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# **М**АМА W А Т Е R W А Y S<sup>\*\*</sup>



EGYPT • ASIA • AFRICA SAFARIS & WILDLIFE CRUISES

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2023 - 2024





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# ROAM FAR, WANDER WIDE

Walk the path less travelled. Discover the magic and beauty of a distant land. Delve deeply into local cultures, marvel at ancient artifacts and meet extraordinary people who have a remarkable resilience. At AmaWaterways, our love for travel inspired us to bring our river cruise expertise to far-off destinations around the world. Whether you choose to be mystified by the many charms of Asia, the mesmerising wildlife along Africa's Chobe River or the awe-inspiring pyramids of Egypt, you will find few experiences in life as memorable and captivating as these.

# THREE Journeys of a lifetime

## EGYPT'S NILE RIVER

If the tombs of the pharaohs intrigue you just as much as the sight of ancient hieroglyphs, our exceptional Nile River cruise and land journeys will fill you with awe and wonder – from the sand-swept pyramids to our exclusive experiences to the regionally-inspired luxuries you will uncover on board.

## VIETNAM AND CAMBODIA'S Mekong River

Cruising along this fabled waterway through two incredibly diverse countries allows you to fully appreciate the sights and sounds of the flourishing jungles, lush green hills and traditional stilt houses along its banks. You will marvel at the ancient treasures – as well as the contrast between the bustle of city life and the simplicity of village life along the river's banks.

## BOTSWANA AND NAMIBIA'S Chobe River

For the once-in-a-lifetime opportunity to be near Africa's "Big Five," our unforgettable Africa itineraries offer a unique combination of a four-night safari on the Chobe River and your choice of immersive land safari and city packages that help you personalise your adventure of a lifetime.





VENTURE THROUGH NATIONAL PARKS TEEMING WITH WILDLIFE

# WHY DISCOVER FAR-OFF DESTINATIONS BY RIVER?

When you cruise along the storied rivers of Asia and Africa, you sail through the heart of these culture-rich continents, the history of which includes the very origins of civilisation. Once vital for transportation and trade, rivers today often represent less-travelled paths, ensuring you witness nature, wildlife and society in their most authentic forms.



FISHERMAN ON THE MEKONG RIVER







# EVERY DAY Is a "see day"

With AmaWaterways, every day on board is a "see day," whether you venture off on an included excursion or a wildlife cruise. You can always see the world from on board our innovative river cruise ships, which feature a variety of spacious accommodations with balconies, lounges with plenty of windows, and relaxing Sun Decks from which to watch the ever-changing views.

Travelling by river allows you to see multiple destinations – or perhaps multiple groups of animals on the Chobe. Plus, whenever you return to your floating luxury hotel, you are warmly greeted by our extraordinary crew, treated to exquisite locally-sourced food, wine and onboard entertainment, and pampered with unparalleled service.



# THE HEART OF Amawaterways: Our people

"Ama" means love – and we put love in everything we do, ensuring you have a remarkable experience from the moment you reserve your river cruise throughout every step of your journey by river and land – and even after you've returned home.

Attentive and professional, our crew brings passion into their journey every day. It spills forth from every bottle they uncork, every plate they serve and every smile they share as they go above and beyond to ensure you always have a memorable experience. From the Cruise Manager who drove to the airport to reunite a beloved teddy bear with his grateful young owner to the Hotel Receptionist who biked into town to retrieve a cherished purchase left behind, AmaWaterways' crew is more than just highly trained – they "sparkle."

Throughout your experience, you'll get to know your waiters, bartenders and stateroom stewards personally as they greet you by name, remember your unique dietary preferences and treat you as esteemed members of their own family. They're also highly trained – adhering to our exceptionally strict standards of hygiene, as your health and safety are our top priority.









# MEET YOUR CRUISE MANAGER

"AmaWaterways employs the type of people that, as a parent, you hope your kids will turn out to be." - Steve L., Travel Agent

## YOUR FRIENDLY CONFIDANT

Friendly and warm-hearted, our Cruise Managers also have extensive experience in providing exceptional levels of personalised service. Often hailing from the countries we sail through, our Cruise Managers are extremely knowledgeable about the places you visit, making them your ideal destination concierge.



Scan this QR code to learn more about our Cruise Managers





## ALWAYS THERE FOR YOU

Your highly experienced Cruise Manager is there to share "insider advice" and "the secrets" with you every step of the way while on the river or on shore at your hotel. Whether it's helping you find the perfect place to buy a special gift, arranging for a unique dining experience or providing information on the places you will visit, they are there for you.

# Egypt UNCOVER THE LAND OF PHARAOHS AND PYRAMIDS

"We journey up the storied Nile; the timeless water seems to smile... We catch the breeze and sail away, Along the dawning of the day, Along the East, wherein the morn of life and truth was gladly born." -Henry Abbey, from his poem "Along the Nile"



# EGYPT: The GIFT Of The Nile

Considered one of the cradles of civilisation, Egypt has been dependent on the Nile River since ancient times. Without its water, rich soil, papyrus reeds, fish and birdlife, Egyptian culture would never have existed. It was from these natural resources that one of the greatest civilisations emerged, with a complex belief system, mystifying rituals, brilliant artistry, ingenious feats of engineering and awe-inspiring archaeological treasures that changed the course of history. Perhaps this is why the Greek historian Herodotus called Egypt the "Gift of the Nile," since without its water, the Egyptian empire would not have emerged.



# LUXOR: THE WORLD'S GREATEST OPEN-AIR MUSEUM

The perfect gateway for your Nile River cruise is the UNESCO-designated city of Luxor, one of the most unique settings in the world, encompassing both Egypt's rich past and modern charm. Formerly known as Thebes and once considered the most powerful city of the ancient world, Luxor contains about a third of the world's most valuable monuments and antiquities. On the Nile's Left Bank, you'll explore the temples of Karnak and Luxor, and marvel at the one-and-a-half mile Avenue of Sphinxes. On the Nile's Right Bank, the Valley of the Kings and the Valley of the Queens await. The former holds dozens of ancient tombs, including that of King Tutankhamun, while the latter is equally priceless and holds the tomb of Queen Nefertari, the beloved royal wife of Rameses II.







## THE MYSTERIES OF ANCIENT EGYPT

While travelling with AmaWaterways along the Nile River from Luxor to Aswan, you will discover a dazzling array of ancient monuments, tombs and temples. Experience some of Egypt's greatest cult temples devoted to a renowned god or goddess. From the Temple of Horus, the "Falcon God," to the temple of the goddess Hathor, the most visually stunning and best-preserved temple in Egypt, the treasures you uncover will leave you in awe.



# AUTHENTIC AND EXCLUSIVE EXPERIENCES

Your specially curated 11-night Secrets of Egypt & the Nile itinerary includes a variety of authentic experiences that immerse you in the history and culture of Egypt, some of which are exclusively available to AmaWaterways guests. Best of all, each excursion listed on the itinerary, including the enriching experiences on the opposite page, is included in your fare.



EGYPTIAN MUSEUM AND KING TUTANKHAMUN'S TREASURES, CAIRO

## NUBIAN VILLAGE VISIT

Nubia reflects a great heritage with a history dating back thousands of years. In ancient tomb paintings, Nubians were often depicted as traders who were sophisticated and served as major merchants for gold, ivory and ebony. During your exclusive visit to a Nubian village, you will share a delicious lunch – and the warm, welcoming spirit of the people you meet will outshine even the most vivid colours uniquely splashed across the exterior walls of their homes.

# EXCLUSIVE ACCESS TO THE TOMB OF QUEEN NEFERTARI

Nefertari, which means "the most beautiful of them all," was the beloved royal wife of Rameses II, who built this tomb for her. Known as QV66, this tomb is considered one of the largest and most beautiful in the Valley of the Queens. And it is here where you be offered exclusive access inside to see its brilliantly preserved wall paintings up close – a special experience reserved just for AmaWaterways guests.

## PRIVATE LUNCH AT ABDEEN Presidential palace

Built in the 19th century and considered one of the world's most luxurious palaces, Abdeen Palace is one of the official residences and workplaces of the President of Egypt. It consists of multiple museums and an incredible volume of paintings adorns the walls in almost every room, along with a collection of clocks, many of which are decorated with pure gold. Following your exclusive private tour, you will be treated to a very special lunch at the palace you will not soon forget.









# A PALATE-PLEASING Journey

Immersed in history and tradition, Egyptian cuisine is quite varied and shares similarities with its Mediterranean counterparts – but with a unique twist. Hummus, baba ghanoush, falafel, rice-stuffed grape leaves, exquisite cheese and baklava are staples of Egyptian cuisine, along with delicious meals prepared with fresh fish, meat, vegetables, legumes and of course exotic spices. You will be treated to your choice of exceptional Egyptian dishes as well as Western favourites when dining in the Main Restaurant on board.



## THE CHEF'S TABLE

Indulge in a multi-course tasting menu one special evening with AmaWaterways' signature Chef's Table experience – included in the price of your river cruise and land journey. On board *AmaDahlia*, this top-notch dining event takes place on the Sun Deck in the open air at The Chef's Al Fresco Restaurant, where beautifully patterned fabrics and lamps with designs and colours reflective of the region complement the experience as you sail down the Nile. When she debuts in 2024, *AmaLilia* will feature an interior Chef's Table specialty restaurant.

## REGIONALLY-INSPIRED ENTERTAINMENT

Immerse yourself in the vibrant culture of the region with special entertainment on board either the stunning *AmaDahlia* or exquisite *AmaLilia*. Be mesmerised by the rhythmic movement of an intriguing belly dance performance, don a traditional galabeya for a party one evening, and enjoy an authentic Dervish show.

## ENHANCE YOUR BEST SELF

Both of our ships in Egypt offer a well-equipped fitness centre for guests who wish to keep up with their active lifestyle on board – or perhaps work off the delicious cuisine they have enjoyed on board! In addition, for the ultimate pampering on board, both nail salons and massage rooms are available on board, with a variety of rejuvenating services offered for a nominal fee.







# JOIN US, Stay awhile



## INCLUDED IN YOUR 11-NIGHT JOURNEY: CAIRO

There are many cities that blend the Old World and the new, and then there is Cairo, Egypt's capital, located on the banks of the Nile River. It is a city where towering skyscrapers overlook 1,000-year-old monuments and is home to the last of the Seven Wonders of the Ancient World still standing, the Great Pyramids, completed around 2540 B.C. Cairo is also one of the world's oldest Islamic cities and is home to stunning Islamic architecture, earning it the nickname "the City of a Thousand Minarets."

During your 11-night Secrets of Egypt & the Nile itinerary, we include three nights in Cairo pre-cruise and one night in Cairo post-cruise to give you ample time to explore the pyramids, the Egyptian Museum with King Tut's treasures, the Old City of Cairo and Abdeen







Presidential Palace. At the end of each exhilarating day, you will return to luxury at either the Four Seasons Cairo at the First Residence or The St. Regis Cairo, both located along the Nile River. Each striking property features several exceptional restaurants, a spa and fitness centre and an open-air pool, among other wonderful amenities.

## NOT-TO-BE-MISSED Land Packages

## JORDAN (4 NIGHTS PRE- OR POST-EGYPT)

Discover the fascinating jewels of Jordan, including its capital, Amman, and the UNESCO-designated "Rose City" of Petra; and cap off your journey in Wadi Rum, the timeless "Valley of the Moon." You'll be treated to a special lunch at Kan Zaman Castle, visit Mt. Nebo – where Moses first viewed the Promised Land – and marvel at Madaba, "The City of Mosaics."

## ISRAEL (4 NIGHTS POST-EGYPT)

From the Dead Sea to incredible sacred wonders, including the Church of the Holy Sepulchre and the Western Wall, there's no shortage of ways to uncover Israel's enthralling past and captivating present. Marvel at the Israel Museum's Dead Sea Scrolls and travel through the Judean Desert to mesmerising Masada, riding a cable car to the top to take in awe-inspiring views of Herod's more than 2,000-year-old palace fortress and beyond.

## DUBAI AND ABU DHABI, UNITED ARAB EMIRATES (3 NIGHTS PRE- OR POST-EGYPT)

Explore the vibrant city of Dubai, home to the world's tallest building, the Burj Khalifa, and a cultural focal point in the Middle East known for luxury shopping, modern architecture and a lively nightlife. Visit the Dubai Museum housed in the Al Fahidi Fort – the oldest existing building in the city, shop in the Gold Souk and Spice Souk and take a desert safari, learning the customs of the desert, including henna painting and belly dancing.



Scan this QR code to learn more







## SECRETS OF EGYPT & THE NILE

**RIVER CRUISE & LAND JOURNEY: 12 DAYS/11 NIGHTS** 

3 nights Cairo, 7-night Nile River Cruise and 1 night Cairo



Allow yourself to be treated to a connoisseur's discovery of this ancient civilisation as only AmaWaterways can provide – with an unparalleled 11-night Nile River cruise and land experience. Sail aboard the luxurious *AmaDahlia* or the stunning new *AmaLilia* (2024) and explore ancient wonders, such as the beguiling Temple of Luxor and the mystifying Valley of the Kings and Queens. Plus, come face-to-face with the last survivor of the Seven Wonders of the Ancient World, the Great Sphinx and the three Pyramids of Giza. This unforgettable itinerary includes exclusive experiences, such as a private tour of the tomb of Queen Nefertari and a private lunch and tour at the Abdeen Presidential Palace.





	RIVER CRUISE & LAND ITINERARY				
DAY	DESTINATION	INCLUDED EXCURSIONS			
1	Arrive Cairo Cairo	Meet and greet on arrival Transfer to hotel			
2	Cairo	Egyptian Museum and King Tutankhamun treasures Local lunch Alabaster Mosque Evening Welcome Reception with tapas and drinks			
3	Cairo	Pyramids of Ancient Memphis			
4	Cairo	Coptic Cairo Flight to Luxor			
	Luxor 🕱	RIVER CRUISE EMBARKATION			
5	Luxor	Exclusive access to the Tomb of Queen Nefertari Visit Valley of the Kings and Queens			
6	Edfu	Temple of Horus			
7	Aswan	Free morning OR Abu Simbel excursion* Felucca ride around Elephantine Island			
8	Aswan Kom Ombo	Nubian Village visit and Philae Temple Great Temple of Kom Ombo Traditional Galabeya evening			
9	Luxor	Scenic cruising Karnak Temple visit Art of Papyrus making Luxor Temple visit Luxor Market visit			
10	Qena	Temple of Hathor Cruise back to Luxor			
11	Luxor 🖞	RIVER CRUISE DISEMBARKATION			
	Cairo	Flight to Cairo Exclusive Abdeen Palace Private tour and lunch			
10	~ .				

Shaded area denotes land packages.

12 Cairo

\*Guests can reserve the optional tour to Abu Simbel at time of reserving your Nile adventure. For details regarding passport and visa requirements, please contact your embassy or consulate.

Transfer to airport for your onward flight

#### RIVER CRUISE WITH LAND JOURNEY 14 DAYS/11 NIGHTS From £4,337 per person

All prices are in pound sterling (£) per person in a Category E (window) stateroom, including Intra-Egypt Air, and are based on double occupancy; stateroom upgrades and single supplements are additional.

2023/2024 Dates: AmaDahlia begins in Cairo most Fridays January through June and September through December 2023 & 2024. AmaLilia begins in Cairo most Mondays March through June and September through December 2024. For the most up-to-date details, including pricing and sailing dates please visit AmaWaterways.co.uk/secrets or contact your travel agent.



FLY CRUISE PACKAGES AVAILABLE SEE PAGE 62 FOR MORE DETAILS



## OPTIONAL EXCURSION TO ABU SIMBEL

Witness the grandeur of Abu Simbel, a more than 3,000-year-old UNESCO World Heritage Site. Roundtrip airfare, two temple visits and the services of an English-speaking Egyptologist are included.

Must be pre-reserved before final payment. Fares from £285 per person.

# AMADAHLIA

The inviting 72-passenger ship offers 36 standard staterooms, including 16 magnificent suites with a wealth of amenities that will surprise and delight you. Marvel at scenic Nile River views in luxury, enjoy regionally-inspired entertainment and savour the flavours of both local and Western cuisine on board.



Grand Suite (GS)







Suite (SA / SB)

Outside Ba

Cat. CA / CB



Cat. E



# AMALILIA

When she debuts in 2024, our stunning *AmaLilia* will be a true treasure of the Nile. Specially curated with upscale regionally-inspired décor and 41 staterooms, including 13 marvellous suites, *AmaLilia* will carry you through Egypt in style with the luxurious amenities and exclusive experiences only AmaWaterways provides.



## Deck Plan

Owners Suite	<b>Lily Deck</b> French & Outside Balcony - 522 sq. ft / 48 sq. m
Grand Suite	<b>Jasmine Deck</b> French & Outside Balcony - 430 sq. ft / 40 sq. m
Luxury Suite	<b>Lily Deck</b> French & Outside Balcony - 430 sq. ft / 40 sq. m
Cat. CA	<b>Jasmine Deck</b> French Balcony - 215 sq. ft / 20 sq. m
Cat. CB	<b>Lotus Deck</b> French Balcony - 215 sq. ft / 20 sq. m
Cat. E	<b>Acacia Deck</b> Fixed Window - 215 sg. ft / 20 sg. m



## **Technical Data**

- Built: 2024
- Length: 236 ft / 72 m
- Width: 47.6 ft / 13 m
- Staterooms: 41
- Passengers: 82
- Crew: 65
- Registry: Egypt

Owners Suite (Cat. OS)



Grand Suite (Cat. GS) Luxury Suite (Cat. LS)



French Balcony (Cat. CA/CB)



Fixed Window (Cat. E)

Fixed Window	
	2
Shower	
Bathroom	_

# Mekong

EMBRACE THE SPIRIT OF VIETNAM AND CAMBODIA

*"The best and most beautiful things in the world cannot be seen or even touched. They must be felt with the heart." –* Helen Keller



# THE MOTHER of water

The sagas of ancient empires and modern conflicts have unfolded along the Mekong, known as "the Mother of Water," for centuries. Even today, it is impossible to overstate the river's importance for the many millions of people who live along its vast length.

From on board our distinctive *AmaDara*, you can witness the compelling contrast of the modern-day river and its ancient past. Sampans and motorboats yield to each other as fishermen in conical hats check their nets while chatting on their phones. It is an awe-inspiring spectacle that simply must be seen to be believed. Wherever the Mekong takes you, the sincere warmth and friendliness of the Vietnamese and Cambodian people will leave a lasting impression.



# THE UNDENIABLE INTRIGUE OF VIETNAM

Blessed with a survival instinct that has seen it through many generations of conflict and upheaval, Vietnam evokes an overwhelming sense of optimism. While visiting Hanoi and Ho Chi Minh City, you will see mopeds zigzagging down city streets and animated vendors at lively markets. Just beyond the city limits, however, you will get a glimpse into another era, a place where water buffalo roam; women in pastel-coloured tunics pedal their bicycles down dusty paths; and children wave to you from wooden houses on bamboo stilts. These experiences add to the many colourful contrasts of Vietnam.

# THE ALLURE OF CAMBODIA

As the seat of a once great empire, Cambodia attracts visitors from around the world eager to explore its wealth of treasures. Ancient Khmer capitals, intimate villages along the lush riverbanks and unforgettable experiences introduce you to the heart and soul of the country – its people. From the colourful beauty of Phnom Penh's Royal Palace to the workshops of Oknhatey's "Silk Village" to a traditional blessing ceremony led by Buddhist monks, your spirits will be lifted as you discover a newfound appreciation for life while exploring Cambodia.







MONK DISCOVERING OLD RUINS OF ANGKOR WAT, CAMBODIA

# **AUTHENTIC** EXPERIENCES

Immerse yourself in the local culture and heritage of Vietnam and Cambodia while visiting rural villages unspoiled by tourism. Our included excursions in the region will offer you a chance to delve deeply into daily life with routines much different from your own, and to witness the time-honoured methods of skilled artisans who create exquisite handicrafts and delicacies.

In Cai Be, visit a Vietnamese rice paper workshop and try your hand at making paper using the traditional method that has been used for centuries. Ride aboard an oxcart, an age-old mode of transportation, through a rural Cambodian village, an experience designed for travellers with an open mind and a spirit of adventure. Receive a special Buddhist blessing in the former Cambodian capital of Oudong while being enveloped in the tranquil beauty of its monastery. These are only a few of the many enriching experiences included on your Mekong River journey.







RICE PAPER MAKING WORKSHOP, CAI BE, VIETNAM



EXCEPTIONAL Local guides

AmaWaterways carefully selects friendly local guides who are extremely knowledgeable about Vietnam and Cambodian history. Some of these guides had family directly impacted by the Khmer Rouge regime. Their personal stories and unique perspectives make our included excursions along the Mekong River deeply meaningful and are highlights of the experience for many of our guests. "Charms of the Mekong was truly exceptional! We think it was the local guides that made it so touching. All three guides taught us about resilience and forgiveness and moving forward. We don't think we will ever forget being blessed at the Buddhist temple, being at Angkor Wat at sunrise, talking with a 13-year-old monk, or hearing from a survivor of Pol Pot's prison." – Linda O., past guest







# A PALATE-PLEASING Journey

The cuisine of Vietnam and Cambodia is a wonderful blend of fragrant herbs and spices, exotic vegetables and fruits bursting with flavour, every imaginable kind of noodle, and rice – the staple of all Southeast Asian cuisine. While dining on board the *AmaDara* in our Mekong Restaurant, you will have the opportunity to choose from delicious menus that include both regional and Western favourites. Once during your journey, you will also have the opportunity to experience the multi-course tasting menu at The Chef's Table specialty restaurant. Included in your river cruise fare, this intimate venue serves exquisite locally-sourced cuisine prepped right in front of you and complemented by hand-selected wines.



## THE DRINKS ARE ON US

In addition to unlimited complimentary wine with lunch and dinner, you may also enjoy house brand spirits, local beer and soft drinks throughout your river cruise.

## **REGIONALLY-INSPIRED** WELLNESS

Alongside a dedicated Wellness Host on board, you may opt to participate in a variety of complimentary fitness classes, as well as regionally-inspired experiences such as tea ceremonies.

## GET PAMPERED

Rejuvenate on board with a dip in the refreshing sun-deck pool or visit one of three onboard spa treatment rooms.

## ENRICHING ONBOARD ENTERTAINMENT

Delight in colourful and vibrant local entertainment, including traditional folkloric dancing and lively musical performances in the Saigon Lounge from both local entertainers and a resident onboard musician.





# JOIN US, Stay awhile

To make the most of your Mekong River journey and maximise your time in Asia, extend your stay with our not-to-be-missed optional land packages in the below destinations.

## SIEM REAP, CAMBODIA: GATEWAY To Awe-Inspiring Angkor

Nothing prepares you for your first visit to one of the world's greatest architectural achievements, Angkor Archaeological Park, a vast UNESCO-designated temple complex once lost under tangled jungle vines. Wandering amongst its ancient ruins, you will see exquisite statues and bas-relief carvings.

## HANOI, VIETNAM

Catch a glimpse of Vietnamese lifestyle as you take a rickshaw ride through Hanoi's Old Quarter with its beautiful architecture, ancient temples and colourful market street. Plus, be treated to the majestic artistry of a traditional water puppet show.

## ETHEREAL HA LONG BAY, Vietnam

Breathtaking Ha Long Bay is considered by many to be the Eighth Natural Wonder of the World, with more than 2,000 islands rising from emerald waters like a dragon's back. Our guests spend the night aboard an elegantly appointed ship with modern conveniences for a once-in-a-lifetime experience.

## HO CHI MINH CITY, VIETNAM: The "Paris of the orient"

In this historic city, you will see iconic landmarks such as the former Presidential Palace, the Central Post Office, Notre Dame Cathedral and Ben Thanh Market. Plus, explore the Cu Chi Tunnels, an immense underground network built during the Vietnam War.





## BANGKOK, THAILAND

Add a third country, Thailand, to your journey pre-Ho Chi Minh City (Saigon) or post-Hanoi with our 3-night Bangkok extension. You will visit the centuries-old Grand Palace and glittering Temple of the Emerald Buddha, marvel at the Temple of the Dawn, and take a tour along Bangkok's *khlongs* (canals).



# PREMIER HOTELS

Your hotel accommodations in Hanoi, Siem Reap, Ho Chi Minh City and Bangkok were carefully selected to offer luxury and serenity and are located near the heart of each city and its most sought-after sites. Rest your eyes in comfort at exceptional properties such as the 5-star Sofitel Legend Metropole in Hanoi with its French Colonial grandeur, or the most heavily awarded resort in Siem Reap, the 5-star Sofitel Angkor Phokeethra Golf & Spa Resort with its French sophistication and lavish swimming pool. And in Bangkok, envelop yourself in luxury Thai style with spectacular river views from your spacious room at the Peninsula Hotel.

Hotels are subject to change; similar centrally-located high-end properties are used when the above-mentioned hotels are not available.







## CHARMS OF THE MEKONG

## RIVER CRUISE & LAND JOURNEY: 16 DAYS/15 NIGHTS

2 nights Ho Chi Minh City, Vietnam pre-cruise land package | 7 nights My Tho to Kampong Cham, Cambodia river cruise 2 nights Siem Reap, 2 nights Hanoi, Vietnam, 1 night Ha Long Bay and 1 night Hanoi post-cruise land package



Two lively cities, Ho Chi Minh City and Hanoi, provide the perfect start and end to your incredible journey. Cruise along the Mekong, visiting rural villages, historic pagodas, local markets and a Buddhist monastery where you'll witness a special blessing by monks. Indulge your inner adventurer in Siem Reap, exploring the grand temples of the UNESCO-designated Angkor Archaeological Park, and conclude your journey in Hanoi, Vietnam's current capital, along with an overnight sojourn in UNESCO-designated Ha Long Bay.





#### **RIVER CRUISE & LAND ITINERARY**

DAY	DESTINATION	INCLUDED EXCURSIONS
1	Ho Chi Minh City	Hotel check-in
2	Ho Chi Minh City	City tour and Cu Chi Tunnels
	Ho Chi Minh City	Morning visit to Ben Thanh Market Transfer to My Tho
	,	RIVER CRUISE EMBARKATION Welcome Dinner
4	Cai Be	Local boat ride; visit local workshops Historic Kiet Old House
	Sa Dec	Local boat ride to Sa Dec Visit to local market and temple
5	Tan Chau	Trishaw ride to craftsmen's workshops OR Local village
	Border Crossing	Border Crossing from Vietnam to Cambodia
6	Phnom Penh	Killing Fields and Genocide Museum Royal Palace and National Museum OR Royal Palace and Central Market
7	Oudong Kampong Tralach Phnom Penh	Buddhist Blessing Ceremony Oxcart ride Tuk tuk orientation tour
8	Oknhatey Village	Visit Silk Village and local school
9	Angkor Ban Kampong Cham	Walking tour Phnom Pros & Phnom Srei "Twin Mountain" visit
10	Kampong Cham 🖞	RIVER CRUISE DISEMBARKATION
	Siem Reap	Motorcoach transfer to Siem Reap Hotel check-in; Ta Prohm Temple
11	Siem Reap	Angkor Wat and Banteay Srei
12	Siem Reap Hanoi	Morning Angkor Thom; flight to Hanoi Hotel check-in
13	Hanoi	City tour and rickshaw ride Water Puppet Show
14	Hanoi Ha Long Bay	Motorcoach transfer to Ha Long Bay Bay excursion; overnight cruise
15	Ha Long Bay Hanoi	Transfer to Hanoi Hotel check-in
16	Hanoi	Return flight home

Shaded area denotes land packages.

For details regarding passport and visa requirements, please contact your embassy or consulate.

# RIVER CRUISE ONLY 8 DAYS/7 NIGHTS From £1,962 per person RIVER CRUISE & LAND JOURNEY 16 Days/15 Nights

From £4,052 per person

For land packages, add to cruise-only price:

2 nights Ho Chi Minh City pre-cruise land package: from £300 per person - OR -2 nights Siem Reap; 3 nights Hanoi and 1 night Ha Long Bay post-cruise land package: from £1,739 per person Also available: 2 nights Siem Reap only

All prices are in pound sterling (£) per person in a Twin Balcony stateroom, based on double occupancy including Intra-Asia air; stateroom upgrades and single supplements are additional.

For the most up-to-date details, including pricing, sailing dates, ship names and promotional offers, please visit AmaWaterways.co.uk/charms



FLY CRUISE PACKAGES AVAILABLE SEE PAGE 62 FOR MORE DETAILS


# RICHES OF THE MEKONG

### RIVER CRUISE & LAND JOURNEY: 16 DAYS/15 NIGHTS

2 nights Hanoi, Vietnam, 1 night Ha Long Bay and 3 nights Siem Reap, Cambodia pre-cruise land package 7 nights Kampong Cham to My Tho, Vietnam river cruise | 2 nights Ho Chi Minh City post-cruise land package



Your journey begins in Vietnam's capital, Hanoi, followed by a breathtaking overnight in Ha Long Bay. A short flight to Siem Reap brings you to the gateway of the ancient Khmer empire and the temples of Angkor Archaeological Park. Next, aboard our beautiful *AmaDara*, be transported to another era as you visit rural villages, local workshops and markets, a monastery and two capital cities. Conclude your experience in bustling Ho Chi Minh City—once known as the "Paris of the Orient"— offering a heady mixture of historic and modern delights.





### RIVER CRUISE & LAND ITINERARY

DAY	DESTINATION		INCLUDED EXCURSIONS
1	Hanoi	٠	Hotel check-in
2	Hanoi		City tour and rickshaw ride Water Puppet Show
3	Hanoi Ha Long Bay		Motorcoach transfer to Ha Long Bay Overnight cruise
4	Ha Long Bay Siem Reap		Transfer to airport; flight to Siem Reap Hotel check-in
5	Siem Reap		Angkor Thom, Ta Prohm and Banteay Srei temples
6	Siem Reap		Angkor Wat
7	Siem Reap		Transfer to Kampong Cham
	Kampong Cham	*	RIVER CRUISE EMBARKATION Phnom Pros & Phnom Srei "Twin Mountain" visit; Welcome Dinner
8	Angkor Ban Oknhatey		Walking tour Visit Silk Village and local school
9	Phnom Penh Oudong Kampong Tralach Phnom Penh		Cruise to Phnom Penh Buddhist Blessing Ceremony Oxcart ride Tuk tuk orientation tour
10	Phnom Penh		Killing Fields and Genocide Museum Royal Palace and National Museum OR Royal Palace and Central Market
11	Border Crossing		Border Crossing from Cambodia to Vietnam
12	Tan Chau		Trishaw ride to craftsmen's workshops OR Local village
13	Sa Dec		Local boat ride to Sa Dec Visit local market
	Xeo Quyt Cai Be		Xeo Quyt excursion Visit local workshops and historic Kiet Old House
14	My Tho	Ĵ	RIVER CRUISE DISEMBARKATION
	Ho Chi Minh City	٠	Motorcoach transfer to Ho Chi Minh City Hotel check-in; City tour
15	Ho Chi Minh City		Cu Chi Tunnels
16	Ho Chi Minh City		Return flight home

Shaded area denotes land packages.

For details regarding passport and visa requirements, please contact your embassy or consulate.

## RIVER CRUISE ONLY 8 DAYS/7 NIGHTS From £1,962 Per person

# RIVER CRUISE & LAND JOURNEY 16 Days/15 Nights

From £4,054 per person

For land packages, add to cruise-only price:

2 nights Hanoi; 1 night Ha Long Bay and 3 nights Siem Reap pre-cruise land package: from £1,739 per person – OR – 2 nights Ho Chi Minh City post-cruise land package: from £300 per person

Also available: 2 nights Siem Reap only

All prices are in pound sterling (£) per person in a Twin Balcony stateroom, based on double occupancy and include Intra-Asia air; stateroom upgrades and single supplements are additional.

For the most up-to-date details, including pricing, sailing dates, ship names and promotional offers, please visit AmaWaterways.co.uk/riches















# AMADARA

Reflecting the region's unique blend of French and Southeast Asian heritage, the award-winning *AmaDara* is adorned with rich, dark woods, fine fabrics tinged with gold and French Colonial decor accented by Mekong handicrafts. Boasting our signature view-enhancing twin balconies, *AmaDara* also offers a sun-deck pool, air conditioning, three onboard spa treatment rooms and The Chef's Table specialty restaurant.



Lux. Suite	Sadec [
Suite	Sadec [
Cat. A	Saigon
Cat. B	Sadec,
Cat. C	Saigon

Sadec Deck / French & Outside Balcony - 502 sq. ft / 47 sq. m Sadec Deck / French & Outside Balcony - 366 sq. ft / 34 sq. m Saigon Deck / French & Outside Balcony - 251 sq. ft / 23 sq. m Sadec, Saigon & Tonle Deck/ French & Outside Balcony - 251 sq. ft / 23 sq. m Saigon & Tonle Deck / French & Outside Balcony - 251 sq. ft / 23 sq. m

Stateroom layouts are not to scale.







### **Technical Data**

Built: 2015 Length: 302 ft / 92 m Width: 46 ft / 14 m Crew: 52 Staterooms: 62 Passengers: 124 Registry: Vietnam

Category **A B C** French Balcony Outside Balcony



# Africa

ROAM FAR, WANDER WIDE

"There is something about safari life that makes you forget all your sorrows and feel as if you had drunk half a bottle of champagne – bubbling over with heartfelt gratitude for being alive." – Karen Blixen



# AFRICA SAFARIS & WILDLIFE CRUISE

# THE CHOBE RIVER

Stare wide-eyed as Africa's largest population of elephants freely swim and splash about. Listen to the grunt of the hippo resting nearby, the calls of more than 450 native bird species or the sight of zebras and giraffes roaming by the water. This is just a fraction of what you will experience on the Chobe River, which supports a diversity and concentration of wildlife unparalleled anywhere else on the continent. The life-giving Chobe runs through the northern part of Botswana's Chobe National Park, passes through the game-rich "Four Corners" region where Namibia, Zambia, Botswana and Zimbabwe meet, and later tumbles over the precipice at Victoria Falls.



# SPECTACULAR PARKS AND RESERVES

Expansive natural reserves, such as South Africa's 7,500 square-mile Greater Kruger National Park; Zimbabwe's Hwange Game Reserve; and Tanzania's iconic Tarangire and Serengeti national parks, also give you the chance to witness wildlife, such as Africa's "Big Five" (lions, leopards, rhinos, elephants and water buffalo).





# ASTOUNDING UNESCO World Heritage Sites

Protected for their historical significance, ecological diversity or immense natural beauty, some of Africa's most spectacular UNESCO World Heritage Sites can be explored on our itineraries. From Zimbabwe's thundering Victoria Falls, one of the largest waterfalls in the world, to the massive Ngorongoro Crater Conservation Area and Cape Town's Robben Island Museum, we ensure our guests experience the very heart and soul of Africa.

# INCREDIBLE PEOPLE WITH FASCINATING STORIES

Equally as memorable to your Africa Safaris & Wildlife Cruise are the local people you will meet along the way – and their backgrounds will fascinate you. One such individual you may meet on our itineraries is Thulani Madondo, Co-Founder of Kliptown Youth Program, which has provided solid education assistance and more than 7,000 meals each week for over 900 children in Soweto since 2007. His story will forever touch your heart.



# WHAT'S INCLUDED ON YOUR AFRICA SAFARIS & WILDLIFE CRUISE

Discover the very best of Africa by land and river on one of our life-changing Africa Safaris & Wildlife Cruises. While our five thoughtfully curated itineraries are all unique, each of them features a river cruise and land package with the incredible experiences listed below.

A 4-night Chobe River cruise on board the exquisite 28-passenger *Zambezi Queen*, including river and land safaris, visit to a local African village and more.



Scan to learn more

Two nights near UNESCO-designated Victoria Falls, one of the "Seven Natural Wonders of the World", including a guided tour of the Falls.



Scan to learn more

A 6- to 12-night land package that includes up to six additional land safari opportunities in Africa's spectacular national parks and/or game reserves as well as city tours, wine tastings and visits to local villages.

Opportunities to see diverse wildlife in their natural habitat, such as elephants, hippos, rhinos, baboons, buffalo and cheetahs.



VICTORIA FALLS, ZIMBABWE



BO KAAP NEIGHBORHOOD OF CAPE TOWN, SOUTH AFRICA



# ENHANCE YOUR Ideal African Safari Journey

Whether you are interested in journeying by train, seeing Africa's penguins, maximising your safari experience or discovering the best of one African region, we have the perfect itinerary for you.

# THE HISTORIC ROVOS RAIL

Relive the romance of a bygone Africa on a nostalgic expedition aboard the Rovos Rail. A warm and welcoming staff, air-conditioned lounges and deluxe suites, five-star cuisine, excellent South African wines and extraordinary views await you on this 1,000-mile journey from Victoria Falls through Zimbabwe's Hwange National Park and to Pretoria, one of South Africa's three incredible capital cities.

Available on: Rivers & Rails of Africa



# JOHANNESBURG

Johannesburg is South Africa's largest city, brimming with wonderful restaurants, shopping and art galleries. The city also pays homage to the great South African leader, Nelson Mandela, through its Apartheid Museum, the Mandela House in Soweto and more. Once a name synonymous with the injustice of apartheid, Soweto now draws people to the vitality of Vilakazi Street, which housed two Nobel Peace Prize winners: Nelson Mandela and Bishop Desmond Tutu.

Available on: Wildlife & the Falls, Stars of South Africa

Review pages 48-57 for detailed itinerary descriptions and details.



VISIT THE PENGUINS OF BOULDERS BEACH



# CAPE TOWN

From iconic Table Mountain to dramatic coastal roads leading to the Cape of Good Hope, Cape Town offers something for everyone. Boulders Beach is one of the few places in the world where you can get close to penguins in their natural habitat. Off the coast of Cape Town lies the museum at Robben Island, a former prison to Nelson Mandela, the "Father of the Nation."

**Available on:** Discover Africa, Rivers & Rails of Africa, Stars of South Africa



# JOIN US, Stay awhile



# WORLD-RENOWNED Hotels

Rest assured that, while exploring Africa beyond the Chobe River on your included land packages, your accommodations will reflect the luxury you so greatly deserve. Our dedicated Africa team has carefully curated the most elite hotels renowned for their gracious service, ideal locations and superior amenities. In Cape Town and near Victoria Falls, we have partnered with two of Southern Africa's premier hotels, recognised as members of the renowned Leading Hotels of the World.

# CAPE GRACE HOTEL

Ideally located on a private quay on the Victoria & Alfred Waterfront and the tranquil yacht marina, the Cape Grace provides the perfect vantage point to soak in the natural beauty of Cape Town. Our guests stay in the Luxury rooms, which feature French doors, offering one of the best views of the harbour front.





# FAIRLAWNS BOUTIQUE Hotel & Spa

Situated in a tranquil park-like setting with enormous trees in the prestigious neighbourhood of Morningside Manor, Johannesburg's Fairlawns Boutique Hotel and Spa provides a beautiful respite for our guests in sustainably designed Grand Château suites. There is also an outdoor pool and a unique Balinese-style spa, rated as one of the best in South Africa.

# VICTORIA FALLS HOTEL

One of Africa's most historic five-star hotels commands a prime location overlooking Victoria Falls. It boasts Edwardianstyle décor, broad verandas and tropical gardens with lily ponds and palm trees. Our guests stay in upgraded Deluxe Stable Wing rooms furnished in a modern style with a bygone feel.

# LUXURIOUS Featured Lodges

There's no better way to immerse yourself in the sights and sounds of Africa's diverse national parks than to stay within them. AmaWaterways has sourced extraordinary accommodations, enabling you to rest at the end of each unforgettable day where luxury and authenticity unite.

# GREATER KRUGER NATIONAL Park's tintswalo safari lodge

Set amidst ancient sycamore trees this luxurious lodge boasts six classic suites, each measuring 725 sq. ft. An indoor and outdoor shower and private plunge pool ensure your every comfort has been taken into consideration while you enjoy the authentic décor.

Available on: Wildlife & the Falls, Stars of South Africa

# TANZANIA'S TARANGIRE TREETOPS

Live a dream staying high above marula and baobab trees at one of the world's most distinctive lodges. Each elevated, open-front room offers panoramic views across the Tarangire plains and boasts large bedrooms with en-suite bathroom.

Available on: Golden Trails of East Africa

# SERENGETI MIGRATION CAMP

Be treated to the ultimate luxury camp experience. The 20 deluxe and spacious elevated tents feature 360° verandah decks, creating your very own private sanctuary. It's no wonder why this camp has been named one of the world's "Top 10 Hotels" by *Travel + Leisure*.

Available on: Golden Trails of East Africa

# ROVOS RAIL HISTORIC TRAIN JOURNEY

Travel via trains was once the most distinguished way to get from one place to another. Gather with other guests in the antique observation car with its open-air balcony, eat dinner in the Victorian-style dining car while sipping fine South African wines and enjoy the journey from Zimbabwe to South Africa.



Scan to learn more









# **Rwanda Extension**

Extend your journey with a once-in-a-lifetime 4-night experience in Rwanda's Volcanoes National Park and trek amidst the country's awe-inspiring mountain gorillas and golden monkeys.



Scan to learn more

# DISCOVER AFRICA

### WILDLIFE RIVER CRUISE & LAND JOURNEY: 10 DAYS/9 NIGHTS

3 nights Cape Town, 4-night Wildlife Cruise and 2 nights Victoria Falls Extend your journey with 2 nights Johannesburg post-cruise land package



Explore Cape Town's many treasures with a visit to the Cape of Good Hope – the southwesternmost point, first rounded in 1488 by Portuguese explorer Bartolomeu Dias – as well as Boulders Beach, renowned for its penguins and Table Mountain. You also have a choice to visit the renowned Cape Winelands or tour famous Robben Island where Nelson Mandela was imprisoned for 18 years. Next, fly to Zimbabwe and head west to the Botswana and Namibia border to embark on your Chobe River safari cruise during which you will encounter elephants, giraffes, lions, zebras and hippos on excursions by boat and open-air vehicles. Conclude your journey with two nights at majestic Victoria Falls.





### RIVER CRUISE & LAND ITINERARY

_	DAY	DESTINATION	INCLUDED EXCURSIONS
	1	Cape Town	Arrival transfer and hotel check-in Welcome Reception
	2	Cape Town	Full-day Cape of Good Hope tour and lunch in local restaurant with drinks
	3	Cape Town	Cableway up Table Mountain and scenic drive through Cape Winelands with tastings and lunch OR Robben Island guided tour with lunch in local restaurant, visit to Bo Kaap and cableway up Table Mountain
	4	Cape Town	Morning flight to Victoria Falls; transfer to the Namibian border
		Zambezi Queen	RIVER CRUISE EMBARKATION Welcome Cocktail and Dinner
	5	Zambezi Queen	Morning and afternoon Chobe River safaris by boat
	6	Zambezi Queen	Full-day safari with picnic lunch of Chobe National Park in Botswana by open top 4x4 vehicle
	7	Zambezi Queen	Morning visit to local African village Afternoon safari by boat OR Bird watching OR Fishing African-themed dinner
	8	Zambezi Queen	Morning cruise during breakfast <b>TRIVER CRUISE DISEMBARKATION</b>
		Victoria Falls	Transfer to Victoria Falls Sunset cocktail reception aboard a vintage steam train
	9	Victoria Falls	Guided tour of Victoria Falls Free afternoon Zambezi River sundowner cruise with drinks and tapas, followed by dinner
	10	Victoria Falls Johannesburg	Flight to Johannesburg Return flight home or extend in Johannesburg

Shaded area denotes land packages.

For details regarding passport and visa requirements, please contact your embassy or consulate.

### RIVER CRUISE WITH LAND JOURNEY 10 DAYS/9 NIGHTS From £9,285 Per person

All prices are in pound sterling (£) per person in a Balcony stateroom, based on double occupancy and include Intra-Africa air; stateroom upgrades and single supplements are additional.

**2023/2024 Dates:** Begins in Cape Town most Fridays mid-March through mid-November. For the most up-to-date details, including pricing, sailing dates, please visit **AmaWaterways.co.uk/discoverafrica** or contact your travel agent.

FLY CRUISE PACKAGES AVAILABLE SEE PAGE 62 FOR MORE DETAILS

### WHO WILL ENJOY THIS JOURNEY?

- 3 nights in Cape Town
- 4 nights on the Zambezi Queen
- 2 nights in the Victoria Falls

For those who have a limited amount of time to travel, this itinerary offers you an entrée into South Africa's "Mother City," Cape Town, and all her iconic treasures, as well as majestic Victoria Falls and the wonderful world of safaris on the Chobe River.



# **RIVERS & RAILS OF AFRICA**

### WILDLIFE RIVER CRUISE & LAND JOURNEY: 13 OR 14 DAYS/12 OR 13 NIGHTS

3 nights Cape Town, 4-night Wildlife Cruise, 2 nights Victoria Falls and 3-night or 4-night Rovos Rail train journey from Victoria Falls to Pretoria



Cradled by the imposing Table Mountain, Devil's Peak and Lion's Head, Cape Town is known for its majestic beauty, offering a blend of cosmopolitan city life and outdoor adventure. From here, fly north to Victoria Falls and transfer to the *Zambezi Queen* for your wildlife and safari cruise in Namibia and Botswana. Continue to the UNESCO-designated Victoria Falls for two nights prior to experiencing the timeless grace and high romance of African exploration aboard the legendary Rovos Rail, where you will be whisked 1,000 miles through Zimbabwe and on to South Africa. Then, experience five-star cuisine, excellent South African wines, extraordinary scenery, amazing wildlife and a safari at Hwange Game Reserve and cross the Tropic of Capricorn as you journey through southern Africa.





### RIVER CRUISE & LAND ITINERARY\*

	DAY	DESTINATION	INCLUDED EXCURSIONS
	1	Cape Town	Arrival transfer and hotel check-in Welcome Reception
	2	Cape Town	Full-day Cape of Good Hope tour and lunch in local restaurant with drinks
	3	Cape Town	Cableway up Table Mountain and scenic drive through Cape Winelands with tastings and lunch OR Robben Island guided tour with lunch in local restaurant and cableway up Table Mountain
	4	Cape Town	Morning flight to Victoria Falls; transfer to the Namibian border
		Zambezi Queen 🛛 🕸	RIVER CRUISE EMBARKATION Welcome Cocktail and Dinner
-	5	Zambezi Queen	Chobe River safaris by boat
-	6	Zambezi Queen	Full-day safari with picnic lunch of Chobe National Park in Botswana by open top 4x4 vehicle
-	7	Zambezi Queen	Morning visit to local African village Afternoon safari by boat OR Bird watching OR Fishing African-themed dinner
-	8	Zambezi Queen	Morning cruise during breakfast RIVER CRUISE DISEMBARKATION
		Victoria Falls	Transfer to Victoria Falls Sunset cocktail reception aboard a vintage steam train
	9	Victoria Falls	Guided tour of Victoria Falls Zambezi River sundowner cruise with drinks and tapas, followed by dinner
	10	Victoria Falls Rovos Rail	Town of Victoria Falls tour with home-hosted lunch Embark on the Rovos Rail luxury train and travel by rail to Hwange Game Reserve Free afternoon
	11	Rovos Rail	Morning safari in Hwange Game Reserve
	12	Rovos Rail	Cross Tropic of Capricorn At leisure on board
-	13	Pretoria Johannesburg	Arrive in Pretoria mid-morning Transfer to Johannesburg Airport Return flight home

Shaded area denotes land packages.

\* A 14-day/13-night itinerary, including 4 nights on Rovos Rail, operates April through mid-August. For the most up-to-date details, including pricing and sailing dates, please visit **AmaWaterways.co.uk/riversandrails** or contact your travel agent.

For details regarding passport and visa requirements, please contact your embassy or consulate.

### RIVER CRUISE WITH LAND JOURNEY 13 DAYS/12 NIGHTS\* From £11,643 per person

All prices are in pound sterling (£) per person in a Balcony stateroom, based on double occupancy and include Intra-Africa air; stateroom upgrades and single supplements are additional.

2023/2024 Dates: Begins in Cape Town most Fridays mid-March through mid-November. 14-day/13-night itinerary, includes 4 nights on Rovos Rail and operates April through mid-August. For the most up-to-date details, including pricing and sailing dates, please visit AmaWaterways. co.uk/riversandrails or contact your travel agent.

### FLY CRUISE PACKAGES AVAILABLE SEE PAGE 62 FOR MORE DETAILS

### WHO WILL ENJOY THIS JOURNEY?

- 3 nights in Cape Town
- 4 nights on the Zambezi Queen
- 2 nights in Victoria Falls
- 3- or 4-night Rovos Rail journey

A perfect experience for those who wish to take a nostalgic expedition aboard the Rovos Rail, the world's most luxurious train. In addition to the safaris while on the *Zambezi Queen*, you'll be treated to a game drive excursion in Zimbabwe's Hwange National Park, a rich and diverse wildlife sanctuary.

## NEW FOR 2023 AND 2024

Add a 4-day Johannesburg and Kruger Park area extension exclusively to this itinerary that includes a tour of Soweto's neighbourhoods and Nelson Mandela House, 1 night at the lovely Fairlawns Boutique Hotel in Johannesburg, 3 nights at the 5-star Tintswalo Safari Lodge and five included game drives (wildlife safaris) in Greater Kruger National Park.

# WILDLIFE & THE FALLS

### WILDLIFE RIVER CRUISE & LAND JOURNEY: 13 DAYS/12 NIGHTS

1 night Johannesburg, 4-night Wildlife Cruise, 2 nights Victoria Falls, 2 nights Johannesburg and 3 nights Greater Kruger National Park



Check off the "Big Five" from your bucket list while exploring South Africa's Greater Kruger National Park, considered one of the world's premier safari regions. Begin this exhilarating journey with a one-night stay in Johannesburg, a city undergoing a renaissance revival, before flying to Kasane, Botswana for your four-night wildlife adventure on the *Zambezi Queen*. Be swept up in the sheer beauty and power of the incomparable Victoria Falls for two nights. Return to Johannesburg for two nights, giving you time to soak up its rich heritage and follow in the footsteps of Nelson Mandela. Your journey culminates with three nights at a five-star lodge in Greater Kruger National Park with twice-daily game drives led by highly qualified guides selected for their knowledge and passion.





### RIVER CRUISE & LAND ITINERARY

DAY DESTINA		DESTINATION	INCLUDED EXCURSIONS
	1	Johannesburg	Arrival transfer and hotel check-in Welcome Reception
	2	Johannesburg	Late morning flight to Kasane, Botswana
		Zambezi Queen  🕸	RIVER CRUISE EMBARKATION Welcome Cocktail and Dinner
	3	Zambezi Queen	Chobe River safaris by boat
	4	Zambezi Queen	Full-day safari of Chobe National Park by open-top 4x4 vehicle with picnic lunch
	5	Zambezi Queen	Morning visit to local African village Afternoon safari by boat OR Bird watching OR Fishing African-themed dinner
	6	Zambezi Queen ‡	Morning cruise during breakfast RIVER CRUISE DISEMBARKATION
		Victoria Falls	Transfer to Victoria Falls Sunset cocktail reception aboard a vintage steam train
	7	Victoria Falls	Guided tour of Victoria Falls Free afternoon Zambezi River sundowner cruise with drinks and tapas, followed by dinner
	8	Johannesburg	Flight to Johannesburg
	9	Johannesburg	Soweto tour with lunch Special dinner and presentation
	10	Greater Kruger Park	Flight to Hoedspruit (Greater Kruger National Park) Lunch at lodge and afternoon safari
	11	Greater Kruger Park	Morning and afternoon safaris
	12	Greater Kruger Park	Morning and afternoon safaris
	13	Greater Kruger Park Johannesburg	Early morning safari Flight to Johannesburg Return flight home
		0	0

Shaded area denotes land packages.

For details regarding passport and visa requirements, please contact your embassy or consulate.

### RIVER CRUISE WITH LAND JOURNEY 13 DAYS/12 NIGHTS From £11,797 Per person

All prices are in pound sterling (£) per person in a Balcony stateroom, based on double occupancy and include Intra-Africa air; stateroom upgrades and single supplements are additional.

2023/2024 Dates: Begins in Johannesburg most Sundays mid-March through mid-November. For the most up-todate details, including pricing, sailing dates, please visit AmaWaterways.co.uk/wildlifeandfalls or contact your travel agent.

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FLY CRUISE PACKAGES AVAILABLE SEE PAGE 62 FOR MORE DETAILS

### WHO WILL ENJOY THIS JOURNEY?

- 1 night in Johannesburg
- 4 nights on the Zambezi Queen
- 2 nights in Victoria Falls
- 2 nights in Johannesburg
- 3-night South African safari in Greater Kruger National Park

See Africa's "Big Five" while staying in a luxury lodge at Greater Kruger National Park. Witness Johannesburg's artistic revival and walk in the footsteps of Nelson Mandela on Soweto's Vilakazi Street.



# STARS OF SOUTH AFRICA

### WILDLIFE RIVER CRUISE & LAND JOURNEY: 15 DAYS/14 NIGHTS

3 nights Cape Town, 4-night Wildlife Cruise, 2 nights Victoria Falls, 2 nights Johannesburg and 3 nights Greater Kruger National Park



Prepare for the perfect combination of incredible wildlife viewing, culturally rich and historic cities, and an abundance of natural wonders. The "Rainbow Nation's" colourful city, Cape Town, provides the perfect entrée to your southern African adventure before flying north for your four-night Chobe River safari cruise in Namibia as well as Botswana, and two nights at Victoria Falls. Then, fly to Johannesburg, a sprawling city of remarkable contrasts, and conclude your epic adventure in Greater Kruger National Park, home to the "Big Five." Be treated to every imaginable wildlife sighting on twice-daily game drives led by the most passionate and knowledgeable guides while staying in unmatched style at a luxury safari lodge, offering exceptional amenities, service and cuisine.





### RIVER CRUISE & LAND ITINERARY

DESTINATION	INCLUDED EXCURSIONS
Cape Town	Arrival transfer and hotel check-in Welcome Reception
Cape Town	Full-day Cape of Good Hope tour and lunch in local restaurant with drinks
Cape Town	Cableway up Table Mountain and scenic drive through Cape Winelands with tastings and lunch OR Robben Island guided tour with lunch in local restaurant and cableway up Table Mountain
Cape Town	Morning flight to Victoria Falls; transfer to the Namibian border
Zambezi Queen 🛛 🕸	RIVER CRUISE EMBARKATION Welcome Cocktail and Dinner
Zambezi Queen	Chobe River safaris by boat
Zambezi Queen	Full-day safari of Chobe National Park in Botswana by open-top 4x4 vehicle with picnic lunch
Zambezi Queen	Morning visit to local African village Afternoon safari by boat OR Bird watching OR Fishing African-themed dinner
Zambezi Queen	Morning cruise during breakfast RIVER CRUISE DISEMBARKATION
Victoria Falls	Transfer to Victoria Falls Sunset cocktail reception aboard a vintage steam train
Victoria Falls	Guided tour of Victoria Falls; Free afternoon Zambezi River sundowner cruise with drinks and tapas, followed by dinner
Johannesburg	Flight to Johannesburg
Johannesburg	Soweto tour with lunch Special dinner and presentation
Greater Kruger Park	Flight to Hoedspruit (Greater Kruger National Park); Lunch at lodge and afternoon safari
Greater Kruger Park	Morning and afternoon safaris
Greater Kruger Park	Morning and afternoon safaris
Greater Kruger Park	Early morning safari Flight to Johannesburg
	Cape Town Cape Town Cape Town Cape Town Zambezi Queen Zambezi Queen Zambezi Queen Zambezi Queen Lambezi Queen Lamb

### RIVER CRUISE WITH LAND JOURNEY 15 DAYS/14 NIGHTS From £12,515 per person

All prices are in pound sterling (£) per person in a Balcony stateroom, based on double occupancy and include Intra-Africa air; stateroom upgrades and single supplements are additional.

2023/2024 Dates: Begins in Cape Town most Fridays mid-March through mid-November. For the most up-todate details, including pricing and sailing dates, please visit AmaWaterways.co.uk/stars or contact your travel agent.



### WHO WILL ENJOY THIS JOURNEY?

- 3 nights in Cape Town
- 4 nights on the Zambezi Queen
- 2 nights in Victoria Falls
- 2 nights in Johannesburg
- 3 nights in Greater Kruger National Park

For those who wish to check off many of their bucket list experiences, this journey is a must. Incredible wildlife viewing, including the "Big Five", historic cities, natural wonders and some of the best wine in the world.



Shaded area denotes land packages.

For details regarding passport and visa requirements, please contact your embassy or consulate.

# GOLDEN TRAILS OF EAST AFRICA

WILDLIFE RIVER CRUISE & LAND JOURNEY: 17 DAYS/16 NIGHTS 1 night Johannesburg, 4-night Wildlife Cruise, 2 nights Victoria Falls, 2 nights Johannesburg and 7 nights Tanzania



Stay and play high up in the branches of thousand-year-old marula and baobab trees at Tarangire Treetops Lodge. Go in search of tree-climbing lions in Lake Manyara one of only two places in the world where they live. Explore "Africa's Eden," Ngorongoro Crater; and experience the thundering of hundreds of thousands of wildebeest, zebras and antelope running the maze of predators as they migrate around the Serengeti. These are only a few of the highlights along this incredible journey that starts in South Africa, takes you through the "Land of the Gentle Giants," Chobe National Park, and concludes in Tanzania. Spend two nights each at ultra-luxurious accommodations: Tarangire Treetops, The Manor at Ngorongoro and the luxury-tented Serengeti Migration Camp or Serengeti Pioneer Camp.





### RIVER CRUISE & LAND ITINERARY

DA	Y DESTINATION	INCLUDED EXCURSIONS
1	Johannesburg	Arrival transfer and hotel check-in
2	Johannesburg	Morning flight to Kasane; transfer to the Namibian border
	Zambezi Queen	RIVER CRUISE EMBARKATION Welcome Cocktail and Dinner
3	Zambezi Queen	Chobe River safaris by boat
4	Zambezi Queen	Full-day safari of Chobe National Park in Botswana by open-top 4x4 vehicle with picnic lunch
5	Zambezi Queen	Morning visit to local African village Afternoon safari by boat OR Bird watching OR Fishing African-themed dinner
6	Zambezi Queen	Morning cruise during breakfast <b>TRIVER CRUISE DISEMBARKATION</b>
	Victoria Falls	Transfer to Victoria Falls Sunset cocktail reception aboard a vintage steam train
7	Victoria Falls	Guided tour of Victoria Falls; Free afternoon Zambezi River sundowner cruise with drinks and tapas, followed by dinner
8	Johannesburg	Flight to Johannesburg
9	Johannesburg	Soweto tour with lunch Special dinner and presentation
10	Johannesburg	Flight to Kilimanjaro, Tanzania; transfer to Arusha
11	Arusha Tarangire	Drive to Tarangire National Park Tarangire safari; arrive at Tarangire Treetops
12		Morning bushwalk with lodge naturalist Afternoon safari and sunset drive in the bush Drive to Lake Manyara
10	Lake Manyara	Lake Manyara National Park safari
13	00	Arrive at Ngorongoro
14	00000	Full-day Ngorongoro Crater with picnic
15	Ngorongoro Serengeti	Flight to the Serengeti Afternoon safari and game drive
16	Serengeti	Morning and afternoon safari
17	′Serengeti Arusha	Morning safari, flight back to Arusha Dayroom in Arusha; return flight home

### RIVER CRUISE WITH LAND JOURNEY 17 DAYS/16 NIGHTS From f**14,219** per person

All prices are in pound sterling (£) per person in a Balcony stateroom, based on double occupancy and include Intra-Africa air; stateroom upgrades and single supplements are additional.

2023/2024 Dates: Begins in Johannesburg most Sundays and Cape Town most Fridays mid-March through mid-November. For the most up-to-date details, including pricing and sailing dates, please visit AmaWaterways. co.uk/goldentrails or contact your travel agent.



### WHO WILL ENJOY THIS JOURNEY?

- 1 night in Johannesburg (OR 3-night Cape Town pre-cruise package)
- 4 nights on the Zambezi Queen
- 2 nights in Victoria Falls
- 2 nights in Johannesburg
- 7-night Tanzania safari (Arusha, Tarangire, Ngorongoro and Serengeti)

The quintessential African safari offering nonstop game-viewing and once-in-a-lifetime experiences in awe-inspiring national parks: "The Best of the Best."

### 3-NIGHT CAPE TOWN PRE-CRUISE PACKAGE

Add 3 nights in Cape Town at the beginning of your journey from £1,846 per person

Shaded area denotes land packages.

For details regarding passport and visa requirements, please contact your embassy or consulate.













# ZAMBEZI QUEEN

Designed exclusively for up-close wildlife viewing, the award-winning 28-passenger *Zambezi* Queen offers unparalleled sophistication in one of the world's most captivating places. The 14 suites, including four luxury suites, range from 215 sq. ft to 300 sq. ft and feature a private balcony where you can enjoy unobstructed views. The top deck features an enclosed air-conditioned dining room, lounge and bar, as well as an open-air Sun Deck complete with a plunge pool.





# Eco-Tourism 🔎

Responsibility towards the environment and wildlife forms the foundation upon which the *Zambezi Queen* was built.

- A water jet propulsion system replaces the conventional propeller system, causing no damage to the river bed.
- Only the latest fuel efficient and low emission generators are run during daylight hours, with the boat operating on battery power through the night.
- Hot water is provided by a solar heating system.
- Energy-saving lights are used throughout the ship.
- There are water-saving taps and showers.
- There is an onboard sewage processing plant.
- Cleaning detergents and soaps are biodegradable.
- Five-stage water purification plant, using river water in showers and tap.



# COMING SOON Colombia's MAGDALENA RIVER

We invite you to be a part of our next chapter as we proudly explore the magnificent Magdalena River, beginning in 2024. Embark on the journey of a lifetime through the "Land of a Thousand Rhythms" and experience the vibrant culture, astonishing natural beauty and distinctive flavours of Colombia as you enjoy the modern comforts of an intimate river cruise ship. Get ready for a colourful journey that immerses you in Colombia's unique heritage with the exclusive experiences and unparalleled service only AmaWaterways provides.

Scan the QR code below and register to receive all the exciting details of our inaugural Magdalena River season as they are released!



Scan to learn more





















# YOUR TRUSTED ONE-STOP SOURCE

# FLY WITH EASE TO YOUR DESTINATION

Our River Cruise Consultants will check which airlines offer the best connections with your cruise, allowing full flexibility to suit you. Fly Cruise Packages can be reserved at the time of booking or added on at a later stage once the deposit has been paid.

# GREAT FARES, QUALITY EXPERIENCE

We offer excellently priced flights in economy and business class. We have also carefully selected and only contract with the most comfortable, trusted airlines that offer a high-quality experience, rather than low-cost carriers or charters that might arrive at inconvenient times.

Fly Cruise packages are available on all of our Exotics itineraries.



All our sailings can be provided as Fly Cruise Packages, combining your river cruise with return economy flights from the UK and overseas transfers from the airport to your ship or hotel – with Business Class options also available.





When you arrive at your destination, you'll be greeted by a friendly representative who will guide you to your transfer. Upon the conclusion of your journey with us, you have the option to be escorted back to the airport for the final leg of your holiday.

# 2023 TRAVEL WAIVER PLUS: CRUISE WITH CONFIDENCE

For peace of mind and to safeguard the wonderful plans you have made, add Travel Waiver Plus to your reservation at the time of deposit. This provides cancellation for any reason, up to 31 days prior to the start of your AmaWaterways purchased services (river cruise, pre- and post-river cruise land packages, flights, extra hotel nights, etc.).

For full details, contact RiverCruising.co.uk on 0800 810 8262



# **TERMS & CONDITIONS**

### BOOKING CONDITIONS:

Your contract is with AnaWaterways Limited of Suite B, Abbots Place, Walnut Tree Close, Guildford, Surrey GU1 4RW, company number 10184331. These booking conditions, together with our Privacy Policy, Passenger Ticket Contract (which governs the cruise and travel itself) and the written information we brought to your attention before we confirmed your booking, sets out the conditions of the contract between you and AmaWaterways Limited and our contractual commitments to each other.

It is important that you read the following booking conditions carefully as they are the basis of your contract with AmaWaterways Limited.

### Definitions

(a) References within the booking conditions to "departure dates" means the date the services we have agreed to provide commence.

(b) The references to "you" and "your" means the persons named in the booking (including any person or persons added or substituted subsequently).

(c) "We" "Us" and "Our" means AmaWaterways Limited.

(d) References to "arrangements", "travel arrangements" or "holiday" mean the services we have agreed to provide to or provide you with under your booking with us

#### Your Holiday Contract

1.1 When you make your booking you agree that you have authority to accept and do accept on behalf of yourself and each person named in your booking, the terms of these Booking Conditions. The person making the booking ("the party leader") must be at least 18 years of age and authorised to do so by all persons named in the booking and the parent or guardian of all party members under the age of 18 years, when the booking is made. The party leader on behalf of themselves and each member of the narty consents to the use of themselves and each member of the party consents to the use of information in accordance with our Privacy Policy.

1.2 The party leader is responsible for making all payments due to us under the booking. All party members named within the booking are jointly and severally liable for all payments due under the booking.

Jointy and severally liable for all payments due under the booking. 1.3 A contract will exist as soon as we issue a booking confirmation invoice to the party leader or your travel agent. The contract is made in the terms of these booking conditions, which are governed by English law and the jurisdiction of the English Courts. You may choose the law and jurisdiction of Scotland or Northern Ireland if you wish to do so and you are resident in Scotland or Northern Ireland.

1.4 Once you have received your booking confirmation invoice please check this carefully together with all your other documents we or your travel agent have sent to you. If any of the information contained within any of these documents is incorrect or incomplete, please notify us immediately in writing as it may not be possible to make later changes to it. We cannot accept any liability if we are not notified of any inaccuracies within 7 days of issue of the booking confirmation invoice to you.

1.5 We reserve the right to refuse to accept bookings in our absolute discretion without stating the reason for doing so.

1.6 When you book your holiday it may not be possible to confirm your precise air or rail arrangements due to airline and rail operator booking restrictions. Your confirmation invoice and/or ATOL certificate will set out the arrangements reserved for you and/or any provisional reservations or those arrangements we plan to reserve for you. Some airlines charge for luggage separately and some flights may be indirect. These may also be subject to change by your airline or rail operators. or rail operators.

1.7 We cannot confirm any specific airline or rail seat numbers and reserve the right to make changes to your flight and/or rail times but will notify you of any such changes as soon as possible.

1.8 All guests under the age of 18 are to be in a stateroom with an 1.8 All guests under the age of 18 are to be in a stateroom with an adult and must remain supervised at all times; their safety is the responsibility of the accompanying adult(s). Children between the ages of 4-10 at the time of embarkation may share a stateroom with two adults only in circumstances where the child is able to. Share the bed with the adults – no additional bed will be provided. Please be aware that balcony staterooms of any kind may be unsafe for small children if left unsupervised. Children under the age of 4 are not permitted on board; children 4-5 years old are not recommended on any programme. On our Africa Safaris & Wildlife Cruise programme, due to safety precautions, there is a minimum age limit of 12 years old, unless otherwise agreed by AmaWaterways. AmaWaterways does not provide child-specific programmes or childrening facilities. minding facilities.

1.9 Disabled facilities are not available on board or in many place 1.9 Disabled facilities are not available on board or in many places visited on the cruises and cruise tours we offer. If you (participant) have a disability and reasonable accommodation may enable you to use the services, please let us know how you believe we can help. We request you inform us in writing, at or immediately after making the reservation, but in any event as early as possible, of any mobility impairment or other condition, whether physical, emotional or mental, which may require accommodation or use of an assistive device during the travel. A reasonable effort will be made to accommodate special needs, but we are not responsible for denial of service by Carriers, hotels, or other independent Suppliers. A participant, who, due to impairment, is not self-sufficient, may need to travel with a companion who shall take responsibility for assistance needed during travel and in case of emergency. An individual with a of adverse fund a during travel and in case of amergency. An individual with a disability that would result in a direct threat to the health and safety of others or to that individual may be excluded, if it is determined of others or to that individual may be excluded, if it is determined there is a significant risk that cannot be eliminated or reduced to an acceptable level by reasonable accommodations, policies, practices, procedures assistive devices or services. If participant fails to timely inform us of any impairment or condition and/or their participation poses a safety risk to participant or direct health or safety threat to others, participant may be excluded from parts or all of the travel. We shall have no liability to participant relating to any condition, treatment, failure to inform us of an impairment, or resulting exclusion exclusion.

1.10 Due to medical safety guidelines, we are unable to accommodate passengers who will enter their 24th week of pregnancy by the time of the cruise.

1.11 Medical doctors are not available on any vessel. If medical services

are required, efforts to contact local medical providers will be made A participant requiring such assistance is solely responsible for all related charges. We will not be responsible or liable for sufficiency of our efforts to reach medical providers, unavailability, delay, quality or other aspect of any such services. Participant is encouraged at time of booking and well before departure, to review participant's health and medical conditions and insurance and consult participant's health care and insurance providers regarding needs and scope of coverage for any incident or need that may occur during travel, and to obtain supplemental health and medical insurance for the travel, as needed.

 $1.12\,$  Smoking is only permitted on the ship's Sun Deck in the designated smoking area.

### Special Requests

2.1 If you have a special request, please advise us or your travel agent at the time of booking. We cannot guarantee that the request will be met and any failure to do so will not be a breach of contract on our part. Confirmation that a request has been noted will be on our part. Contirmation that a request has been noted will be acknowledged by email. We are unable to accept bookings which are conditional upon a special request being met and these will be treated by us as a standard booking.

2.2 Special dietary requests must be provided to us at time of reservation. An effort will be made to meet the request, but we cannot assure the request can be accommodated. 3

### Financial Protection

3.1 We provide financial security for package holidays which include flights, by way of our ATOL (Air Travel Organisers Licence) granted by the Civil Aviation Authority (CAA), CAA House, 49-59 Kingsway, London WC2B 6TE. Our ATOL number is 11232.

3.2 When you buy a flight inclusive holiday from us you will receive an ATOL certificate from us or your travel agent. This lists the flight, accommodation and/or other services that are financially protected, where you can get information on what this means for you and who to contact if things go wrong. We, or the suppliers identified on your ATOL certificate (or a suitable alternative). In some cases where neither we or the supplier are able to do so for reasons of insolvency, an alternative ATOL holder may provide you with the services you. You want that react cost to you. You have bought or a suitable alternative (at no extra cost to you) Ýou have bought or a suitable alternative (at no extra cost to you). You agree to accept that in those circumstances the alternative ATOL holder will perform those obligations and you agree to pay any money outstanding to be paid by you under your contract to that alternative ATOL holder. However, you also agree that in some cases it will not be possible to appoint an alternative ATOL holder, in which case you will be entitled to make a claim under the ATOL scheme (or your credit card issuer where applicable). your credit card issuer, where applicable).

your credit card issuer, where applicable). 3.3 If we, or the suppliers identified on your ATOL certificate, are unable to provide services listed (or a suitable alternative through an alternative ATOL holder or otherwise) for reasons of insolvency, the trustees of the Air Travel Trust may make payment to (or confer a benefit on) you under the ATOL scheme. You must agree that in return for such payment or benefit you must assign absolutely to those trustees any claims which you have or may have arising out of or relating to non-provision of the services, including any claim against us, the travel agent (or your credit card issuer, where applicable). You also agree that any such claim may be reassigned to another body, if that body has paid the sums you have claimed under the ATOL scheme.

3.4 For further information, visit the ATOL website at www.atol.org uk

3.5 The price of our flight inclusive arrangements includes the amount of £2.50 per person as part of the ATOL Protection Contribution (APC) we pay to the CAA. This charge is included in our advertised prices. Not all holiday or travel services offered and sold by us will be protected by the ATOL scheme. Please ask us to confirm what protection may apply to your booking. ATOL protection is primarily for customers who book and pay in the United Kingdom.

3.6 We provide full insolvency protection for our package holidays which do not include flights by way of a bond held by ABTA Ltd of 30 Park Street, London SEI 9EQ, telephone: 0203 7588779, email: customerprotection@abta.co.uk. Our ABTA membership no. is Y6393. Please visit www.abta.com for further information.

#### Holiday Price 4

4.1 We reserve the right to alter the prices of any of the holidays shown on our website. You will be advised of the current price of the holiday you wish to book before your contract is confirmed.

shown on our website. You will be advised of the current price of the holiday you wish to book before your contract is confirmed. 4.2 When you make your booking you are required to pay a deposit of £270 per person for Europe and Asia itineraries, £3,700 per person for Esypt itineraries and £1,600 per person for Africa itineraries or any other such deposit as advised at the time of booking ("the cruise deposit"). The cost of air or rail travel, such amount being advised to you at the time of booking, is payable in full at time of deposit. Any airfare, rail fare and/or costs associated with booking such items incurred and not recovered by AmaWaterways is non-refundable. In the case of promotional flight offers and/or pre-guaranteed flight prices (AmaWaterways' "Fly Cruise Packages"), flights may be ticketed and schedules confirmed at any time, at the discretion of AmaWaterways. Fly Cruise Packages and promotional flight offers are intended to provide the guest with a reasonable and practicable flight schedule. Any itineraries that include "intra-air" flights, including as part of optional land programmes or a combination cruise booking, may require a non-refundable deposit which will be advised at time of booking. Optional add-ons, custom arrangements and flexibility policies, such as our Travel Waiver Plus, may require additional non-refundable deposit of £540 per person is required at the time of booking. For the Ancestry Experience package, an additional deposit of £540 per person is required at the time of booking. The Rwanda extension requires an additional non-refundable deposit of £540 per person for flag perime tind af 25 per person for the Golden Monkey permit. If applicable, any Visa fees must also be paid in full in addition to the deposit. In addition, any Hotel Extra Nights will requires the time of confirmation of availability payment of a non-refundable deposit of £35 per room.

Other custom arrangements may also require non-refundable deposits and will be advised at the time of booking. The balance of the price of your holiday must be paid by the date shown in your booking confirmation invoice. It would usually be 90 days before your departure date. If your travel is due to commence within 90 days of your booking, then the total price should be payable at the time of booking. If the deposit and/or the balance is not paid in time we reserve the right to cancel your travel arrangements. Any monies paid to any travel agent on our behalf at all times.

4.3 Unless stated otherwise, the price of your holiday includes each and all of the component parts described within your booking confirmation invoice.

4.4 Not included in the price of your holiday is travel insurance, excess baggage charges, gratuities and any food or drink or additional excursions or activities which are not confirmed as being part of your holiday arrangements. Additionally, any items or services purchased on board are not included in the cost of your holiday unless specifically stated.

4.5 Changes in the cost of the following mean that the price of your travel arrangement may change after you have booked. However, there will be no change within 20 days of your departure date.

· The price of transportation resulting from the cost of fuel or other power sources;

• The level of taxes or fees applicable to the holiday imposed by hird parties not directly involved in the performance of your holiday, including tourist taxes, landing taxes or embarkation or disembarkation fees at ports and airports; or

· The exchange rates relevant to your package

• The exchange rates relevant to your package.
4.6 You may be charged for the amount of any increase in accordance with this clause plus the administration charge of £1 per person. However, if this means that you have to pay an increase of more than 8% of the total price of your confirmed holiday (excluding any insurance premiums, amendment charges and/or additional services or travel arrangements) you will have the option of (i) accepting the price increase and pay the requested amount (ii) accepting a change to another holiday if we are able to offer one (if this is of equivalent or higher quality you will not have to pay more but if it is of lower quality you will be refunded the difference in price) or (iii) cancelling your wollday booking and receiving a full refund of all monies paid to quaity you will be retunded the difference in price) or (iii) cancelling your holiday booking and receiving a full refund of all monies paid to us, except for any insurance premiums and any amendment charges and/or additional services or travel arrangements which do not form part of your package. Should you decide to cancel for this reason, you must exercise your right to do so within 14 days of the issue date printed on your final invoice.

4.7 Should the price of your holiday go down due to the changes mentioned above, then any refund due will be paid to you. However, please note that travel arrangements that are purchased in local currency and some apparent changes have no impact on the price of your travel due to contractual and other protection in place

#### If You Change Your Booking

5

5.1 If, after we have issued a booking confirmation invoice to you, 5.1 If, after we have issued a booking confirmation invoice to you, you wish to change your travel arrangements, we will do our best to on make these changes, although it may not always be possible to do so. Your request to change your booking must be made in writing by the party leader. You will be asked to pay an administration charge of £25 and any further costs we may incur in making this alteration. When changing your travel arrangements, the price will be based on the price applied on the date you make the change. The price may not be the same as when you first made your booking.

5.2 If you or any member of your party is prevented from travelling, that person may transfer their place to someone else subject to the following conditions:

a) That person is introduced by you and satisfies each and all of the conditions applicable to the booked holiday;

b) We are notified in writing of the request for transfer not later than 7 days before departure;

c) You pay the outstanding balance payment, and the amendment fee of £25 per person transferring, as well as any additional fees, charges and other costs arising from the transfer;

d) The transferee agrees to these booking conditions, and all of the terms of the Contract between us.

e) Charges amounting to the full cost of any transferred flight and a replacement flight will be imposed in the event of any transfer.

5.3 You and the transferee will remain jointly and severally liable for the payment of all sums. If you are unable to find a replacement, the cancellation charges set out in clause 6.1 will apply in order to cover our estimated costs. Otherwise, no refunds will be given to passengers not travelling or for any unused service.

5.4 Any discount you received when you made your original booking may be altered or reduced when changes are made if this discount had subsequently been altered, reduced or withdrawn.

5.5 If you have paid accommodation supplements and the number of people in your accommodation changes you may have to pay extra.

5.6 Any changes to your departure date, airport, transportation, destination, accommodation or length of travel must apply to all members of your booking.

5.7 The airline and/or rail operator may not allow name changes prior to departure or after the flight ticket has been issued. If you wish to make a name change and this is not permitted by your arilne, it will be necessary to cancel your flight, lose the money paid in respect of that flight and pay the full cost of another flight, which may not be the same flight or at the same cost as the one you have cancelled.

#### If You Cancel Your Booking

6.1 If you, or any member of your party, cancel your travel arrangements at any time, written notification from the person who made the booking must be received by us at our registered office or by email at amares-intl@amawaterways.com. Cancellation notifications must include writing stating clearly and correctly each guest's name, ship name, start and end date of the cruise and a

# **TERMS & CONDITIONS**

Cancellation notifications must include writing stating clearly and correctly each guest's name, ship name, start and end date of the cruise and a brief statement of the reason for cancellation. Other forms of notice are not sufficient. Since we incur costs in cancelling your travel arrangements, the cancellation charges in the cancellation charges table below will be payable by you. The cancellation charge is a percentage calculated on basis of the total costs payable by the person cancelling not refundable in the event of cancellation.

6.2 All intra-Europe, intra-Asia, intra-Africa and intra-Egypt flights, as well as Amman-Cairo and Cairo-Tel Aviv flights are non-refundable at the time of purchase.

6.3 Additional cancellation penalties for special programmes may be assessed in addition to the above; please see Section 4.2 above for more information

6.4 Cancellations received within 24 hours of your holiday's start date will be deemed as trip interruption, cannot be cancelled and are 100% non-refundable. The effective date of the cancellation is the date AmaWaterways receives cancellation notice.

6.5 A change in sailing date, the substitution of a participant (outside of the terms shown in 5.2) or a reduction in the number of guests in a stateroom are treated as a cancellation in that all applicable single supplement charge.

6.6 You have the right to cancel your holiday before departure 6.6 You have the right to cancel your holiday before departure without paying a cancellation charge in the event of "unavoidable and extraordinary circumstances" occurring at your holiday destination or its immediate vicinity and which significantly affects the performance of the holiday or which significantly affects transport arrangements to the destination. In these circumstances, we shall provide you with a full refund of the monies you have paid but we will not be liable to pay you any compensation.

6.7 For the purposes of this clause, examples of "unavoidable and extraordinary circumstances" include warfare, acts of terrorism, significant risks to human healthy such as the outbreak of serious disease at the travel destination or natural disasters such as floods, earthquakes or weather conditions which make it impossible to travel safely to your destination.

6.8 The right to cancel in clause applies where the relevant unavoidable and extraordinary circumstances are or are reasonably likely to commence or continue during the period of your booked holiday. In these circumstances, our standard policy is that the right to cancel may not be exercised more than 30 days prior to your booked holiday commencing.

7 If We Change or Cancel Your Booking

71 Once your booking has been confirmed we will make every effort to provide you with the booked holiday arrangements. Occasionally, it may be necessary to amend or cancel whole or part of your holiday. We will notify you or your travel agent of any alteration or cancellation as soon as we reasonably can.

7.2 Independent travel arrangements (e.g. flights, airport parking, car hire, etc) that you may arrange separately do not form part of our contract with you. Should we need to make changes to your travel arrangements, we will not be liable for any amendment or cancellation charges incurred by you in respect of any such independent travel arrangements, nor any other independent muchaes made in relation to your holiday. purchases made in relation to your holiday.

7.3 lf, before the start of your holiday, we are constrained by circumstances beyond our control to make a major change to your holiday, we will offer you the choice of either

#### (a) accepting the changed arrangements

(b) accepting an offer for an alternative holiday with comparable facilities from us, if available (we will refund you any price difference if the alternative is of a lower value) or

(c) cancel your booking completely in which case we will refund you (c) cancer your booking completely in which case we win related you all monies paid by you. Please note that the above options are not available where any change made is a minor one. A major change may include change of accommodation to that of a lower category and/or price, the change of flight or rail times of more than 12 hours, a change of UK departure location (save the changes between London airports) or a significant change of destination of cruise itinerary. This applies only to travel booked with AmaWaterways

7.4 If we make a significant change or cancel less than 14 days before departure (other than reason of non-payment of travel arrangements by you, events beyond our control (paragraph 8 below), we will also pay you compensation as detailed:

PERIOD OF NOTICE WE GIVE TO YOU BEFORE DEPARTURE	COMPENSATION TO EACH FULL FARE PASSENGER
98+ Days	£0
98-43 Days	£10
42-29 Days	£20
28-15 Days	£30
14-0 Days	£40

You are required to advise us within 7 days of being notified of a significant change whether you wish to: (a) accept a proposed change or (b) cancel your booking and receive a refund.

If you have not notified us within 7 days, we will write to you again to obtain confirmation of your choice of the options above. If you fail to respond within a further 7 days, we will cancel your

booking and refund all payments made by or on behalf of you. 7.5 Please note that compensation referred to at 7.4 above and the options referred to at 7.3 above do not apply to any minor changes made by us.

8 Events Beyond Our Control

Please note that compensation will not be payable, and we will accept no liability beyond offering you the options above where (a) we are constrained to make a significant change or cancel your booking as a result of unusual and unforeseeable circumstances

beyond our control. These circumstances will usually include but are not limited to, war, threat of war, riots, civil disturbances, terrorist activity and its consequences, industrial disputes, any failure to secure flying rights, natural and nuclear disaster, fire, epidemics, health risks and pandemics and unavoidable and unforeseeable technical problems with transport reasons beyond our control or that of our suppliers, closed or congested airports or ports, hurricanes and other actual or potential severe weather

(b) we cancel as a result of your failure to comply with any of the requirements of these booking conditions entitling us to cancel; or

(c) we make a significant change or cancel your arrangements more than 14 weeks before departure; or

(d) where the change or cancellation by us arises out of alterations to the confirmed booking request by you.

#### 9 Post Departure Changes

91 If we are unable to provide a significant proportion of the holiday services that you have booked with us after your departure, we will, where possible, make alternative arrangements for you at no extra charge and if appropriate in all the circumstances we will pay you reasonable compensation.

9.2 Please note that for travel booked with AmaWaterways a change a change of your departure or return flight by 12 hours or large a change of your UK departure airport between London airports are not regarded as major changes.

9.3 A change of accommodation to an equivalent or higher standard is also not regarded as significant nor are alterations to your itinerary which do not materially affect your holiday.

#### 10 Delaved Return

10.1 In accordance with the Package Travel and Linked Travel Arrangements Regulations 2018, where it is impossible for you to return to your departure point on the return date of your package due to "unavoidable and extraordinary circumstances" we shall provide you with the necessary accommodation for a period not exceeding 3 nights per person.

Where possible, this accommodation shall be of comparable standard to the accommodation booked by you under the package. For the purposes of this clause, examples of "unavoidable and extraordinary circumstances" include warfare, acts of terrorism, significant risks to human health such as the outbreak of serious disease at the travel destination or natural disasters such as floods, earthquakes or weather conditions which make it impossible to travel safely to the travel destination.

10.2 The limitation of costs for 3 nights' accommodation referred to above does not apply to persons with reduced mobility as defined by Article 2 of Regulation (EC) 1107/2006 and does not apply to persons of reduced mobility travelling by air and any other person accompanying them, pregnant women and unaccompanied minors as well as persons in need of specific medical assistance, provided that you have notified us of their needs at least 48 hours prior to departure departure

### 11 Our Liability to You

11.1 We agree to perform and provide the travel arrangements which make up your booking with reasonable skill and care. If the contract you have with us is not performed or is improperly performed by us or any of our suppliers, we will pay you appropriate compensation if this has affected your enjoyment of your holiday. We will not be liable for any failure in the performance of the contract with you if this is due to:

a) The fault of yourself and/or another member of your party;

b) A third party unconnected with the provision of the travel arrangements and where failure is unforeseeable or unavoidable;

c) Unusual and unforeseeable circumstances beyond our control, the consequences of which could not have been avoided even if all due care had been exercised;

d) An event which neither we nor our suppliers, even with all due care, could have foreseen or forestalled.

a) The contractual terms of the suppliers we use in the provision of your holiday arrangements form part of your contract with us. These terms are incorporated into this contract as are;

b) Any relevant international convention, for example the Montreal Convention in respect of travel by air, the Athens Convention in

### **CANCELLATION CHARGES\***

respect of travel by sea, the Berne Convention in respect of travel by rail, and the Paris Convention in respect of the provision of accommodation, which limit the amount of compensation you can claim for death, injury, delay to passengers, and loss, damage and delay to luggage.

11.3 We will not accept responsibility for any services which do not form part of your contract with us. These may include any excursion purchased during the course of your holiday and any additional services or facilities which we have not agreed to arrange or provide as part of our contract with you.

1.4 You must inform us, without undue delay, taking into account the circumstances of the case, of any lack of conformity which you perceive during the performance of a travel service included in your package travel contract.

11.5 If we are found liable for loss and/or damage to your luggage or personal possessions (including money) our maximum liability to you is limited to £1,000 per person unless a lower limitation applies under this contract or by virtue of international conventions.

11.6 Where you have booked a "cruise only" holiday we do not accept liability for the costs of flights and/or any other travel arrangements in the event of changes being made to the scheduled departure or arrival times or locations of the cruise vessel.

Assistance by Us During the Course of Your Booking 12

If your contract with us is not performed or is improperly performed by us as a result of a failing attributable to a third party unconnected with the provision of holiday services, or as a result of failures due to unusual or unforeseeable circumstances beyond our control the consequence of which could not have been avoided even with use consequence of which could not have been avoided even with all due care, or as a result of an event which we or our suppliers, even with all due care, could not have foreseen or forestalled, and you suffer injury or other material loss, we will offer to provide you with prompt assistance as is reasonable in the circumstances. If you or any member of your narty suffers during the care. you with prompt assistance as is reasonable in the circumstances. If you or any member of your party suffers during the course of your holiday any difficulty as a result of any activity which does not form part of your contracted holiday arrangements, we will offer you prompt assistance without undue delay. Such assistance may include assisting you in making communications and helping you to find alternative travel arrangements. If the difficulty is caused intentionally by you or as a result of your negligence, we may charge a reasonable fee for that assistance which will not exceed the actual action and hour. cost incurred by us. All assistance (financial or otherwise) is subject to our reasonable discretion and subject to you notifying us promptly of your need. If you are entitled to have any costs and expenses a rising from such an incident met by or from any losis and expenses if you recover any costs and expenses relating to the incident from a third party, you must repay us the costs and expenses we have incurred in assisting you.

13 Documentation, Passport, Visa, Immigration and Health Requirements

13.1 In order to verify that we have the correct booking information on file for our guests, we kindly ask that you complete our pre-registration process upon deposit or no later than the final payment date. You (or the travel agent managing your booking) may visit our website to complete this process at: www.amawaterways.co.uk/ check-in

### By checking in, you can:

charge.

• Ensure that their personal information is correct on all necessary travel documents

- Provide important emergency contact information
- · Complete health guestionnaire as required
- · Inform us of any special occasions

• Sign up for Special Interest Tours (upon receipt of final payment) 13.2 Only after receipt of full payment, and the completion of the online pre-registration process, will Digital Travel Documents (including airline confirmation information, if applicable) be sent via email, approximately 3-4 weeks prior to departure. Delay in final payment will delay delivery of Digital Travel Documents. Requests for advance Digital Travel Documents may be possible for an additional observe.

3.3 At publication time, AmaWaterways itineraries operate within Europe, Asia, Egypt & Africa. The passport and visa requirements of yourself and your party, together with any other immigration requirements, are your responsibility and you should check these with the relevant embassies and/or consultaes prior to travel. We are not in a position to obtain or verify the accuracy or completeness of any participant's visa or other required documentation. We do other accurate any responsibility if you concot travel if you have not not accept any responsibility if you cannot travel if you have not

DAYS BEFORE DEPARTURE	CRUISE, LAND & CONCIERGE GOLF CANCELLATION CHARGES	AIR & RAIL CANCELLATION CHARGES
More than 121 days prior to departure	£135 per person – Europe & Asia £1,850 per person – Seven River Journey Through Europe £400 per person - Egypt £800 per person – Africa Loss of Deposit - Concierge Golf Programme Loss of Deposit - Additional Land Programmes (as stated)	
120-90 Days	Loss of Deposit	100%
89-60 Days	35%	
59-30 Days	50%	
29-7 Days	80%	
Less than 7 days	100%	

\* The Cancellation Charges shown here apply to 2023 departures. For 2024 departures and our latest cancellation policies, see www. amawaterways.co.uk/terms-conditions

1.2 Our liability to you and any member of your party, except in cases involving death, injury or illness, shall be limited to a maximum of three times the cost of your booking. Our liability will also be limited in accordance with and/or in an identical manner to:

complied with the relevant requirements in force prior to and at the time of travel. Guests should be aware entry requirements may change without prior notice.

13.4 For Africa & Egypt itineraries we require passport information at the time of deposit, and for travel to Asia, we required passport information prior to, or at, final payment. For certain itineraries, empty pages may be required within your passport for visa and/or immigration requirements. These requirements, and ensuring they are met, are your responsibility and you should check these with the relevant embassies and/or consulates prior to travel.

13.5 It is also your responsibility to check all compulsory and recommended health requirements, including vaccinations, prior to travel and to ensure that you are in receipt of all and any necessary vaccination certificates and other health documentation.

The costs of obtaining any such documentation are your responsibility and we are unable to accept any responsibility or itability if your travel arrangements are affected as a result of the failure to do so by yourself or any member of your party.

13.6 You must provide us with full details of any existing medical conditions, allergies or disabilities that may affect your travel arrangements (including, in particular, any accommodation requirements) at the time of your booking. If in our reasonable opinion your chosen travel arrangements are not suitable for your medical condition or disability or you are not travelling with someone who can provide all assistance you may reasonable your medical condition or disability or you are not travelling with someone who can provide all assistance you may reasonably require, we have the right to refuse to accept the booking. If you do not give us full details of your medical condition or disability we may also cancel the booking if in our reasonable opinion, the travel arrangements are not suitable, or you are not travelling with someone who can provide all assistance reasonably required. If we cancel your booking as a result of this, the cancellation charges set out in Clause 6.1 above will apply.

13.7 Information on foreign travel is provided and regularly updated by the Foreign and Commonwealth Office. Details can be found at www.gov.uk/foreign-travel-advice and www.gov.uk/ knowbeforeyougo.

13.8 If we are required or asked to reissue tickets that have been lost, destroyed or stolen and we agree to do so, any charges incurred as a result of this will be payable by you.

#### 14 Denied Boarding Regulations and Transportation Delays

14.1 If any flight you have booked is cancelled or delayed, your flight ticket is downgraded, or boarding is denied by your airline in circumstances which would entitle you to claim compensation against the airline under EC Regulation No 261/2004 – the Denied Boarding Regulations 2004, you must pursue the airline for the compensation due to you. All sums you receive or are entitled to treceive from the airline concerned by virtue of these Regulations represent the full amount of your entitlement to compensation due to you. All sums you receive or are entitled to to cancel your flight does not automatically entitle you to cancel your flight does not automatically entitle you to cancel any other arrangements even where those arrangements have been made in conjunction with your flight. We have no liability to make any payment to any compensation or other payment (as dealt with above) is covered by the airline 's obligations under the Denied Boarding Regulations. If your airline does not comply with these rules you should complain to the Civil Aviation Authority on 0330 022 1500 www.caa.co.uk. 14.1 If any flight you have booked is cancelled or delayed, your

14.2 Unfortunately, flight or other transport delays sometimes occur. Depending on the length of the delay and surrounding circumstances, the carrier concerned should provide refreshments when and where appropriate. We are generally not in a position to provide any assistance in the event of flight or other transportation delays and cannot accept any liability except where expressly stated in these Booking Conditions.

#### 15 Insurance

15.1 You may wish to take out suitable insurance for all your needs before you travel. We cannot be held responsible for any costs you may incur as a result of failing to do so.

15.2 If you take part in activities whilst travelling that have been organised and arranged independently of us, participation is at your own risk and it is your responsibility to ensure that you have obtained the relevant insurance.

#### 16 Your Responsibilities and Behaviour Whilst on Holiday

161 As part of your booking with us, you are accepting liability for any loss or damage caused by you or any member of your party during the course of your holiday. Payment for any loss or damage must be made to us or our supplier at the time that it occurs or as soon as is reasonably practicable thereafter. If the cost of the loss or damage is not known at the time, we will reasonably estimate it and if this reasonable estimate exceeds the amount paid, you must by the difference unity. and if this reasonable estimate exceeds the amount paid, you must pay the difference once known, and if it is less, the difference will be refunded to you. You will also be responsible for, and agree to indemnify us, in respect of any claim subsequently made against us and all costs incurred by us (including our own and any other party's full legal costs) arising from your actions.

16.2 You are also responsible for the behaviour of yourself and other members of your party. We can refuse to accept you as a customer or refuse to continue dealing with you and/or any other member of your party by terminating your travel arrangements if yours or their behaviour is or is likely to be, in our reasonable opinion or in the refuse the provided of the part of t their behaviour is or is likely to be, in our reasonable opinion or in the reasonable opinion of our suppliers, disruptive, upsetting or dangerous to yourself or anyone else, or if you or any member of your party have caused or are likely to cause damage to property. In these circumstances, we will not pay any refund, compensation or other sum whatsoever or any costs or expenses incurred by you if we have to terminate your travel arrangements due to such unacceptable behaviour. In this situation we will have no further responsibility for you or any other member of your party (including any return travel arrangements). If your unacceptable behaviour means that you are not able to board your outward flight, we will treat your booking as cancelled from that moment and you will have to pay the full cancellation charges referred to in Clause 6.1 above. above

### 17 Excursions and Activities and Resort Information

Excursions, tours or other activities that you book or pay for whilst you are on holiday do not form part of the travel arrangements

provided by us. Your contract will be with the operator or provider of that excursion, tour or activity and not with us. We are not responsible for the provision of the excursion, tour or activity or anything that may happen during the course of its provision by the operator. We do not accept any liability in relation to any such excursion, tour or activity and these Booking Conditions do not apply to them.

### 18 Mooring, Docking and Adverse Weather Water Conditions

Occasionally, changes to your itinerary may be necessary due to adverse weather conditions, high or low water levels, mooring restrictions and lock closures. In some instances, it may be necessary in the interests of safety for sundeck access to be restricted or closed. In addition, it may sometimes be necessary for vessels to dock alongside each other resulting in partially or totally obstructed views. Unfortunately, these are events outside of our control and we can accept no liability for them.

#### 19 Local Charges & Tourist Taxes

Unless we have stated that a local service or facility is included or a charge locally, for example, local tourist tax, room services (e.g. minibar), health and beauty treatments, snacks, drinks, etc. Tourist taxes may be payable by you when you check out of your holiday accommodation

#### 20 Local Health & Safety Standards

You should be aware that it is the standards and health and safety requirements of the country in which the services which make up your travel arrangements are provided which apply and not those of the United Kingdom. These standards will be different to those of the United Kingdom and may sometimes be lower.

### 21 Our Website, Brochure and Advertising

The information contained in our website, brochure and advertising material is our responsibility and to the best of our knowledge and belief it is correct at the time of publication. Occasionally errors may occur, and information may change, and you must therefore check all the details of your travel arrangements at the time of booking.

### 22 If You Have a Complaint

22.1 In the unlikely event that you have cause to complain during 22.1 In the unlikely event that you have cause to complain during the course of your travel arrangements with us, you must bring it to our attention immediately. If your complaint is not resolved then you must repeat your complaint in writing within 28 days of the end of your travel arrangements with us by writing to us at our Registered Office or emailing us at customerrelations-intl@ amawaterways.com. You must provide any booking reference and all other relevant information to enable us to fully investigate your complaint. Any complaints which do not involve death, personal injury or illness and which are not made in accordance with this procedure we are unable to accept liability.

22.2 We are a member of ABTA, membership no. Y6393, Through 22.2 We are a member of Ab IA, membership no. To3y3. Inrougn our membership we can offer you an arbitration scheme for the resolution of disputes arising out of, or in connection with your holiday. Further information on the ABTA Code of Conduct and the arbitration scheme can be found at www.abta.com/consumerservices.

22.3 The arbitration scheme is arranged by ABTA and administered independently by the Centre for Effective Dispute Resolution. It provides a straightforward and inexpensive method of arbitration on documents alone with restricted liability in respect of costs. Full details will be provided on request or can be obtained from the ABTA website

22.4 The scheme does not apply to claim for an amount greater than £5,000 per person and there is a limit of £25,000 per booking. It does not apply to claims in respect of physical injury or illness. The scheme can deal with compensation claims which include an element of minor injury or illness, subject to a limit of £1,500 per person that can be awarded by the arbitrator.

22.5 The application for arbitration and statement of claim must be received by CEDR Solve within 18 months from the date of return of the holiday. Outside this time limit, arbitration may still be available under the scheme if the company agrees but the ABTA code does not require such agreement.

22.6 For injury and illness claims, you may use the ABTA/CEDR Solve mediation procedure. This is a voluntary scheme and requires us to agree for mediation to go ahead. Details can be provided on request or from www.abta.com.

#### 23 Data Protection

In order to process your booking and to make sure that your holiday arrangements run smoothly, we need to pass the information which you provide on to relevant suppliers such as airlines, transfer companies, hotels etc. The information which we provide may also be provided to credit checking companies and public authorities such as customs and immigration if required by law. Where your holiday is outside the European Economic Area (ELEA), controls on data protection in your destination country may not be as strong holiday is outside the European Economic Area (ELEA), controls on data protection in your destination country may not be as strong as they are in the UK. However, we will not pass your information on to any person who is not responsible for part of your holiday arrangements. If we cannot pass your information on to relevant suppliers, we cannot provide your booking, therefore in making this booking, you consent to your information being passed on to them. Your data controller is: AmaWaterways Ltd. You are entitled to a copy of your information held by us and if you would like to see this, please ask us. It may be necessary to make an administration charge for providing this to you.

Please refer to our Privacy Policy at www.amawaterways.co.uk/ privacy-policy and which forms part of these booking conditions.

### YOUR KEY RIGHTS UNDER THE PACKAGE TRAVEL AND LINKED TRAVEL ARRANGEMENTS REGULATIONS 2018 General

The combination of travel services offered to you is a package within the meaning of the Package Travel and Linked Travel Arrangements Regulations 2018.

Therefore, you will benefit from all EU rights applying to the packages. AmaWaterways Limited will be fully responsible for the proper performance of the package as a whole.

Additionally, as required by law, AmaWaterways Limited has

protection in place to refund your payments and, where transport s included in the package, to ensure your repatriation in the e that it becomes insolvent

# KEY RIGHTS UNDER THE PACKAGE TRAVEL AND LINKED TRAVEL ARRANGEMENTS REGULATIONS 2018

 Travellers will receive all essential information about the package before concluding the package travel contract.

• There is always at least one trader who is liable for the proper performance of all the travel services included in the contract

• Travellers are given an emergency telephone number or details of a contact point where they can get in touch with the organiser or the travel agent.

• Travellers may transfer the package to another person, on reasonable notice and possibly subject to additional costs.

 The price of the package may only be increased if specific costs rise (for instance fuel prices), and if expressly provided for in the contract, and in any event not later than 20 days before the start of the package. If the price increase exceeds 8% of the price of the package, the traveller may terminate the contract. If the organiser reserves the right to a price increase, the traveller has a right to a price reduction if there is a decrease in the relevant costs.

Travellers may terminate the contract without paying any termination fee and get a full refund of any payments if any of the essential elements of the package, other than the price, has changed significantly. If before the start of the package the trader responsible for the package cancels the package, travellers are entitled to a refund and compensation where appropriate.

Travellers may terminate the contract without paying any termination fee before the start of the package in the event of exceptional circumstances, for instance if there are serious security problems at the destination which are likely to affect the package.

• Additionally, travellers may at any time before the start of the package terminate the contract in return for an appropriate and justifiable termination fee.

 If, after the start of the package, significant elements of the package cannot be provided as agreed, suitable alternative arrangements will have to be offered to the traveller at no extra cost. Travellers may terminate the contract without paying any termination fee, where services are not performed in accordance with the contract and this substantially affects the performance of the package and the organiser fails to remedy the problem.

Travellers are also entitled to a price reduction or compensation for damages or both where the travel services are not performed or are improperly performed.

The organiser has to provide assistance if the traveller is in difficulty

If the organiser or the retailer becomes insolvent, payments will be refunded. If the organiser or, where applicable, the retailer becomes insolvent after the start of the package and if transport is included in the package, repatriation of the travellers is secured. AmaWaterways Limited has taken out insolvency protection with the following partition: the following entities:

For flight inclusive holidays: Civil Aviation Authority of 45-59 Kingsway, London WC2B 6TE, www.caa.co.uk, telephone: 0330 103 6350, email: claims@caa.co.uk

For package holidays that do not include a flight: ABTA - the Travel Association at 30 Park Street, London SE1 9EQ, www.abta.com, telephone: 0203 7588779, email: customerprotection@abta.co.uk

By confirming the reservation with payment, the guest/ travel agent acknowledges that they are aware of and will comply with these Terms. For the most current version of the General Information and Terms, which will supersede the Terms and Conditions published in any of our brochures in the event of a conflict and any prior oral, implied, written or other representation or agreement between you and us, please visit www.AmaWaterways.co.uk.

THE PACKAGE TRAVEL & LINKED TRAVEL ARRANGEMENTS **REGULATIONS 2018** 

Can be found at: www.legislation.gov.uk/uksi/2018/634/contents/ made

#### THE PASSENGER TICKET CONTRACT

THE PASSENGER TICKET CONTRACT All ship transport is provided according to the terms and conditions of the Passenger Ticket Contract, which is sent at the time of booking, is included in the digital travel documents sent prior to the cruise and is available for review at www.amawaterways. co.uk. The Passenger Ticket Contract establishes limits of liability, limits on claims, and time limits for making claims, as well as other restrictions, limits and disclaimers of carrier's liability for your death, illness, injury, or damage claims relating to baggage or personal property. It is governed by Swiss law and incorporates provisions and limitations under the Athens Convention relating to the carriage of passengers and their luggage by sea, 1974, and the protocol to the convention relating to the carriage of passengers and their luggage by sea, 1976, the International Convention on Limitation of Liability for Maritime Claims, 1976, and the Strasbourg Convention on the Limitation of Liability of Owners of Inland Navigation Vessels, 1988. Venue for litigation of any disputes under the passenger ticket contract is exclusively in the courts of Basel, Switzerland. The Passenger Ticket Contract can be found at: www. amawaterways.co.uk/terms-conditions. amawaterways.co.uk/terms-conditions.





Contact us

0800 810 8262 | RiverCruising.co.uk



FOR THE LATEST PRICES AND AVAILABILITY CALL OUR TEAM ON 0800 810 8262

TO ORDER A COPY OF THIS BROCHURE EMAIL: BROCHURES@RIVERCRUISING.CO.UK

( BROCHURES SUBJECT TO STOCK )