in... Dusseldorf



This German take on a fruitcake is a Christmas market staple. The cake's flavoured with a shedload of spices, like cinnamon and cardamon, to give it a festive tang. It originally hails from Dresden, but you can pick them up at markets all over the country.

BRATWURST

Find it in... Rudesheim



These iconic German sausages are made from pork, have a recipe that dates back to the 1300s, and are a famous part of Germany's foodie scene. You can pick up a bratwurst at most Christmas markets – it'll be served in a fresh bun and topped with mustard or ketchup.

EIERPUNSCH

Find it in... Cologne



If gluhwein's not your thing, try this egg-based tippel for size. It's similar to eggnog – the recipe consists of egg yolks, sugar, white wine and vanilla, but the German equivalent is served warm, instead of chilled.

GLUHWEIN

Find it in... basically every Christmas market in Germany

Things don't get more Christmassy than gluhwein, AKA mulled wine. This traditional German drink – made with red wine and spices – is a great way to warm up while wandering amongst the market stalls.



Christmas cruising

Piping-hot mulled wine, snow-dusted forests, sizzling bratwurst – there's nothing quite like Christmas on the Continent. Here's a look at what you can get up to on our **Christmas** and **New Year** sailings along the Rhine...



CHRISTMAS DAY CRUISES

You're in for a thoroughly festive treat if you choose one of our sailings that includes **Christmas Day**. There'll be a welcome event with mulled wine, and carols to get you in the spirit. Plus, you can join a drinks reception on Christmas Eve. A word to the wise though – if you're planning to visit a Christmas market, these are all wrapped up before the big day.



NEW YEAR'S EVE CRUISES

On our **New Year** itineraries, you can celebrate at a gala dinner, followed by a party with extra entertainment and an obligatory countdown to midnight. You can recharge the next day with a New Year's Day brunch. We also put on a drinks reception and extra entertainment, as well as decorations in Observatory.



MAD FOR MARKETS

Germany's Christmas markets are known around the world for their size, scale and spectacle. We're talking giant mazes of tinsel-topped stalls, tower-tall Christmas trees and more souvenirs than you can shake a candy cane at. During our Christmas markets river cruises itineraries, you'll have the chance to visit a few of the country's biggest and oldest fairs, where you can pair seasonal shopping with a spot of sightseeing.

ASHORE

- Check out the 100-year-old carousel or the life-sized manger from Bethlehem in **Dusseldorf**.
- Spy the advent calendar in the 24 dormers of **Koblenz's** town hall.
- Go **ice-skating** in Bonn – its Christmas market comes with a huge ice rink.
- Stare up at **Strasbourg's** huge tree, which is decorated with over 400 baubles.



ONBOARD

- Try regional **Christmas dishes** in our restaurants, as well as favourites from home.
- Warm up with a **speciality hot chocolate**, or some **mulled wine**.
- Join activities like **festive food demonstrations** and **festive crafts**.
- Snuggle up at our **festive film screenings**.
- Get tips from your Cruise Director on Christmas **market best buys**.
- Look forward to **local acts**, bringing their own Christmas traditions onboard.



FEELING IN THE FESTIVE MOOD?

See our itineraries on the following pages.



RHINE

SAILING ON:
TUI ISLA



COLOGNE, GERMANY



FRANKFURT, GERMANY

Mistletoe & Rhine

Nowhere in the world does Christmas markets like Germany. This trip takes you to five festive favourites, that vary from fairy tale hamlets to sprawling, city-wide celebrations.

HIGHLIGHTS

- See Koblenz's building-sized advent calendar
- Explore Rudeheim's 'Market of Nations'
- Sip Frankfurt's signature apple wine

DAY 1: FRANKFURT, GERMANY

Germany's fifth largest city is first up. The skyline's like a patchwork quilt, with modern and historic sections stitched together along the banks of the Main River. In the old quarter, Römerberg Square's stepped rooftops form a ring around the Christmas market. Tasty Bethmannchen biscuits, made with marzipan and almonds, are a local favourite, and the city's signature apple wine is worth a taste.

DAY 2: KOBLENZ, GERMANY

Koblenz is on the agenda today. It's home to lots of UNESCO-ranked sights, and the Christmas market's a real attention grabber, too. More than 100 stalls congregate around the old quarter, under the eyes of the Baroque town hall. This impressive building doubles up as a giant advent calendar – its 24 windows gradually light up throughout December.

DAY 3: DUSSELDORF, GERMANY

You'll arrive in Düsseldorf first thing, so there's loads of time to explore. The main Marktplatz is a good place to start and the 16th-century town hall makes for a handsome backdrop. The Altstadt Markt has stalls that look like mini versions of Medieval townhouses. The Little Angel's Market is the place to go for crafts and handmade souvenirs, and there's a cute music pavilion in the middle.

DAY 4: COLOGNE, GERMANY

You'll call in at Cologne today. This city's a bit of a show off when it comes to Christmas markets, with four different events spread around the city.

The Cathedral Market has one of the Rhineland's tallest Christmas trees, and is where you'll find artisan glass-blowers and wood-carvers. The Old Market's the most traditional, while the Neumarkt has costumed angels sprinkling glitter among the stalls. And if you've got a sweet tooth, head to the Harbour Market, which is known for its chocolates.

DAY 5: RUDESHEIM, GERMANY

When you arrive in sleepy Rudesheim, you'll see things are a little more quaint. The dinky old town really comes alive during December, though. The global-themed festivities are often dubbed the 'Christmas Market of Nations'. The food and drink roster covers everything from Finnish to Far Eastern, plus traditional German flavours. Rudesheim coffee is a favourite – it's mixed with tasty local brandy and topped with whipped cream. The life-sized nativity scene is one of the biggest in Europe, too.

DAY 6: FRANKFURT, GERMANY

You'll get a touch of déjà vu on your final day, as you find yourself back in Frankfurt. If you've time before your flight, there are plenty of sightseeing and snacking must-tries. Sample spiced Brenten biscuits at the Christmas market, or treat yourself to a mug of toasty gluhwein – Germany's version of mulled wine. Beyond the festive scenes, the Museumsufer district lives up to its name, with sculpture, film and natural history museums to visit.

ARRIVAL & DEPARTURE

Airport: Frankfurt
Transfer: 25 minutes

START POINT



FOR THE MOST UP-TO-DATE PRICES
PLEASE CALL 0800 810 8220

Our prices are dynamic, so they can often go up and down. Please check at the time of booking for the most up-to-date prices, plus the full terms and conditions. Under-occupancy charges and age restrictions apply. For more info, take a look at our A-Z guide at the back of the brochure. For sailing dates see page 2.



FIND OUT MORE ABOUT THIS
CRUISE OR BOOK ONLINE



RHINE

SAILING ON:
TUI SKYLA



COLOGNE CATHEDRAL CHRISTMAS MARKET, GERMANY



DUSSELDORF, GERMANY

Festive Flavours

This five-night cruise takes you to some of Germany's biggest cities, where you'll find mammoth-sized landmarks rubbing shoulders with massive Christmas markets.

HIGHLIGHTS

- Explore Cologne's chocolate museum
- Sip on mulled wine in Dusseldorf
- Skate on Bonn's big ice rink

DAY 1: MAINZ, GERMANY

Depending on when your flight arrives, you can start your festive foraying in Mainz. Check out the Christmas-themed gift stalls in the Markt Square, or get stuck in to the historic Mainz Cathedral. The latter's home to a treasury stuffed full of ancient artwork, plus, history fanatics can check out the tombs of princes from the Holy Roman Empire.

DAY 2: BONN, GERMANY

Bonn was the capital of West Germany during the Cold War, and its sightseeing line-up could give most modern-day European capitals a run for their money. You'll find everything from 1,000-year-old churches and glass-fronted malls to Japanese cherry trees and presidential palaces packed into its centre. The Christmas market deserves some attention, too. It's nestled in the old town, and features a 280-square-metre ice rink and heaps of handicraft stalls.

DAY 3: COLOGNE, GERMANY

You'll arrive into Cologne in the morning. Here, you've got a few Christmas markets to get your hands on, with stalls selling everything from handmade biscuits to blown-glass souvenirs. Some of Cologne's other leading landmarks include a twin-peaked Gothic cathedral, an art gallery that's loaded with original Picasso paintings, and a museum that's all about chocolate.

DAY 4: DUSSELDORF, GERMANY

Your ship will anchor in Dusseldorf today, giving you access to one of Germany's more modern cities. Head to the harbour and you can snap some photos of the avant-garde-style buildings – one of them's built to resemble an ocean liner. The old quarter, meanwhile, is stocked with traditional beerhalls, antique theatres and souvenir shops. It's also where you'll find the Christmas market, which flaunts 200 festive-themed huts selling hot chocolate, mulled wine and handwoven wreaths.

DAY 5: KOBLENZ, GERMANY

Today, you'll tick off Koblenz. The city's a meeting place of mountains and rivers, so the scenery's not to be missed. The Christmas market's one to check out, too – over 130 wooden huts offer up everything from handmade gifts to grilled sausages and mulled wine. When you've finished shopping, check out the UNESCO-stamped forts and palaces that sit along the waterfront.

DAY 6: MAINZ, GERMANY

You'll finish things up back in Mainz. If there's time before your flight home, you can head to the Christmas market for another round of festive souvenir shopping. Alternatively, you can go for a wander around the Kirschgarten area, where some of the half-timbered houses date all the way back to the 16th century.

ARRIVAL & DEPARTURE

Airport: Frankfurt
Transfer: 30 minutes

START POINT



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FIND OUT MORE ABOUT THIS
CRUISE OR BOOK ONLINE



RHINE

SAILING ON:
TUI MAYA / TUI SKYLA



Christmastime on the Rhine

This five-night sailing packs in ancient cathedrals, swish galleries and cinnamon-scented Christmas markets – plus much more.

HIGHLIGHTS

- Shop for Christmas handicrafts in Speyer
- Take a look at Strasbourg's giant Christmas tree
- Sip on hot cherry liqueur in Breisach

DAY 1: MAINZ, GERMANY

This sailing kicks off in Mainz – a city with over 2000 years of history. Tick the huge sandstone cathedral off your sightseeing list – it's a mostly Romanesque design, with nods to Gothic and Baroque styles inside the chapel. The cathedral's surrounded by squares, including the famous Markt Square, which plays host to the city's Christmas market.

DAY 2: SPEYER, GERMANY

Speyer's Christmas market is the star of the show today. It takes over the town's old quarter, where festive-themed huts and stalls rub shoulders along the paved streets. There's an entire section dedicated to handicrafts, and you can try your hand at baking Christmas cookies. Head over to the Old Gate, meanwhile, and you can skate around a 2,000-square-foot ice rink.

DAY 3: STRASBOURG, FRANCE

You'll anchor on the western bank of the Rhine today, for a stop at the French city of Strasbourg. Despite being in France, you'll see plenty of German influences on show here. In fact, entire districts – like La Petite France – are filled with Bavarian-style half-timbered houses. Strasbourg's Christmas market looks like one you'd find in Germany, too. The souvenir-stocked stalls sit next to the city's mammoth cathedral, and cluster around a Christmas tree that could rival the one at the Rockefeller Center in New York.

DAY 4: BREISACH, GERMANY

You'll arrive in Breisach in the morning, giving you a full day to wander around the town's red-roofed centre. The whole place boasts a Medieval-style appearance, despite being mostly destroyed during the Second World War. The cobbled streets weave towards the town's centrepiece, the hilltop St Stephen's Church – it dates back to the 12th century. As for the Christmas market, you can watch cuckoo clock-carving demos, tuck in to a sauerkraut-topped pizza, and try hot cherry liqueur.

DAY 5: MANNHEIM, GERMANY

You'll spend today in Mannheim, where classic meets contemporary. The city's got an American-style grid-like layout, dotted with quirky start-ups and edgy bars. Elsewhere, there's a bunch of Baroque-style landmarks to check out, like the Jesuit Church and Mannheim Palace. And there's a Christmas market for picking up festive goodies like handmade ornaments and roasted chestnuts.

DAY 6: MAINZ, GERMANY

You'll round off this sailing back in Mainz. If you've got time before your flight back to the UK, you can shop for last-minute souvenirs and squeeze in a final sightseeing session. Go for a walk along the Rhine promenade, and pop in to Kunsthalle Mainz art gallery – it's one of the largest in Germany.



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RHINE

SAILING ON:
TUI MAYA



FRANKFURT, GERMANY



SCHLOSS JOHANNISBURG, ASCHAFFENBURG, GERMANY

Winter Wonderlands

If you're yearning to get your hands on Germany's Christmas markets, this trip's right for you – it lines up five of the country's biggest and brightest.

HIGHLIGHTS

- Aschaffenburg's life-sized nativity scene
- Globe-trotting festive treats in Rudesheim
- Spice-infused wine in Frankfurt

DAY 1: MAINZ, GERMANY

Mainz, the capital of Germany's wine country, is first on the to-see list. The town's squares are stuffed with taverns, so you'll have plenty of places to pick from if you fancy a tasting session. Afterwards, go for a stroll around the Kirschgarten area – here, half-timbered houses and restaurants give the place a traditionally German look.

DAY 2: ASCHAFFENBURG, GERMANY

You'll pull into Aschaffenburg today, a Bavarian town that's been on the map since the Middle Ages. The sightseeing offering here's got an international flair – think Roman-style villas, public gardens that look like they belong in the Chelsea Flower Show, and a pretty plaza that's dotted with Mediterranean trees. The Christmas market here's no pushover, either. You can get your hands on mulled wine, roasted almonds and potato pancakes at the food stalls, and snap a selfie in front of its life-sized nativity scene.

DAY 3: FRANKFURT, GERMANY

Frankfurt's front and centre today. It's Germany's fifth-biggest city, so there's lots to see and do. For starters, the city's Christmas market has achieved legendary status. Its roots date back to the 1300s, and nowadays it packs in over 200 food and souvenir stalls. Frankfurt's also a great place to get to know Germany's modern and Medieval sides – the city centre mingles glass-fronted malls and boutiques with traditional half-timbered houses.

DAY 4: SPEYER, GERMANY

You'll arrive in Speyer at lunchtime today, so you'll have the whole afternoon to wander around this 2,000-year-old city. Head over to the Imperial Cathedral – it provides a picturesque backdrop to the city's Christmas market, where you can sample mulled wine and pick up some festive souvenirs. And there's plenty more where that came from – Speyer's peppered with pretty churches to nose at.

DAY 5: RUDESHEIM, GERMANY

You'll anchor in the town of Rudesheim today. It's nestled in the heart of the Rhine Gorge, a UNESCO-protected region that's known for its vineyards and collection of ancient castles. You'll have another mega-sized Christmas market to explore here, as well.

DAY 6: MAINZ, GERMANY

Depending on when your flight to the UK's set to depart, you'll have a couple of hours to get in some last-minute R&R on board your ship. Alternatively, you can cap off your river cruise with a final early-morning walk around the waterfront in Mainz.



✈ ARRIVAL & DEPARTURE

Airport: Frankfurt
Transfer: 30 minutes

● START POINT



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FIND OUT MORE ABOUT THIS
CRUISE OR BOOK ONLINE



RHINE

SAILING ON:
TUI ISLA

Rhine Christmas Charms

This seven-night sailing packs in plenty of festivities, like Boppard's year-round Christmas shop and Rudesheim's festive fayre. Plus, you'll stop in wine-growing hotspot Koblenz for a taste of the local tipple.

HIGHLIGHTS

- Celebrate Christmas Day in Cologne
- Snack on Brenten biscuits in Frankfurt
- Head to German Corner in Koblenz

DAY 1: FRANKFURT, GERMANY

Start your Christmas adventure in Frankfurt. The festive markets may be finished but there's no shortage of photo stops thanks to an eclectic mix of architecture throughout the city. Romerberg Square's a must-visit – it's in the heart of the old town, and the square's lined with traditional, Medieval-style buildings.

DAY 2: RUDESHEIM, GERMANY

It's Christmas Eve today, and you'll wake up in wine country as you sail into Rudesheim. Its Medieval streets are lined with cosy taverns and trinket shops, and the waterfront's lined with Gothic houses that sit high up on the highlights reel. Some of Germany's biggest vineyards are fairly close to town, too.

DAY 3: COLOGNE, GERMANY

Merry Christmas! It's off the ship and on to Cologne for Christmas Day. When you're not tucking into a festive dinner, there's plenty of sightseeing to be done. Most attractions will be closed, but you can still check out the famous twin-spired cathedral. It's the second-tallest building in the city, and it took nearly 600 years to build.

DAY 4: DUSSELDORF, GERMANY

Dusseldorf's on today's agenda, and it's a top spot to spend Boxing Day. Some of the attractions might be closed, but there still loads of sights to see. Check out Dusseldorf harbour – recognised for its impressive avant-garde architecture – or, tick off the old city moat and the 240-metre-tall Rhine Tower.

DAY 5: BONN, GERMANY

You'll be spending today in culture-soaked Bonn. And with a full day here, you've got plenty of time to taste-test the local food, as well as shop for souvenirs. On the sightseeing front, tick off presidential palaces, thousand-year-old churches and a variety of different museums.

DAY 6: KOBLENZ, GERMANY

You'll spend today in Koblenz, located in the Rhineland wine-growing region. This place is the perfect stop-in for a tasty tipple or two. And when your glass is empty, head out for a stroll around the town – sights include the Electoral Palace and the German Corner, where the Rhine and Moselle rivers meet.

DAY 7: BOPPARD, GERMANY

You'll have a few hours to explore Boppard today, in the heart of Germany's wine country. It's famous for its vineyards on the outskirts of town, as well as its 13th-century castle, which now houses a museum. And, if you're feeling the post-festive blues, there's a Christmas shop in the town centre that's open all year round.

DAY 8: FRANKFURT, GERMANY

You'll spend your last day back where you started, in Frankfurt. If there's time before your flight home, use it to fit in some final sightseeing. Art fans might like to visit the 200-year-old Stadel Museum, which houses artworks by Van Gogh, Monet and Rembrandt. Or, jump on the Ebbelwei Express tram, which does a circuit of the whole city, zipping past the zoo and Romerberg.

TOP TIP

Koblenz is famed for its top-class wine, so be sure to pop into a winery and pick up a couple of bottles of red to take home with you.



FIND OUT MORE ABOUT THIS
CRUISE OR BOOK ONLINE

ALTE OPER, CONCERT HALL, IN FRANKFURT, GERMANY



DUSSELDORF TOWN HALL



DUSSELDORF, GERMANY



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RHINE

SAILING ON:
TUI MAYA

A Festive Fairy Tale

This seven-night Rhine cruise is packed with festivities and includes Christmas Day. The itinerary features modern-meets-Medieval Frankfurt, the cobbled streets of Mainz, and the French city of Strasbourg.

HIGHLIGHTS

- Eye up Speyer's UNESCO-listed cathedral
- Spot Strasbourg's giant Christmas tree
- Check out Rudesheim's nativity scene

DAY 1: MAINZ, GERMANY

Your sailing starts in Mainz – the capital of Germany's wine country. You can start off by tasting some of the red stuff at the city's Christmas market. It lines up hundreds of stands to get you in the festive spirit, and you can get your hands on loads of handmade souvenirs, like jewellery and wooden ornaments, from the artists' factory.

DAY 2: FRANKFURT, GERMANY

You'll spend today in Frankfurt. Festivities and photo stops come hand-in-hand in here, thanks to an eclectic mix of architecture that's all dressed up for the winter season. Römerberg Square's a must-visit – it's lined with traditional, Medieval-style buildings. There's also a tonne of museums covering everything from film to art. Just so you know, some places may not be open, or may close early today, as it's Christmas Eve.

DAY 3: KOBLENZ, GERMANY

It's Christmas Day today, and you'll arrive in Koblenz. It's the city where the Rhine and Moselle rivers meet, and its waterfront's dotted with UNESCO-stamped forts and palaces. As it's Christmas Day, most of the sights will be shut, but there'll be plenty of festivities onboard the ship and a dinner with all the trimmings.

DAY 4: BOPPARD, GERMANY

You'll spend Boxing Day morning in Boppard, in the heart of Germany's wine country. It's famous for its vineyards on the outskirts of town, as well as its 13th-century castle, which now houses a museum. As it's Boxing Day, some of the sights may not be open, but Boppard's still a great place for a Boxing Day walk.

DAY 5: SPEYER, GERMANY

You'll spend today in Speyer, where you can check out the UNESCO-listed Speyer Cathedral. It's as impressive on the inside as it is on the exterior – and you can peek at the tombs of European royals. The shop-lined main street's a must-visit, too – it's overlooked by the medieval clock tower of The Old Gate.

DAY 6: STRASBOURG, FRANCE

You'll drop anchor in the French city of Strasbourg today. Originally a Celtic village, Strasbourg's now home to the European Parliament. You've got all day to tick off its major landmarks, like Grand Île – a picturesque island in the middle of the city that's freckled with houses painted in pastel tones and café-edged plazas.

DAY 7: RUDESHEIM, GERMANY

Say hello to Rudesheim. This place is a prime example of a traditional German town, with timber-framed houses and cosy wine taverns. Most visitors find themselves along Drosselgasse – a narrow cobbled street packed-out with wine taverns, restaurants and shops.

DAY 8: MAINZ, GERMANY

You'll finish your cruise back in Mainz. Depending on how much time you have before your flight home, you can tick a few more landmarks off your sightseeing list. St Stephen's Church is one of them – this 14th-century Gothic number was rebuilt after World War Two, but it can trace its roots as far back as 990 AD.

TOP TIP

Have your camera at the ready when you're walking around Rudesheim – its cobbled alleys and half-timbered houses make for postcard-worthy pictures.



FIND OUT MORE ABOUT THIS CRUISE OR BOOK ONLINE

FRANKFURT, GERMANY



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RHINE

SAILING ON:
TUI SKYLA

A Rhineland Christmas

This Christmas cruise ticks off some of Germany's prettiest riverside towns and cities, from big names like Cologne and Dusseldorf to hidden gems like Boppard.

HIGHLIGHTS

- Spend Christmas Day in Dusseldorf
- See Cologne's towering cathedral
- Explore the cobbled old town in Mainz

DAY 1: MAINZ, GERMANY

This sailing starts off in the historic town of Mainz. It's one of Europe's oldest cities, dating back to the 1st century AD, and its picturesque old town's filled with timely reminders, like the thousand-year-old Mainz Cathedral. There are plenty of tucked-away taverns and half-timbered houses dotted around town, too.

DAY 2: COLOGNE, GERMANY

It's on to Cologne today – one of Germany's largest cities. The standout spot is its lofty Gothic cathedral, which took more than 600 years to complete. There's a sprinkling of museums and galleries here, too, and you can top off a day's sightseeing with a cold glass of Kolsch – the city's signature beer.

DAY 3: DUSSELDORF, GERMANY

You'll arrive in the old-meets-new city of Dusseldorf today, where half-timbered houses sit alongside avant-garde architecture. As it's Christmas Day, most of the sights will be shut, but there's still plenty to feast your eyes on, including the 240-metre-tall Rhine Tower and the city's striking harbour. There'll be plenty of festivities onboard the ship to keep you in the Christmas spirit, too.

DAY 4: BONN, GERMANY

Boxing Day sees you arrive in the former capital of West Germany – Bonn. It's also the birthplace of world-famous composer, Ludwig van Beethoven, and it's home to an impressive collection of art and history museums.

DAY 5: KOBLENZ, GERMANY

You'll drop anchor in Koblenz today. Its big sights include the Electoral Palace and German Corner – the latter's where the Rhine and Moselle rivers meet. It's also in the heart of wine country, so tasty tipples are easy to find on a stroll around town.

DAY 6: BOPPARD, GERMANY TO RUDESHEIM, GERMANY

Today's a day of two halves, as you tick off a pair of towns in the heart of wine country – Boppard and Rudesheim. The former's one of the prettiest riverside towns in the region, with a 13th-century Medieval castle to top off its good looks. You'll arrive in Rudesheim in the early evening, so there's plenty of time to settle into one of the cosy taverns that line its Medieval streets.

DAY 7: RUDESHEIM, GERMANY

There's a whole day to wander around Rudesheim's time-worn castles and trinket shops today. You'll have plenty of time to venture out to some of the vineyards on the edge of town, too – some of Germany's biggest ones can be found in these parts.

DAY 8: MAINZ, GERMANY

You'll say auf wiedersehen to Mainz today, as your sailing draws to a close. If you've got time before your flight home, head out for a final stroll around the cobblestone streets.

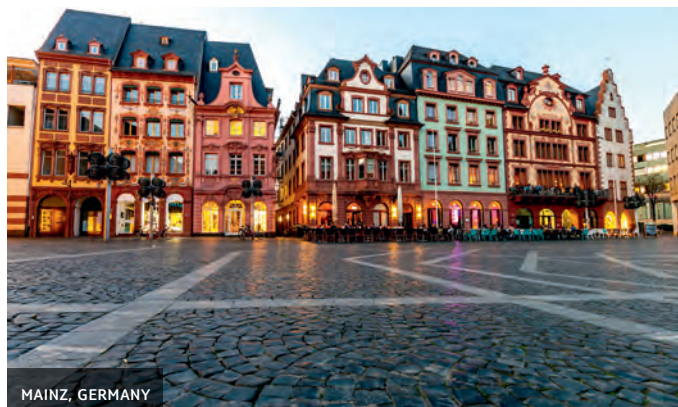
TOP TIP

If you're feeling brave, ask for car 17 on the Koblenz cable car. It comes with a glass floor for truly wraparound views.



FIND OUT MORE ABOUT THIS
CRUISE OR BOOK ONLINE

DUSSELDORF, GERMANY



MAINZ, GERMANY



RUDESHEIM, GERMANY



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RHINE

SAILING ON:
TUI ISLA

New Year Sail Away

The clue's in the name on this seven-night sailing – you'll see in the new year in Cologne, as well as ticking off a catalogue of German, Dutch and Belgian cities.

HIGHLIGHTS

- Spend New Year's Eve in Cologne
- Start 2025 in the Netherlands' oldest city
- Wander around Belgium's diamond capital

DAY 1: FRANKFURT, GERMANY

You'll spend your first day of the cruise in Frankfurt. When it comes to sightseeing here, you can ogle the fancy opera house, ride a tram through the busy city streets, or visit the carefully reconstructed old town. Known as Römerberg, this part of Frankfurt was damaged considerably in World War Two. Today, it's bursting with photo-ready, half-timbered houses.

DAY 2: COLOGNE, GERMANY

It's New Year's Eve today, and you'll see out 2024 in Cologne. There'll be festivities onboard the ship, but before that, you'll have an afternoon to explore the city, which is best-known for its giant Gothic cathedral on the banks of the Rhine. Or, you could head to the city's chocolate museum, where you'll learn all about the sweet stuff and have your own custom-made bar created in front of your eyes.

DAY 3: NIJMEGEN, NETHERLANDS

You'll start 2025 in the Netherlands' oldest city, Nijmegen. There'll be a few hours in the afternoon to stroll around its riverside old quarter, or to head along Lange Hezelstraat – the country's oldest shopping street. Everything from wooden clogs to ceramics decorated with tulips can be found in the independent shops that line it.

DAY 4: ANTWERP, BELGIUM

Today, you'll have a full day to explore Antwerp – Belgium's diamond capital. Most of the city's showrooms can be found in the 'Diamond Square Mile', which is the largest diamond district in the world. Flashy gems only tell part of the story here though, as Antwerp's just as famous for its Renaissance architecture and Medieval old town.

DAY 5: GHENT, BELGIUM

You'll have the whole day in Ghent today. Picture Bruges' Medieval buildings without the crowds, and you've got Ghent. It's got a turreted castle, an 11th-century cathedral and a 91-metre-tall belfry – the tallest in Belgium. In fact, there are so many churches that some now house antiques or food markets.

DAY 6: ROTTERDAM, NETHERLANDS

After saying bye to Belgium, you'll arrive in the Netherlands this morning. Rotterdam's modern skyline and riverside setting have earned it the nickname 'Manhattan on the Maas', so there are lots of big-ticket sights to tick off today. Highlights include the futuristic Markthal, where huge frescoes of traditional market produce decorate the panelled interior. Have the camera handy for Rotterdam's famous Cube Houses, too – they're like optical illusions.

DAY 7: AMSTERDAM, NETHERLANDS

You'll head to the Dutch capital, Amsterdam, today. The city's world-famous for its bridges, canals and crowds of bell-ringing cyclists – get an eyeful by simply strolling along the riverside pathways. The Museum District's also super-famous. It's home to the Van Gogh Museum and the Rijksmuseum, plus many others.

DAY 8: AMSTERDAM, NETHERLANDS

Rise and shine early for a final spot of sightseeing before your flight home. Or, take the chance to fit in some last-minute souvenir shopping. Amsterdam's busiest street market – the Albert Cuypmarkt – is the perfect spot for picking up everything from patchwork cushion covers to jars of spices.

TOP TIP

Wander Rotterdam's Delfshaven district. It's the city's equivalent to Copenhagen's Nyhavn, with 17th-century houses, antique shops and gin bars lining the canalfront.



FIND OUT MORE ABOUT THIS
CRUISE OR BOOK ONLINE

GHENT, BELGIUM



NIJMEGEN, NETHERLANDS



COLOGNE, GERMANY



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RHINE

SAILING ON:
TUI MAYA

Sail into the New Year

See in the New Year with this ultra-festive cruise along the Rhine.
As well as shopping and sightseeing, you can expect a New Year's Eve gala dinner followed by a party.

HIGHLIGHTS

- Ride the Koblenz cable car
- Visit Strasbourg's 1,000-year-old cathedral
- Mosey around Basel's Medieval old town

DAY 1: MAINZ, GERMANY

Your sailing kicks off in Mainz – AKA the capital of Germany's wine country. You can tick off taverns stocked with world-renowned Riesling reds. Make sure you carve out some time to visit the Kirschgarten area, too. It's loaded with traditionally German, half-timbered houses that date back to the 16th century.

DAY 2: FRANKFURT, GERMANY

You'll spend New Year's Eve in Frankfurt. This place is perfect for the snap-happy, thanks to a futuristic skyline mixed with timber houses and red-brick churches. Make sure you pass through Römerberg Square – it's lined with traditional Medieval buildings. Later, you can join in the festivities onboard the ship as you count down to 2025.

DAY 3: KOBLENZ, GERMANY

It's New Year's Day today, and you'll arrive in Koblenz. It's the city where the Rhine and Moselle rivers meet, and its waterfront's dotted with UNESCO-stamped forts and palaces. As it's New Year's Day, some of the sights may be closed, but you can still start 2025 with a walk in the brisk riverside air.

DAY 4: BOPPARD, GERMANY

You'll spend the morning in Boppard today, in the heart of Germany's wine country. It's famous for its vineyards on the outskirts of town – white Riesling and red Pinot Noir are the local specialities – as well as its 13th-century castle. There's a modern-meets-Medieval town square to wander around, too.

DAY 5: SPEYER, GERMANY

You'll have the whole day to explore the city of Speyer today. Make a beeline straight for the UNESCO-listed Speyer Cathedral – it's hard to miss, thanks to its imposing sandstone facade and four towers. Then, check out the Old Gate. This well-preserved Medieval remnant of the old city walls stands a huge 55 metres tall.

DAY 6: STRASBOURG, FRANCE

You'll draw back the curtains to the border-hugging city of Strasbourg this morning. Originally a Celtic village, today, it's home to the European Parliament and is peppered with French and German influences. You've got until early evening to tick off its major landmarks, like the restored Cathedral of Notre-Dame, and the 18th-century Château des Rohan – a former palace that now houses a trio of museums.

DAY 7: BASEL, SWITZERLAND

You'll sail into Switzerland today, docking in the city of Basel. The old town's a must-do for first-time visitors. It's full of well-preserved historic buildings that sit snugly next to each other, like the 16th-century, red-brick town hall and the Gothic cathedral that dates back to the 12th century.

DAY 8: BASEL, SWITZERLAND

Depending on what time your flight leaves, you may have some time to take in more of the Medieval old town's sights, or to take a short stroll to the Basel Botanical Gardens. While you're here, you can spy giant waterlilies, prickly cacti and orchids in more colours than a tube of Smarties.

TOP TIP

Don't just eye up Speyer Cathedral from the outside – inside, you can check out the tombs of German emperors and empresses.



> FIND OUT MORE ABOUT THIS CRUISE OR BOOK ONLINE


MAINZ, GERMANY



KOBLENZ, GERMANY



FRANKFURT, GERMANY



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For sailing dates see page 2.



RHINE

SAILING ON:
TUI SKYLA

New Year on the Rhine

This eight-day river cruise goes to the heart of Germany's wine country, plus big-hitting cities like Cologne and Dusseldorf – the latter's where you'll see in the new year.

HIGHLIGHTS

- See in the new year in Dusseldorf
- Ride the cable car in Koblenz
- Reach the top of Cologne Cathedral

DAY 1: MAINZ, GERMANY

This sailing starts off in the history-filled town of Mainz. Half-timbered houses and tucked-away taverns furnish the town's cobblestone streets, so there's plenty to fill your camera reel. Not to mention the thousand-year-old Mainz Cathedral, which is home to tombs and ancient artwork.

DAY 2: DUSSELDORF, GERMANY

You'll arrive in Dusseldorf today, ready for the New Year's Eve festivities onboard. First up, there's plenty of time to take in the city's sights, including the cloud-nudging Rhine Tower and the nearby harbour. Then, as midnight approaches, you can get a first-class view of the fireworks across the city from the top deck.

DAY 3: BONN, GERMANY

You'll kick off the new year in the former capital of West Germany – Bonn. The city boasts a strong line-up of art and history museums, and it's also notable for being the birthplace of legendary composer Ludwig van Beethoven.

DAY 4: COLOGNE, GERMANY

Today you'll tick off one of Germany's largest cities, Cologne. It's best known for its twin-spired Gothic cathedral, which sits right next to the Rhine. That's not the only hotspot though – the Chocolate Museum on the banks of the river is ideal if you've got a sweet tooth.

DAY 5: KOBLENZ, GERMANY

You'll head to the heart of wine country today, and the city of Koblenz. Arguably its biggest claim to fame is that it's the place where the Rhine and Moselle rivers meet – the exact point's called German Corner, or Deutsches Eck to give it its local name.

DAY 6: BOPARD, GERMANY TO RUDESHEIM, GERMANY

Today's two-for-the-price-of-one, as you'll visit a pair of towns in the heart of wine country. First up's the scenic town of Boppard, which is best known for its 13th-century Medieval castle. Then you'll reach Rudesheim in the early evening, in plenty of time to try out some of the town's snug taverns.

DAY 7: RUDESHEIM, GERMANY

There's a full day to explore Rudesheim's timeless town centre and trinket shops today. Elsewhere, the town's backed by a hillside sprinkled with walking trails for hikers, castles for history buffs and vineyards for wine-lovers.

DAY 8: MAINZ, GERMANY

Your sailing draws to a close today, but if there's time before your flight home then check out the colourful facades in the market squares around the city's cathedral.

TOP TIP

Walk in the footsteps of traditional sailors in Rudesheim – they used to drag their gear up six narrow alleys to the old town.



FIND OUT MORE ABOUT THIS
CRUISE OR BOOK ONLINE



KOBLENZ OLD TOWN, GERMANY



ARRIVAL & DEPARTURE

Airport: Frankfurt
Transfer: 25 minutes



START POINT



RUDESHEIM, GERMANY



BONN, GERMANY



FOR THE MOST UP-TO-DATE PRICES VISIT [TUI.CO.UK](https://tui.co.uk)
/RIVER-CRUISES OR VISIT YOUR LOCAL TUI STORE

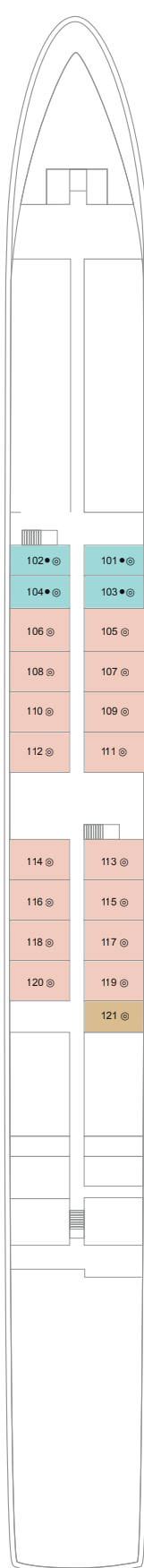
Our prices are dynamic, so they can often go up and down. Please check at the time of booking for the most up-to-date prices, plus the full terms and conditions. Under-occupancy charges and age restrictions apply. For more info, take a look at our A-Z guide at the back of the brochure.
For sailing dates see page 2.

TUI Maya & TUI Isla Deck plan

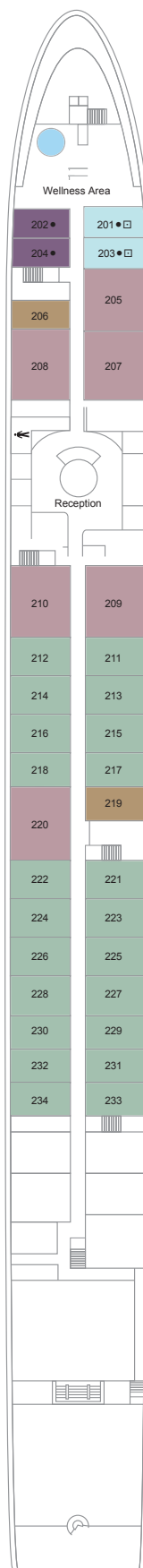
YOUR KEY TO CABIN CATEGORIES

- Standard (Deck 1)
- Standard (Deck 2)
- Superior
- French Balcony (Deck 2)
- French Balcony (Deck 3)
- Superior French Balcony (Deck 2)
- Superior French Balcony (Deck 3)
- French Balcony Suite (Deck 2)
- French Balcony Suite (Deck 3)
- Single
- Single French Balcony
- Fixed Bed
- ⊙ Porthole window
- Picture window

Cabins: 79
Length: 135m
Beam: 11.4m

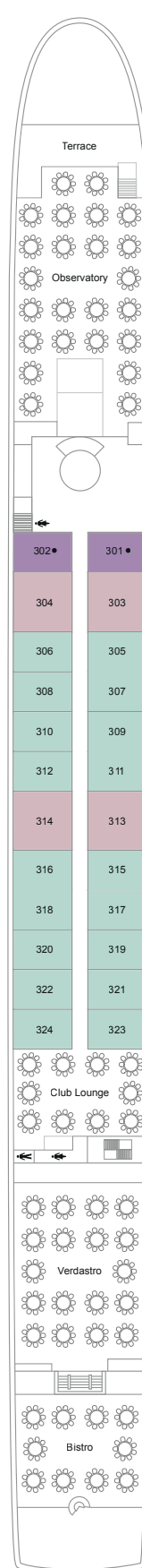


DECK 1



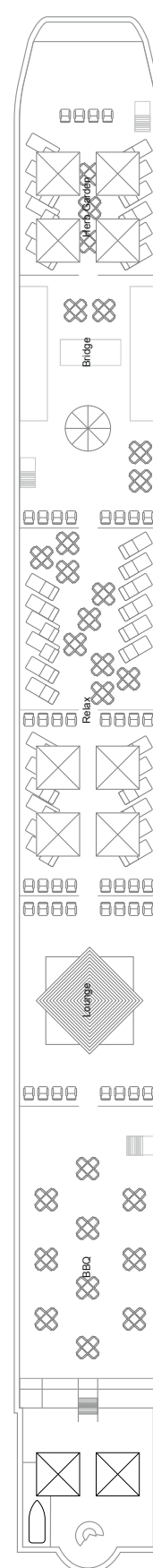
DECK 2

- Wellness Area
- Reception



DECK 3

- Observatory
- Terrace
- Bistro
- Verdaströ
- Club Lounge



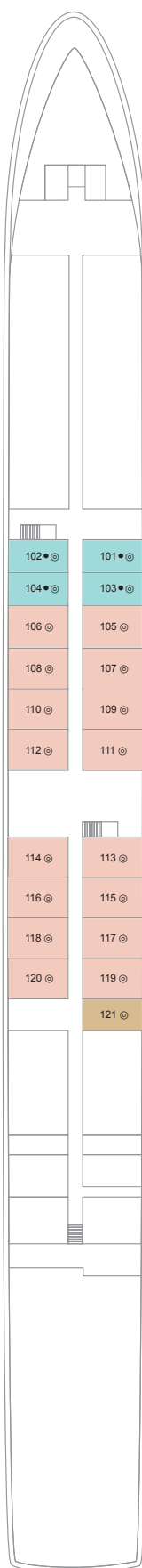
DECK 4

TUI Skyla Deck plan

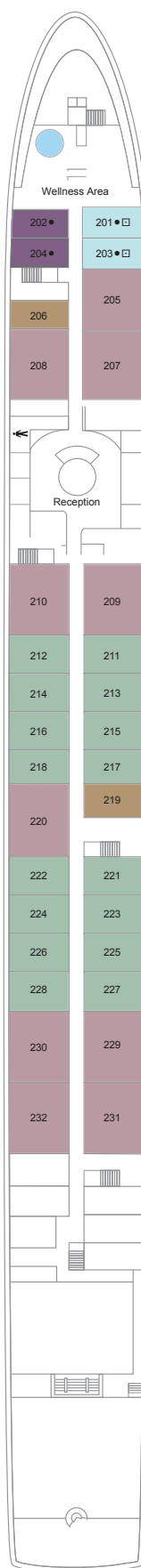
YOUR KEY TO CABIN CATEGORIES

- Standard (Deck 1)
- Standard (Deck 2)
- Superior
- French Balcony (Deck 2)
- French Balcony (Deck 3)
- Superior French Balcony (Deck 2)
- Superior French Balcony (Deck 3)
- French Balcony Suite (Deck 2)
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Cabins: 77
Length: 135m
Beam: 11.4m

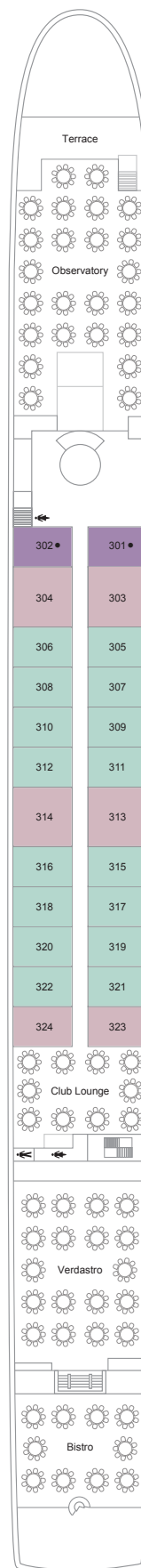


DECK 1



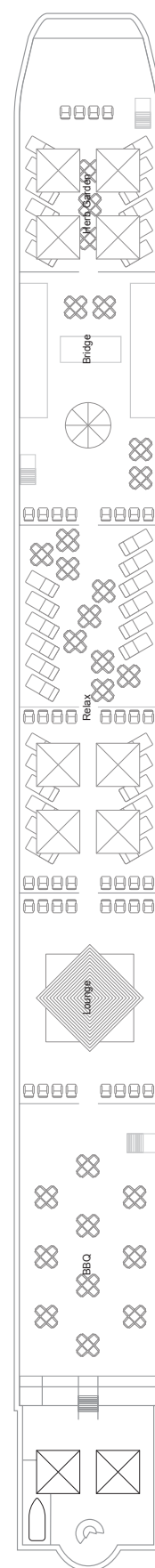
DECK 2

- Wellness Area
- Reception



DECK 3

- Observatory
- Terrace
- Bistro
- Verdaströ
- Club Lounge



DECK 4

Come fly with us

We want to make your cruise as hassle-free as possible, which is why all of our itineraries include direct flights from the UK. Here's the lowdown...

As well as flying with **TUI** in winter 2024, you can get to your starting point with some of Europe's other leading airlines from five regional airports. Plus, you don't need to worry about packing light, as you'll get **up to 23kg** luggage allowance.

Here are the five airports you can fly from...

- Birmingham
- Edinburgh
- London Gatwick
- London Heathrow
- Manchester



On arrival at your overseas airport, you'll be met by a **TUI River Cruises representative** for your transfer to the ship.

A-Z Guide

We understand the small print is the last thing anyone wants to read. But we believe it's really important to be clear in the information we give you. This A-Z outlines to what extent we would be liable, if at all. If any part of this guide isn't valid or can't be enforced, the rest will still apply. Not everything here will apply to you but a lot of it will so you'll need to read this guide before you book. You'll also need to read Our Agreement With You and Your Agreement With Us. Together, they explain every aspect of your holiday. If you need information in another format please contact our Assisted Travel Team on 0203 451 2688. Calls from UK landlines cost the standard rate, but calls from mobiles may be higher. Check with your network provider.

In line with EU regulations, we need to let you know who you'll be flying with, as your holiday package flights may not be with TUI. You'll see which airline is included in your package as part of your booking journey, and we'll also let you know who the airline is when we send your tickets. If there are changes after that point, we'll tell you before you check in or at the boarding gate. From time to time, we need to change airlines or plane types but this isn't classed as a 'Major Change' to your holiday.

A

Accuracy

We published this brochure in July 2023. Our prices and information were accurate on that date but they may have changed since then. We always check our River Cruises regularly to make sure we're giving you accurate information and we'll tell you of any changes we know about when you book. If you've already booked, we'll tell you about any major changes we're aware of as soon as we can. Bear in mind public holidays and religious festivals affect whether or not facilities are available. Also, it may be the case some facilities aren't managed directly by TUI River Cruises and they could close without notice. See Itineraries for more details.

Adults-only

All TUI River Cruises are adults only (18 years and over).

Advanced Passenger Information

You, and all members of your party, must tell us certain information that we'll send to government authorities and border control and security agencies for the purpose of immigration, security and counter terrorism. This is known as Advanced Passenger Information, or APIS. It may also be referred to as E-borders in the United Kingdom. The information you must provide will include, but not be limited to, your full name - as shown in your passport or travel document, gender, date of birth, travel document type, number, country of issue and expiry date.

Airline Rules

Charter airlines aren't allowed to carry certain nationals to and from their country of origin, due to licensing law restrictions with overseas aviation authorities. Please check with your airline prior to travel if you are in doubt.

Airport Lounges

You can pay for airport lounge access after you've booked, subject to availability. You can do this via a TUI Store, Manage My Booking or by logging into your Customer Account.

Alcohol

During your flight you can only drink the alcohol that the flight attendants serve you. On board, you are able to consume wine that you have purchased in port at dinner with no corkage fee.

Drinks Package

All our ships are Full Board Plus. This means that the standard drinks package includes soft drinks, tea, coffee, beer and wine with meals.

All Inclusive Drinks Package

You can book the All Inclusive package when you're on board or before you travel. Every person on the booking must be included. In addition to the standard drinks package (above) the All Inclusive package includes local beer such as Warsteiner, branded spirits (e.g. Vodka: Smirnoff, Absolut; Gin: Bombay Sapphire; Whisky: Jack Daniels, Glenfiddich; Cognac/Brandies: Hennessy), cocktails and our premium Lavazza coffee.

If you don't upgrade, you can still buy these drinks on a pay-as-you-go basis.

Drinks are available from all bars, lounges and restaurants. You can order alcoholic drinks from 10am until midnight, and coffee, tea and soft drinks whenever the bars are open. The All Inclusive package only applies while you're on the ship.

If you upgrade to the All Inclusive drinks package, and you are in one of the following cabin categories, then your minibar is also included: Deck 1 Superior; Superior French Balcony and French Balcony Suite.

Free or discounted offers are available on selected holidays, dates and departure airports, subject to availability, and can be withdrawn at any time.

Amenities

On our River Cruise ships, there may be a temporary loss of power from time to time because power is generated onboard, and toilets onboard use a vacuum system.

Artist Impressions

These, together with any computer-generated images, are there to give you an idea of how the ship will look – they're not replicas of the finished ship.

Assisted Travel

If you're planning a River Cruise and have a disability, have special dietary needs, a sensory impairment or are undergoing medical treatment, you must let us know when making your booking. Failure to do this may result in you being refused boarding on arrival at the ship. Our ships do not have medical facilities, they are not wheelchair friendly, and do not have a lift. If you are unable to walk unaided up and down a flight of stairs then a TUI River Cruise may not be suitable for you. Please contact our Assisted Travel Team before making your booking to discuss your requirements, and also see Persons With Reduced Mobility and Wheelchairs.

B

Balconies

Our ships have French Balconies. This means that your cabin will have glass doors with a railing directly behind these meaning you cannot step out onto a separate space as it is shallow in depth.

Banned Airlines

To improve safety, the European Commission has banned some airlines from operating in European airspace. In line with EU directive (EC) no. 2111/2005, Article 9, we need to make you aware of the list of banned airlines. To view the list of airlines that are subject to an operating ban within the European Community, visit http://ec.europa.eu/transport/modes/air/safety/air-ban/search_en.

Berth Locations

We will try where possible to berth close to the centre of a destination, however this may not always be possible, and some berth locations may require a walk or the use of public transport to reach the centre.

When berthed we may be next to another river cruise ship, therefore you will be required to walk through/ across the top deck of this ship to go ashore (or vice versa). This is common practice in river cruising.

C

Cabins

Deck plans and photographs are provided as a guide. The size, layout and décor of the cabins may differ slightly from those shown. Generally speaking, cabins are smaller than hotel rooms.

We'll provide towels so there's no need to pack those. Personal grooming items such as hairdryers, travel irons, curling tongs, hair straighteners and shavers are permitted when used with caution. However, if such devices are determined to pose a hazard, they will be removed and returned on the last day of the River Cruise prior to disembarkation.

Cabin Reservations

You can book a particular cabin number up to 15 days before you go. Bear in mind, there's always some background noise on a ship. This may be louder when manoeuvring through locks, turning the ship around or in bad weather. You can book your cabin number, for a fee, at the time of making your booking or over the telephone. You can reach us on 0203 451 2688, 9am to 7pm Monday to Friday, 9am to 6pm Saturday and 10am to 5pm Sunday. Calls from UK landlines cost the standard rate, but calls from mobiles may be higher.

Check with your landline provider. Some cabins can't be booked and they all depend on availability. If for any reason we can't give you your reserved cabin we'll move you to a suitable alternative and refund your booking on your return home. You can cancel your River Cruise if the cabin you wanted isn't available, but you'll need to pay the normal cancellation charges. We set these out in Section 12 of Our Agreement With You. We don't class a change to the cabin you've booked as a 'Major Change' to your holiday.

Cabin Supplements see Supplements

Check-in

For Your Flight

We recommend you arrive at the airport at least two hours before your scheduled departure time. Regardless of the length of your flight, you need to have completed check-in at least an hour before departure. UK airlines need to carry out enhanced security screening from certain destinations for return flights to the United Kingdom. If this applies to your flight, you'll be told whilst you're on holiday as it may mean that you need to check in a bit earlier. You might need to be at the boarding gate earlier, too. If we think you may be under the influence of alcohol or pose a threat to passengers or crew, you won't be able to fly. The same applies if you smoke, use insulting or abusive words before or after you board. If that happens, we won't be responsible for your holiday arrangements and we won't give you a refund, pay compensation, or cover any other costs. We may even seek compensation from you for any loss caused by your behaviour. This includes having to divert the plane. It's also a criminal offence to cause disruption on board, so you may be prosecuted. Airlines may also share details about your behaviour with other airlines, which could affect your future trips.

Online Check-in

If you're flying with TUI Airways, you'll be allocated your seats when you check in online. If you don't like the seats allocated, you can pay to select your seat. Sometimes we may need to change the seat allocated to you for operational or safety reasons or for persons with reduced mobility. Boarding cards must be printed on A4 paper and be clearly legible with no rips or tears. You must drop your bags off before bag drop closes, 45 minutes before your flight time. Just so you know, if you choose not to use our online check-in service, we reserve the right to charge a fee for airport check-in. Please also see Section 14 of Our Agreement with You and Yours with Us.

For Your River Cruise

You'll be able to board the ship as soon as your coach or taxi from the airport arrives in the port. We'll try our best to have your cabin ready on arrival. If it's not, you may have to wait for a short time in the public areas. If you've opted for a 'cruise-only' holiday, it means you've just booked the cruise part with us and you'll need to organise your own flights and transfers from the airport to the ship. Check-in is from 14:00 until 2 hours before the ship sets sail. When you get there look out for the TUI River Cruises flags at the entrance to the ship. Just keep in mind that there are no facilities at river cruise ports, so make a note of the check-in time on your confirmation. See Onboard Accounts for more details on checking in.

Check-out

For Your River Cruise

You may need to leave your luggage outside your cabin by 8am on the morning of your departure. You will be instructed on this during your River Cruise. On disembarkation day, you need to be ready to leave your cabin by 9am. We'll have given you your bill the night before so there's no need to check out. We'll take you to the airport in good time for your flight home. Until then, you can stay on the ship.

Conditions Of Carriage

When you travel by air or by river, your journey may be subject to certain international conventions including, but not limited to, the Warsaw Convention, the Strasbourg Convention and the Montreal Convention. The airline's terms and conditions and the TUI River Cruise Conditions of Carriage are available on request, so we can supply full copies of both if you ask us to.

Montreal Convention

This is a notice required by European Community Regulation (EC) No. 889/2002.

Air carrier liability for passengers and their baggage

This information notice summarises the liability rules applied by Community air carriers as required by Community legislation and the Montreal Convention.

Compensation In The Case Of Death Or Injury

There are no financial limits to the liability for passenger injury or death. For damages up to 100,000 SDRs (approximately £96,000), the air carrier can't contest claims for compensation. Above that amount, the air carrier can defend itself against a claim by proving that it wasn't negligent or otherwise at fault.

Advance Payments

If a passenger is killed or injured, the air carrier must make an advance payment, to cover immediate economic needs, within 15 days from the identification of the person entitled to compensation. In the event of death, this advance payment shall not be less than 16,000 SDRs (approximately £15,360).

A-Z guide

Passenger Delays

In case of passenger delay, the air carrier is liable for damage unless it took all reasonable measures to avoid the damage or it was impossible to take such measures. The liability for passenger delay is limited to 4,150 SDRs (approximately £3,980).

Baggage Delays

In case of baggage delay, the air carrier is liable for damage unless it took all reasonable measures to avoid the damage or it was impossible to take such measures. The liability for baggage delay is limited to 1,000 SDRs (approximately £960).

Destruction, Loss Or Damage To Baggage

The air carrier is liable for destruction, loss or damage to baggage up to 1,000 SDRs (approx. £960). In the case of checked baggage, it's liable even if not at fault, unless the baggage was defective. In the case of unchecked baggage, the carrier is liable only if at fault.

Higher Limits For Baggage

A passenger can benefit from a higher liability limit by making a special declaration at the latest at check-in and by paying a supplementary fee.

Complaints On Baggage

If the baggage is damaged, delayed, lost or destroyed, the passenger must write and complain to the air carrier as soon as possible. In the case of damage to checked baggage, the passenger must write and complain within 7 days, and, in the case of delay within 21 days, in both cases from the date on which the baggage was placed at the passenger's disposal.

Liability Of Contracting And Actual Carriers

If the air carrier performing the flight is not the same as the contracting air carrier, the passenger has the right to address a complaint or to make a claim for damages against either. If the name or code of an air carrier is indicated on the ticket, that air carrier is the contracting air carrier.

Time Limit For Action

Any action in court to claim damages must be brought within two years from the date of arrival of the aircraft, or from the date on which the aircraft ought to have arrived.

Basis For The Information

The basis for the rules described above is the Montreal Convention of 28 May 1999, which is implemented in the Community by Regulation (EC) No. 2027/97 (as amended by Regulation (EC) No. 889/2002) and national legislation of the Member States.

Cruise Only – with no flights

If you have booked the River Cruise part on its own then transfers aren't included and it's down to you to get to the ship on time. The last check-in is two hours before the advertised sailing time, so build plenty of time into your schedule for checking in and boarding.

D

Data Protection

Data Protection All details provided by you will be held by us and used in accordance with our Privacy Notice. We will process personal data about you and members of your party so that we can manage your account or booking, provide you with our products, services and/or any other travel arrangements booked with us. By providing other people's personal data, you must be sure that they agree to share their data with us and, where appropriate, they understand how their personal data may be used by us.

For more information, please refer to our Privacy Notice available on our website or upon request in our stores.

Delays

Depending on airport facilities, light refreshments are provided for a delay of two to four hours, a meal – or vouchers for a meal – for four to eight hours, overnight accommodation for delays of eight to 12 hours if it's necessary and possible. If a delay is longer than five hours, you can cancel your flight and we'll refund the flight part of your holiday. We'll only refund the whole cost of your holiday if we change or cancel your holiday. We set out exactly what this means in Our Agreement With You. If you've booked your complete River Cruise holiday – including flights, transfers and the River Cruise itself – with us and there's a flight delay, we'll attempt to get you to the ship where possible. See Insurance for more details.

Dress Code

During the day the dress code is relaxed, but please note you cannot wear beachwear in the restaurants. Come evening, things get a little smarter. Men need to wear long trousers or smart tailored shorts, a shirt or polo shirt, and closed shoes. There are also events, like our gala dinner, where you've got the option of dressing formally.

Drinks Package See Alcohol - Drinks Package and All Inclusive Package.

E

Entertainment Onboard

Each itinerary has its own low-key entertainment programme which includes live music, quizzes, guest acts and speakers. Just so you know, we may need to change our guest acts and speakers from time to time.

Extra Charges

The key aspects of your holiday will be included in the price when you book – see Prices for details. But it's important to point out you may have to pay extra for some things when you get there. For example, you might want to book an experience or enjoy something from the minibar. You may also need to pay extra for things like sports and classes. If we're aware you'll need to pay extra for a particular activity or facility, we'll show you by adding an asterisk after the item.

F

Facilities

At certain times during your cruise some facilities may be unavailable due to operational reasons. For example, when going under low bridges the use of the top deck will be unavailable until we have safely passed through. On some itineraries this means that the top deck may be down for the majority of the sailing, due to the number of bridges along the river.

Flight Times

Actual flight times are on your tickets. They are local times based on the 24-hour system. We can't guarantee the flight times in our brochure, on our website or on your booking confirmation won't change, so please always check your tickets.

Free Cabin Upgrade Offer

On selected departure dates and during certain booking periods it's possible to book a cabin upgrade offer. This means you can book a higher grade of cabin at a reduced price. See Special Offers.

G

Gala Dinner

On sailings of five nights or more we will have a six course gala dinner, where you are given the option of dressing formally should you wish.

Group Offers

You may qualify for discounts if there are 10 or more in your party. When you're about to book, ask your Travel Advisor to contact our TUI River Cruises team. Or you can call the team yourself – you'll find the number at the end of this guide. Of course, group offers and discounts are subject to availability and we may withdraw them at any time.

We base discounts on how many are travelling and everyone needs to travel on the same date. Their holidays must be for the same length and on the same River Cruise. If it's more convenient for them, we can sometimes make arrangements for large groups to leave from different airports. They may not be available in conjunction with any other offers.

Cancellations within your group may mean a drop in your discount, and the people who cancel will need to pay our standard cancellation charges. One last thing – if you want your cabins to be close to each other, you'll need to reserve your cabin numbers before you go.

I

Insurance

You'll need to take out a suitable insurance policy for you and anyone travelling with you. We'll tell you about our insurance policy when you book. If you choose not to take out our insurance, you'll need to tell us who you're insured with. We'll need the company details and your policy number before you travel. We can't accept responsibility for any loss that you or anyone travelling on your booking suffers if the individual isn't adequately insured. As with all insurance policies, terms and conditions apply, so you need to make sure you've got the right policy for you. See Delays for details.

If you're travelling to the European Economic Area you'll also need a European Health Insurance Card. You'll get a new UK Global Health Insurance Card (GHIC) instead of an EHIC. You can apply at <https://www.gov.uk/global-health-insurance-card>. Visit www.nhs.uk/ehic for full details on what it covers. You do not need to apply for a GHIC if you already have an EHIC. Your EHIC remains valid in the EU until it expires. An EHIC or GHIC is free of charge. You'll need to have both this card and adequate travel insurance.

Itineraries

Morning or afternoon arrival and departure times indicated in the brochure are correct at the time of print but may change. The activities we describe at ports may not always be possible – due to the time spent in port or other factors outside of our control such as bad weather – and are always subject to availability. Sometimes we have to alter the time in port, the order of ports or substitute ports entirely due to bad weather, port congestion, public holidays or other operational reasons. If we alter the time in port it will mean that certain trips will only be possible if there's enough time to do them. It may not be possible to complete full itineraries due to low or high water. In the case of low or high water we will make every effort to complete your itinerary. In order to do this, it may involve a change in berth location, completing parts of the itinerary by coach, modified shore experiences and – in exceptional circumstances – a ship swap. These changes can happen before or during your River Cruise. As the situation can change quickly, we will aim to inform you of any impact as soon as possible, this may be up to 24 hours before you are due to depart. If we can complete your itinerary via these alternative methods then refunds will not be available.

Also see Local Laws for more details.

L

Lifts

TUI River Cruises do not have lifts. If stairs are a problem for you, please ask us for more details before you book. See Assisted Travel and Persons With Reduced Mobility for more details.

Local Laws

For our River Cruise itineraries, you'll need to abide by the laws and customs of each country we visit. When visiting religious sites you may be asked to cover arms and legs, and women may need to cover their hair. Sometimes public holidays and events mean we have to change our itinerary or miss the port altogether. See Itineraries. Sometimes local laws, religious customs or events mean facilities aren't available. Drinking and gambling ages vary by destination. It's a good idea to find out more before you travel. For the most up-to-date information, check www.gov.uk/foreign-travel-advice.

Lost Property

If you leave something behind on the plane during your flight out, you'll need to contact the overseas airport and ask them to check their lost property. If it's on your flight home, please contact the airline you have flown with to see if they can track down the item for you. If you leave what we class as a 'valuable item' on one of our River Cruises, like a camera, a laptop or a wallet, we'll do our best to find it for you. If your item is found, there may be a charge for returning it to you. If we can't find your item, we'll send you a statement to support your travel insurance claim. For help with lost property, contact After Travel Customer Support – you'll find their details in the Getting In Touch section.

Luggage

All TUI River Cruises bookings have up to 23kg allowance included. Please check your booking confirmation to confirm your allowance for checked-in luggage, as this may vary depending on the airline you are flying with.

Excess Luggage And Sports Equipment

There may be a charge for excess luggage and sports equipment and it is best to check with your airline beforehand to make sure that they will be able to carry these items and what the extra charges will be. You will also need to contact us to make sure that your River Cruise will be able to take these extra items as, due to limited space on board the ship, bulkier items may not be permitted. Bear in mind, any problems with excess luggage charges need to be sorted out at the airport. We can't guarantee you'll be able to take bulky sports equipment with you on the coach to your River Cruise, and there may also be an extra charge.

Lost And Damaged Luggage

Please report any lost luggage or damage to the airline that you've flown with, and complete a Property Irregularity Form (PIF), within seven days. If not, under the terms of the Montreal Convention, the airline won't be liable. See Montreal Convention for details. If your luggage is damaged on your way back to the UK, you need to complete the Property Irregularity Form (PIF) at the airport and keep a copy of it for insurance purposes. If your luggage is damaged between the coach and the ship, you need to report this to the River Cruise reception or the Cruise Director as soon as possible to help with any insurance claims.

Low Bridges

Please see Facilities for details.

Low Season

You may find if you're travelling outside of peak holiday periods, like March, April, May and October, that some facilities may not be available in ports.

M

Meals On Your River Cruise

All meals are included – see the what's included page at the start of the brochure

Medical Conditions For Your Flight

If you have a medical condition, a serious illness, or you've recently had surgery or an accident, you'll need to be cleared for travel by the airline. You may also need a 'Fitness to Fly' certificate from your GP. Conditions that need medical clearance include respiratory, coronary or infectious illness. You'll need to give your request for medical clearance to the airline at least four working days before you're due to fly. If you're unsure what conditions require medical clearance, or if you have any concerns about your health, we recommend that you contact your doctor before you book.

The risk of deep vein thrombosis (DVT) while flying is extremely low but is still a serious medical condition. DVT is when a blood clot forms, usually in the lower leg, sometimes because of sitting still for a long time. It needs treatment with blood-thinning drugs to prevent clots breaking off and travelling to the lungs. You can take precautions to reduce the risk. People most at risk include those with a history of bronchial or circulatory problems, thrombosis, those recently hospitalised, smokers, the obese, those with congestive heart failure, a malignant disease, pregnant women or women taking the contraceptive pill. To reduce the risk, exercise your legs from time to time, or walk around if possible. Elastic stockings may be helpful. Drink plenty of non-alcoholic liquids to prevent dehydration. See your doctor if you think you may be particularly prone to DVT.

If you think you might need to ask for therapeutic oxygen during your flight, please contact your airline for details at least one month before your departure date. See Special Requests for more details.

For Your River Cruise

Medical centres are not available onboard. If you're planning to use a medical centre on shore, remember to take your insurance claim form. If you're concerned about seasickness, ask your doctor or pharmacist for advice before you go. It's worth pointing out you won't be able to board if you're showing signs of a contagious disease.

Money Exchange

Money exchange facilities are not available on board, so please ensure you arrange any money exchange requirements prior to your departure from the UK. See Onboard Accounts.

O

Onboard Accounts

Our ships are cashless and prices onboard are in Euros. You can charge everything you buy onboard during your River Cruise - except shore experiences - to your cabin account. Accounts are opened when you board the ship and can be settled in Euros or credit/debit card. On all ships we accept Visa and Mastercard credit and debit cards. You just need to register with your credit or debit card during your cruise.

If purchasing experiences on board, these cannot be charged to your onboard account and must be paid for by credit or debit card and booked on the experience website <https://rivercruises.gotui.com/uk>

Onboard Drinks Package

See Alcohol - Drinks Package and All Inclusive Package.

P

Passports

The name in your passport must match the name on your ticket otherwise you may not be able to travel and your insurance could be invalid. If someone in your group changes their name after you have booked, tell us and we'll issue the ticket in the new name. If you've already received the ticket, return it and we'll send one with the correct name. There may be a fee for this change. British Citizens must hold a valid ten-year passport. Passports for British citizens are valid for travel to any EU country up to and including the passport expiry date. Some countries outside the EU require a British passport to have a certain period of validity left on it, such as 6 months, or blank pages. Please visit gov.uk/foreign-travel-advice by country. Other nationalities should check with their own governments. It is also your responsibility to check whether you need a visa to enter your destination country.

If your passport has an Israeli stamp, you may be refused entry to some countries. If this happens, you would have to stay onboard. For more information, visit HM Passport Office website at <https://www.gov.uk/government/organisations/hm-passport-office>. If you don't have a UK passport, you should always check with your own embassy, high commission or consulate before you book. Please also see Visas.

Persons With Reduced Mobility

Our ships are not wheelchair friendly and do not have a lift. There are no wheelchair accessible cabins available. When in port our ships could be moored alongside other ships and disembarking could involve walking across gangplanks and decks of other ships, and may include walking up and down a flight of stairs. Our river cruise destinations include many places with cobbled streets, uneven paving and on a steep incline which could cause difficulties for anyone with reduced mobility. If you are unable to walk unaided up and down a flight of stairs then a TUI River Cruise may not be suitable for you.

If you are unsure if a river cruise is suitable for you, please contact our Assisted Travel Team and they will be able to discuss your requirements further.

Resort Transfers

If you're taking any large mobility aids, you'll need to arrange your own transfer to your river cruise ship, as you can't take them on the coach. Please remember you can't use a wheelchair or scooter onboard the ship. Please note that any mobility aids will need to be stored in cabins as there are no storage facilities on board.

On Your River Cruise

Our ships are not wheelchair friendly and do not have a lift. There are no wheelchair accessible cabins available. If you are a wheelchair user and planning on taking a river cruise with us please contact our Assisted Travel Team to discuss your booking further

Going Ashore

Some experiences may not be suitable for the less mobile, please contact our Shore Experience Team to confirm before booking, you'll find their details at the end of this guide.

See Assisted Travel and Wheelchairs

Pregnancy

You can cruise onboard our ships up to the 24th week of pregnancy. If you're sailing on any of our ships you'll need to have a medical certificate to prove that you're fit to travel. If you're more than 24 weeks at the end of your River Cruise then you won't be able to sail. Please check your insurance policy for any restrictions that apply.

Prices

Prices can be viewed on our website at www.tui.co.uk/river-cruises. They should only be used as a guide - the price you pay will depend on when you're travelling, and prices may go up and down throughout the season. Prices are based on the standard occupancy for the cabin type included in the package, so will change if the cabin is occupied by a different number of guests. Please also see Special Offers.

What's Included

The basic cost of your holiday includes the following:
Return flight from the UK

- Air Passenger Duty at the standard economy rate.
- Transfers between the airport and River Cruise ship. This is usually by coach.
- The cabin accommodation and meals as advertised or confirmed on your invoice.
- Luggage allowance as confirmed on your ticket.
- Aviation insurance and security charge.
- Estimated fuel costs.

- All obligatory service charges and taxes payable in advance.
- VAT on all holidays to EC countries.
- Port taxes.
- Tips and service charges onboard our ships.

What's Not Included

The basic cost does not include the following:

- Additional flight charges, such as taxes and regional supplements
- Additional Air Passenger Duty – there's a difference between standard and premium cabin charges. A higher rate is charged by the government for passengers in premium cabins.
- In-flight meals unless we say otherwise.
- Seats together on the plane unless we say otherwise.
- Fuel supplements where applicable.
- Experiences
- Shore experiences.
- Holiday insurance.
- Additional charges for particular cabin types, meals or under-occupancy. For details ask your Holiday Advisor.
- Excess luggage and the transport of any sporting equipment.
- Any local taxes, levies or similar that local authorities abroad expect you to pay yourselves.
- River Cruise cabin supplements – see Cabin Supplements for details.

Prohibited Items

To ensure your safety and security some items are prohibited from being carried onto our River Cruises. Each time you board the River Cruise we have the right to security screen you and your baggage, and if any prohibited items are found they may be permanently confiscated. The list of prohibited items can be found here: <http://www.tui.co.uk/destinations/info/faq/luggage-guidelines>. This list is not exhaustive and any other items which the Port or Ship security staff consider to pose a risk may also be refused.

S

Safety

Overseas' safety standards are generally lower than ours in the UK. We take reasonable care to make sure only reputable businesses provide the services that make up our holidays, and we expect them to provide those services in line with local standards.

Safety Drills Onboard

There will be a safety briefing held onboard prior to departure which you must attend. If you do not do so, the ship will be unable to set sail.

Sailing Times

The morning and afternoon sailing times for our River Cruise holidays are correct when we publish them, but they may change. See Itineraries for more details.

Seating

Please check with our Assisted Travel Team before booking for details of seat pitch sizes on the airlines.

Ship Maintenance

Ongoing maintenance may happen while you're onboard one of our River Cruise ships. We'll do our best to keep noise to a minimum.

Shore Experiences

We'll send you an email when your shore experiences are available to book. Once you have received this you can visit our experience website at rivercruises.gotui.com/uk to select your experiences. Experiences can be cancelled up to 48 hours before a tour is due to depart. Should you wish to purchase experiences whilst on board, you will need to pay for these by debit or credit card. These cannot be charged to your on board account. Please note, all shore experiences are subject to change. Please also see Itineraries.

Single Cabins

These cabins are for sole occupancy. Twin berths are available to book just for yourself, but you'll need to pay a supplement.

Smoking

All our ships are non-smoking which means you can only smoke in designated areas of the open deck. Smoking isn't permitted on cabin balconies, either. As for e-cigarettes you can only use these in the designated areas on deck.

Special Offers

Offers are only available on the holidays and dates we advertise, per booking and subject to availability.

A-Z guide

Special Requests

We'll always do our best to help however we can, but we can't guarantee we'll be able to meet your needs every time. These special requests aren't covered by Our Agreement With You so, from a legal point of view, they're not part of your holiday contract.

Supplements

Cabin Supplements

Cabin supplements vary by sailing date and deck and prices may go up or down. Occasionally it's possible to upgrade your cabins once onboard - check with the ship reception for availability and prices. Any special offers will be limited. See Free Cabin Upgrade Offer.

Supplements On Your Flight

Depending on the airport you choose to fly from, on certain days or at certain times, you may have to pay a 'flight supplement'. Flight supplements may go up or down throughout the season. Some holidays are only available on flights with extra charges, often because the River Cruise is available only with certain days of flying.

Occupancy Supplements/Discounts

Depending on the number of people sharing a cabin, you may need to pay an 'occupancy supplement' for under-occupancy or single occupancy. Occupancy supplements/discounts may go up or down throughout the season.

T

Towels

You'll be given cabin towels on our ships for use during your River Cruise. Towels will also be provided for use in the Wellness Area.

Transfers

The transfer times we give are a rough guide. They don't allow for delays to incoming flights or local traffic conditions. Our River Cruise holidays include transfers between the airport and ship by coach or minibus. If you have booked the River Cruise part on its own then transfers aren't included - please see Cruise Only

V

Vaccinations

Speak to your doctor at least 2 months before you're due to go away. Some treatments should begin well before you go. If you're booking within three weeks of your departure, speak to your doctor before you book. There's more information available in the Department of Health's free leaflet - Health Advice for Travellers. Call 0800 555 777 for a copy.

Visas

For information on any visa requirements for your River Cruise you'll need to check with www.gov.uk/foreign-travel-advice (for British passport holders) or contact the relevant embassy or consulate for more information. You'll need to organise your own visas for each port of call. Without the right visas, you won't be allowed to

board the ship. It's also worth pointing out, if you're visiting more than one port of call in a particular country, you may need a multiple-entry visa.

W

Water Levels

see Itineraries

Weather

Bad weather, or high/low river levels may force us to change parts of your itinerary. This may happen before the River Cruise starts or during it. It may also mean departure or arrival times at ports change. Also, local conditions may mean we have to limit our time at that port, or miss it out altogether. We may also have to change your ship for a similar one. Please also see Itineraries for more information about water levels.

Wheelchairs

On Your Flight

You'll need to contact your airline directly if you plan to take a wheelchair or other mobility item with you, to make sure it will fit onboard. Our Assisted Travel Team can help you with this. Please note that you won't be able to use your wheelchair onboard your river cruise ship. See Assisted Travel and Persons With Reduced Mobility.

Wi-Fi

Wi-Fi onboard our ships depends on satellite connectivity, so a strong signal can't be guaranteed and bandwidth is limited. Wi-Fi is free and available in cabins and public areas.

Our agreement with you, and yours with us

We are TUI UK Limited, Company Number 02830117, our Registered Office is Wigmore House, Luton, LU2 9TN and Our Agreement sets out what we can expect from each other when you buy a holiday from us.

Booking Your Holiday

When you book your holiday you are accepting Our Agreement on behalf of everyone travelling with you. We will only deal with you, the lead name, and you must be an adult when you book. Anyone aged under 18 on your holiday must be accompanied by an adult.

When we say "you" and "your" we mean you, as the lead name, or you and everyone travelling, depending on the context.

Our Agreement, includes our A-Z Guide, the conditions of carriage of the airline or cruise operator and the provisions of international conventions (including the Warsaw, Montreal and Athens conventions) that apply to travel by air, land or sea. Please ask for a copy of any conditions applicable. Our Agreement along with the relevant details in the booking confirmation is the entire agreement between us for your holiday.

Our Agreement is made under the laws of England and Wales. You submit to the exclusive jurisdiction of those courts. You can choose the law and jurisdiction of Scotland or Northern Ireland but only if you live there.

Providing Information

You must ensure all information you give is correct. We'll use the personal data you give us in line with our Privacy Notice. You must pass on any information we give you to everyone travelling.

You must comply with all passport, visa and other immigration requirements. Your passport and travel documents must be in good condition - you may be refused travel if they are damaged.

If you are not self-reliant or have reduced mobility (like finding it hard to walk 500 metres) you must tell us before you book and if this changes tell us at least 48 hours before your holiday.

The Price You Pay

When you book your holiday, you must pay a deposit unless this is within 12 weeks of your holiday when you must pay in full. We'll tell you the price of your holiday and the deposit before you book. At least 12 weeks before you go you must pay the full balance. If you don't, we can cancel your holiday and charge you a termination fee.

When you book your holiday, we'll send your booking confirmation within 14 days. Mistakes can happen, so if any price on your booking confirmation, our website or our booking systems is obviously wrong, a booking made based on that price won't be valid, we can cancel it and refund you unless you want to pay the correct price.

If your holiday price changes because of movement in the relevant exchange rates, taxes or fees charged by someone else including tourist or landing taxes, port or airport fees or the cost of transport fuel or other power sources we can charge you that increase or refund to you a decrease (less our administrative expenses) providing it doesn't happen within 20 days before the start of your holiday. If we need to do this, we'll forward an amended invoice to you showing the changes made along with a detailed explanation.

We'll absorb any increase of 2% or less of your holiday price, so we won't pass on any increase below that level. If the increase is more than 8% of the holiday price, you may cancel your holiday within 14 days of us telling you about the increase and we'll refund your holiday price except any amendment charges; and the increase will be considered a major change, see below.

COVID-19

Travel insurance can be purchased to cover you for any medical expenses related to COVID-19 while on holiday. For more information, visit <https://insurance.tui.co.uk>

Before Your Holiday

If You Change Your Holiday

Sometimes you can make changes to your holiday. The table below shows the amendment fee that we charge. Where we treat your change as a cancellation, you will pay a termination fee instead of an amendment fee. If the new holiday is more expensive you will need to pay the fee and the difference in price.

Airlines or other transport providers can charge a fee for a change and sometimes treat a change as a cancellation. Fees can be up to 100% of the price for that part of your holiday. You must pay those fees as well as the amendment fee shown below.

When making changes, the price of your new travel arrangements will be based on the price that applies on the day you make the change. Please note there won't be any reduction in the price you pay, even if your new travel arrangements are cheaper than your original booking.

If your change means fewer adults travel, and your holiday price is based upon the number of adults, we'll recalculate the total price and the price per person may go up. This extra price isn't a termination fee. You will also need to pay the appropriate proportion of the termination fee for the adult who has cancelled. See "If You Cancel Your Holiday".

Some elements of your holiday, such as experiences, transfers, children's activities, flight or accommodation options, room/board upgrades, late check-out rooms theme park tickets and airport parking, may be non-refundable.

You may transfer your holiday to someone else if you give us at least 7 days' notice in writing or by email and the new lead name accepts the transfer and the terms of Our Agreement - insurance can't be transferred. You will be responsible, together with the new lead name, for our amendment fees and any costs as a result of the change.

Please note, due to COVID-19 there may be exceptions to the amendment fees, where selected bookings can be amended fee-free. This varies by booking and travel dates. Visit <https://www.tui.co.uk/destinations/info/river-cruise-our-promise> for the latest information.

Change	Days left to departure			
	71+	70 - 29	28 - 22	21 - 0
To change a name, passenger or passenger type (you can correct a spelling error without a fee).	Charges for name changes may vary, depending on the airline you are flying with.			
To upgrade a service, add on a flight extra, upgrade a room type or board basis.	No fee			
To change duration, the time of a TUI Airways flight or to travel on an earlier date than planned.	£50 per person			
To change accommodation, departure or destination airport, or to change a flight not operated by TUI Airways.	£50 per person		Treated as a cancellation	
To travel on a later date than planned.	£50 per person	Treated as a cancellation		

If You Cancel Your Holiday

To cancel your holiday you must tell us as soon as possible. If you booked using a travel agency, that agency must tell us. When your holiday has been cancelled you will receive a cancellation invoice.

You must pay a termination fee which covers our administration costs and compensates us for the risk that we do not resell your holiday. The fee is based upon how long before your holiday you tell us you want to cancel and is a percentage of the total price of your holiday.

Termination Fees	
How long before your holiday you cancel	Percentage of your holiday price
70 days or more	Loss of deposit
69-63 days	30%
62-49 days	50%
48-29 days	70%
28-15 days	90%
14-0 days	100%

Your deposit is non-refundable, even if the termination fee is lower than the deposit. We may not be able to refund elements of your holiday if they are added extras.

Our agreement with you, and yours with us

If We Cancel Your Holiday

If we cancel your holiday, except where it's because you haven't paid or you have been disruptive, you can have a refund or accept a replacement holiday from us of a similar standard and price if we can offer you one. We'll also pay the compensation shown below (unless we have cancelled because of one of the reasons listed in 'Events Beyond Our Control' or where you haven't paid) and we'll refund the difference if the replacement holiday is of a lower price.

If We Change Your Holiday

We aim to give you what we promise but, as we plan our holidays a long time in advance, sometimes things can change. We can make a change at any time but will let you know before your holiday if there's time. Flight times given are for guidance only – your actual times will be shown on your e-ticket. Check that carefully when you receive it. Aircraft type can change and some facilities such as entertainment or advertised seat pitch may not be available. If we can't provide a seat option, we'll refund the price you paid for that option.

Occasionally, we may have to make a major change to your holiday such as a change of destination, a change of accommodation to a lower category, a change in flight time by more than 12 hours or a change of UK departure airport. A change in flight time that we need to make within 24 hours before you are due to fly is not a major change unless the time changes by more than 24 hours.

If we tell you about a major change after you book your holiday, you can accept the new arrangements offered by us; or accept a replacement holiday from us of the same or similar standard and price at the date of the change (we'll always refund the difference in price if the replacement holiday is a lower price at the date of the change), if we are able to offer you one; or cancel your holiday with us and receive a full refund.

If we make a major change, and you choose to cancel your holiday and receive a full refund, we'll pay the compensation shown below, unless the change is because of an event beyond our control. Any compensation payable is based upon how many days before your holiday departure we tell you about a major change. We'll pay 50% of the compensation for each person who paid a child price. No compensation will be paid for free child places.

Compensation	
How long before your holiday we tell you about a major change	Compensation per person
More than 84 days	0
83-29 days	£25
28-15 days	£35
14-8 days	£50
7-0 days	£100

Events Beyond Our Control

Examples of events beyond our control are: war, threat of war, riots, civil disturbances, terrorist activity or its consequences, industrial disputes, any failure to secure relevant flying rights, natural or nuclear disasters, fire, health risks, unavoidable and unforeseeable technical problems with transport, closed or congested airports or ports, actual or potential severe weather conditions, the imposition of sanctions or other Governmental action and any other similar events.

On Your Holiday

Behaviour

Only you can use your accommodation. You must not let anyone else stay there. You are responsible for any damage to your accommodation or its contents during your holiday.

We can refuse to accept you on your holiday or continue dealing with you if we, or someone in authority, believe your behaviour (by any form of communication or in person) is disruptive. The Captain of your aircraft or ship can restrict your movements on board or remove you. If you are disruptive and stopped from boarding your flight from the UK, or disruptive during your flight, we'll treat your booking as cancelled by you at that moment. If you are disruptive on your holiday we can remove you from your accommodation and you will be responsible for your own return home and for any other members of your group who cannot or will not travel without you. You will not be entitled to a refund in either case and we will not provide compensation or meet any costs or

expenses.

If you are disruptive you will be responsible for any damages, costs and expenses (including legal expenses) incurred as a result. This can include cleaning, repairing or replacing property lost, damaged or destroyed by you, compensating any passenger, crew, staff or agent affected by your actions and diverting the aircraft or ship for the purpose of removing you.

Disruptive behaviour includes being threatening or abusive, damaging property, upsetting, annoying or disturbing any other traveller, our staff or agents or putting any of them in danger.

Experiences

We may introduce you to suppliers of experiences or other services. If you buy one of these, you'll be contracting with the supplier directly, we act only as an agent and have no liability for the performance of that contract. Our Agreement doesn't apply to any contract for experiences or other services.

If Things Go Wrong on Your Holiday

You benefit from the rights applying to packages under The Package Travel and Linked Travel Arrangements Regulations 2018. We are responsible for all the travel services included in your holiday. If any of them isn't provided as we agreed, we'll pay you compensation, if appropriate, unless it's due to an event beyond our control (see 'Events Beyond Our Control'), is your fault or is caused by a third-party.

If you are in difficulty on your holiday we'll help by providing information on health services, local authorities and consular assistance. We'll help you make phone calls, send emails or make alternative travel arrangements. You must pay any costs we incur if the difficulty is your fault.

If You Have A Complaint

It is very rare for things to go wrong. If they do, you must tell the supplier in question (e.g. the hotel) and our representative straight away so they can solve the issue. If our representative isn't available, you should contact our TUI Guest Experience Centre which is open 24/7. If you're still not satisfied, contact After-Travel Customer Support within 28 days of coming home so we can investigate properly. Contact details are in the A-Z Guide.

We usually solve any issues but you can use ABTA's scheme for resolving disputes at www.abta.com.

Personal Injury

Your holiday is made up from services provided by suppliers who follow local standards. Overseas safety standards are generally lower than in the UK.

If anyone travelling suffers injury, illness or death because of the services provided as part of your holiday, you must tell us and the supplier involved about it and complete a report at the time.

After your holiday you can contact After-Travel Customer Support. It must be no more than 3 months after you come home so we can investigate properly. Contact details are in the A-Z Guide.

Protecting Your Money

We provide security for the money you pay for your holiday and to bring you home in the event we become insolvent. When you buy a holiday from us that includes a flight, we do this by way of an ATOL (number 2524) managed by the Civil Aviation Authority, Gatwick Airport South, RH6 0YR. We also place a bond held by ABTA (V5126), 30 Park Street, London, SE1 9EQ, for holidays that do not include flights.

We've tried to write Our Agreement clearly. Unfortunately, the ATOL rules make us to include the next three paragraphs exactly as they're written.

Your Financial Protection. When you buy an ATOL protected flight or flight inclusive package from us you will receive an ATOL Certificate. This lists what is financially protected, where you can get information on what this means for you and who to contact if things go wrong.

We, or the suppliers identified on your ATOL Certificate, will provide you with the services listed on the ATOL Certificate (or a suitable alternative). In some cases, where neither we nor the supplier are able to do so for reasons of insolvency, an alternative ATOL holder may provide you with the services you have bought or a suitable alternative (at no extra cost to you). You agree to accept that in those circumstances the alternative

ATOL holder will perform those obligations and you agree to pay any money outstanding to be paid by you under your contract to that alternative ATOL holder. However, you also agree that in some cases it will not be possible to appoint an alternative ATOL holder, in which case you will be entitled to make a claim under the ATOL scheme (or your credit card issuer where applicable).

If we, or the suppliers identified on your ATOL certificate, are unable to provide the services listed (or a suitable alternative, through an alternative ATOL holder or otherwise) for reasons of insolvency, the Trustees of the Air Travel Trust may make a payment to (or confer a benefit on) you under the ATOL scheme. You agree that in return for such a payment or benefit you assign absolutely to those Trustees any claims which you have or may have arising out of or relating to the non-provision of the services, including any claim against us, the travel agent (or your credit card issuer where applicable). You also agree that any such claims may be re-assigned to another body, if that other body has paid sums you have claimed under the ATOL scheme.

Where your holiday is protected under the ABTA scheme, you agree to accept that in the event of our insolvency ABTA may arrange for the services you have bought to continue, or for a suitable alternative to be provided at the same cost as your original holiday. You also agree to accept that in circumstances where the travel service provider provides the services you have bought, you agree to pay any outstanding sum under your contract with us to that alternative travel service provider. However, you also agree that in some cases the services will not be provided, in which case you will be entitled to make a claim under ABTA's Scheme of Protection (or your payment card issuer where applicable) for a refund of the monies you have paid. All money you pay to a travel agent for your holiday is held by that agent on behalf of and for the benefit of the Trustees of the Air Travel Trust at all times but subject to the agent's obligation to pay it to us for so long as we do not fail. If we do fail, any money held at that time by the agent, or subsequently accepted from you by the agent, is and continues to be held by that agent on behalf of and for the benefit of the Trustees of the Air Travel Trust without any obligation to pay that money to us.

Getting In Touch

Before You Go

If you're yet to travel with us, we have a dedicated River Cruises team who you can contact on **0203 451 2688***. They can help you with Bookings, Amendments, Cabin Reservations and Shore Experiences as well as Group Bookings, General Enquiries and information about Assisted Travel.

You can also visit www.tui.co.uk/river-cruises, email us at riverenquiries@tui.co.uk or write to us at the address below. If you have your booking reference details, please include those in your letter or email. TUI River Cruises Service Centre, Alexandra House, Alexandra Road, Swansea, SA1 5ED

While You're Away

For help while you're away, please speak to the Cruise Director onboard. When you disembark the ship for the day you will be given the ship's contact details in case of an emergency.

When You Get Home

When you're back in the UK, to discuss any aspects of your holiday you can complete the online form located in the 'Contact Us' section of our website. Alternatively, you can write to us at the address below. Remember to give us your booking reference details.

After Travel Customer Support, TUI UK, Contact Centre, Alexandra House, Alexandra Road, Swansea, SA1 5ED

Travel Agent Support

If you're a travel agent and need our help, please contact us on **0203 451 2688***.

*Calls from UK landlines cost the standard rate, but calls from mobiles may be higher



All the flights and flight-inclusive holidays in this brochure are financially protected by the ATOL scheme. When you pay you will be supplied with an ATOL Certificate. Please ask for it and check to ensure that everything you booked (flights, hotels and other services) is listed on it. Please see our booking conditions for further information or for more information about financial protection and the ATOL Certificate go to: www.atol.org.uk/ATOLCertificate.



TUI UK Limited is a Member of ABTA. When you book with an ABTA Member you can expect high service standards, fair terms of trading and accurate information. ABTA's strict joining criteria for Members, code of conduct, customer helpline and approved ADR scheme to resolve complaints are all there to give you confidence and peace of mind when booking your travel arrangements. For more information see www.abta.com.



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(BROCHURES SUBJECT TO STOCK)